

One Identity Manager Cloud HR Systems 9.3.1

Release Notes

26 August 2025, 06:04

This document provides information about the One Identity Manager and its connection with Cloud HR Systems (CHS).

For the most recent documents and product information, see the [One Identity Manager documentation](#).

About this release

This release provides the following functionalities:

- Synchronization of data from an HR provider like SAP SuccessFactors, Workday and Dayforce to One Identity Manager.
- Basic identity information like phone number and mail address can be modified after the synchronization of data from the HR system.

Supported platforms

Cloud HR Systems Module can be configured on One Identity Manager version 9.3.1.

NOTE: The System Requirements applicable to the One Identity Manager applies to Cloud HR Systems also.

New features

New features from the integration of One Identity Manager and Cloud HR Systems module:

- An administrator of One Identity Manager can synchronize the HR data from cloud systems into the base One Identity tables like Person, Department, ProfitCenter, and Locality.
- An administrator of One Identity Manager can update basic identity information for the attributes Phone, PhoneMobile and DefaultMailAddress using the Cloud HR System module.
- The latest CHS module provides an additional template for Dayforce. Hence, an administrator of One Identity Manager can now synchronize Dayforce objects to One Identity Manager.
- The latest CHS module template supports Workday systems. Hence, an administrator of One Identity Manager can now use the latest CHS template to synchronize Workday HR objects to One Identity Manager.

NOTE: This integration allows only the updating of data. Create and delete operations are not supported.

Resolved issues

The following is a list of issues addressed in this release.

Table 1: Resolved issues

Resolved Issue	Issue ID
SyntaxType set to 'XML' for all XObjectKey as well as IsDynamicFk = 1 columns.	453790

System Requirements

Before installing One Identity Manager, ensure that your system meets the following minimum hardware and software requirements.

The system requirements applicable to the One Identity Manager apply to Cloud HR Systems also. For more information see [One Identity Manager Release Notes](#).

Product licensing

Use of this software is governed by the Software Transaction Agreement found at www.oneidentity.com/legal/sta.aspx. This software does not require an activation or license key to operate.

Upgrade and installation instructions

The procedure to install Cloud HR Systems module is similar to the procedures involved in installation of other One Identity Manager modules. For information on the installation of Cloud HR Systems module, refer the *Installing One Identity Manager Components* section of the *One Identity Manager Installation Guide*.

More resources

Additional information is available from the following:

- [One Identity Manager support](#)
- [One Identity Manager online documentation](#)
- [Identity and Access Management community](#)
- [One Identity Manager training portal](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation. This release is Unicode-enabled and supports any character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe. The release is localized in the following languages: German. This version has the following capabilities or constraints: Other languages, designated for the Web UI, are provided in the product One Identity Manager Language Pack.

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales and other inquiries, such as licensing, support, and renewals, visit <https://www.oneidentity.com/company/contact-us.aspx>.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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Legend

-  **WARNING:** A WARNING icon highlights a potential risk of bodily injury or property damage, for which industry-standard safety precautions are advised. This icon is often associated with electrical hazards related to hardware.
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.