



One Identity Manager 9.2.1

# Administration Guide for One Identity Active Roles Integration

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One Identity Manager Administration Guide for One Identity Active Roles Integration  
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# One Identity Active Roles integration

One Identity Manager supports the connection of Active Directory systems through an integrated Active Roles connector. Additional Active Directory relevant functionality, for example, Microsoft Exchange, Office Communication Services or Active Directory Lightweight Directory Service (AD LDS), is not supported through this connector.

One Identity Manager is assumed to be the primary system in the default configuration of processes and synchronization behavior and is allowed to bypass Active Roles workflows. Default behavior requires an administrative account. Active Roles workflows can still be controlled by the integrated Active Roles connector. You may need to define custom processes in One Identity Manager in order to use this functionality.

**NOTE:** The Active Directory Module and the Active Roles Module must be installed as a prerequisite for managing Active Directory in One Identity Manager. For more information about installing, see the *One Identity Manager Installation Guide*.

**NOTE:** This guide only goes into specific features of using the Active Roles Connector. For more information about managing Active Directory with One Identity Manager, see the *One Identity Manager Administration Guide for Connecting to Active Directory*.

For more information about applying, managing, and configuring an Active Roles server, see your *One Identity Active Roles* documentation.

## Architecture overview

The following servers are used for managing an Active Directory environment with One Identity Manager and Active Roles:

- Active Roles server

Active Roles server that establishes the connection to the Active Directory domain controller. The synchronization server connects to this Active Roles server.

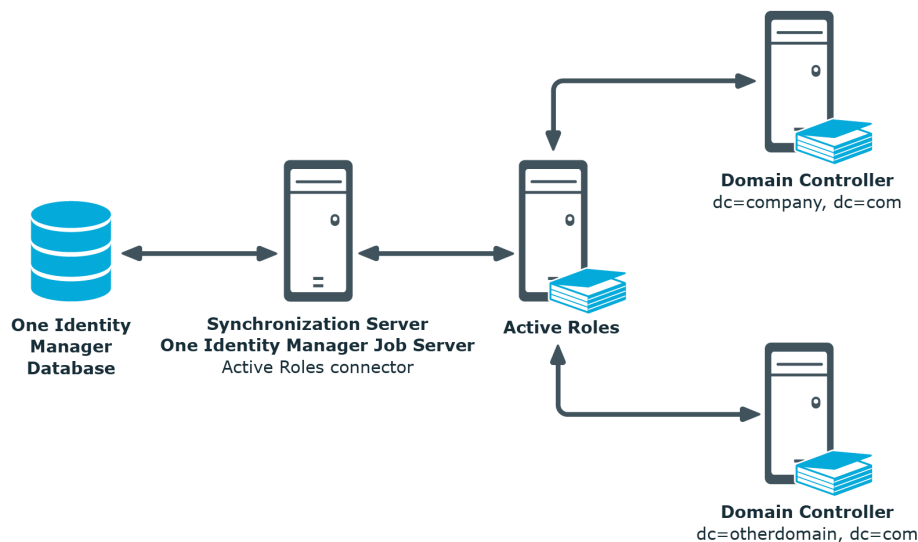
- Synchronization server

Communication of the One Identity Manager Service with Active Roles is run from the synchronization server. The One Identity Manager Service with the Active Roles

connector is installed on this server. Data entries required for synchronization and administration with the One Identity Manager database are processed by the synchronization server. The synchronization server connects to the Active Roles server.

The One Identity Manager's Active Roles connector uses the Active Roles ADSI interface for communicating with an Active Roles instance. The Active Roles connector is used for synchronization and provisioning Active Directory. The Active Roles connector connects to an Active Roles instance, which then connects to the Active Directory domain controller.

**Figure 1: The synchronization architecture**



## Migrating data between One Identity Manager and One Identity Active Roles

### Scenario

You want to manage an Active Directory domain, currently managed by Active Roles, with One Identity Manager. Active Roles Self-Service Manager is not implemented.

Select the **One Identity Manager** edition when you install the One Identity Manager database.

Initial synchronization of Active Directory domains with One Identity Manager must be carried out by the Active Roles connector. All other synchronization is also carried out by the Active Roles connector.

- Create a synchronization project with the Synchronization Editor by using the default project template for Active Roles.

## Scenario

You want to manage an Active Directory domain, currently managed by Active Roles, with One Identity Manager. Active Roles Self-Service Manager is implemented. The functionality should be transferred to the One Identity Manager's IT Shop.

Select the **One Identity Manager** edition when you install the One Identity Manager database.

Before the initial synchronization, perform the following additional steps:

1. In the Designer, set the **QER | ITShop | AutoPublish | ADSGroup** configuration parameter.
2. In the Designer, set the **QER | ITShop | AutoPublish | ADSGroup | ExcludeList** configuration parameter and specify the Active Directory groups that are not to be added automatically to the IT Shop.
3. In the Designer, set the **TargetSystem | ADS | ARS\_SSM** configuration parameter
4. Compile the database.

Active Directory domain synchronization with One Identity Manager must be carried out by the Active Roles connector. All other synchronization is also carried out by the Active Roles connector.

- Create a synchronization project with the Synchronization Editor by using the default project template for Active Roles.

## Scenario

You want to manage an Active Directory domain, currently managed by One Identity Manager, with Active Roles. Currently, Active Directory domain synchronization is carried out by the Active Directory connector.

### ***To manage the Active Directory domains with One Identity Active Roles***

1. In the Synchronization Editor, delete the existing synchronization project.
2. Create a synchronization project with the Synchronization Editor by using the default project template for Active Roles.

## Detailed information about this topic

- [Synchronizing Active Directory using One Identity Active Roles](#) on page 8
- [Adding Active Directory groups automatically to the IT Shop](#) on page 38

## Synchronizing Active Directory using One Identity Active Roles

One Identity Manager supports synchronization with Active Roles versions 8.0, 8.1.1, 8.1.3, and 8.1.5.

### ***To load Active Directory objects into the One Identity Manager database for the first time***

1. Prepare a user account with sufficient permissions for synchronization.
2. One Identity Manager components for managing Active Directory environments are available if the **TargetSystem | ADS** configuration parameter is enabled. The components for managing Active Roles are available if the **TargetSystem | ADS | ARS** configuration parameter is set.
  - Check whether the configuration parameters are set in the Designer. Otherwise, set the configuration parameters and compile the database.  
**NOTE:** If you disable the configuration parameter at a later date, model components and scripts that are no longer required, are disabled. SQL procedures and triggers are still carried out. For more information about the behavior of preprocessor relevant configuration parameters and conditional compiling, see the *One Identity Manager Configuration Guide*.
  - Other configuration parameters are installed when the modules are installed. Check the configuration parameters and modify them as necessary to suit your requirements.
3. Install and configure a synchronization server and declare the server as a Job server in One Identity Manager.
4. Before the initial synchronization, perform the following additional steps:
  - a. In the Designer, set the **QER | ITShop | AutoPublish | ADSGroup** configuration parameter.

**NOTE:** If you disable the configuration parameter at a later date, model components and scripts that are no longer required, are disabled. SQL procedures and triggers are still carried out. For more information about the behavior of preprocessor relevant configuration parameters and conditional

| compiling, see the *One Identity Manager Configuration Guide*.

- b. In the Designer, set the **QER | ITShop | AutoPublish | ADSGroup | ExcludeList** configuration parameter and specify the Active Directory groups that are not to be added automatically to the IT Shop.

Example:

```
. *Administrator.* | Exchange.* | *. *Admins | *. *Operators | IIS_IUSRS
```

- c. In the Designer, set the **TargetSystem | ADS | ARS\_SSM** configuration parameter
- d. Compile the database.

5. Create a synchronization project with the Synchronization Editor.

**TIP:** Before you set up synchronization with an Active Directory domain, familiarize yourself with the Synchronization Editor. For more information about this tool, see the *One Identity Manager Target System Synchronization Reference Guide*.

## Detailed information about this topic

- [Migrating data between One Identity Manager and One Identity Active Roles](#) on page 6
- [Permissions required for synchronizing with One Identity Active Roles](#) on page 9
- [Setting up the synchronization server](#) on page 10
- [Creating a synchronization project for initial synchronization of an Active Directory domain through One Identity Active Roles](#) on page 14
- [Running synchronization](#) on page 22
- [Customizing the synchronization configuration](#) on page 20
- [Tasks following synchronization](#) on page 25
- [Troubleshooting](#) on page 29
- [Adding Active Directory groups automatically to the IT Shop](#) on page 38
- [Configuration parameters for managing an Active Directory environment](#) on page 49

# Permissions required for synchronizing with One Identity Active Roles

It is recommended to set up a separate user account to use for connecting to Active Directory through for Active Roles. Use Active Roles Access Templates for the configuration. By using access templates, you delegate administration-relevant permissions to an Active Directory user account but without issuing the permissions directly in Active Directory. For more information about Active Roles Access Templates, see your *One Identity Active Roles documentation*.

The following Access Templates are suggested for delegating permissions:

- All Objects - Read All Properties
- All Objects - Full Control

One Identity Manager works without controlling Active Roles workflows. To avoid any existing Active Roles workflows, you must add the user account to the **Active Roles administrators** group.

Edit the Active Roles admins in the Active Roles Configuration Center. If a user account is entered in the Active Roles Configuration Center as an Active Roles Admin, this is the user account that must be used. For more information about editing the group or the user account for administrative access, see your *One Identity Active Roles documentation*.

### Related topics

- [Interaction with Active Roles workflows](#) on page 33

## Setting up the synchronization server

All One Identity Manager Service actions are run against the target system environment on the synchronization server. Data entries required for synchronization and administration with the One Identity Manager database are processed by the synchronization server.

The One Identity Manager Service with the Active Roles connector must be installed on the synchronization server.

### Detailed information about this topic

- [System requirements for the synchronization server](#) on page 10
- [Installing One Identity Manager Service with an Active Roles connector](#) on page 11

## System requirements for the synchronization server

To set up synchronization with an Active Directory environment, a server with the following software installation must be available:

- Windows operating system  
The following versions are supported:
  - Windows Server 2022
  - Windows Server 2019
  - Windows Server 2016

- Windows Server 2012 R2
  - Windows Server 2012
  - Microsoft .NET Framework version 4.8 or later
- | **NOTE:** Take the target system manufacturer's recommendations into account.
- One Identity Active Roles Management Shell for Active Directory (x64)  
On 32-bit operating systems, use the Active Roles Management Shell for Active Directory (x86) package.  
For installation instructions, refer to your *One Identity Active Roles documentation*.
  - The following packages must be subsequently installed from the Active Roles installation medium:  
On 32-bit systems:
    - <source>\Redistributables\vc\_redist.x86.exe
    - <source>\Components\ActiveRoles ADSI Provider\ADSI\_x86.msi
 On 64-bit systems:
    - <source>\Redistributables\vc\_redist.x64.exe
    - <source>\Components\ActiveRoles ADSI Provider\ADSI\_x64.msi

Furthermore, it is necessary that connections can be established from the Job server to the Active Roles server over the **15172** port. If necessary, a firewall rule must be set up on the Active Roles server.

## Installing One Identity Manager Service with an Active Roles connector

| **NOTE:** For existing Active Roles installations:

The One Identity Manager Service can be installed on a server with Active Roles.

The One Identity Manager Service must be installed on the synchronization server with the Active Roles connector. The synchronization server must be declared as a Job server in One Identity Manager.

**Table 1: Properties of the Job server**

Property	Value
Server function	Active Roles connector
Machine role	Server   Job Server   Active Directory

| **NOTE:** If several target system environments of the same type are synchronized under the same synchronization server, it is recommended that you set up a Job server for each target system for performance reasons. This avoids unnecessary swapping of

connections to target systems because a Job server only has to process tasks of the same type (re-use of existing connections).

To set up a Job server, perform the following steps.

1. Create a Job server and install and configure the One Identity Manager Service.

Use the One Identity Manager Service to install the Server Installer. The program runs the following steps:

- Sets up a Job server.
- Specifies machine roles and server function for the Job server.
- Installs One Identity Manager Service components corresponding to the machine roles.
- Configures the One Identity Manager Service.
- Starts the One Identity Manager Service.

Use the Server Installer to install the One Identity Manager Service locally or remotely.

To remotely install the One Identity Manager Service, provide an administrative workstation on which the One Identity Manager components are installed. Ensure that the One Identity Manager components are installed on the server before installing locally. For more information about installing One Identity Manager components, see the *One Identity Manager Installation Guide*.

2. If you are working with an encrypted One Identity Manager database, declare the database key in the One Identity Manager Service. For more information about working with an encrypted One Identity Manager database, see the *One Identity Manager Installation Guide*.
3. To generate processes for the Job server, you need the provider, connection parameters and the authentication data. By default, this information is determined from the database connection data. If the Job server runs through an application server, you must configure extra connection data in the Designer. For more information about connection data, see the *One Identity Manager Configuration Guide*.

### **To install and configure the One Identity Manager Service on a server**

1. Start the Server Installer program.

**NOTE:** To install remotely, start the Server Installer program on your administrative workstation. To install locally, start the program on the server.

2. On the **Database connection** page, enter the valid connection credentials for the One Identity Manager database.

You can connect via the application server or directly to connect to the database.

3. On the **Server properties** page, specify the server on which you want to install the One Identity Manager Service.

- a. Select a Job server from the **Server** menu.

- OR -

To create a new Job server, click **Add**.

- b. Enter the following data for the Job server.
  - **Server:** Name of the Job server.
  - **Queue:** Name of the queue to handle the process steps. Each Job server within the network must have a unique queue identifier. The process steps are requested by the Job queue using this exact queue name. The queue identifier is entered in the One Identity Manager Service configuration file.
  - **Full server name:** Full server name in accordance with DNS syntax.

Syntax:

<Name of servers>.<Fully qualified domain name>

**NOTE:** You can use the **Extended** option to make changes to other properties for the Job server. You can also edit the properties later with the Designer.

4. On the **Machine roles** page, select **Active Directory**.
5. On the **Server functions** page, select **Active Roles connector**.
6. On the **Service Settings** page, enter the connection data and check the One Identity Manager Service configuration.

**NOTE:** The initial service configuration is predefined. If further changes need to be made to the configuration, you can do this later with the Designer. For more information about configuring the service, see the *One Identity Manager Configuration Guide*.

For a direct connection to the database:

- a. In the module list, select **Process collection > sqlprovider**.
- b. Click the **Connection parameter** entry, then click the **Edit** button.
- c. Enter the connection data for the One Identity Manager database.
- d. Click **OK**.

For a connection to the application server:

- a. In the module list, select the **Process collection** entry and click the **Insert** button.
- b. Select **AppServerJobProvider** and click **OK**.
- c. In the module list, select **Process collection > AppServerJobProvider**.
- d. Click the **Connection parameter** entry, then click the **Edit** button.
- e. Enter the address (URL) for the application server and click **OK**.
- f. Click the **Authentication data** entry and click the **Edit** button.
- g. In the **Authentication method** dialog, select the authentication module for logging in. Depending on the authentication module, other data may be required, such as user and password. For more information about

One Identity Manager authentication modules, see the *One Identity Manager Authorization and Authentication Guide*.

- h. Click **OK**.
7. To configure the installation, click **Next**.
8. Confirm the security prompt with **Yes**.
9. On the **Select installation source** page, select the directory with the install files. Change the directory if necessary.
10. On the **Service access** page, enter the service's installation data.
  - **Computer:** Select the server, on which you want to install and start the service, from the menu or enter the server's name or IP address.  
To run the installation locally, select **Local installation** from the menu.
  - **Service account:** Enter the details of the user account that the One Identity Manager Service is running under. Enter the user account, the user account's password and password confirmation.

The service is installed using the user account with which you are logged in to the administrative workstation. If you want to use another user account for installing the service, you can enter it in the advanced options.

You can also change the One Identity Manager Service details, such as the installation directory, name, display name, and the One Identity Manager Service description, using the advanced options.

11. Click **Next** to start installing the service.  
Installation of the service occurs automatically and may take some time.
12. Click **Finish** on the last page of the Server Installer.

**NOTE:** In a default installation, the service is entered in the server's service management with the name **One Identity Manager Service**.

## Creating a synchronization project for initial synchronization of an Active Directory domain through One Identity Active Roles

Use the Synchronization Editor to configure synchronization between the One Identity Manager database and Active Directory environment. The following describes the steps for initial configuration of a synchronization project. For more information about setting up synchronization, see the *One Identity Manager Target System Synchronization Reference Guide*.

After the initial configuration, you can customize and configure workflows within the synchronization project. Use the workflow wizard in the Synchronization Editor for this. The

Synchronization Editor also provides different configuration options for a synchronization project.

## Related topics

- [Information required for setting up a synchronization project](#) on page 15
- [Creating an initial synchronization project for Active Directory domains](#) on page 17

# Information required for setting up a synchronization project

Have the following information available for setting up a synchronization project.

**Table 2: Information required for setting up a synchronization project**

Data	Explanation
Distinguished name of the domain.	Distinguished LDAP domain name
User account and password for logging into Active Roles.	User account and password for logging into Active Roles. Make a user account available with sufficient permissions. For more information, see <a href="#">Permissions required for synchronizing with One Identity Active Roles</a> on page 9.
DNS name or IP address of the Active Roles server.	DNS name or IP address of the Active Roles server that connects against the synchronization server. Example: <Name of servers>.<Fully qualified domain name>
Synchronization server for Active Directory	All One Identity Manager Service actions are run against the target system environment on the synchronization server. Data entries required for synchronization and administration with the One Identity Manager database are processed by the synchronization server. The One Identity Manager Service must be installed on the synchronization server with the Active Roles connector. The synchronization server must be declared as a Job server in One Identity Manager. Use the following properties when you set up the Job server. <ul style="list-style-type: none"><li>• Server function: <b>Active Roles connector</b></li><li>• Machine role: <b>Server   Job Server   Active Directory</b></li></ul> For more information, see <a href="#">System requirements for the synchronization server</a> on page 10.

Data	Explanation
One Identity Manager database connection data	<ul style="list-style-type: none"> <li>• Database server</li> <li>• Database name</li> <li>• SQL Server login and password</li> <li>• Specifies whether integrated Windows authentication is used</li> </ul> <p>Use of the integrated Windows authentication is not recommended. If you decide to use it anyway, ensure that your environment supports Windows authentication.</p>
Remote connection server	<p>To configure synchronization with a target system, One Identity Manager must load the data from the target system. One Identity Manager communicates directly with the target system to do this. Sometimes direct access from the workstation, on which the Synchronization Editor is installed, is not possible. For example, because of the firewall configuration or the workstation does not fulfill the necessary hardware and software requirements. If direct access is not possible from the workstation, you can set up a remote connection.</p> <p>Remote connection server configuration:</p> <ul style="list-style-type: none"> <li>• One Identity Manager Service is started</li> <li>• <b>RemoteConnectPlugin</b> is installed and an authentication method is set up</li> <li>• Active Roles connector is installed</li> </ul> <p>The remote connection server must be declared as a Job server in One Identity Manager. The Job server name is required.</p> <p><b>TIP:</b> The remote connection server requires the same configuration as the synchronization server (with regard to the installed software and entitlements). Use the synchronization server as remote connection server as well by installing the RemoteConnectPlugin.</p> <p>For more detailed information about setting up a remote connection, see the <i>One Identity Manager Target System Synchronization Reference Guide</i>.</p>

# Creating an initial synchronization project for Active Directory domains

**NOTE:** The following sequence describes how to configure a synchronization project if the Synchronization Editor is both:

- Run in default mode
- Started from the Launchpad

If you run the project wizard in expert mode or directly from the Synchronization Editor, additional configuration settings can be made. Follow the project wizard instructions through these steps.

## ***To set up an initial synchronization project for an Active Directory domain using Active Roles.***

1. Start the Synchronization Editor and log into the One Identity Manager database.
2. Select the start page. Click **Start a new synchronization project**.  
This starts the project wizard.
3. Click **Next** on the welcome page.
4. On the **Choose target system** page, select the **Active Roles connector**.
5. On the wizard's start page, click **Next**.
6. On the **System access** page, specify how One Identity Manager can access the target system.


- If access is possible from the workstation on which you started the Synchronization Editor, do not change any settings.
- If access is not possible from the workstation on which you started the Synchronization Editor, you can set up a remote connection.

Select the **Connect using remote connection server** and enter the remote connection properties.

Remote connection properties

- **Access parameters**

- **Server:** Full server name or IP address of the server.

To select an existing Job server as the remote connection server, click  and select the server from the menu. This displays all the Job servers that have the **One Identity Manager Service installed** server function selected.

- **Port:** Port that is configured for the RemoteConnectPlugin.

- **Authentication**

If **SecretAuthentication** is configured for the RemoteConnectPlugin:

- **Secret:** Secret used by the Synchronization Editor to authenticate on the RemoteConnectPlugin.

If **ADGroupAuthentication** is configured for the RemoteConnectPlugin, no data is required.

- **Options**

- **Request timeout:** Maximum time allowed for a server query in seconds. If the time is exceeded, the request is canceled.
- **Accept self-signed certificates:** Specifies whether self-signed certificates can be accepted.

7. On the **Target server** page, enter the Active Roles server to which you want to connect. If possible, servers are determined automatically.
  - In the **Host name/IP address** menu, select a target server.
  - If the server cannot be found automatically, in the **Host name/IP address** field, enter the DNS name or the IP address.
8. On the **Credentials** page, enter the user account for accessing Active Roles.
  - To use the user account of the currently logged in user, enable the **Use current credentials (current user/service account)** option. In the case of synchronization, this is the user account that the One Identity Manager Service is running under.
  - To use a specified user account, enter the user account and password for logging into the target system.

**NOTE:** If you do not enter a specified user account, the current user account is also used in the Synchronization Editor during configuration.

The user account used with the Synchronization Editor may differ from the One Identity Manager Service's user account. In this case, it is recommended you use the **RemoteConnectPlugin**. This ensures that the same user account is used during configuration with the Synchronization Editor as is used in the service context.

9. On the **Domain/root entry selection** page, select the domain you want to synchronize or enter the root entry's distinguished name.
10. On the **One Identity Manager Connection** tab, test the data for connecting to the One Identity Manager database. The data is loaded from the connected database. Reenter the password.

**NOTE:**

- If you use an unencrypted One Identity Manager database and have not yet saved any synchronization projects to the database, you need to enter all connection data again.
- This page is not shown if a synchronization project already exists.

11. The wizard loads the target system schema. This may take a few minutes depending on the type of target system access and the size of the target system.


12. On the **Restrict target system access** page, specify how system access should work. You have the following options:

**Table 3: Specify target system access**


Option	Meaning
Read-only access to target system.	<p>Specifies that a synchronization workflow is only to be set up for the initial loading of the target system into the One Identity Manager database.</p> <p>The synchronization workflow has the following characteristics:</p> <ul style="list-style-type: none"> <li>• Synchronization is in the direction of <b>One Identity Manager</b>.</li> <li>• Processing methods in the synchronization steps are only defined for synchronization in the direction of <b>One Identity Manager</b>.</li> </ul>
Read/write access to target system. Provisioning available.	<p>Specifies whether a provisioning workflow is set up in addition to the synchronization workflow for the initial loading of the target system.</p> <p>The provisioning workflow displays the following characteristics:</p> <ul style="list-style-type: none"> <li>• Synchronization is in the direction of the <b>Target system</b>.</li> <li>• Processing methods are only defined in the synchronization steps for synchronization in the direction of the <b>Target system</b>.</li> <li>• Synchronization steps are only created for such schema classes whose schema types have write access.</li> </ul>

13. On the **Synchronization server** page, select the synchronization server to run the synchronization.

If the synchronization server is not declared as a Job server for this target system in the One Identity Manager database yet, you can add a new Job server.

- Click  to add a new Job server.
- Enter a name for the Job server and the full server name conforming to DNS syntax.

**TIP:** You can also implement an existing Job server as the synchronization server for this target system.

- To select a Job server, click .

This automatically assigns the server function matching this Job server.

- Click **OK**.

The synchronization server is declared as Job server for the target system in the One Identity Manager database.

- d. **NOTE:** After you save the synchronization project, ensure that this server is set up as a synchronization server.

14. To close the project wizard, click **Finish**.

This creates and allocates a default schedule for regular synchronization. Enable the schedule for regular synchronization.

This sets up, saves and immediately activates the synchronization project.

**NOTE:**

- If enabled, a consistency check is carried out. If errors occur, a message appears. You can decide whether the synchronization project can remain activated or not.  
  
Check the errors before you use the synchronization project. To do this, in the **General** view on the Synchronization Editor's start page, click **Verify project**.
- If you do not want the synchronization project to be activated immediately, disable the **Activate and save the new synchronization project automatically option**. In this case, save the synchronization project manually before closing the Synchronization Editor.
- The connection data for the target system is saved in a variable set and can be modified in the Synchronization Editor in the **Configuration > Variables** category.

## Related topics

- [Information required for setting up a synchronization project](#) on page 15
- [Permissions required for synchronizing with One Identity Active Roles](#) on page 9
- [System requirements for the synchronization server](#) on page 10
- [Default project template for One Identity Active Roles](#) on page 55

# Customizing the synchronization configuration

For more information about customizing synchronization for an Active Directory environment, see the *One Identity Manager Administration Guide for Connecting to Active Directory*.

Having used the Synchronization Editor to set up a synchronization project for initial synchronization of an Active Directory domain, you can use the synchronization project to load Active Directory objects into the One Identity Manager database. If you manage user

accounts and their authorizations with One Identity Manager, changes are provisioned in the Active Directory environment.

You must customize the synchronization configuration to be able to regularly compare the database with the Active Directory environment and to synchronize changes.

- To use One Identity Manager as the primary system during synchronization, create a workflow with synchronization in the direction of the **Target system**.
- You can use variables to create generally applicable synchronization configurations that contain the necessary information about the synchronization objects when synchronization starts. Variables can be implemented in base objects, schema classes, or processing method, for example.
- Use variables to set up a synchronization project for synchronizing different domains. Store a connection parameter as a variable for logging in to the domain.
- To specify which Active Directory objects and database objects are included in synchronization, edit the scope of the target system connection and the One Identity Manager database connection. To prevent data inconsistencies, define the same scope in both systems. If no scope is defined, all objects will be synchronized.
- Update the schema in the synchronization project if the One Identity Manager schema or target system schema has changed. Then you can add the changes to the mapping.
- To synchronize additional schema properties, update the schema in the synchronization project. Include the schema extensions in the mapping.

For more information about configuring synchronization, see the *One Identity Manager Target System Synchronization Reference Guide*.

## Related topics

- [Accelerating provisioning and single object synchronization](#) on page 21

# Accelerating provisioning and single object synchronization

To smooth out spikes in data traffic, handling of processes for provisioning and single object synchronization can be distributed over several Job servers. This will also accelerate these processes.

**NOTE:** You should not implement load balancing for provisioning or single object synchronization on a permanent basis. Parallel processing of objects might result in dependencies not being resolved because referenced objects from another Job server have not been completely processed.

Once load balancing is no longer required, ensure that the synchronization server runs the provisioning processes and single object synchronization.

### **To configure load balancing**

1. Configure the server and declare it as a Job server in One Identity Manager.
  - Job servers that share processing must have the **No process assignment** option enabled.
  - Assign the **Active Roles connector** server function to the Job server.

All Job servers must access the same Active Directory domain as the synchronization server for the respective base object.

2. In the Synchronization Editor, assign a custom server function to the base object.

This server function is used to identify all the Job servers being used for load balancing.

If there is no custom server function for the base object, create a new one.

For more information about editing base objects, see the *One Identity Manager Target System Synchronization Reference Guide*.

3. In the Manager, assign this server function to all the Job servers that will be processing provisioning and single object synchronization for the base object.

Only select those Job servers that have the same configuration as the base object's synchronization server.

Once all the processes have been handled, the synchronization server takes over provisioning and single object synchronization again.

### **To use the synchronization server without load balancing.**

- In the Synchronization Editor, remove the server function from the base object.

For more information about load balancing, see the *One Identity Manager Target System Synchronization Reference Guide*.

## **Running synchronization**

Synchronization is started using scheduled process plans. It is possible to start synchronization manually in the Synchronization Editor. You can simulate synchronization beforehand to estimate synchronization results and discover errors in the synchronization configuration. If synchronization stopped unexpectedly, you must reset the start information to be able to restart synchronization.

If you want to specify the order in which target systems are synchronized, use the start up sequence to run synchronization. In a start up sequence, you can combine start up configurations from different synchronization projects and specify the order in which they are run. For more information about start up sequences, see the *One Identity Manager Target System Synchronization Reference Guide*.

## Detailed information about this topic

- [Starting synchronization](#) on page 23
- [Deactivating synchronization](#) on page 24
- [Displaying synchronization results](#) on page 24
- [Pausing handling of target system specific processes \(Offline mode\)](#) on page 30

# Starting synchronization

When you set up the initial synchronization project using the Launchpad, a default schedule for regular synchronization is created and assigned. Activate this schedule to synchronize on a regular basis.

### *To synchronize on a regular basis*

1. In the Synchronization Editor, open the synchronization project.
2. Select the **Configuration > Start up configurations** category.
3. Select a start up configuration in the document view and click **Edit schedule**.
4. Edit the schedule properties.
5. To enable the schedule, click **Activate**.
6. Click **OK**.

You can also start synchronization manually if there is no active schedule.

### *To start initial synchronization manually*

1. In the Synchronization Editor, open the synchronization project.
2. Select the **Configuration > Start up configurations** category.
3. Select a start up configuration in the document view and click **Run**.
4. Confirm the security prompt with **Yes**.

**IMPORTANT:** As long as a synchronization process is running, you must not start another synchronization process for the same target system. This especially applies, if the same synchronization objects would be processed.

- If another synchronization process is started with the same start up configuration, the process is stopped and is assigned **Frozen** status. An error message is written to the One Identity Manager Service log file.
  - Ensure that start up configurations that are used in start up sequences are not started individually at the same time. Assign start up sequences and start up configurations different schedules.
- Starting another synchronization process with different start up configuration that addresses same target system may lead to synchronization errors or loss of data. Specify One Identity Manager behavior in this case, in the start up configuration.

- Use the schedule to ensure that the start up configurations are run in sequence.
- Group start up configurations with the same start up behavior.

## Deactivating synchronization

Regular synchronization cannot be started until the synchronization project and the schedule are active.

### **To prevent regular synchronization**

1. In the Synchronization Editor, open the synchronization project.
2. Select the start up configuration and deactivate the configured schedule.

Now you can only start synchronization manually.

An activated synchronization project can only be edited to a limited extent. The schema in the synchronization project must be updated if schema modifications are required. The synchronization project is deactivated in this case and can be edited again.

Furthermore, the synchronization project must be deactivated if synchronization should not be started by any means (not even manually).

### **To deactivate the synchronization project**

1. In the Synchronization Editor, open the synchronization project.
2. Select the **General** view on the home page.
3. Click **Deactivate project**.

### **Related topics**

- [Creating a synchronization project for initial synchronization of an Active Directory domain through One Identity Active Roles](#) on page 14
- [Pausing handling of target system specific processes \(Offline mode\)](#) on page 30

## Displaying synchronization results

Synchronization results are summarized in the synchronization log. You can specify the extent of the synchronization log for each system connection individually.

One Identity Manager provides several reports in which the synchronization results are organized under different criteria.

### ***To display a synchronization log***

1. In the Synchronization Editor, open the synchronization project.
2. Select the **Logs** category.
3. Click ► in the navigation view toolbar.  
Logs for all completed synchronization runs are displayed in the navigation view.
4. Select a log by double-clicking it.  
An analysis of the synchronization is shown as a report. You can save the report.

### ***To display a provisioning log***

1. In the Synchronization Editor, open the synchronization project.
2. Select the **Logs** category.
3. Click ⚡ in the navigation view toolbar.  
Logs for all completed provisioning processes are displayed in the navigation view.
4. Select a log by double-clicking it.  
An analysis of the provisioning is shown as a report. You can save the report.

The log is marked in color in the navigation view. This mark shows you the status of the synchronization/provisioning.

**TIP:** The logs are also displayed in the Manager under the **<target system>** **>** **synchronization log** category.

Synchronization logs are stored for a fixed length of time.

### ***To modify the retention period for synchronization logs***

- In the Designer, enable the **DPR | Journal | LifeTime** configuration parameter and enter the maximum retention period.

## **Tasks following synchronization**

After the synchronization of data from the target system into the One Identity Manager database, rework may be necessary. Check the following tasks:

- [Post-processing outstanding objects](#) on page 26
- [Adding custom tables to the target system synchronization](#) on page 28
- [Managing Active Directory user accounts and Active Directory contacts through account definitions](#) on page 28

## Post-processing outstanding objects

Objects, which do not exist in the target system, can be marked as outstanding in One Identity Manager by synchronizing. This prevents objects being deleted because of an incorrect data situation or an incorrect synchronization configuration.

Outstanding objects:

- Cannot be edited in One Identity Manager.
- Are ignored by subsequent synchronizations.
- Are ignored by inheritance calculations.

This means, all memberships and assignments remain intact until the outstanding objects have been processed.

Start target system synchronization to do this.

### *To post-process outstanding objects*

1. In the Manager, select the **Active Directory > Target system synchronization: Active Directory** category.

The navigation view lists all the synchronization tables assigned to the **Active Directory** target system type.

2. On the **Target system synchronization** form, in the **Table/object** column, open the node of the table for which you want to post-process outstanding objects.

All objects that are marked as outstanding are shown. The **Last log entry** and **Last method run** columns display the time at which the last entry was made in the synchronization log and which processing method was run. The **No log available** entry can mean the following:




- The synchronization log has already been deleted.  
- OR -
- An assignment from a member list has been deleted from the target system.  
The base object of the assignment was updated during the synchronization. A corresponding entry appears in the synchronization log. The entry in the assignment table is marked as outstanding, but there is no entry in the synchronization log.
- An object that contains a member list has been deleted from the target system.  
During synchronization, the object and all corresponding entries in the assignment tables are marked as outstanding. However, an entry in the synchronization log appears only for the deleted object.

**TIP:**

**To display the properties of an outstanding object**

1. Select the object on the target system synchronization form.
2. Open the context menu and click **Show object**.
3. For memberships, select the object whose properties you want to display.
3. Select the objects you want to rework. Multi-select is possible.
4. Click on one of the following icons in the form toolbar to run the respective method.

**Table 4: Methods for handling outstanding objects**

Icon	Method	Description
	Delete	The object is immediately deleted from the One Identity Manager database. Deferred deletion is not taken into account.  Indirect memberships cannot be deleted.
	Publish	The object is added to the target system. The <b>Outstanding</b> label is removed from the object.  This runs a target system specific process that triggers the provisioning process for the object.  Prerequisites: <ul style="list-style-type: none"><li>• The table containing the object can be published.</li><li>• The target system connector has write access to the target system.</li></ul>
	Reset	The <b>Outstanding</b> label is removed for the object.

**TIP:** If a method cannot be run due to certain restrictions, the respective icon is disabled.

- To display the constraint's details, click the **Show** button in the **Constraints** column.

5. Confirm the security prompt with **Yes**.

**NOTE:** By default, the selected objects are processed in parallel, which speeds up the selected method. If an error occurs during processing, the action is stopped and all changes are discarded.

Bulk processing of objects must be disabled if errors are to be localized, which means the objects are processed sequentially. Failed objects are named in the error message. All changes that were made up until the error occurred are saved.

**To disable bulk processing**

- Disable the  icon in the form's toolbar.

**NOTE:** The target system connector must have write access to the target system in order to publish outstanding objects that are being post-processed. That means, the **Connection is read-only** option must not be set for the target system connection.

## Adding custom tables to the target system synchronization

You must customize your target system synchronization to synchronize custom tables.

### *To add custom tables to target system synchronization*

1. In the Manager, select the **Active Directory > Basic configuration data > Target system types** category.
2. In the result list, select the **Active Directory** target system type.
3. Select the **Assign synchronization tables** task.
4. In the Add assignments pane, assign **custom** tables to the outstanding objects you want to handle.
5. Save the changes.
6. Select the **Configure tables for publishing** task.
7. Select the custom tables that contain the outstanding objects that can be published in the target system and set the **Publishable** option.
8. Save the changes.

### Related topics

- [Post-processing outstanding objects](#) on page 26

## Managing Active Directory user accounts and Active Directory contacts through account definitions

In the default installation, after synchronizing, identities are automatically created for user accounts and contacts. If an account definition for the domain is not known at the time of synchronization, user accounts and contacts are linked to identities. However, account definitions are not assigned. The user accounts and contacts are therefore in a **Linked** state.

To manage the user accounts and contacts using account definitions, assign an account definition and a manage level to these user accounts and contacts.

### ***To manage user accounts and contacts through account definitions***

1. Create an account definition.
2. Assign an account definition to the domain.
3. Assign a user account in the **Linked** state to the account definition. The account definition's default manage level is applied to the user account.
  - a. In the Manager, select the **Active Directory > User accounts > Linked but not configured > <domain>** category.  
- OR -  
In the Manager, select the **Active Directory > Contacts > Linked but not configured > <domain>** category.
  - b. Select the **Assign account definition to linked accounts** task.
  - c. In the **Account definition** menu, select the account definition.
  - d. Select the user accounts that contain the account definition.
  - e. Save the changes.

For more information about account definitions for Active Directory user accounts and contacts, see the *One Identity Manager Administration Guide for Connecting to Active Directory*.

## **Troubleshooting**

Synchronization Editor helps you to analyze and eliminate synchronization errors.

- **Simulating synchronization**  
The simulation allows you to estimate the result of synchronization. This means you can, for example, recognize potential errors in the synchronization configuration.
- **Analyzing synchronization**  
You can generate the synchronization analysis report for analyzing problems which occur during synchronization, for example, insufficient performance.
- **Logging messages**  
One Identity Manager offers different options for logging errors. These include the synchronization log, the log file for One Identity Manager Service, the logging of messages with NLOG, and similar.
- **Reset start information**  
If synchronization stopped unexpectedly, for example, because a server was not available, the start information must be reset manually. Only then can the synchronization be restarted.

For more information about these topics, see the *One Identity Manager Target System Synchronization Reference Guide*.

## Related topics

- [Displaying synchronization results](#) on page 24

# Ignoring data error in synchronization

By default, objects with incorrect data are not synchronized. These objects can be synchronized once the data has been corrected. In certain situations, however, it might be necessary to synchronize objects like these and ignore the data properties that have errors. This synchronization behavior can be configured in One Identity Manager.

### *To ignoring data errors during synchronization in One Identity Manager*

1. In the Synchronization Editor, open the synchronization project.
2. Select the **Configuration > One Identity Manager connection** category.
3. In the **General** view, click **Edit connection**.

This starts the system connection wizard.

4. On the **Additional options** page, enable **Try to ignore data errors**.

This option is only effective if **Continue on error** is set in the synchronization workflow.

Default columns, such as primary keys, UID columns, or mandatory input columns cannot be ignored.

5. Save the changes.

**IMPORTANT:** If this option is set, One Identity Manager tries to ignore commit errors that could be related to data errors in a single column. This causes the data changed in the affected column to be discarded and the object is subsequently saved again. This effects performance and leads to loss of data.

Only set this option in the exceptional circumstance of not being able to correct the data before synchronization.

## Pausing handling of target system specific processes (Offline mode)

If a target system connector is not able to reach the target system temporarily, you can enable offline mode for the target system. This stops target system specific processes from being frozen and having to be manually re-enabled later.

Whether offline mode is generally available for a target system connection is set in the base object of the respective synchronization project. Once a target system is truly unavailable, the target system connection can be switched offline and online again with the Launchpad.


In offline mode, all Job servers assigned to the base object are stopped. This includes the synchronization server and all Job servers involved in load balancing. If one of the Job servers also handles other tasks, these are not processed either.

## Prerequisites

Offline mode can only be specified for a base object if certain prerequisites are fulfilled.

- The synchronization server is not used for any other base object as a synchronization server.
- If a server function is assigned to the base object, none of the Job servers with this server function may have any other server function (for example, update server).
- A dedicated synchronization server must be set up to exclusively process the Job queue for this base object. The same applies to all Job servers that are determined by the server function.

### **To allow offline mode for a base object**

1. In the Synchronization Editor, open the synchronization project.
2. Select the **Base objects** category.
3. Select a base object in the document view and click .
4. Enable **Offline mode available**.
5. Click **OK**.
6. Save the changes.

**IMPORTANT:** To prevent data inconsistencies, the offline phase should be kept as short as possible.

The number of processes to handle depends on the extent of the changes in the One Identity Manager database and their effect on the target system during the offline phase. To establish data consistency between the One Identity Manager database and the target system, all pending processes must be handled before synchronization can start.

Only use offline mode, if possible, for short system downtimes such as maintenance windows.

### **To flag a target system as offline**

1. Start the Launchpad and log in on the One Identity Manager database.
2. Select **Manage > System monitoring > Flag target systems as offline**.
3. Click **Run**.

This opens the **Manage offline systems** dialog. The **Base objects** section displays the base objects of target system connections that can be switched to offline.

4. Select the base object whose target system connection is not available.
5. Click **Switch offline**.
6. Confirm the security prompt with **OK**.

This stops all the Job servers assigned to the base object. No more synchronization or provisioning Jobs are performed. The Job Queue Info program shows when a Job server has been switched offline and the corresponding tasks are not being processed.

For more information about offline mode, see the *One Identity Manager Target System Synchronization Reference Guide*.

## Related topics

- [Deactivating synchronization](#) on page 24

## Interaction with Active Roles workflows

In the default configuration of processes and synchronization behavior, the integrated Active Roles connector works without input from Active Roles workflows. Changes are published immediately in Active Directory. An administrative user account, which is member in the Active Roles group is required for default behavior.

The One Identity Manager connector integrated in Active Roles does, however, allow Active Roles workflows to be controlled. That means, every operation in the Active Roles that is linked to a workflow starts that workflow.

If the Active Roles connector is supposed to trigger workflows, you may have to customize processes so that they wait for the workflows to run and the changes to be made in Active Directory. This is necessary because the One Identity Manager processes defined in the Active Directory are run synchronously. The Active Roles connector is provided with additional functions to support you when querying the status of workflows.

The domain configuration and One Identity Manager Service user account permissions determine whether workflows are triggered.

**NOTE:** If the One Identity Manager Service's user account is a member in the Active Roles administrators group, workflows are always bypassed irrespective of the option setting.

For more information about Active Roles workflows, see your *One Identity Active Roles documentation*.

The following table show the correlation.

**Table 5: Correlation to Active Roles workflow control**

User Account Member of the Active Roles Administrators?	Option "Run Active Roles workflows" set?	Operation Linked with Active Roles Workflows?	Result
Yes	Yes	No	The operation is run immediately.
Yes	No	No	The operation is run

User Account Member of the Active Roles Administrators?	Option "Run Active Roles workflows" set?	Operation Linked with Active Roles Workflows?	Result
			immediately.
Yes	Yes	Yes	The operation is run immediately without input from workflows.
Yes	No	Yes	The operation is run immediately without input from workflows.
No	Yes	No	The operation is run immediately.
No	No	No	The operation is run immediately.
No	Yes	Yes	The Operation triggers workflows and depends on the final status.
No	No	Yes	The operation quits with an error message.

## Related topics

- [Extensions for applying Active Roles workflows](#) on page 34
- [Operation ID and status](#) on page 35
- [Additional virtual properties in the schema](#) on page 36
- [Permissions required for synchronizing with One Identity Active Roles](#) on page 9

# Extensions for applying Active Roles workflows

**NOTE:** One Identity Manager sets up the domains in the Synchronization Editor database.

## To edit main data of an Active Directory domain

1. In the Manager, select the **Active Directory > Domains** category.
2. Select the domain in the result list and run the **Change main data** task.

3. On the **Active Roles** tab, enter the following data for utilizing workflows.

**Table 6: Extended properties for applying Active Roles workflows**

Property	Description
Run Active Roles workflows	<p>Specifies whether to run Active Roles workflows. For more information about Active Roles workflows, see your <i>One Identity Active Roles documentation</i>.</p> <p>If this option is set, Active Roles workflows can be controlled by the integrated Active Roles connector. You may need to define custom processes in One Identity Manager to use this functionality.</p> <p>If this option is not set, One Identity Manager works without input from Active Roles workflows (default configuration). Default behavior requires an administrative account.</p> <p><b>NOTE:</b> If the One Identity Manager Service user account is a member in the Active Roles administrators group, Active Roles workflows are always bypassed independent of the option.</p>
User accounts deleted by Active Roles workflows	Specifies whether user accounts are deleted in Active Roles through deprovisioning workflows.
Groups deleted by Active Roles workflows	Specifies whether groups are deleted in Active Roles through deprovisioning workflows.

4. Save the changes.

## Related topics

- [Permissions required for synchronizing with One Identity Active Roles](#) on page 9
- [Interaction with Active Roles workflows](#) on page 33
- [Deprovisioning Active Directory user account and Active Directory groups](#) on page 42

## Operation ID and status

The ID found by the Active Roles connector is returned in the `LastOperationID` output parameter of each change operation in Active Directory. The operation status passed from Active Roles is returned in the `LastOperationStatus` parameter. If no workflow is triggered and the operation is successful, the status **Completed** is returned. If a workflow is triggered,

then the status **Pending** is returned. You can use these task parameters in follow-up processes to wait for the workflows to be run.

## Additional virtual properties in the schema

The Active Roles schema is provided with additional virtual properties for querying the current status of workflows.

**NOTE:** Virtual properties do not require any extension to the Active Directory schema. Active Roles behaves as though these properties really exist.

These virtual properties are defined as read-only and exist for all objects but are not mapped in the default project template. To use this functionality, you must adapt the custom mapping.

When the properties are read, the Active Roles connector runs an `OperationSearchRequest` call to Active Roles. To limit the impact on performance, the result of the queries is held for 30 seconds in cache.

**Table 7: Virtual properties for the Active Roles connector**

Property	Description
<code>virtLastOperationID</code>	ID of the last operation in Active Roles.
<code>virtLastOperationStatus</code>	Status of the last operation in Active Roles. Possible statuses are <b>Unknown</b> , <b>Pending</b> , <b>Completed</b> , <b>Rejected</b> , <b>Failed</b> , and <b>Canceled</b> .

For more information, see your *One Identity Active Roles documentation*.

## Interaction with Active Roles policies

When you are defining templates in One Identity Manager, you need to take the policies defined in Active Roles into account. Values generated in One Identity Manager are passed to the Active Roles connector without checking adherence to the Active Roles policies. If the values that are passed violate the Active Roles policies, the entire process fails. To prevent this, you need to customize the One Identity Manager templates for Active Roles.

For more information about Active Roles policies, see your *One Identity Active Roles documentation*.

## Managing Active Directory objects

You can set up organizational units in a hierarchical container structure in One Identity Manager. Organizational units (divisions or departments) are used to logically organize Active Directory objects like user accounts and groups, thus simplifying administration.

**NOTE:** In the following, you are provided with details about the special features of managing Active Directory objects using Active Roles. For more information about managing Active Directory with One Identity Manager, see the *One Identity Manager Administration Guide for Connecting to Active Directory*.

### Detailed information about this topic

- [Adding Active Directory groups automatically to the IT Shop](#) on page 38
- [Requesting Active Directory groups through the Web Portal](#) on page 40
- [Active Roles specific extensions for Active Directory groups](#) on page 41
- [Deprovisioning Active Directory user account and Active Directory groups](#) on page 42
- [Restoring deprovisioned Active Directory user accounts and Active Directory groups in the One Identity Manager](#) on page 46

## Adding Active Directory groups automatically to the IT Shop

Before the initial synchronization, perform the following additional steps.

### *To add groups automatically to the IT Shop*

1. In the Designer, set the **QER | ITShop | AutoPublish | ADSGroup** configuration parameter.

2. In the Designer, set the **QER | ITShop | AutoPublish | ADSGroup | ExcludeList** configuration parameter and specify the Active Directory groups that are not to be added automatically to the IT Shop.

Example:

```
. *Administrator.* | Exchange.* | *. *Admins | *. *Operators | IIS_IUSRS
```

3. In the Designer, set the **TargetSystem | ADS | ARS\_SSM** configuration parameter
4. (Optional) In the Designer, set the **QER | ITShop | AutoPublish | ADSGroup | AutoFillDisplayName** configuration parameter.

If the configuration parameter is set, a display name is be created for Active Directory groups if no display name exists yet. The display name of necessary to display the group in the Web Portal, for example. An Active Directory domain managed through Active Roles has its display name formatted only for groups that are published in Active Roles Self-Service Manager.

5. Compile the database.

The system entitlements are added automatically to the IT Shop from now on.

The following steps are run to add a group to the IT Shop.

1. A service item is determined for the system entitlement.

The service item is tested for each system entitlement and modified if required. The name of the service item corresponds to the name of the system entitlement.

- The service item is modified if the system entitlement has a service item.
- System entitlements without a service item are allocated a new service item.
- The service item is enabled or disabled depending on whether the system entitlement is published in Active Roles Self-Service Manager.

2. The service item is assigned to one of the default service categories.

3. An application role for product owners is determined and the service item is assigned.

Product owners can approve requests for membership in these system entitlements. By default, the account manager of a system entitlement is determined as the product owner.

**NOTE:** The application role for the product owner must be added under the **Request & Fulfillment | IT Shop | Product owner** application role.

- If the account manager of the system entitlement is already a member of an application role for product owners, this application role is assigned to the service item. Therefore, all members of this application role become product owners of the system entitlement.
- If the account manager of the system entitlement is not yet a member of an application role for product owners, a new application role is created. The name of the application role corresponds to the name of the account manager.
  - If the account manager is a user account or a contact, the user account's identity or the contact's identity is added to the application role.

- If it is a group of account managers, the identities of all this group's user accounts are added to the application role.
  - If the system entitlement does not have an account manager, the **Request & Fulfillment | IT Shop | Product owner | Without owner in AD** default application role is used.
4. The system entitlement is labeled with the **IT Shop** option and assigned to the **Active Directory groups** IT Shop shelf in the **Identity & Access Lifecycle** shop.

Subsequently, the shop's customers can request memberships in system entitlement through the Web Portal.

**NOTE:** When a system entitlement is irrevocably deleted from the One Identity Manager database, the associated service item is also deleted.

### Related topics

- [Requesting Active Directory groups through the Web Portal](#) on page 40
- [Active Roles specific extensions for Active Directory groups](#) on page 41

## Requesting Active Directory groups through the Web Portal

**NOTE:** If you request group membership, **Approval of Active Directory group membership requests** in the default installation.

### To request a new Active Directory group

- In the Web Portal, in the **Service catalog > Requests** menu, select the service category **Active Directory groups**.
- Request the Active Directory group using the **New Active Directory distribution list** or the **New Active Directory security group** product.

The following steps are automatically run when you request a new Active Directory groups:

- An entry is created for the Active Directory group in One Identity Manager.
- The Active Directory group is labeled with the **Group is published to Self-Service Manager** option.
- The Active Directory group is labeled with the **IT Shop** option.
- The associated service item is created. A new application role is set up with the requester as member. The application role is entered as product owner in the service item.

Through this procedure, the Active Directory group requester has approval permissions for requesting memberships in this Active Directory group.

- The Active Directory group is assigned to the shelf **Active Directory groups** in the **Identity & Access Lifecycle** default shop.

Active Directory group membership can then be requested by customers of this shop through the Web Portal.

**NOTE:** If an Active Directory group is permanently deleted from the One Identity Manager database, the associated service item is also deleted.

### Related topics

- [Adding Active Directory groups automatically to the IT Shop](#) on page 38
- [Active Roles specific extensions for Active Directory groups](#) on page 41

## Active Roles specific extensions for Active Directory groups

Additional Active Directory group main data is mapped for Active Roles. For more information about managing Active Directory groups in One Identity Manager, see the *One Identity Manager Administration Guide for Connecting to Active Directory*.

### **To display Active Roles group data ascertained from Active Directory**

1. In the Manager, select the **Active Directory > Groups** category.
2. Select the group in the result list.
3. Select the **Change main data** task.
4. Select the **Active Roles** tab.

The following properties are displayed:

**Table 8: Active Roles specific properties of an Active Directory group**

Property	Description
Group is published to Self-Service Manager	If an Active Directory group is published, the Active Directory group can be requested in the Web Portal immediately after successful synchronization. The data is loaded from Active Roles on synchronization. This information is published when an Active Directory group is added through the Web Portal in order to start other workflows in Active Roles if necessary.
Approval by the group owner	Specifies whether the Active Directory group owner (account manager) must approve group membership. The information affects the approval workflow in the IT Shop.
Approval by a additional owner	Specifies whether the additional Active Directory group owner must approve group membership. The information affects the approval

Property	Description
of the group	workflow in the IT Shop.
Dynamic group	Specifies whether members in this group are determined dynamically in Active Roles. Manual changes to memberships are not permitted.
Controlled group	Specifies whether the group is controlled by Active Roles. The group belongs to a Group Family in Active Roles. Memberships are regulated by the target system. Manual changes to memberships are not permitted.
Group Family	Specifies whether this group represents a Group Family in Active Roles. Group Family automatically creates groups and manages memberships in accordance with configurable rules in Active Roles. Manual changes to memberships are not permitted.
Additional owners	List of additional owners Active Directory groups or Active Directory user accounts are permitted.
Deprovisioning status	Status of deprovisioning sequence through Active Roles when an object is deleted. The data is loaded from Active Roles on synchronization. <ul style="list-style-type: none"> <li>• <b>No deprovisioning:</b> The Active Directory object is active.</li> <li>• <b>Deprovisioning successful:</b> The Active Directory object was successfully deprovisioned.</li> <li>• <b>Deprovisioning failed:</b> An error occurred while deprovisioning the Active Directory object.</li> </ul>
Deprovisioning date	Status of deprovisioning sequence through an Active Roles when a object is deleted. The information is loaded from the Active Roles during synchronization.

## Related topics

- [Adding Active Directory groups automatically to the IT Shop](#) on page 38
- [Requesting Active Directory groups through the Web Portal](#) on page 40
- [Displaying information about deprovisioning Active Directory user accounts and Active Directory groups](#) on page 45

# Deprovisioning Active Directory user account and Active Directory groups

One Identity Manager supports deprovisioning through Active Roles. Based on deprovisioning policies configured in Active Roles, an Active Directory object is modified such that it is temporarily or permanently disabled and possibly is not deleted until a

certain time period has expired. For more information about Active Roles deprovisioning, see your *One Identity Active Roles documentation*.

**NOTE:** The deprovisioning policy configuration in Active Roles may conflict with the default One Identity Manager configuration. In this case, make any appropriate adjustments to templates or processes, for example.

The following procedures are implemented for deprovisioning Active Directory user accounts and Active Directory groups with One Identity Manager:

- Deprovisioning not deletion
- Quick deprovisioning

## Detailed information about this topic

- [Deprovisioning not deletion](#) on page 43
- [Quick deprovisioning](#) on page 44
- [Displaying information about deprovisioning Active Directory user accounts and Active Directory groups](#) on page 45
- [Restoring deprovisioned Active Directory user accounts and Active Directory groups in the One Identity Manager](#) on page 46
- [Interaction with Active Roles policies](#) on page 37

# Deprovisioning not deletion

## *To implement this method*

- In the Manager, on the Active Directory domain, set the **User accounts deleted by Active Roles workflows** and **Groups deleted by Active Roles workflows** options.


If an Active Directory user account or an Active Directory group is deleted in One Identity Manager, a deprovisioning process is generated in Active Roles instead of the default deletion process. This process queues the Active Directory object for deprovisioning in Active Roles, sets a deprovisioned status, and checks the deprovisioning sequence. Active Directory objects continue to be processed in One Identity Manager depending on this.

- If the Active Directory object was deleted immediately in Active Roles, the Active Directory object is also deleted in One Identity Manager.
- If the Active Directory object in Active Roles was renamed or moved to another Active Directory container, this is done in One Identity Manager as well.


The Active Directory object remains in the One Identity Manager database with the status **deleted**.

**NOTE:** Active Directory user accounts and Active Directory groups that have the **Protected from accidental deletion** option set cannot be moved or deleted.

### **To delete a user account**

1. In the Manager, select the **Active Directory > User accounts** category.
2. Select the user account in the result list.
3. Click  in the result list.
4. Confirm the security prompt with **Yes**.

### **To delete an Active Directory group**

1. In the Manager, select the **Active Directory > Groups** category.
2. Select the group in the result list.
3. Click  in the result list.
4. Confirm the security prompt with **Yes**.

### **Related topics**

- [Extensions for applying Active Roles workflows](#) on page 34
- [Quick deprovisioning](#) on page 44
- [Displaying information about deprovisioning Active Directory user accounts and Active Directory groups](#) on page 45
- [Deprovisioning Active Directory user accounts and Active Directory groups](#) on page 47
- [Restoring deleted objects](#) on page 48

## **Quick deprovisioning**

You can apply this method if the Active Directory domain is not marked for deprovisioning. The **Deprovision** task is provided on these objects for the deprovisioning of individual Active Directory user accounts or Active Directory groups.

A deprovisioning process is generated in Active Roles. This process queues the Active Directory object for deprovisioning in Active Roles, sets a deprovisioned status, and checks the deprovisioning sequence. Active Directory objects continue to be processed in One Identity Manager depending on this.

- If the Active Directory object was deleted immediately in Active Roles, the Active Directory object is also deleted in One Identity Manager.
- If the Active Directory object in Active Roles was renamed or moved to another Active Directory container, this is done in One Identity Manager as well.

The Active Directory object remains in the One Identity Manager database with the status **changed**. All the Active Directory object properties are loaded in the One Identity Manager database by the next synchronization and set to **published**.

**NOTE:** Active Directory user accounts and Active Directory groups that have the **Protected from accidental deletion** option set cannot be moved or deleted.

#### ***To deprovision an Active Directory user account***

1. In the Manager, select the **Active Directory > User accounts** category.
2. Select the user account in the result list.
3. Select the **Deprovision** task.
4. Confirm the security prompt with **Yes**.
5. Confirm with **OK**.

#### ***To deprovision an Active Directory group***

1. In the Manager, select the **Active Directory > Groups** category.
2. Select the group in the result list.
3. Select the **Deprovision** task.
4. Confirm the security prompt with **Yes**.
5. Confirm with **OK**.

### **Related topics**

- [Deprovisioning not deletion](#) on page 43
- [Displaying information about deprovisioning Active Directory user accounts and Active Directory groups](#) on page 45
- [Deprovisioning Active Directory user accounts and Active Directory groups](#) on page 47

## **Displaying information about deprovisioning Active Directory user accounts and Active Directory groups**

The following properties are displayed for deprovisioning Active Directory user accounts and Active Directory groups:

**Table 9: Deprovisioning data**

<b>Property</b>	<b>Description</b>
Deprovisioning status	Status of deprovisioning sequence through Active Roles when an object is deleted. The data is loaded from Active Roles on synchronization. <ul style="list-style-type: none"><li>• <b>No deprovisioning:</b> The Active Directory object is active.</li></ul>

Property	Description
	<ul style="list-style-type: none"> <li>• <b>Deprovisioning successful:</b> The Active Directory object was successfully deprovisioned.</li> <li>• <b>Deprovisioning failed:</b> An error occurred while deprovisioning the Active Directory object.</li> </ul>
Deprovisioning date	Status of deprovisioning sequence through an Active Roles when a object is deleted. The information is loaded from the Active Roles during synchronization.

### ***To display main data of deprovisioning an Active Directory user account***

1. In the Manager, select the **Active Directory > User accounts** category.
2. Select the user account in the result list.
3. Select the **Change main data** task.
4. Select the **Active Roles** tab.

### ***To display main data of deprovisioning an Active Directory group***

1. In the Manager, select the **Active Directory > Groups** category.
2. Select the group in the result list.
3. Select the **Change main data** task.
4. Select the **Active Roles** tab.

### **Related topics**

- [Active Roles specific extensions for Active Directory groups](#) on page 41

## **Restoring deprovisioned Active Directory user accounts and Active Directory groups in the One Identity Manager**

You can restore deprovisioned Active Directory user account and Active Directory groups using One Identity Manager if required. The following methods are used to do this:

- Undo deprovisioning
- Restoring deleted objects

Both methods initiate a process for deprovisioning Active Directory objects in Active Roles. The process finds the deprovisioning status, updates some of the Active Directory object properties, like the name and the Active Directory container and in the

One Identity Manager database, and sets the Active Directory object status to **changed**. All the Active Directory object properties are loaded in the One Identity Manager database by the next synchronization and the status is changed to **published**.

### Detailed information about this topic

- [Deprovisioning Active Directory user accounts and Active Directory groups](#) on page 47
- [Restoring deleted objects](#)
- [Deprovisioning Active Directory user account and Active Directory groups](#) on page 42

## Deprovisioning Active Directory user accounts and Active Directory groups

Use this method to undo Active Directory user account and Active Directory group deprovisioning. You can use this method independent of the deprovisioning method implemented.

### *To undo Active Directory user account deprovisioning*

1. In the Manager, select the **Active Directory > User accounts > Deprovisioned accounts** category.
2. Select the user account in the result list.
3. Select the **Undo deprovisioning** task.
4. Confirm the security prompt with **Yes**.
5. Confirm with **OK**.

### *To undo Active Directory group deprovisioning*

1. In the Manager, select the **Active Directory > User accounts > Deprovisioned groups** category.
2. Select the group in the result list.
3. Select the **Undo deprovisioning** task.
4. Confirm the security prompt with **Yes**.
5. Confirm with **OK**.


### Related topics

- [Restoring deleted objects](#) on page 48
- [Deprovisioning Active Directory user account and Active Directory groups](#) on page 42

# Restoring deleted objects

You can use this method as an alternative for Active Directory user accounts and Active Directory groups you have deprovisioned using the method **Deprovision not delete**. You find the deprovisioned Active Directory object, in this case, in the One Identity Manager database with status **Deleted**.

## *To restore a user account*

1. In the Manager, select the **Active Directory > User accounts** category.
2. Select the user account in the result list.
3. Click  in the result list.

## *To restore a group*

1. In the Manager, select the **Active Directory > Groups** category.
2. Select the group in the result list.
3. Click **Undo delete** in the result list toolbar.

## Related topics

- [Deprovisioning not deletion on page 43](#)
- [Deprovisioning Active Directory user account and Active Directory groups on page 42](#)
- [Deprovisioning Active Directory user accounts and Active Directory groups on page 47](#)

## Configuration parameters for managing an Active Directory environment

The following configuration parameters are available in One Identity Manager after the Active Directory Module and the Active Roles Module have been installed.

**Table 10: Configuration parameters**

Configuration parameters	Description
QER   ITShop   AutoPublish   ADSGroup	<p>Preprocessor relevant configuration parameter for automatically adding Active Directory groups to the IT Shop. If the parameter is set, all groups are automatically assigned as products to the IT Shop. Changes to this parameter require the database to be recompiled.</p> <p>If you disable the configuration parameter at a later date, model components and scripts that are no longer required, are disabled. SQL procedures and triggers are still carried out. For more information about the behavior of preprocessor relevant configuration parameters and conditional compiling, see the <i>One Identity Manager Configuration Guide</i>.</p>
QER   ITShop   AutoPublish   ADSGroup   AutoFillDisplayName	The configuration parameter specifies whether the template should be applied to the ADSGroup.DisplayName column.
QER   ITShop   AutoPublish   ADSGroup   ExcludeList	<p>List of all Active Directory groups that must not be automatically assigned to the IT Shop. Each entry is part of a regular search pattern and supports regular expression notation.</p> <p>Example:</p> <pre>. *Administrator.*   Exchange.*   .*Admins   .*Operators   IIS_IUSRS</pre>

Configuration parameters	Description
TargetSystem   ADS	<p>Preprocessor relevant configuration parameter for controlling database model components for Active Directory target system administration. If the parameter is set, the target system components are available. Changes to this parameter require the database to be recompiled.</p> <p>If you disable the configuration parameter at a later date, model components and scripts that are no longer required, are disabled. SQL procedures and triggers are still carried out. For more information about the behavior of preprocessor relevant configuration parameters and conditional compiling, see the <i>One Identity Manager Configuration Guide</i>.</p>
TargetSystem   ADS   Accounts	Allows configuration of user account data.
TargetSystem   ADS   Accounts   InitialRandomPassword	Specifies whether a random password is generated when a new user account is added. The password must contain at least those character sets that are defined in the password policy.
TargetSystem   ADS   Accounts   InitialRandomPassword   SendTo	Identity to receive an email with the random generated password (manager cost center/department/location/business role, identity's manager or XUserInserted). If no recipient can be found, the password is sent to the address stored in the configuration parameter <b>TargetSystem   ADS   DefaultAddress</b> .
TargetSystem   ADS   Accounts   InitialRandomPassword   SendTo   MailTemplateName	Mail template name that is sent to supply users with the login credentials for the user account. The <b>Identity - new user account created</b> mail template is used.
TargetSystem   ADS   Accounts   InitialRandomPassword   SendTo   MailTemplatePassword	Mail template name that is sent to supply users with the initial password. The <b>Identity - initial password for new user account</b> mail template is used.
TargetSystem   ADS   Accounts   MailTemplateDefaultValues	Mail template used to send notifications about whether default IT operating data mapping values are used for automatically creating a user account. The <b>Identity - new user account with default properties created</b> mail template is used.
TargetSystem   ADS   Accounts   NotRequirePassword	Specifies whether a password is required when creating new Active Directory user accounts in One Identity Manager. If the configuration parameter is not set, entry of a password that

Configuration parameters	Description
	meets the defined password guidelines is requested when a new Active Directory user account is created. If the configuration parameter is set, it is not necessary to specify a password when creating new Active Directory user accounts.
TargetSystem   ADS   Accounts   PrivilegedAccount	Allows configuration of privileged Active Directory user account settings.
TargetSystem   ADS   Accounts   PrivilegedAccount   SAMAccountName_ Postfix	Postfix for formatting the login name of privileged user accounts.
TargetSystem   ADS   Accounts   PrivilegedAccount   SAMAccountName_ Prefix	Prefix for formatting a login name of privileged user accounts.
TargetSystem   ADS   Accounts   ProfileFixedString	Fixed string appended to the default profile path of a user profile.
TargetSystem   ADS   Accounts   TransferJPegPhoto	Specifies whether changes to the identity's picture are published in existing user accounts. The picture is not part of default synchronization. It is only published when an identity's main data is changed.
TargetSystem   ADS   Accounts   TransferSIDHistory	Specifies whether the SID history is loaded from the target system.
TargetSystem   ADS   Accounts   TSPProfileFixedString	Fixed string appended to the default profile path of a user profile on a terminal server.
TargetSystem   ADS   Accounts   UnlockByCentralPassword	Specifies whether the identity's Active Directory user account is unlocked when the central password is synchronized.
TargetSystem   ADS   Accounts   UserMustChangePassword	Specifies whether the <b>Change password at next login</b> option is enabled when a new user account is created.
TargetSystem   ADS	Preprocessor relevant configuration parameter to control the

Configuration parameters	Description
ARS	<p>database model components for supporting Active Roles. If the parameter is set, Self-Service Management components are available. Changes to this parameter require the database to be recompiled.</p> <p>If you disable the configuration parameter at a later date, model components and scripts that are no longer required, are disabled. SQL procedures and triggers are still carried out. For more information about the behavior of preprocessor relevant configuration parameters and conditional compiling, see the <i>One Identity Manager Configuration Guide</i>.</p>
TargetSystem   ADS   ARS_SSM	<p>Preprocessor relevant configuration parameter for controlling the database model components for One Identity Active Roles Self-Service Manager in the One Identity Manager IT Shop. If the parameter is set, Self-Service Management components are available. Changes to this parameter require the database to be recompiled.</p> <p>If you disable the configuration parameter at a later date, model components and scripts that are no longer required, are disabled. SQL procedures and triggers are still carried out. For more information about the behavior of preprocessor relevant configuration parameters and conditional compiling, see the <i>One Identity Manager Configuration Guide</i>.</p>
TargetSystem   ADS   AuthenticationDomains	<p>Pipe ( ) delimited list of domains to be used by the manual Active Directory authentication module to authenticate users. The list is processed in the given order. This list should only contain domains to be synchronized.</p> <p>Example:</p> <p>MyDomain MyOtherDomain</p> <p>For more information about One Identity Manager authentication modules, see the <i>One Identity Manager Authorization and Authentication Guide</i>.</p>
TargetSystem   ADS   AutoCreateDepartment	<p>Specifies whether departments are automatically created when user accounts are modified or synchronized.</p>
TargetSystem   ADS   AutoCreateLocality	<p>Specifies whether locations are automatically created when user accounts are modified or synchronized.</p>
TargetSystem   ADS   AutoCreateHardwaretype	<p>Specifies whether corresponding device types are created automatically in the database for imported printer objects.</p>
TargetSystem   ADS	<p>Specifies whether entries for missing home servers and profile</p>

<b>Configuration parameters</b>	<b>Description</b>
AutoCreateServers	servers are created automatically when user accounts are synchronized.
TargetSystem   ADS   AutoCreateServers   PreferredLanguage	Language of automatically created servers.
TargetSystem   ADS   DefaultAddress	Default email address of the recipient for notifications about actions in the target system.
TargetSystem   ADS   HardwareInGroupFromOrg	Specifies whether computers are added to groups based on group assignment to roles.
TargetSystem   ADS   MaxFullsyncDuration	Maximum runtime of a synchronization in minutes. No recalculation of group memberships by the DBQueue Processor can take place during this time. If the maximum runtime is exceeded, group membership are recalculated.
TargetSystem   ADS   MembershipAssignCheck	Specifies whether membership validity is verified on saving when group memberships are assigned in the One Identity Manager database.  Disable this configuration parameter if several trusted domains with access across memberships are managed in the database.
TargetSystem   ADS   MemberShipRestriction	General configuration parameter for restricting membership in Active Directory.
TargetSystem   ADS   MemberShipRestriction   Container	Number of Active Directory objects allowed per container before warning email is sent.
TargetSystem   ADS   MemberShipRestriction   Group	Number of Active Directory objects allowed per group before warning email is sent.
TargetSystem   ADS   MemberShipRestriction   MailNotification	Default mail address for sending warning emails.
TargetSystem   ADS   PersonAutoDefault	Mode for automatic identity assignment for user accounts added to the database outside synchronization.
TargetSystem   ADS   PersonAutoDisabledAccounts	Specifies whether identities are automatically assigned to disabled user accounts. User accounts are not given an account definition.
TargetSystem   ADS   PersonAutoFullSync	Mode for automatic identity assignment for user accounts that are added to or updated in the database by synchronization.

Configuration parameters	Description
TargetSystem   ADS   PersonExcludeList	<p>Listing of all user account without automatic identity assignment. Names are listed in a pipe ( ) delimited list that is handled as a regular search pattern.</p> <p>Example:</p> <pre>ADMINISTRATOR GUEST KRBTGT TSINTERNETUSER IUSR_.* IWAM_.* SUPPORT_.* . *   \$</pre>
TargetSystem   ADS   PersonUpdate	<p>Specifies whether identities are updated if their user accounts are changed. This configuration parameter is set to allow ongoing update of identities from associated user accounts.</p>
TargetSystem   ADS   ReplicateImmediately	<p>Speeds up synchronization of modifications between two domain controllers. When set, the accumulated modifications in Active Directory are immediately replicated between domain controllers.</p>

## Default project template for One Identity Active Roles

A default project template ensures that all required information is added in One Identity Manager. This includes mappings, workflows, and the synchronization base object. If you do not use a default project template you must declare the synchronization base object in One Identity Manager yourself.

Use a default project template for initially setting up the synchronization project. For custom implementations, you can extend the synchronization project with the Synchronization Editor.

The project template uses mappings for the following schema types.

**Table 11: Schema type mapping**

Schema type in Active Roles	Table in the One Identity Manager Schema
builtInDomain	ADSContainer
computer	ADSMachine
contact	ADSContact
container	ADSContainer
domainDNS	ADSDomain
group	ADSGroup
inetOrgPerson	ADSAccount
msDS-PasswordSettings	ADSPolicy
msExchSystemObjectsContainer	ADSContainer
organization	ADSContainer
organizationalUnit	ADSContainer
printQueue	ADSPrinter
rpcContainer	ADSContainer
user	ADSAccount

## Active Roles connector settings

The following settings are configured for the system connection with the Active Roles connector.

**Table 12: Active Roles connector settings**

Setting	Meaning
Domain	Full domain name. Variable: CP_Rootdn
User account	User for logging in to Active Roles Variable: CP_User
Password	The user account's password. Variable: CP_Password
DNS name or IP address of the Active Roles server.	DNS name or IP address of the Active Roles server that connects against the synchronization server. Example: <Name of servers>.<Fully qualified domain name> Variable: CP_Server
Reason for workflows	Reason that is entered when the workflows are running. Variable: DefaultWorkflowReason
Run Active Roles workflows	Specifies whether to run Active Roles workflows. If the value is <b>False</b> , no Active Roles workflows are run. The user account requires permissions as in <a href="#">Permissions required for synchronizing with One Identity Active Roles</a> on page 9. If the value is <b>true</b> , the connector will attempt to run the Active Roles workflows associated with the operation. This works only if the connection account is not a member of the Active Roles administrators group. Default: <b>False</b>

<b>Setting</b>	<b>Meaning</b>
	Variable: RunArsWorkflowsByDefault
ForestName	Name of the domain forest. Variable: ForestName

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

## Contacting us

For sales and other inquiries, such as licensing, support, and renewals, visit <https://www.oneidentity.com/company/contact-us.aspx>.

## Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at [www.YouTube.com/OneIdentity](http://www.YouTube.com/OneIdentity)
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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