

One Identity Manager and Epic Integration 9.3

Release Notes

03 November 2024, 07:20

This document provides information about the One Identity Manager and its connection with Healthcare systems.

For the most recent documents and product information, see the [One Identity Manager documentation](#).

About this release

This release provides the following functionalities:

- Synchronization of EMP and SER data from Epic healthcare to One Identity Manager.
- Managing the EMP and SER data after the synchronization is completed from the Epic healthcare.
- Provisioning the EMP and SER data to Epic Healthcare.

Supported platforms

EPC module can be configured on One Identity Manager 9.3.

NOTE: The System Requirements applicable to the One Identity Manager applies to Epic systems also.

New features

New features from the integration of One Identity Manager and Epic Target system:

- A One Identity Manager administrator can:
 - Synchronize the data from Epic target system into the One Identity Manager.
 - Create, update and delete an EPCUser through One Identity Manager using the EPC module which will be provisioned to target system.
 - Assign EmpTemplate, SubTemplate External Identifiers, Identity ID and Managers to an EPC User which will be provisioned to target system.
 - Synchronize and provision the link between Epic EMP and SER records.
 - Synchronize the SER data from Epic target system into the One Identity Manager.
 - Create and update SER Providers in One Identity Manager using SER Blueprint or SER Templates.
 - Create, update and delete SER Providers through One Identity Manager using the EPC module which will be provisioned to target system.

Resolved issues

The following is a list of issues addressed in this release.

Table 1: Resolved issues

Resolved Issue	Issue ID
Fixed the customizer issue for EPC.Customizer.EPCSERITData in the IT operation Data	463597
Managerweb view launches without any typedef version error	440251
German translation for "Epic" fixed	439736
EMP user account email should map to Default Email Address and not contact email	427646
Updated Module.xml file to fix sub directory folder structure for ManagerWeb installation	453950

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 2: Known issues

Known Issue	Issue ID
F1 help does not load when you click the Overview form for the first time.	256688
Workaround: Click any of the master data forms before you open F1 help for Overview form.	

System Requirements

Before installing One Identity Manager, ensure that your system meets the following minimum hardware and software requirements.

The system requirements applicable to the One Identity Manager apply to EPIC Target Systems also. For more information see [One Identity Manager Release Notes](#).

Product licensing

Use of this software is governed by the Software Transaction Agreement found at www.oneidentity.com/legal/sta.aspx. This software does not require an activation or license key to operate.

Upgrade and installation instructions

The procedure to install the EPC module is similar to the procedures involved in installation of other One Identity Manager modules. For information on the installation of EPC module, refer the *Installing One Identity Manager Components* section of the *One Identity Manager Installation Guide*.

More resources

Additional information is available from the following:

- [One Identity Manager support](#)
- [One Identity Manager online documentation](#)
- [Identity and Access Management community](#)
- [One Identity Manager training portal](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation. This release is Unicode-enabled and supports any character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe. The release is localized in the following languages: German. This version has the following capabilities or constraints: Other languages, designated for the Web UI, are provided in the product One Identity Manager Language Pack.

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales and other inquiries, such as licensing, support, and renewals, visit <https://www.oneidentity.com/company/contact-us.aspx>.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Copyright 2024 One Identity LLC.

ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of One Identity LLC .

The information in this document is provided in connection with One Identity products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of One Identity LLC products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, ONE IDENTITY ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL ONE IDENTITY BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF ONE IDENTITY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. One Identity makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. One Identity does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

One Identity LLC.
Attn: LEGAL Dept
4 Polaris Way
Aliso Viejo, CA 92656

Refer to our Web site (<http://www.OneIdentity.com>) for regional and international office information.

Patents

One Identity is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <http://www.OneIdentity.com/legal/patents.aspx>.

Trademarks

One Identity and the One Identity logo are trademarks and registered trademarks of One Identity LLC. in the U.S.A. and other countries. For a complete list of One Identity trademarks, please visit our website at www.OneIdentity.com/legal. All other trademarks are the property of their respective owners.

Legend

-  **WARNING:** A WARNING icon highlights a potential risk of bodily injury or property damage, for which industry-standard safety precautions are advised. This icon is often associated with electrical hazards related to hardware.

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.