

StoragePoint 6.4

EMC Isilon Adapter Guide



© 2024 Quest Software Inc. ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.
Attn: LEGAL Dept.
4 Polaris Way
Aliso Viejo, CA 92656

Refer to our Web site (<https://www.quest.com>) for regional and international office information.

Patents

Quest Software is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <https://www.quest.com/legal>.

Trademarks

Quest and the Quest logo are trademarks and registered trademarks of Quest Software Inc. and its affiliates. For a complete list of Quest marks, visit <https://www.quest.com/legal/trademark-information.aspx>. All other trademarks and registered trademarks are property of their respective owners.

Legend

 **CAUTION:** A caution icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE OR VIDEO:** An information icon indicates supporting information.

Quest® StoragePoint

Updated July 2024

Version 6.4.0

Contents

Isilon Adapter Configuration	4
Isilon Adapter Connection String Parameters	7
Example Storage Endpoint Using Isilon	12
Appendix: Troubleshooting	14
Problem: Receiving errors on storage or retrieval of externalized content	14
About Us	15
Contacting Quest	15
Technical Support Resources	15

Isilon Adapter Configuration

This section will provide you details on how to configure a storage endpoint's connection string to utilize the EMC Isilon Adapter. Please refer to the StoragePoint Reference Guide for information on managing Storage Endpoints.

On the Application Management page, click *Storage and Backup Endpoints*.

Click *Create New Endpoint* or click the name of an existing storage endpoint that you want to edit.

i | **NOTE:** When working with large files using an EMC Isilon endpoint, it is strongly recommended to use a dedicated EMC Isilon endpoint.

Click the *Show* link next to the Advanced Adapter Settings to see the additional fields.

Adapter

EMCIsilon 

Adapter Settings Show Connection String

Host

Share

Directory

User

Password

Retention

None

Date Format



Duration/Interval Day(s)

Use SSL

No

Port

Advanced Adapter Settings *(Hide)*

Buffer Size

Isilon Adapter Connection String Parameters

Setting Value/Options
<p>Name Enter the unique name of the Storage or Backup Endpoint.</p>
<p>Type</p> <p>Type</p> <p><input checked="" type="radio"/> Primary <input type="radio"/> Backup</p> <p><i>Primary</i>– this endpoint will be available for externalization when creating storage profiles.</p> <p><i>Backup</i>– this endpoint will be in the Backup Services dropdown on the profile page.</p> <p>The selection is locked down when saving.</p> <p>See Backup Services Settings in the Reference Guide for more information on how Backup Endpoints are used.</p>
<p>Status</p> <p>Status</p> <p>Online</p> <p><i>Online</i>– Storage Endpoint should be available to associate to a Storage Profile and accept BLOBs. (default)</p> <p><i>Offline (Read Only)</i>– A storage endpoint can be configured, but not made available for externalizing content. The BLOBs already on the endpoint are still read only.</p>
<p>Adapter</p> <p>EMCIsilon</p> <p>Select the adapter for the endpoint that is being created.</p>
<p>Host</p> <p>enter IP address or host name for the cluster</p> <p>IP or DNS name chosen at the time the storage solution was provisioned which represents the Isilon access point.</p> <p>Single host examples:</p> <p>mycluster.company.com</p> <p>Or</p>

Setting
Value/Options

192.168.1.42

Share

Enter the Isilon share that will be used to hold content specific to this endpoint.

Directory

If needed, specify the path within the Share listed above.

User

Password

Enter the connection information for accessing the Isilon storage solution, including domain if necessary.

Retention

None

Date Format



Duration/Interval

Day(s)

If supplied, the Isilon adapter will calculate and supply a retention policy, also known as SmartLock, when saving content. Possible settings are:

None

[DateFormat] example:

Retention=08/31/2009;

[Duration][Interval] example:

Retention=5D;

[Interval] may be days (D), months (M) or years (Y).

Use SSL

Select whether or not SSL is required to access the Isilon storage.

Setting Value/Options

Port

Enter the port number of the Isilon access point.

Advanced Adapter Settings *(Hide)*

Buffer Size

Click Show to see the buffer size field. The buffer size field limits the amount of resources used to externalize data to the Isilon endpoint.

i **NOTE:** For normal BLOBs (64 KB to 1 MB), the recommended default buffer size is 8 KB (8192 bytes). For larger files, a buffer size of at least 4 MB (4194304 bytes) is recommended.

Please note that larger buffer sizes will use more resources.

Is WORM Device

If the endpoint is on a WORM (Write Once, Read Many) device, Unused BLOB Cleanup will ignore this endpoint.

Folder Content in BLOB Store

Folder Scheme

No– Externalized content BLOBs are not placed in folders (default).

Yes– Externalized content BLOBs are placed in folders.

If *Folder Content in BLOB Store* is *Yes* then you can select a date/time folder scheme from the dropdown.

YYYY/MM/DD/HH/MM is the default.

Test Storage Settings

The Test Storage Settings button can be used at this point, or after completing the endpoint configuration, to verify that the endpoint is accessible.

Setting Value/Options

Compress Content in BLOB Store

Content is compressed using the GZip/Deflate method.

No– Externalized content BLOBs are not compressed (default).

Yes– Externalized content BLOBs are compressed.

Encryption Method for Content in BLOB Store

None– Encryption will not be applied to externalized BLOBs (default).

AES (128 bit)– 128 bit AES encryption will be applied to externalized BLOBs.

AES (256 bit)– 256 bit AES encryption will be applied to externalized BLOBs.

Encryption Key Passphrase

*Enter a passphrase to be used to generate a key or leave blank to generate a random key. The pass phrase entered is **not** saved with the Endpoint.*

Enter a passphrase to use when generating the encryption key. Using a passphrase will help you re-create the encryption key if necessary. You can generate a random key by leaving the box blank and clicking the *Generate Key* button. The encryption key passphrase will be hidden.

Generate warning notification if:

or more successive errors are encountered

there is less than MB % of free space

A warning email can be sent if it encounters errors.

Automatically take endpoint offline if:

or more successive errors are encountered

there is less than MB % of free space

An online storage endpoint can be automatically taken offline if it encounters errors. If a storage endpoint is taken offline automatically, BLOBs that were intended to be written to that endpoint will go to the content database.

Setting Value/Options

Send Offline Notifications to:

Use Notification Defaults


Additional Contacts

admin@company.com

Provide a semi-colon delimited list of e-mail addresses.

Default email addresses for system error and offline notification can be entered. Check the box to include the list of Default Notification Contacts specified on the General Settings page.

Example Storage Endpoint Using Isilon

Adapter
EMCIsilon 

Adapter Settings Show Connection String


Host
255.255.25.25

Share
j14

Directory
enter Isilon share directory (optional)

User
root

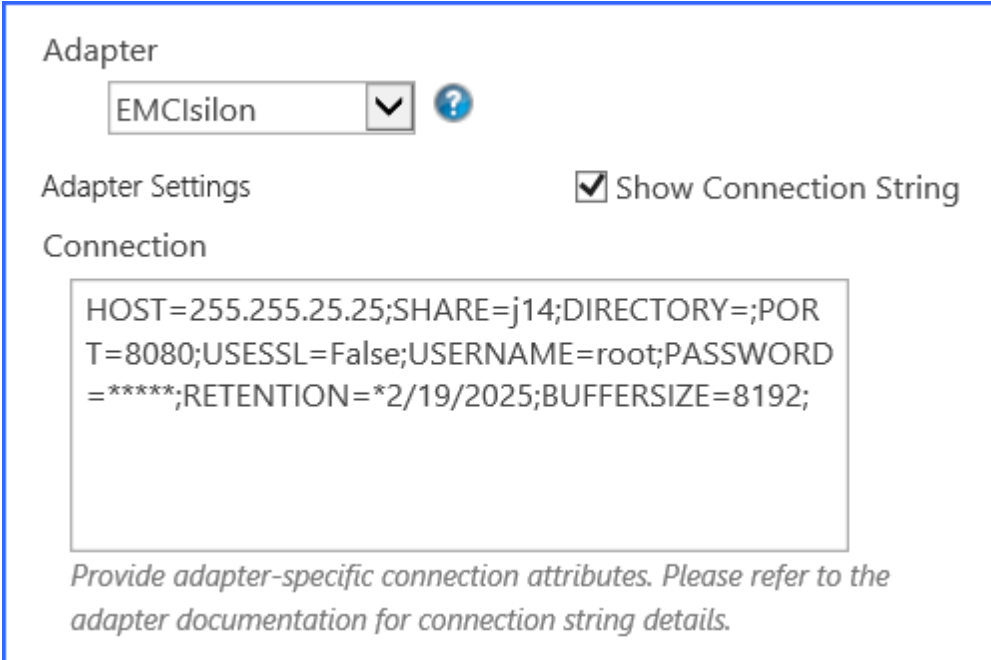
Password
●●●●●●●●

Retention
 None
 Date Format
2/19/2025 
 Duration/Interval Day(s)

Use SSL
No

Port
8080

Click the *Show Connection String* checkbox to edit the connection string. Otherwise, fill in the connection fields shown for the adapter selected. Notice that the connection string parameters are name/value pairs separated by semi-colons when editing using the Show Connection String option.



Adapter

EMCIsilon

Adapter Settings Show Connection String

Connection

```
HOST=255.255.25.25;SHARE=j14;DIRECTORY=;PORT=8080;USESSL=False;USERNAME=root;PASSWORD=*****;RETENTION=*2/19/2025;BUFFERSIZE=8192;
```

Provide adapter-specific connection attributes. Please refer to the adapter documentation for connection string details.

i | **NOTE:** Adapter parameters are not case-sensitive.

i | **NOTE:** You should always use a passphrase when generating encryption keys. The passphrase gives you a means of re-creating keys should they become unrecoverable or corrupt. It is very important to remember or record the passphrase outside of StoragePoint. Otherwise, encrypted content could become irretrievable in the event of a database failure.

If you choose to externalize content you should test the storage profile settings by clicking the *Test Storage Settings* button. A message under the button will indicate whether or not the test was successful. If the test fails the message will include the error that was the root cause of the failure.

i | **NOTE:** When testing access to an endpoint from within Central Administration, the Identity of the Application Pool hosting the Central Administration Site is the one that is being used for the test. If there are different Identities used for other Web Applications in the Farm then those identities will also need access but cannot be tested from within Central Admin itself. See BLOB Store Security and StoragePoint Required Privileges in the StoragePoint Reference Guide.

Appendix: Troubleshooting

Problem: Receiving errors on storage or retrieval of externalized content

Wherever possible, StoragePoint surfaces error messages returned by the adapter either directly to the user or within the SharePoint ULS logs. You should refer to your storage platform/provider documentation for resolution to errors logged by the adapter.

About Us

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical Support Resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product