

Safeguard Privilege Manager for Windows 4.8

Sub-Processor List

25 November 2024, 10:17

This document lists the third-party sub-processors of Safeguard Privilege Manager for Windows.

Sub-processors

The following third-party sub-processors provide functionality support for Safeguard Privilege Manager for Windows. In this capacity, they have access to, may process and/or store Personal Data (as defined by GDPR).

For any software licensed outside the United States, One Identity LLC and its affiliates are also sub-processors.

Table 1: GDPR sub-processors of Safeguard Privilege Manager for Windows

| Sub-processor | Functionality | Supported region | Data location | Scope | As-of date |
|---------------------|--|------------------|------------------|--|-------------|
| Amazon Web Services | Storing non-personal product usage data. NOTE: The sub-processor does not store personally identifiable information (PII). | Worldwide | US West - Oregon | Storing non-personal product usage data in Amazon DynamoDB and Amazon S3 bucket. | 23 May 2018 |

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales and other inquiries, such as licensing, support, and renewals, visit <https://www.oneidentity.com/company/contact-us.aspx>.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product