Quest® NetVault® Plug-in *for Microsoft 365* 14.0.1

Release Notes

January 2026

These release notes provide information about the Quest® NetVault® Plug-in *for Microsoft 365* release.

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About this release

Quest NetVault (NetVault) Plug-in *for Microsoft 365* 14.0.1 is a minor release. For complete product documentation, visit https://support.quest.com/technical-documents. This NetVault Plug-in for *Microsoft 365* version 14.0.1.15 is a refresh of earlier released 14.0.1.12 version of the plugin.

Enhancements

- Performance improvements for Outlook, SharePoint, Teams and OneDrive backups. Better handling of throttling from Microsoft API allows more streams to be used.
- Performance improvment for synthetic full backups in CDP workflow.
- NetVault index file for incremental backup with a regular (non-CDP) M365 backup job carries full index, which removes the need to restore previous Full backup before restoring an incremental.
- Better communication between backup streams.
- Better supportability with improved logging.

Resolved issues

The following is a list of issues addressed in this release.

Table 1. General resolved issues

Resolved issue	Issue ID
Size of Synthetic full backup shows more than expected for OneDrive backups.	NV-4861
Outlook calendar is not restored.	NV-4967
Encountered error 302 during OneDrive folder file transfer.	NV-4972
OneDrive jobs take too long and/or fail on indexing. It is observed particularly with large jobs.	DNPO365-2215
JSON payload errors results in failing to backup the mailboxes regarding different users for which the JSON error occurs.	DNPO365-2217
Encountered Graph Service 429 error code.	DNPO365-2218

Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 2. General known issues

Known issue	Issue ID
The App fails to create while using Auto App Authentication method. **Workaround:** You must use manual app authentication instead of auto app authentication.	NV-4970
Share Point restore job fails with the error, the username argument cannot be null.	NV-4981
If you perform a granular restore of Outlook or OneDrive, selecting the primary node—OneDrive or Outlook—and clearing any individual user nodes behaves correctly. However, if you select a user node and clear any subnodes, the plug-in restores all items for the selected user. That is, the plug-in ignores the cleared subnodes that are marked with a red X.	DNPO365-253, DNPO365-277
As designed, if a User/Group/SP is deleted and restored with one ID, and you attempt to restore it again, the plug-in must restore it with a new ID as the first ID exists. **Workaround:** Delete the previously restored object, and then perform the new restore.	DNPO365-523
When restoring Azure AD content and the default password “nvbu123*#$” is used in the Set password for user(s) on the Restore Option screen, the restore job completes with the error “The specified password does not comply with password complexity requirements. **Workaround:** If the Azure AD user restore fails with aforementioned error, even though the password meets the complexity requirements, provide the same password in the **config** file under the “:Azure AD User Password” stanza and perform the restore again.	DNPO365-738
When restoring a modern SharePoint Online team site—which has an associated Office 365 Group that was automatically generated upon site creation—to a a nonexistent site, a new site is created but the associated Office 365 Group is not created or associated with the restored site.	DNPO365-751
Web parts of classic SharePoint Online sites do not restore, because they use a specific template.	DNPO365-752

Table 2. General known issues

Known issue	Issue ID
When relocating the backup of a SharePoint Online site to a nonexistent site, a new site is created, but any custom permission levels that were created are not restored because the scope of the permission level is limited to the original site and its subsites.	DNPO365-754
If a SharePoint Online site contains a OneNote notebook, the notebook is not backed up and restored. The remainder of the site contents are restored.	DNPO365-793
If you restore a backup of Teams that includes a Team that was deleted for any reason, the restore does not include all App tabs for the deleted Team. Because a backup job for Teams does not include separate backups for App tabs, some App tabs, including OneNote, Planner, Forms, and Streams, are excluded from the restored Team.	DNPO365-989
Teams channels and few Teams settings do not get restored.	DNPO365-994
Poll(vote) data is completely lost after restore of the Teams.	DNPO365-1024
When restoring a tenant's Azure Active Directory, the owners and user members of the service principal do not restore.	DNPO365-1204
The contents of a wiki app within a Teams channel do not restore.	DNPO365-1238
When a previous version of Plug-in *for Microsoft 365* that contains a saveset with default options is removed and the latest 13.1 version is installed, then clicking the + button next to plug-in options in the Create Backup Job window causes an unexpected pop-up to hang and the UI to become unresponsive, **Workaround:** To prevent a pop-up from appearing and causing the WebUI to be unresponsive, before creating the new plug-in set, click **Edit** and save the existing default plug-in options, and then click the **+** icon.	DNPO365-1247, NV-1544
Existing files before renaming the folder are restored to the original folder (i.e. folder location before renaming it) and files uploaded to the folder after renaming are restored to renamed folder.	DNPO365-1758
Outlook backup job of On-Premises AD user synced to Azure AD as MailUser with no UserMailbox fails with error message "UnknownError"	DNPO365-1830
Subsite Incremental backup job does Full backup for Document Library	DNPO365-1915
Auto configuration of plug-in fails with error "Invalid credentials" when MFA is enabled for Global Admin	DNPO365-1916
Selecting Groups for the backup from root node and then deselecting all groups except one results in backup failure of the all the group members.	DNPO365-1936
Emojis were not restored in Teams channel messages.	DNPO365-2036
Standard Teams channels were added under hidden channels after restoring the deleted Teams.	DNPO365-2047
The kanban board of the Loop component has not been restored.	DNPO365-2159
When the deleted Teams are restored, an additional empty general channel is generated.	DNPO365-2177
The backup fails for shared mailboxes larger than 50 GB that have no assigned licenses.	DNPO365-2213

System requirements

Before installing Plug-in *for Microsoft 365* 14.0.1, ensure that your system meets the requirements outlined in the *Quest NetVault Compatibility Guide* available at https://support.quest.com/technical-documents.

Upgrade and compatibility

Plug-in *for Microsoft 365* 14.0.1 requires NetVault 14.0 or later. For complete supported-platform information, see the *Quest NetVault Compatibility Guide*.

NOTE: When upgrading M365 plug-in to version 14.0.1, it is recommended to use updated RDA plug-in. For more information, refer support KB 4380791.

NOTE: When upgrading M365 plug-in to version 14.0 or later, ensure to maintain at least one client with the 13.x plug-in to restore backups of the 13.x plug-in. It is mandatory to install the 14.0 plug-in on a new client if there is only one proxy plug-in. It is recommended to maintain the machine's availability until the backup using the 13.x plug-in has expired.

Product licensing

To obtain the license file for your NetVault Server environment, determine the NetVault Machine ID of your main NetVault Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the License Management page to install the product license files.

- Obtaining a machine ID
- Installing a license file

Obtaining a machine ID

1. Start the NetVault WebUI.
2. In the Navigation pane, click **License Management**.
3. In the **Clients Details** list, note the machine ID for the applicable Server or Client entry.

Installing a license file

1. In the **Navigation** pane, click **License Management**.
2. On the **License Management** page, click **Install License**.

   Because the NetVault WebUI is tied to a specific NetVault Server and all licenses are installed on the NetVault Server, the program automatically installs the license on the correct machine.
3. In the **Choose License File/s** dialog box, click **Select a file**, point to the **".dlv"** file that contains the license key, and click **Open**.

4 In the dialog box, click **OK** to apply the selected license file.

   After the key is applied successfully, a message is displayed.

5 To dismiss the message, click **X**.

Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Plug-in for Microsoft 365 User's Guide*. If you are upgrading from the 12.1 version of the plug-in, be aware of the following:

- You must use the Microsoft .NET Framework, version 4.7.2 or later, on your NetVault Server and Clients.
- After you complete the upgrade, you must reenter the **Application Password** on the **Configure** dialog box.

CAUTION: Do not use the Change Settings option in the WebUI to enter or update the Application Domain, ID, and Password settings.

More resources

Additional information is available from the following:

- Online product documentation
- NetVault community

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Far-East Asia.

NetVault Plug-in *for Microsoft 365* 14.0.1 is available in English and Japanese.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to https://www.quest.com/legal/license-agreements.aspx. Source code for components marked with an asterisk (*) is available at https://opensource.quest.com.

Table 3. List of third-party contributions

Component	License or acknowledgment
AzureAD 2.0.2.140	MIT Template 2020
Azure.Core 1.24.0.0	MIT Template 2020
Azure.Core.dll 1.43.0	MIT Template 2020
Azure.Identity.dll 1.11.3	MIT Template 2020
Microsoft.Bcl.AsyncInterfaces 6.0.0	©Microsoft. All rights reserved. MIT Template 2020
Microsoft.Exchange.WebServices 15.00	MIT 1.0
Microsoft.Graph 5.58.0	©Microsoft. All rights reserved. MIT N/A
Microsoft.Graph 4.26.0	MIT N/A
Microsoft Graph Beta 0.33.0-preview	©2019 Microsoft Corporation MIT N/A
Microsoft.Graph.Core 3.1.22	©Microsoft. All rights reserved. MIT N/A
Microsoft.Graph.Core.dll 2.0.8.0	MIT N/A
Microsoft.Identity.Client 4.43.1	MIT Template 2020
Microsoft.Identity.Client 4.7.1	©Microsoft Corporation. All rights reserved. Licensed under the MIT License (the “License”). MIT N/A

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Component	License or acknowledgment
Microsoft.IdentityModel.Clients.ActiveDirectory 5.3.0	©Microsoft Corporation MIT N/A
Microsoft.IdentityModel.Clients.ActiveDirectory.Platform 3.16.4	©Microsoft Corporation MIT N/A
Microsoft.IdentityModel.Logging 6.11.1 Microsoft.IdentityModel.Tokens 7.6.0	©Microsoft Corporation. All rights reserved. MIT Template 2020
Microsoft.IdentityModel.Logging 6.17.0 Microsoft.IdentityModel.Tokens 7.6.0	©Microsoft Corporation. All rights reserved. MIT Template 2020
Newtonsoft.Json.dll 6.0.1.17001	©2007 James Newton-King MIT N/A
Newtonsoft.Json 13.0.1	MIT Template 2020
OfficeDevPnp.Core.dll 3.28.2012.0	©Microsoft Corporation. All rights reserved. MIT 1.0
SharePointPnP.IdentityModel.Extensions 1.2.4.0	Copyright (c) 2017 Microsoft SharePoint MIT Template 2020
System.Buffers 4.6.28619.1	MIT N/A
System.Memory 4.6.31308.01	MIT 1.0
System.Net.Http.WinHttpHandler 9.0.24	MIT N/A
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System.Runtime.CompilerServices.Unsafe 6.0.21.52210	MIT Template 2020
System.Spatial 5.6.3	MIT N/A
System.Text.Encodings.Web 9.0.24	MIT Template 2020
System.Text.Json 9.0.24	MIT Template 2020
System.Threading.Tasks.Extensions 4.6.28619.01	MIT 1.0
System.ValueTuple 4.6.26515.06	MIT 1.0

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CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

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