

StoragePoint 6.4

Azure Adapter Guide



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Legend

CAUTION: A caution icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT, NOTE, TIP, MOBILE OR VIDEO: An information icon indicates supporting information.

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Azure Adapter Configuration

This section will provide you details on how to configure a storage endpoint's connection string to utilize the Azure Adapter. Please refer to the StoragePoint Reference Guide for information on managing Storage Endpoints.

On the Application Management page, click Storage and Backup Endpoints.

Click *Create New Endpoint* or click the name of an existing storage endpoint that you want to edit.

Click the *Show* link next to the Advanced Adapter Settings to see the additional fields.

Adapter
Azure 🖌 😮
Adapter Settings Show Connection String
Use SSL
Yes 🗸
Account Name
enter an account name
Container
enter an account container
Кеу
enter an account key
Advanced Adapter Settings (Hide) Retry Policy
N 2
Strict SSL
No 🔽
Time Out Duration (in seconds)
300

Azure Adapter Connection String Parameters

Setting Value/Options
Name
Enter the unique name of the Storage or Backup Endpoint.
Туре
C Primary C Backup
<i>Primary</i> – this endpoint will be available for externalization when creating storage profiles.
<i>Backup</i> – this endpoint will be in the Backup Services dropdown on the profile page.
The selection is locked down when saving.
See Backup Services Settings in the Reference Guide for more information on how Backup Endpoints are used.
Status
Status Online
<i>Online</i> – Storage Endpoint should be available to associate to a Storage Profile and accept BLOBs. (default)
<i>Offline (Read Only)</i> – A storage endpoint can be configured, but not made available for externalizing content. The BLOBs already on the endpoint are still read only.
Adapter Azure ? Select the adapter for the endpoint that is being created.
Use SSL
(<i>yes/nd</i>) – Determines whether or not the adapter negotiates an SSL connection for all data (and metadata) transfers. Default = No.

Setting Value/Options
Account Name
enter an account name
This is the name you gave your application in the Azure web UI.
Container
enter an account container
This is the top level container name in which the profile blobs are stored in Azure. It must be lower case and may NOT include the underscore character. This container will be created by the adapter automatically. You may create a different name for each profile.
Кеу
enter an account key
This is the Primary or Secondary storage key of your storage application in the Azure Web UI
Advanced Adapter Settings (Hide) Retry Policy None – no retries.
N,{max} – where {max} is the number of times you want it to retry the operation. N,2 is the default value if this parameter is not supplied.
ExponentialN,{max} – the same as N,{max} except the delays between retries will become exponentially larger.
Strict SSL No (<i>Yes/Nd</i>) If <i>UseSSL</i> is <i>Yes</i> , the <i>StrictSSL</i> flag controls whether or not the use of "self-issued" or otherwise suspicious certificates on the Azure system will be tolerated. Note that the default certificate out of the box with Azure is self-issued and will not work unless this flag is set to No (default).
Time Out Duration (in seconds) 300 The amount of seconds to wait for operations to complete before forcing a timeout. Default = 300.

Setting Value/Options
Is WORM Device Note If the endpoint is on a WORM (Write Once, Read Many) device, Unused BLOB Cleanup will ignore this endpoint.
Folder Content in BLOB Store Yes Folder Scheme YYYY/MM/DD/HH/MM Mo- Externalized content BLOBs are not placed in folders (default). Ves- Externalized content BLOBs are placed in folders . If Folder Content in BLOB Store is Vesthen you can select a date/time folder scheme from the dropdown. YYYY/MM/DD/HH/MM is the default.
Test Storage Settings The Test Storage Settings button can be used at this point, or after completing the endpoint configuration, to verify that the endpoint is accessible. For some adapters, testing the connection will create the container if it doesn't already exist.
Compress Content in BLOB Store No Content is compressed using the GZip/Deflate method. No-Externalized content BLOBs are not compressed (default). Yes-Externalized content BLOBs are compressed.
Encryption Method for Content in BLOB Store None None None Encryption will not be applied to externalized BLOBs (default). AES (128 bit) - 128 bit AES encryption will be applied to externalized BLOBs. AES (256 bit) - 256 bit AES encryption will be applied to externalized BLOBs.

Setting
Value/Options
Encryption Key Passphrase
Generate Key
Enter a passphrase to be used to generate a key or leave blank to generate a random key. The pass phrase entered is
not saved with the Endpoint.
Enter a passphrase to use when generating the encryption key. Using a passphrase will help you
re-create the encryption key if necessary. You can generate a random key by leaving the box
blank and clicking the <i>Generate Key</i> button. The encryption key passphrase will be hidden.
Generate warning notification if:
✓ 10 or more successive errors are encountered
\blacksquare there is less than 10 \blacksquare MB \bigcirc % of free space
A warning email can be sent if it encounters errors.
Automatically take endpoint offline if:
✓ 25 or more successive errors are encountered
\blacksquare there is less than 1 \blacksquare MB \bigcirc % of free space
An online storage endpoint can be automatically taken offline if it encounters errors. If a
storage endpoint is taken offline automatically, BLOBs that were intended to be written to that
endpoint will go to the content database.
Send Offline Notifications to:
✓ Use Notification Defaults
Additional Contacts admin@company.com
Provide a semi-colon delimited list of e-mail addresses.
Default email addresses for system error and offline notification can be entered. Check the box
to include the list of Default Notification Contacts specified on the General Settings page.
to morado the not of Deradit formation contacts operation of the contract of the page.

Example Storage Endpoint Using Azure Adapter

Adapter	
Azure 🗸	• 😧
Adapter Settings	Show Connection String
Use SSL	
Yes 🗸	
Account Name	
AccountName	
Container	
Portal	
Key	
fmngs.kdjnkjrdkjnklsd	lfkgj;ositjghosijdng;osidgh
Advanced Adapter Sett Retry Policy	t ings (Hide)
Strict SSL	
Time Out Duration (in se 300	conds)

Click the *Show Connection String* checkbox to edit the connection string. Otherwise, fill in the connection fields shown for the adapter selected. Notice that the connection string parameters are name/value pairs separated by semi-colons when editing using the Show Connection String

option.

Azure 🗸	0
Adapter Settings Connection	Show Connection String
-	ITNAME=AccountName;KEY= kgj;ositjghosijdng;osidgh;CO
NTAINER=Portal;RETRY e;TIMEOUT=300;	/POLICY=N,2;STRICTSSL=Tru

- **NOTE:** Adapter parameters are not case-sensitive.
- i NOTE: You should always use a passphrase when generating encryption keys. The passphrase gives you a means of re-creating keys should they become unrecoverable or corrupt. It is very important to remember or record the passphrase outside of StoragePoint. Otherwise, encrypted content could become irretrievable in the event of a database failure.

If you choose to externalize content you should test the storage profile settings by clicking the *Test Storage Settings* button. A message under the button will indicate whether or not the test was successful. If the test fails the message will include the error that was the root cause of the failure.

i NOTE: When testing access to an endpoint from within Central Administration, the Identity of the Application Pool hosting the Central Administration Site is the one that is being used for the test. If there are different Identities used for other Web Applications in the Farm then those identities will also need access but cannot be tested from within Central Admin itself. See BLOB Store Security and StoragePoint Required Privileges in the StoragePoint Reference Guide.

Appendix: Troubleshooting

Problem: Receiving errors on storage or retrieval of externalized content.

Wherever possible, StoragePoint surfaces error messages returned by the adapter either directly to the user or within the SharePoint ULS logs. You should refer to your storage platform/provider documentation for resolution to errors logged by the adapter.

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Contacting Quest

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Technical Support Resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product