

syslog-ng Store Box

Release Notes

Version 7.0.4 LTS

08 November 2024, 10:40

These release notes provide information about the syslog-ng Store Box release. For the most recent documents and product information, see [Online product documentation](#).

About this release

Welcome to syslog-ng Store Box. This document describes what is new in the latest version of syslog-ng Store Box (SSB).

For a full description on stable and feature releases, open the [SSB product page on the Support Portal](#) and navigate to **Product Life Cycle & Policies > Product Support Policies > Software Product Support Lifecycle Policy**.

NOTE: Due to complexity of deployment, configuration, and design, you may require assistance from [One Identity Professional Services](#) while introducing new or additional:

- sources
- destinations
- log paths
- significant increases in log volume.

One Identity Professional Services is equipped and trained to evaluate the needs of any organization, and to provide configuration and architectural recommendations that help our users get the most out of any SSB version.

One Identity Professional Services offer assistance in planning and scoping for current needs, as well as recommendations for the future to ensure success.

syslog-ng Store Box 7.0.4 LTS is a minor release, with no new functionality. See [Resolved issues](#) on page 2

Supported platforms

syslog-ng Store Box (SSB) is supported on the following hardware and virtual platforms.

Supported hardware platforms

SSB is supported on the following hardware platforms:

- syslog-ng Store Box (SSB) Appliance 3000
- syslog-ng Store Box (SSB) Appliance 3500
- syslog-ng Store Box (SSB) Appliance 4000

Supported virtual platforms

SSB is supported on the following virtual platforms:

- VMware ESXi server 4.0 or later
- Microsoft Hyper-V
- Microsoft Azure
- Amazon Elastic Compute Cloud (AWS EC2)

⚠ CAUTION: From SSB version 7.0.1 LTS onwards, the following hardware appliances are no longer supported:

- syslog-ng Store Box (SSB) T1
- syslog-ng Store Box (SSB) T4
- syslog-ng Store Box (SSB) T10

Enhancements

The following is a list of enhancements implemented in syslog-ng Store Box 7.0.4 LTS.

Table 1: General enhancements

Enhancement	Issue ID
Various security enhancements.	468256

Resolved issues

The following is a list of issues addressed in this release.

Table 2: General resolved issues

Resolved Issue	Issue ID
After an upgrade, the PatternDB frontend did not work for users, only for administrators. The issue is now resolved.	424425

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 3: General known issues

Known Issue	Issue ID
<p>Due to the kernel security update of SSB 7.0.1 LTS, you might experience the following issues in the SSB Appliance 3500:</p> <ul style="list-style-type: none">• Indexing performance may decrease.• Indexing of incoming logs may fail.• Saved logs may be inaccessible for search operations until the affected logs are reindexed manually.	403937

Product licensing

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Upgrade and installation instructions

Prerequisites and notes

This is a Long Term Support release, which means that it will be supported for at least 3 years.

NOTE: You need a new license file to upgrade an existing deployment to version 6.0. For details, see *Updating the SSB license* in the *Upgrade Guide*.

CAUTION: Before upgrading to SSB version 7.0.4 LTS in High Availability (HA) mode, ensure that the nodes have already been restarted since the last upgrade. Otherwise, you have to restart the nodes before upgrading SSB to version 7.0.4 LTS.

For details on upgrading to version 7.0.4 LTS, see *Upgrade Guide*.

NOTE: Starting from version 7.0.1 LTS, syslog-ng Store Box (SSB) supports the SSB 4000 appliance. However, the usual upgrade path to the newest feature version is supported only if the feature version to which you want to upgrade also supports the SSB 4000 appliance. Because of this, for example, you cannot upgrade from version 7.0.1 LTS to version 7.2F.

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Section 6

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