

StoragePoint 6.5

# FTP Adapter Guide



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#### Legend

 **CAUTION:** A caution icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE OR VIDEO:** An information icon indicates supporting information.

Quest® StoragePoint

Updated February 2026

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# FTP Adapter Configuration

The FTP adapter for StoragePoint allows you to store SharePoint content on an FTP server.

The StoragePoint team strives to keep things as simple as possible for our customers. However, before the FTP Adapter for StoragePoint will function as described in this document, additional configuration may be required.

**i** | **NOTE:** Do not leave the connection open (using your FTP client software) while writing to an FTP-type endpoint. This can cause a “ghost” folder (a duplicate folder with the same name) on the FTP storage.


This section will provide you with details on how to configure a storage endpoint’s connection string to utilize the FTP Adapter. Please refer to the StoragePoint Reference Guide for information on managing Storage Endpoints.

On the Application Management page, click *Storage and Backup Endpoints*.

Click *Create New Endpoint* or click the name of an existing storage endpoint that you want to edit.

Click the *Show* link next to the Advanced Adapter Settings to see the additional fields.

Adapter

Ftp  

Adapter Settings  Show Connection String

Protocol

Ftp

Host

Port

Use SSL

True

User

Password

**Advanced Adapter Settings** *(Hide)*

Default Remote Dictionary

Proxy Type

None

Proxy Host

Proxy Port

Proxy User

Proxy Password

# FTP Adapter Connection String Parameters

Setting Value/Options
<p><b>Name</b> Enter the unique name of the Storage or Backup Endpoint.</p>
<p><b>Type</b></p> <p>Type</p> <p><input checked="" type="radio"/> Primary <input type="radio"/> Backup</p> <p><i>Primary</i>– this endpoint will be available for externalization when creating storage profiles.</p> <p><i>Backup</i>– this endpoint will be in the Backup Services dropdown on the profile page.</p> <p>The selection is locked down when saving.</p> <p>See Backup Services Settings in the Reference Guide for more information on how Backup Endpoints are used.</p>
<p><b>Status</b></p> <p>Status</p> <p>Online ▼</p> <p><i>Online</i>– Storage Endpoint should be available to associate to a Storage Profile and accept BLOBs. (default)</p> <p><i>Offline (Read Only)</i>– A storage endpoint can be configured but not made available for externalizing content. The BLOBs already on the endpoint are still read only.</p>
<p><b>Adapter</b></p> <p>Ftp ▼ ⓘ</p> <p>Select the adapter for the endpoint that is being created.</p>
<p><b>Protocol</b></p> <p>Ftp ▼</p> <p>Ftp</p> <p>Sftp</p> <p>Select Sftp or Ftp.</p>

Setting  
Value/Options

Host

enter a FTP hostname

FTP Host (Server) name. Must be IP address or host name. Required.

Port

990

FTP Port. The default is 21 for unencrypted communication and 990 for encrypted. It must be a number in range 1-65535. Default = 21.

Use SSL

True

True (default) means encrypted communication (SFTP – implicit FTP over STL) will be established. False means “plain” unencrypted FTP communication will be established. Value is set to True and cannot be edited for Sftp protocol

User

enter an account username

FTP Account Username. Required.

Password

enter an account password

FTP Account Username password. Required.

**Advanced Adapter Settings** *(Hide)*

Default Remote Dictionary

enter an account remote dictionary (optional)

Default remote dictionary for FTP user account (not typically necessary to set). Not allowable for Sftp protocol.

Proxy Type

None

- None (default)
- Socks4

Setting Value/Options
<ul style="list-style-type: none"> <li>• Socks4a</li> <li>• Socks5</li> </ul>
<p><b>Proxy Host</b></p> <input type="text" value="enter proxy host name (optional)"/> <p>Proxy Host (Server) name. Must be IP address or host name. Required only if Proxy Type is None.</p>
<p><b>Proxy Port</b></p> <input type="text" value="enter proxy number (optional)"/> <p>Proxy Port. It must be a number in range 1-65535. Required only if Proxy Type is None.</p>
<p><b>Proxy User</b></p> <input type="text" value="enter proxy username (optional)"/> <p>Proxy Account Username. Required only if Proxy Type is None.</p>
<p><b>Proxy Password</b></p> <input type="text" value="enter proxy password (optional)"/> <p>Proxy Account Username password.</p>
<p><b>Is WORM Device</b></p> <input type="text" value="No"/> <p>If the endpoint is on a WORM (Write Once, Read Many) device, Unused BLOB Cleanup will ignore this endpoint.</p>
<p><b>Folder Content in BLOB Store</b></p> <input type="text" value="Yes"/> <p><b>Folder Scheme</b></p> <input type="text" value="YYYY/MM/DD/HH/MM"/> <p><i>No</i>– Externalized content BLOBs are not placed in folders (default).</p> <p><i>Yes</i>– Externalized content BLOBs are placed in folders.</p> <p>If <i>Folder Content in BLOB Store</i> is <i>Yes</i>, you can select a date/time folder scheme from the dropdown. YYYY/MM/DD/HH/MM is the default.</p>

Setting  
Value/Options

Test Storage Settings

The Test Storage Settings button can be used at this point, or after completing the endpoint configuration, to verify that the endpoint is accessible.

Compress Content in BLOB Store

No ▾

*Content is compressed using the GZip/Deflate method.*

*No*– Externalized content BLOBs are not compressed (default).

*Yes*– Externalized content BLOBs are compressed.

Encryption Method for Content in BLOB Store

None ▾

*None*– Encryption will not be applied to externalized BLOBs (default).

*AES (128 bit)*– 128 bit AES encryption will be applied to externalized BLOBs.

*AES (256 bit)*– 256 bit AES encryption will be applied to externalized BLOBs.

Encryption Key Passphrase

Generate Key

*Enter a passphrase to be used to generate a key or leave blank to generate a random key. The pass phrase entered is **not** saved with the Endpoint.*

Enter a passphrase to use when generating the encryption key. Using a passphrase will help you re-create the encryption key if necessary. You can generate a random key by leaving the box blank and clicking the *Generate Key* button. The encryption key passphrase will be hidden.

Generate warning notification if:

10 or more successive errors are encountered

there is less than 10  MB  % of free space

A warning email can be sent if the endpoint encounters errors.

Setting  
Value/Options

Automatically take endpoint offline if:

- or more successive errors are encountered  
 there is less than   MB  % of free space

An online storage endpoint can be automatically taken offline if it encounters errors. If a storage endpoint is taken offline automatically, BLOBs that were intended to be written to that endpoint will go to the content database.

Send Warning Notifications to:


- Use Notification Defaults

Additional Contacts

*Provide a semi-colon delimited list of e-mail addresses.*

Default email addresses for system error and offline notification can be entered. Check the box to include the list of Default Notification Contacts specified on the General Settings page.

# Example Storage Endpoint using FTP Adapter

Adapter  
Ftp 

Adapter Settings  Show Connection String

Protocol  
Ftp

Host  
NY-FTP1-mycompany.internal

Port  
990

Use SSL  
True

User  
user

Password  
.....

**Advanced Adapter Settings** *(Hide)*

Default Remote Dictionary  
/Blobs/2002

Proxy Type  
Socks5

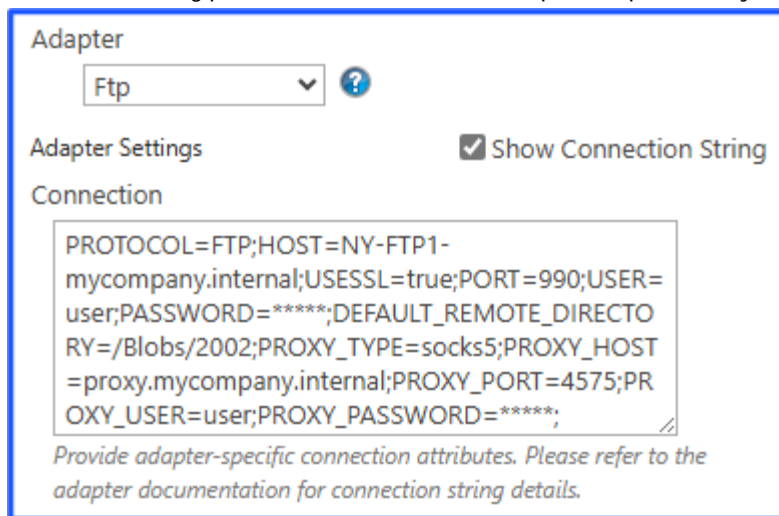
Proxy Host  
proxy.mycompany.internal

Proxy Port  
4575

Proxy User  
user

Proxy Password  
.....

The *Show Connection String* checkbox displays connection string for this adapter. Notice that the connection string parameters are name/value pairs separated by semi-colons.



The screenshot shows the configuration interface for an FTP adapter. At the top, there is a dropdown menu labeled 'Adapter' with 'Ftp' selected. Below this, there is a section for 'Adapter Settings' with a checked checkbox for 'Show Connection String'. Underneath, the 'Connection' section contains a text box with the following connection string: `PROTOCOL=FTP;HOST=NY-FTP1-mycompany.internal;USESSL=true;PORT=990;USER=user;PASSWORD=*****;DEFAULT_REMOTE_DIRECTORY=/Blobs/2002;PROXY_TYPE=socks5;PROXY_HOST=proxy.mycompany.internal;PROXY_PORT=4575;PROXY_USER=user;PROXY_PASSWORD=*****`. Below the text box is a note: 'Provide adapter-specific connection attributes. Please refer to the adapter documentation for connection string details.'

**i** | **NOTE:** Adapter parameters are not case-sensitive.

**i** | **NOTE:** You should always use a passphrase when generating encryption keys. The passphrase gives you a means of re-creating keys should they become unrecoverable or corrupt. It is very important to remember or record the passphrase outside of StoragePoint. Otherwise, encrypted content could become irretrievable in the event of a database failure.

If you choose to externalize content, you should test the storage profile settings by clicking the *Test Storage Settings* button. A message under the button will indicate whether or not the test was successful. If the test fails, the message will include the error that was the root cause of the failure.

**i** | **NOTE:** When testing access to an endpoint from within Central Administration, the Identity of the Application Pool hosting the Central Administration Site is the one that is being used for the test. If there are different Identities used for other Web Applications in the Farm, those identities will also need access but cannot be tested from within Central Admin itself. See BLOB Store Security and StoragePoint Required Privileges in the StoragePoint Reference Guide.

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## Appendix: Troubleshooting

**Problem:** Receiving errors on storage or retrieval of externalized content.

Wherever possible, StoragePoint surfaces error messages returned by the adapter either directly to the user or within the SharePoint ULS logs. You should refer to your storage platform/provider documentation for resolution to errors logged by the adapter.

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## Contacting Quest

For sales or other inquiries, visit [www.quest.com/contact](http://www.quest.com/contact).

## Technical Support Resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product