



erwin Data Modeler
Installation Guide

Release 14.0

Legal Notices

This Documentation, which includes embedded help systems and electronically distributed materials (hereinafter referred to as the “Documentation”), is for your informational purposes only and is subject to change or withdrawal by Quest Software, Inc and/or its affiliates at any time. This Documentation is proprietary information of Quest Software, Inc and/or its affiliates and may not be copied, transferred, reproduced, disclosed, modified or duplicated, in whole or in part, without the prior written consent of Quest Software, Inc and/or its affiliates

If you are a licensed user of the software product(s) addressed in the Documentation, you may print or otherwise make available a reasonable number of copies of the Documentation for internal use by you and your employees in connection with that software, provided that all Quest Software, Inc and/or its affiliates copyright notices and legends are affixed to each reproduced copy.

The right to print or otherwise make available copies of the Documentation is limited to the period during which the applicable license for such software remains in full force and effect. Should the license terminate for any reason, it is your responsibility to certify in writing to Quest Software, Inc and/or its affiliates that all copies and partial copies of the Documentation have been returned to Quest Software, Inc and/or its affiliates or destroyed.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, QUEST SOFTWARE, INC. PROVIDES THIS DOCUMENTATION “AS IS” WITHOUT WARRANTY OF ANY KIND, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. IN NO EVENT WILL QUEST SOFTWARE, INC. BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY LOSS OR DAMAGE, DIRECT OR INDIRECT, FROM THE USE OF THIS DOCUMENTATION, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOST INVESTMENT, BUSINESS INTERRUPTION, GOODWILL, OR LOST DATA, EVEN IF QUEST SOFTWARE, INC. IS EXPRESSLY ADVISED IN ADVANCE OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE.

The use of any software product referenced in the Documentation is governed by the applicable license agreement and such license agreement is not modified in any way by the terms of this notice.

The manufacturer of this Documentation is Quest Software, Inc and/or its affiliates.

Provided with “Restricted Rights.” Use, duplication or disclosure by the United States Government is subject to the restrictions set forth in FAR Sections 12.212, 52.227-14, and 52.227-19(c)(1) - (2) and DFARS Section 252.227-7014(b)(3), as applicable, or their successors.

Copyright © 2024 Quest Software, Inc and/or its affiliates All rights reserved. All trademarks, trade names, service marks, and logos referenced herein belong to their respective companies.

Contact erwin

Understanding your Support

Review [support maintenance programs and offerings](#).

Registering for Support

Access the [erwin support](#) site and register for product support.

Accessing Technical Support

For your convenience, erwin provides easy access to "One Stop" support for all editions of [erwin Data Modeler](#), and includes the following:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- erwin Support policies and guidelines
- Other helpful resources appropriate for your product

For information about other erwin products, visit <http://erwin.com/products>.

Provide Feedback

If you have comments or questions, or feedback about erwin product documentation, you can send a message to techpubs@erwin.com.

News and Events

Visit [News and Events](#) to get up-to-date news, announcements, and events. View video demos and read up on customer success stories and articles by industry experts.

Contents

Install and Upgrade Considerations for erwin Data Modeler	6
Install Considerations	6
Upgrade Considerations	7
Installing erwin Data Modeler	8

Licensing	9
Understand Licensing	10
Obtain a License	12
Configuring Account Based Licensing	12
Master Group, Master User, and User Groups	13
Adding Users to User Groups	15
Installation	20
Review System Requirements	21
Install erwin Data Modeler	22
Silent Installation	22
Installation using the Executable File	23
Activate License	27
Logging	31
Verifying and Using User Accounts	31

erwin Product References

This document references the following products:

- erwin® Data Modeler Standard Edition
- erwin® Data Modeler Workgroup Edition
- erwin® Data Modeler Navigator Edition

Install and Upgrade Considerations for erwin Data Modeler

Consider the following factors before you install erwin Data Modeler 14.0 or upgrade from an earlier version.

Install Considerations

Before you install erwin Data Modeler on your computer, consider the following factors:

Enable .NET Framework

The Microsoft .NET Framework 4.0 is a prerequisite for erwin Data Modeler, Mart Portal, and Navigator editions. For Windows 10 and Windows Server 2012 operating system .NET Framework is installed by default but sometimes may not be enabled. You must manually enable the .NET Framework before you install erwin Data Modeler for the following operating systems.

- Microsoft Windows 10 and 11
- Microsoft Windows Server 2012 R2, 2016, 2019, and 2022

You cannot install erwin Data Modeler when .NET Framework is disabled.

Follow these steps:

1. Click Windows Start icon.
2. Do one of the following:
 - For Windows 10 and 11:
Type **optionalfeatures.exe** in the Search bar and press Enter.
 - For Windows Server 2012, 2016, 2019, and 2022:
Click Control Panel, Programs and Features, and Turn Windows features on or off.

The Windows Features window appears.
3. Select Microsoft .NET Framework 3.5 and click OK.
The Microsoft .NET Framework is enabled.
4. Restart the computer to configure the changes take effect.

Install and Upgrade Considerations for erwin Data Modeler

You can now install erwin edition of your choice.

Navigator and Data Modeler Compatibility

If you want to install Navigator and Data Modeler editions on a computer, we recommend you to select the Navigator edition features from the features selection list of Data Modeler installer.

Installation Path

When you uninstall r9.8 version of erwin products manually, sometimes the installation folders are not removed from the installation directory. You must manually remove the folders from the installation directory.

Upgrade Considerations

You can upgrade to erwin Data Modeler 14.0 edition from an earlier version. During the upgrade process for a 64-bit version, you may encounter the following situations:

If you want to upgrade erwin Data Modeler from an earlier 9.x version to 14.0, we recommend you to first uninstall the earlier version of erwin Data Modeler manually and then install the latest version.

erwin Model Icons

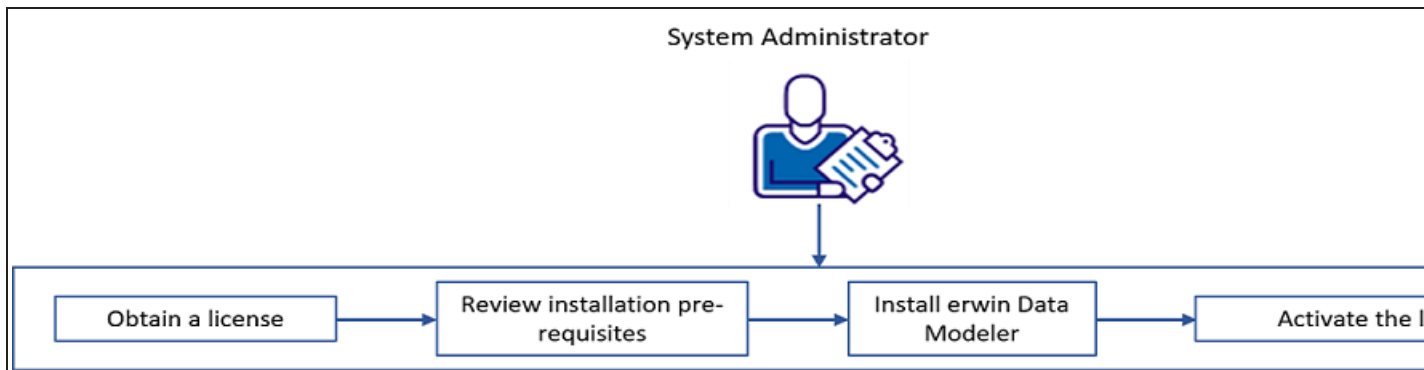
When you install or upgrade to erwin Data Modeler 14.0, sometimes the erwin Model icons may appear differently. After you open a model for the first time, all the Model icon file associations are restored and the Model icons appear normally.

Start Menu Cleanup

When you upgrade to erwin Data Modeler 14.0 from any earlier release of r9 series, erwin-related shortcuts and folders may remain in the Start menu. You may manually delete the folders and shortcuts of the delete versions from the Start Menu.

Installing erwin Data Modeler

Once you have ensured that all the installation or upgrade considerations are in place, you can go ahead with the installation. You will need the erwin Data Modeler (DM) installer and its corresponding license. The following figure illustrates the process that you need to follow to install and start using the DM.



This section contains the following topics

[Licensing](#)

[Installation](#)

Licensing

erwin uses a concurrent-based software licensing service to cater to licenses for all the erwin Data Modeler (DM) editions. Multiple mechanisms and types of licenses are available, from which you can choose the one that suits your needs.

To understand the types of licenses and available mechanisms, and obtaining a suitable one, refer to the following topics:

1. [Understand Licensing](#)
2. [Obtain](#) and [Activate a License](#)
 - [Configuring Account Based Licensing](#)

Understand Licensing

erwin offers the following license types based on erwin Data Modeler (erwin DM) editions:

- Standard
- Workgroup
- Navigator
- API
- Trial
- Evaluation (15 days)
- Academic (365 days)
- Industry Reviewer (60 days, full-featured)
- Partner (365 days, full-featured)

Further, each edition-based license can belong to either of the following licensing models:

Concurrent

This licensing model is based on a pool of licenses shared between several users. Simultaneous access to the erwin DM is available to as many users as the number of allowed users on a concurrent license. For example, if you have a ten-user concurrent license, ten users can access erwin DM at a time using the license. Therefore, if an eleventh user tries to use erwin DM, access is denied.

Node-locked

This licensing mechanism uses your device ID and user account to let you use the license and grant access to the erwin DM. Such licenses cannot be shared between users on different devices unless a user returns the license. However, there is a restriction on the number of times you can return a node-locked license. If you are unable to return your license, submit a request to [erwin Support](#).

Both the above licensing models support Account-based Licensing (ABL). This licensing model is based on the credential-based login-and-use mechanism. Under this model, a single concurrent license is shared between multiple users within a group. The workflow of this model is as follows:

1. Each organization has one master group and multiple user groups under the master group.

Understand Licensing

2. Each user group is assigned with a unique license code and each user receives license credentials.
3. Individual users log on and use erwin DM application using their license credentials.

ABL enables you to manage your licenses via an End User Portal (EUP). This puts your Master User in charge of your licensing and consumption report generation. ABL makes you self-reliant with convenient license assignments and maintenance. It enables you to manage your licenses and users. Apart from this, you can import users to groups via an MS Excel file. For erwin DM users, it eliminates the dependency on license codes.

For more information on how to set up Account Based Licensing for your organization, refer to the [Configuring Account Based Licensing](#) Topic.

Next, the node-locked licensing model (except ABL) lets you activate licenses using either of the following mechanisms:

Online

This method connects to the licensing service over the Internet. The licensing service then validates and activates the license code that you entered.

Offline

This method uses a multi-step activation process as follows:

1. User generates an activation certificate and sends it to the license administrator.
2. License administrator generates a license certificate and sends it to the user.
3. User imports the license certificate to activate the license code.

Each license comes with a maintenance period. Along with the product, a year of support is included. Any product updates that are released during the registered maintenance/support period are made available. Once the maintenance/support period is over, you need to renew the maintenance plan to be able to receive updates and support. To keep a track of the maintenance period, erwin DM lets you set a maintenance expiration reminder.

Your license administrator needs to ensure that the Maintenance End Date is set. Else, your license will fail.

For each type of license, you can implement usage restriction based on network domain name or subnet IP.

Obtain a License

To obtain a license contact erwin Support by [telephone](#) or the [web licensing form](#), or contact your license administrator. Provide the required information to submit a license request. Once the request is verified, you will receive a license code. Ensure that you keep a note of the license code. To use erwin Data Modeler (DM) using this license code, you first need to install the DM and activate the license code.

If you are an existing license user and want to move to the Account Based Licensing Model, refer to the [Configuring Account Based Licensing](#) topic.

Ensure that Microsoft Visual C++ 2017 Redistributable is installed on your system. If you are unable to install Microsoft Visual C++ 2017 Redistributable on your operating system, upgrade the operating system.

To understand how to install the DM and activate the license code, refer to the [Installation](#) topic.

Configuring Account Based Licensing

To apply for Account Based Licensing or to move from the concurrent license model to account-based license model, follow these steps:

1. Open the [web licensing form](#).
2. In the **How can we help you?** list, select **Obtain a license for my product**.
3. In the **Product** list, select **erwin Data Modeler**.
4. Select the appropriate **Product Version**.
5. In the **License Request Details** field, provide the following information:
 - a. Current license code (if applicable)
 - b. Master User's first and last name
 - c. Master User's email address
 - d. User Group names (limited to 50 characters)
For example, QUEST-TEST, QUEST-QA, and QUEST-PROD.

Obtain a License

Ensure that you do not use reserved special characters for XML and JSON in User Group names. Master Group Name is system-generated in the MASTER ADMINS (<Account Name>) format. For example, MASTER ADMINS (QUEST).

Licensing Assistance

If you are experiencing technical issues with your product [create a technical request](#).

1

2

Select TopicContact Information

Select Topic

Provide the area you are having issues with.

How can we help you?*

Obtain a license for my product

Product*

erwin Data Modeler

Product Version

12.1

License Request Details* i

Current license code: xxxxxxxxxxxx
Master User's first and last name: Stephanie Moreno
Master User's email address: stephanie.moreno@quest.com
User Group names: QUEST-TEST, QUEST-QA, QUEST-PROD

Next

6. Click **Next**.
7. Complete your support profile and add your contact and license information.
8. Click **Submit Request**.
The erwin Licensing team reviews your request and contacts you for further information required to configure account-based licensing. For more information, refer to the [Master Group, Master User, and User Groups](#) topic.

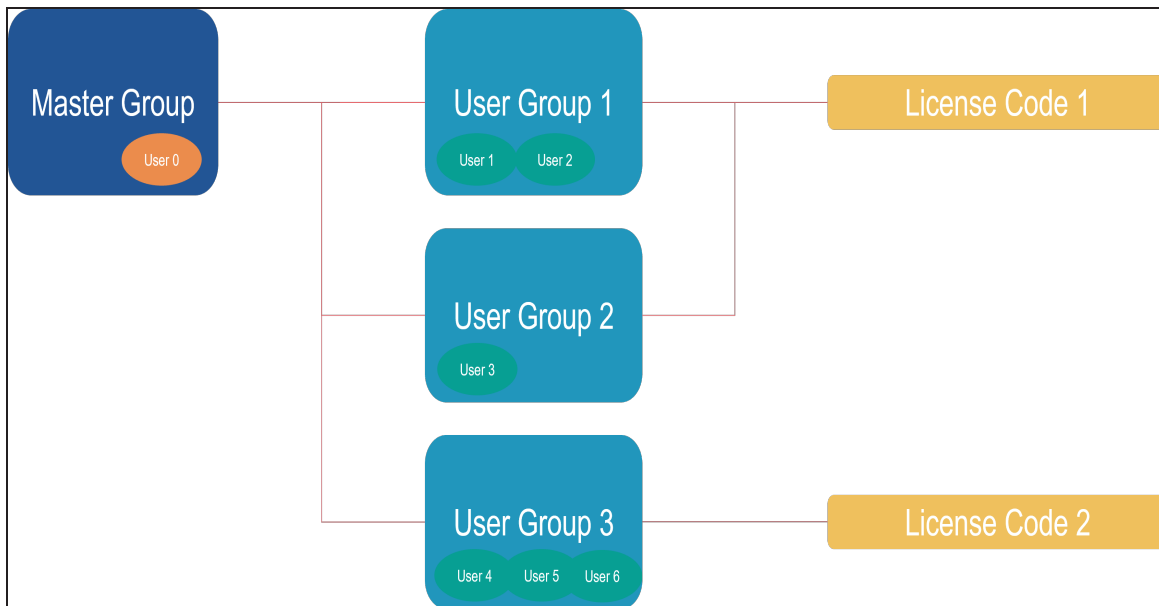
Master Group, Master User, and User Groups

The primary components of Account Based Licensing (ABL) are:

Obtain a License

- **Groups:** Each organization has a Master Group and multiple User Groups (Standard Groups). Groups are created by the erwin Licensing team during ABL configuration.
- **Users:** There are three user types, Master User, Administrator, and Standard User. Each organization has one master user under the master group, one administrator, and one or more standard users under user groups.
- **License Code:** Each organization has one or more license codes that are assigned to each user group. This is managed by the erwin Licensing team during ABL configuration.

The following diagram explains the components and their hierarchy in the licensing model.



Once your license request is verified, the erwin Licensing team contacts you for the following information:

- **Master User and Master Group:**
Provide the email address and name of the designated master user. This user will be your in-house license administrator and must belong to a department that does not use erwin Data Modeler (erwin DM). For example, someone from the administration or purchase department.
Also, provide a name for your master group. For example, your organization's name. A master group is the parent group for all user groups in your organization.

Obtain a License

Master Group Name is system-generated in the MASTER ADMINS (<Account Name>) format. For example, MASTER ADMINS (QUEST). Each organization can have only one master group and master user.

- **User Groups:**

Provide the number and names of the user groups that would use erwin DM. For example, Data Modelers, Developers, and Testers.

Ensure that you do not use reserved special characters for XML and JSON in User Group names.

Based on this information, erwin's Licensing team sets up ABL for you and shares the following information with the designated master user:

- End User Portal (EUP) URL
- Master user's EUP credentials

Once the above information is available to the master user, they can add users to user groups. For more information, refer to the [Adding Users to User Groups](#) topic.

Adding Users to User Groups

Once account-based licensing is set up for an organization, the designated master user or an administrator user creates and adds application users to user groups via the End User Portal (EUP).

Application users can be of two types:

- **Administrators:** These users can manage other users in the user groups as well as use erwin Data Modeler (erwin DM).
- **Standard users:** These users can only use their credentials to log on and use erwin DM.

To add users, follow these steps:

1. Log on to the EUP (eup-erwin.quest.com) using your master user or administrator user credentials.
2. In the left pane, click **Users**.

Obtain a License

The screenshot displays the 'erwin' interface for user management. On the left, a sidebar contains 'Licenses', 'Users' (selected), and 'Offline Activation'. The main area is titled 'Users' and includes 'Export users' and 'Import users' buttons. It shows two user groups: 'Dmaster' and 'DG1'. Each group has a table of users with columns for 'Actions', 'First name', 'Last name', 'Email', and 'Admin'. The 'Dmaster' group has two users, and the 'DG1' group has one user. Each user row has an 'Actions' dropdown menu and an 'Add New User' button at the bottom right of the group's table.

Actions	First name	Last name	Email	Admin
⚙️ Actions ▾	V	M	van123@domain.com	✓
⚙️ Actions ▾			van123@domain.com	✓

Actions	First name	Last name	Email	Admin
⚙️ Actions ▾	Vani	Mis	van123@domain.com	✓

3. Do one of the following:

- Click **Import users** to import a list of users via a CSV file. Then, upload a CSV file with the list of users. The required file structure is mentioned on the screen.

Import Users

Create new import

Import file *

Choose File

No file chosen

Required file format: CSV

File structure:

```
GroupName,FirstName,LastName,UserName,Email,IsAdmin  
MyGroupA,John,Doe,jdoe1,john.doe@myfakeemail.com,0
```

Notes:

- Header row with column names is required
- Maximum file size is 5MB.
- All fields are required to be filled in (cannot be blank).
- Username column is required even if you are using email address as username for new users. In this case, we suggest you simply duplicate the email address in the username field.

Import

Obtain a License

- Under the required user group section, click **Add New User**.

Add New User

First name *

Last name *

Email *

☐ Admin

Cancel

Save

Enter or select appropriate values to the following fields:

Field	Description	Best Practices
First Name	Enter user's first name	
Last Name	Enter user's last name.	
Email	Enter user's official email address.	Email address is used as the username and is case-sensitive. Hence, ensure that you use lower-case for the email.
Admin	Select this check box if the user being added is an administrator.	

Obtain a License

Click **Save**.

A verification email with user's credentials and a link to reset the password is sent to the user's email address. For more information, refer to the [Verifying and Using User Accounts](#) topic.

Once an account is created for you, wait for at least 30 minutes before attempting to use it in erwin DM.

Installation

To start using erwin Data Modeler (DM), you need to perform a three-step process as follows:

1. [Review the system requirements](#)
2. [Install erwin DM](#)
3. [Activate the license](#)

Review System Requirements

Review the system requirements for the computer on which you want to install erwin Data Modeler (erwin DM).

Parameter	Requirement
Hardware/Workstation	<ul style="list-style-type: none">• Windows-based workstation• Processor - 64-bit, minimum 4 cores• 16 GB RAM• 100 GB of disk space or more as required to support your requirements• 1024 x 768 or higher screen resolution• Display settings set to 100%
Operating System	<ul style="list-style-type: none">• Microsoft Windows 10• Microsoft Windows 11• (Optional) Microsoft Windows Server 2016• (Optional) Microsoft Windows Server 2019• (Optional) Microsoft Windows Server 2022• All current Microsoft Windows critical updates

Running erwin API in a 64-bit environment requires some changes to the workstation registry. For more information about changing the registry, see the erwin® Data Modeler Workgroup Edition Implementation and Administration Guide.

Install erwin Data Modeler

You may choose to install erwin Data Modeler (DM) in one of the following ways:

- Silent installation
- Installation using the executable file

For the Workgroup Edition, install erwin DM on each computer that accesses Mart.

Silent Installation

To install erwin DM using a silent installation, run the following command:

```
"<erwinDM .exe location>\<executable-name>.exe" /s /v"REBOOT=ReallySuppress  
LICENSECODE=<code> /norestart /qn /L <erwinDM .exe location>\<log-file-name>.log"
```

This command takes the location of the executable file and the license code as parameters. It installs erwin DM without restarting your system and creates a log file at the specified location.

Silent Installation does not work for upgrading erwin DM. To upgrade to a newer version of erwin DM, first uninstall the existing version and then use the steps for Silent Installation to install the newer version.

For example, assume the following:

1. erwin DM executable is named **EDM14.0-b8020-64bit.exe**.
2. erwin DM executable is present at **C:\Build**. This location may differ on your computer.
3. License code is 123456789012345678.
4. Log file is named install.log.

Based on the above assumptions, the command is as follows:

```
"C:\Build\EDM14.0-b8020-64bit.exe" /s /v"REBOOT=ReallySuppress LICENSECODE-  
E=123456789012345678 /norestart /qn /L C:\Build\install.log"
```

Following are the scenarios and the respective commands that you can follow:

- **With restart:** Set "REBOOT=Force" and remove "/norestart". For example, "C:\Build\EDM14.0-b8020-64bit.exe" /s /v"REBOOT=Force LICENSECODE-E=123456789012345678 /qn /L C:\Build\install.log"

Install erwin DM

- **Without restart:** Set "REBOOT=Really Suppress" and add "/norestart" after the license code. For example,
`"C:\Build\EDM14.0-b8020-64bit.exe" /s /v"REBOOT=ReallySuppress LICENSECODE-E=123456789012345678 /norestart /qn /L C:\Build\install.log"`
- **With log:** Add "/L <location and name of the log file>" to the command. For example,
`"C:\Build\EDM14.0-b8020-64bit.exe" /s /v"REBOOT=ReallySuppress LICENSECODE-E=123456789012345678 /norestart /qn /L C:\Build\install.log"`
- **Without log:** Exclude "/L <location and name of the log file>" in the command. For example,
`"C:\Build\EDM14.0-b8020-64bit.exe" /s /v"REBOOT=ReallySuppress LICENSECODE-E=123456789012345678 /norestart /qn"`

Installation using the Executable File

Use the same executable file for Standard and Workgroup Editions.

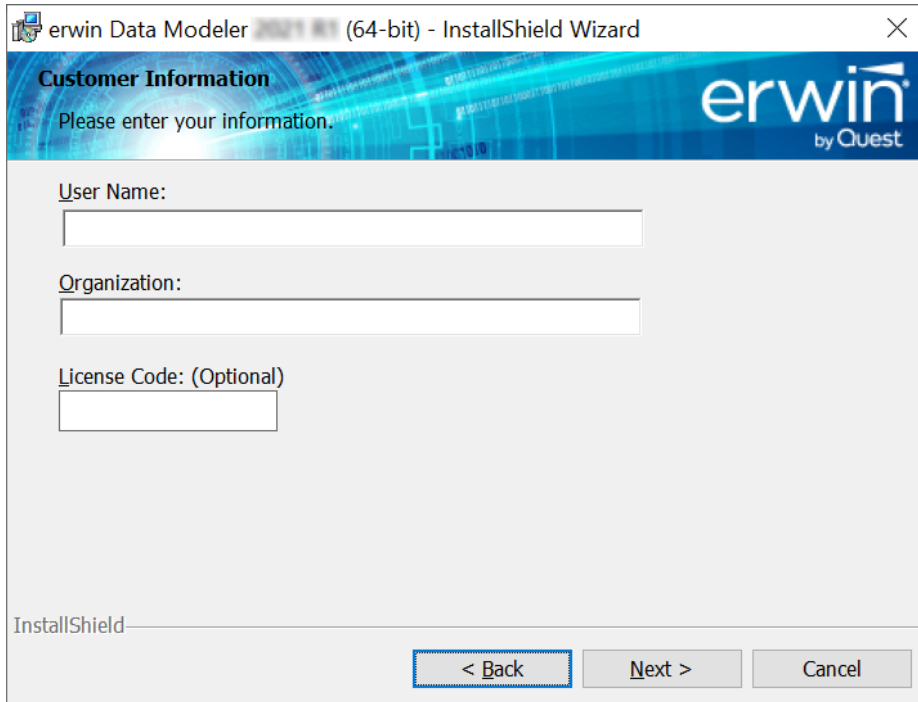
To install erwin DM using the executable file:

1. Log in to the computer where you want to install the product as an Administrator user.

If you run an install without Administrative privileges, all files may not be installed or upgraded, and users can encounter problems when running the software.
2. Download the erwin.exe file from the online erwin product page and run it.

The Installation Wizard opens.
3. Follow the instructions on the wizard pages.
(Optional) Enter the License Code if available.

Install erwin DM



erwin Data Modeler 2021 R1 (64-bit) - InstallShield Wizard

Customer Information

Please enter your information.

erwin
by Quest

User Name:

Organization:

License Code: (Optional)

InstallShield

< Back Next > Cancel

The program files are copied and erwin DM is installed.

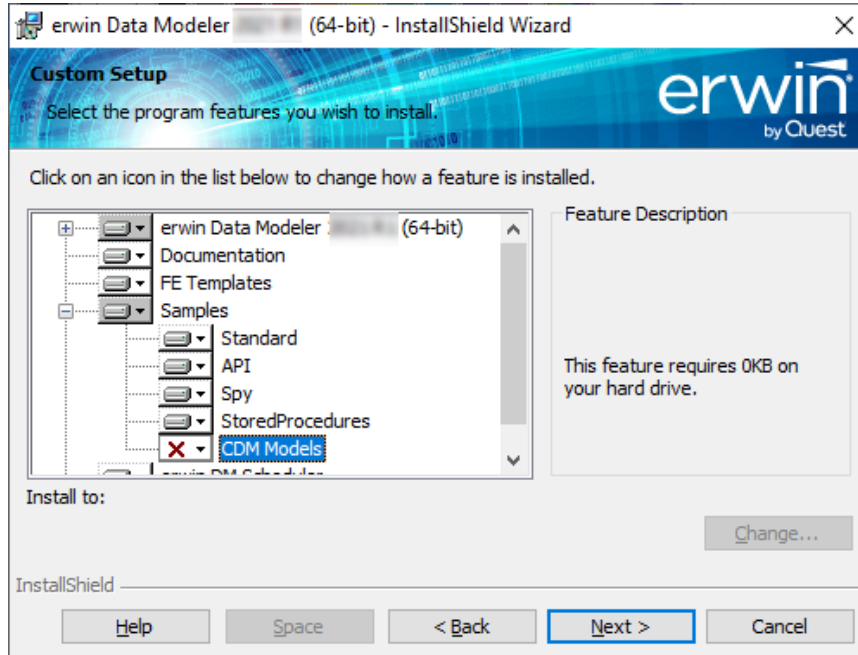
You can install erwin DM Navigator using the erwin.exe file or a separate Navigator.exe file.

Samples

erwin DM provides sample models with the installer for your use. You can use these models to learn data modeling and to get familiar with erwin DM. By default, the installer installs the eMovies and PublicationSystemSample models. To install CDM models, you need to select them for installation on the Custom Setup screen of the installation wizard.

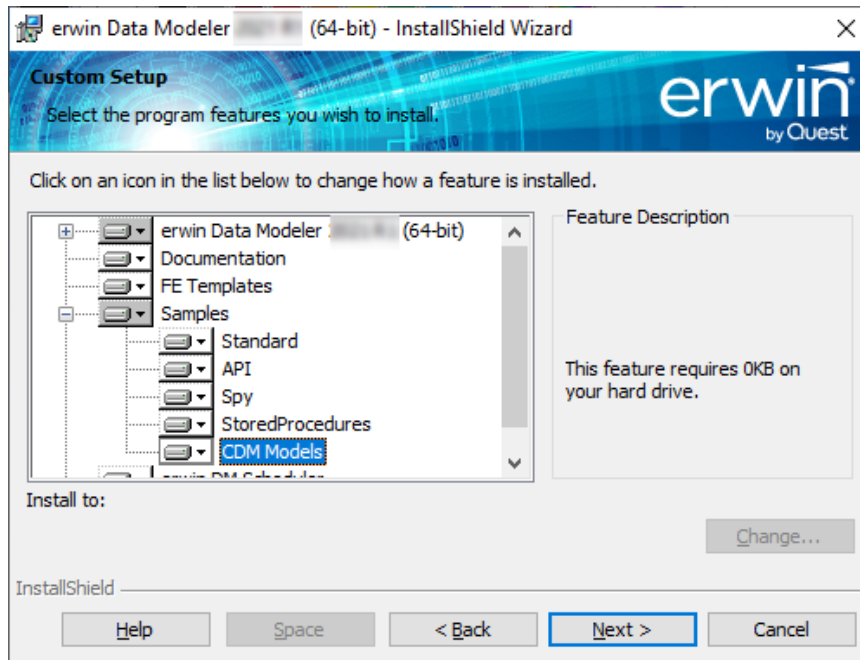
To install CDM models, follow these steps:

1. On the Custom Setup screen, select **Samples > CDM Models**.



Install erwin DM

- Click . Then, click **This feature will be installed on the local hard drive.**



- Follow the installation wizard to complete the installation.

Once installation is completed, CDM models are available at one of the following locations depending on your erwin DM version:

- C:\Program Files\erwin\Data Modeler r9\BackupFiles\Samples\CDM Models
- C:\ProgramData\erwin\Data Modeler\9.96\Samples\CDM Models

Activate License

After you have installed erwin Data Modeler (erwin DM), you need to activate the license code that you received from erwin Support or your license administrator.

When you first open erwin DM, the erwin Data Modeler Licensing dialog box appears.

erwin Data Modeler Licensing ×

DM 14.0 Licensing

☒ License Key ☐ Account Based

License Code:

Edition:

☐ Offline Activation

☐ Long-Term Check-Out Expiry Date :

Network

General Proxy LAN

☐ Use Proxy

☐ Use LAN Daemon

☐ Enter LAN Daemon Long-Term Check-Out License Code

Customer Information

Email:

Company:

Customer ID:

☐ Do not show this dialog again.

Activate License

On the erwin Data Modeler Licensing dialog box, follow these steps:

1. Under Licensing, click one of the following:
 - **License Key:**
 - a. In the License Code box, enter the license code that you received from erwin Support or your license administrator. If you had entered the license code on the installer dialog box, the License Code field is auto-populated and masked.
 - b. In the **Edition** drop down list, select your erwin DM edition.
 - c. Select whether you want to do a **Long-Term Check-Out** for your license. If yes, set the **Expiry Date**.
 - **Account Based:**
 - a. Enter your Username and Password.

Username is the email ID that was used to add you to the user group. As usernames are case-sensitive, ensure that you use the exact username that was used while creating your ABL account.
 - b. Click **OK**.

For more information on credentials for Account Based Licensing, refer to the [Verifying and Using User Accounts](#) topic.
2. Under Customer Information, enter your email address and other information.
3. Activate the license. You can activate the license in two ways:

Online

This method is the default and connects to the licensing service over the Internet. The licensing service then validates the license code that you entered. To activate a license online, perform steps 1 and 2 mentioned above and click **OK**.

You can also connect to the licensing service using a proxy server. To do so, do the following:

- a. Under Network, on the Proxy tab, set your proxy server's parameters (server IP address/server web address and port number, and the credentials).
- b. On the General tab, select the **Use Proxy** check box.
- c. Click **OK**.

Activate License

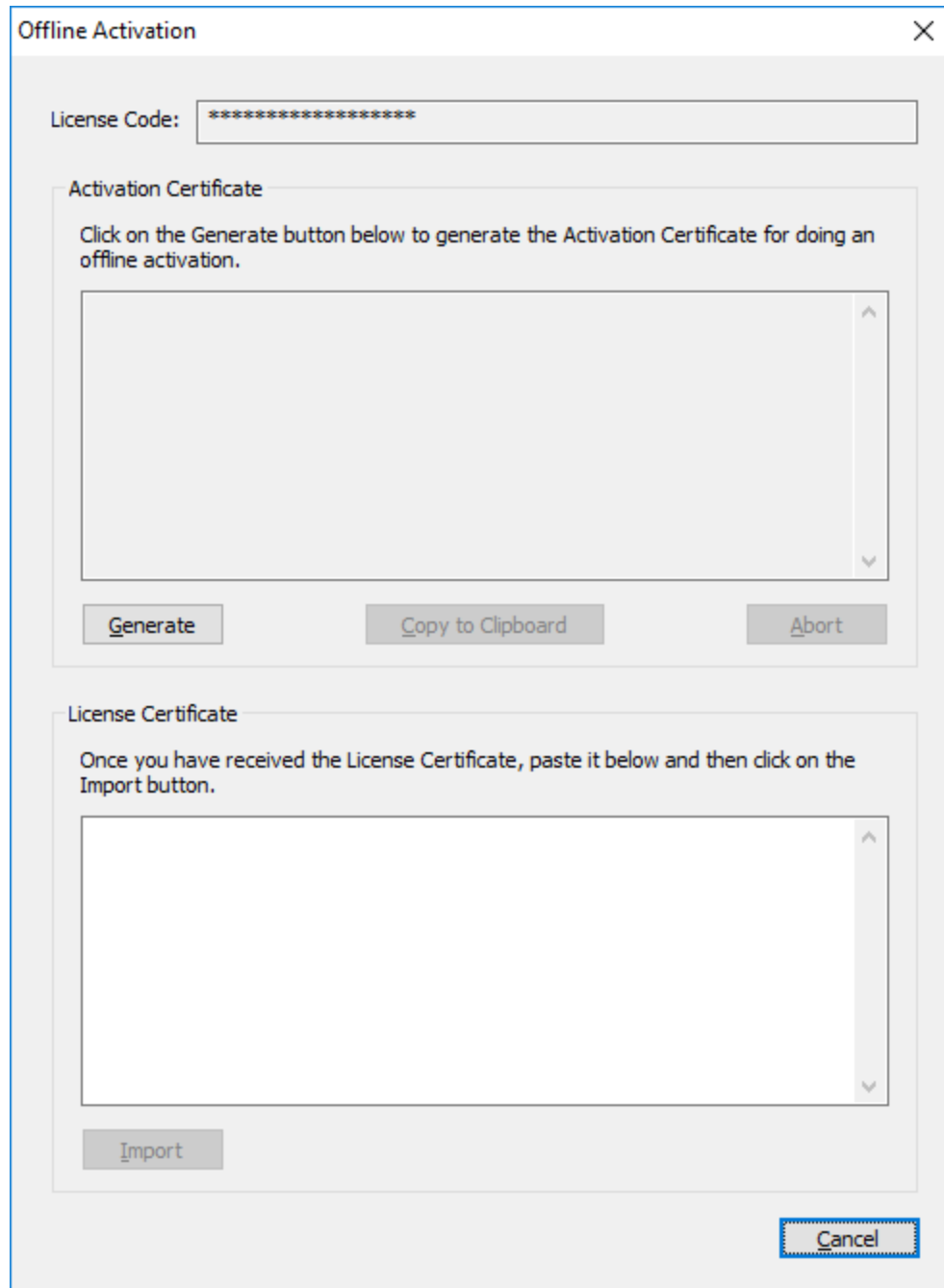
Offline

This method requires you to perform multiple steps before you can start using the product.

To activate a license offline:

- a. On the erwin Data Modeler Licensing dialog box, select the **Offline Activation** check box and click **OK**. The Offline Activation dialog box appears.

Activate License



The image shows a software dialog box titled "Offline Activation" with a close button (X) in the top right corner. The dialog is divided into three main sections. The first section, "License Code", contains a text input field with ten asterisks. The second section, "Activation Certificate", includes a text instruction "Click on the Generate button below to generate the Activation Certificate for doing an offline activation.", a large empty text area with a vertical scrollbar, and three buttons: "Generate", "Copy to Clipboard", and "Abort". The third section, "License Certificate", includes a text instruction "Once you have received the License Certificate, paste it below and then click on the Import button.", another large empty text area with a vertical scrollbar, and an "Import" button. A "Cancel" button is located at the bottom right of the dialog.

Offline Activation

License Code: *****

Activation Certificate

Click on the Generate button below to generate the Activation Certificate for doing an offline activation.

Generate Copy to Clipboard Abort

License Certificate

Once you have received the License Certificate, paste it below and then click on the Import button.

Import

Cancel

- b. Under Activation Certificate, click **Generate**. An activation certificate is generated and displayed.

Activate License

- c. Click **Copy to Clipboard** and save the contents to a text file. Send this activation certificate file to your license administrator. Based on this file, the license administrator will send you the License Certificate.
- d. Under License Certificate, copy and paste the license certificate that you receive from the license administrator.
- e. Click **Import**.

Once the offline license code is generated, it must be imported to a server within 14 days.

You can stop the erwin Data Modeler Licensing dialog from showing every time you start erwin DM. On the erwin Data Modeler Licensing dialog, select Do not show this dialog again. This sets the dialog to be suppressed.

To change this setting:

1. In erwin DM, from the menu bar, click **Help > Licensing**.
The Licensing dialog box appears.
2. Clear the **Suppress the Licensing Dialog** check box.

Logging

To enable logging for licensing, create a text file, loglevel.txt, in your license directory. Type the number, 4, and save the file. This indicates the logging level.

Depending on your erwin DM version, the license directory is as follows:

- **Versions older than 2021 R1:** C:\ProgramData\erwin\Data Modeler\Licensing
- **2021 R1 and above:** C:\Users\<User>\AppData\Local\erwinDMLicensing

Whenever an issue occurs with licensing, a log file, <<uniqueID>>.log, is created in your license directory.

You can remove the loglevel.txt file later.

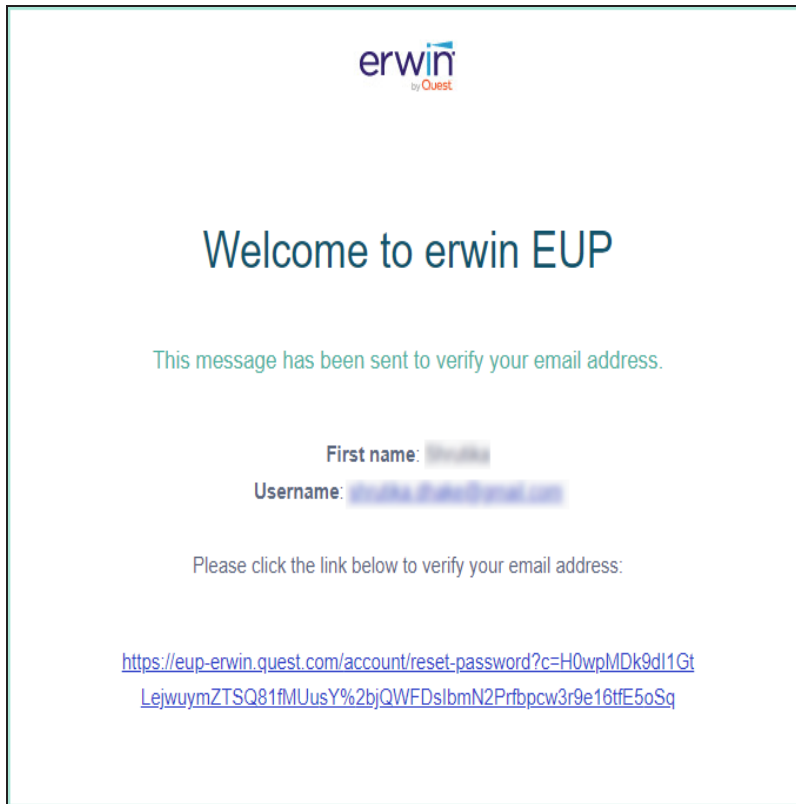
Verifying and Using User Accounts

Once users are added to the user groups, they can use their credentials to log on to erwin Data Modeler (erwin DM) and use it.

Activate License

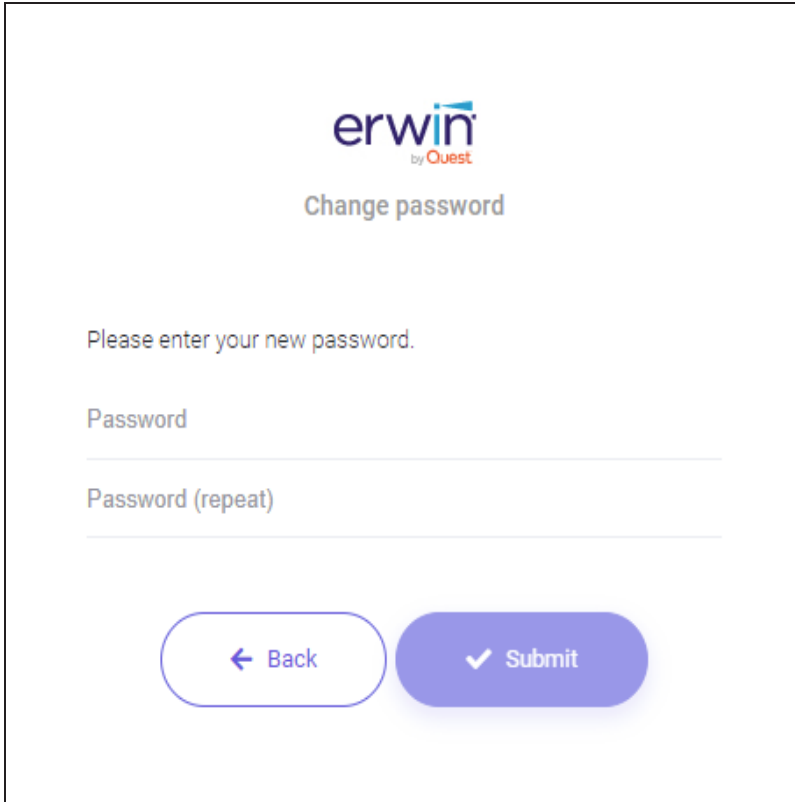
To verify user account and use erwin DM, follow these steps:

1. Open the End User Portal (EUP) email.



Activate License

2. Click the password reset link.
The Change password page opens.



The screenshot shows a web page for changing a password. At the top, the 'erwin by Quest' logo is displayed above the heading 'Change password'. Below this, a message reads 'Please enter your new password.' There are two input fields: 'Password' and 'Password (repeat)'. At the bottom, there are two buttons: a 'Back' button with a left arrow and a 'Submit' button with a checkmark.

3. Enter a new password and click **Submit**.
4. Password is reset and you are logged on to the EUP. If you are an administrator user, you can add more users to the user group.
5. Start erwin DM.
The erwin Data Modeler Licensing screen appears.

Activate License

erwin Data Modeler Licensing



DM 14.0 Licensing

☒ License Key ☐ Account Based

License Code:

Edition:

☐ Offline Activation

☐ Long-Term Check-Out Expiry Date :

Network

General Proxy LAN

☐ Use Proxy

☐ Use LAN Daemon

☐ Enter LAN Daemon Long-Term Check-Out License Code

Customer Information

Email:

Company:

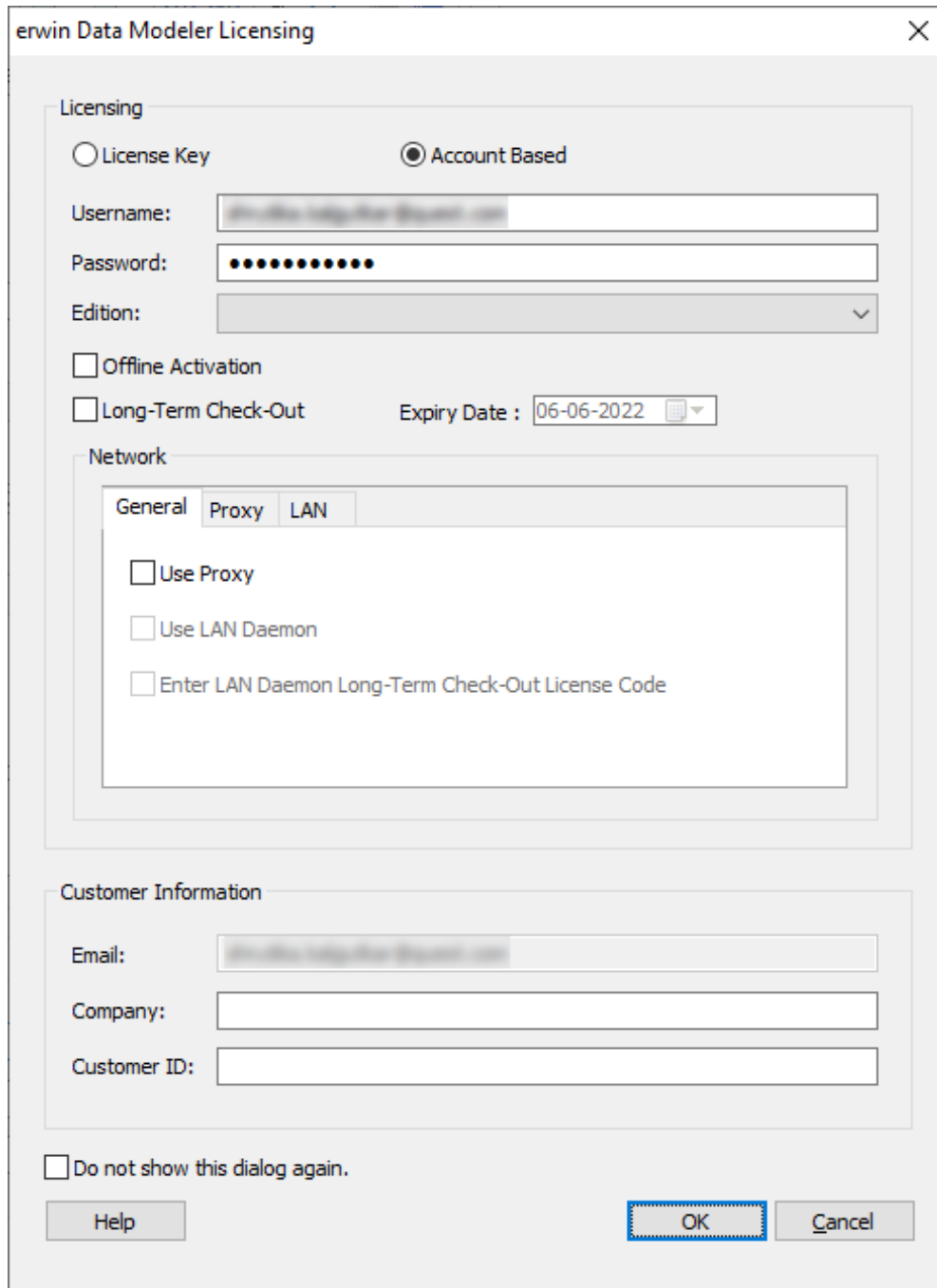
Customer ID:

☐ Do not show this dialog again.

Help OK Cancel

Activate License

6. Click **Account Based**.



The image shows the 'erwin Data Modeler Licensing' dialog box. It has a title bar with a close button (X). The dialog is divided into several sections. The 'Licensing' section at the top has two radio buttons: 'License Key' and 'Account Based', with 'Account Based' selected. Below these are fields for 'Username:', 'Password:', and 'Edition:'. The 'Password:' field is masked with dots. There are checkboxes for 'Offline Activation' and 'Long-Term Check-Out'. The 'Long-Term Check-Out' checkbox is selected, and next to it is an 'Expiry Date:' field with a date picker showing '06-06-2022'. Below the 'Licensing' section is a 'Network' section with three tabs: 'General', 'Proxy', and 'LAN'. The 'General' tab is active, showing three checkboxes: 'Use Proxy', 'Use LAN Daemon', and 'Enter LAN Daemon Long-Term Check-Out License Code'. Below the 'Network' section is a 'Customer Information' section with fields for 'Email:', 'Company:', and 'Customer ID:'. At the bottom of the dialog, there is a checkbox labeled 'Do not show this dialog again.' and three buttons: 'Help', 'OK', and 'Cancel'.

7. Enter your account-based licensing username and password.
ABL usernames are case-sensitive. Ensure that you use the exact username that was

Activate License

used while creating your ABL account.

8. Click **OK**.