# Quest<sup>®</sup> NetVault<sup>®</sup> Plug-in *for SAP HANA* 13.2

### **Release Notes**

### May 2024

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### About this release

Quest NetVault (NetVault) Plug-in *for SAP HANA* (Plug-in *for SAP HANA*) 13.2 is a minor release. For complete product documentation, visit https://support.quest.com/technical-documents.

### Resolved issues

The following is a list of issues addressed in this release.

Table 1. General resolved issues

Resolved issue Issue ID

Investigate how\_the Adopted\_ NetVault dump files\_are getting generated

NV-3789

## System requirements

Before installing Plug-in for SAP HANA 13.2, ensure that your system meets the requirements outlined in the Quest NetVault Compatibility Guide available at https://support.quest.com/technical-documents.

## **Upgrade and compatibility**

Plug-in for SAP HANA 13.2 requires NetVault 13.0 or later. For complete supported-platform information, see the Quest NetVault Compatibility Guide.

## **Product licensing**

To obtain the license key for your NetVault Server environment, determine the NetVault Machine ID of your main NetVault Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the Manage Clients page.

- Obtaining a machine ID
- · Installing a license key using the configuration wizard
- · Installing a license key from the Manage Clients page

## Obtaining a machine ID

- 1 Start the NetVault WebUI.
- 2 In the Navigation pane, click Manage Clients.
- 3 In the NetVault Clients list, select the applicable machine, and click Manage.
- 4 On the View Client page, note the machine ID exactly as it is displayed in the Client Summary table.

## Installing a license key using the configuration wizard

- 1 In the Navigation pane, click Guided Configuration.
- 2 On the NetVault Configuration Wizard page, click Install Licenses.
- 3 In the NetVault Clients list, select the applicable machine, and click Next.
- In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**. After the key is applied successfully, a message is displayed.

## Installing a license key from the Manage Clients page

- 1 In the Navigation pane, click Manage Clients.
- 2 In the NetVault Clients list, select the applicable machine, and click Manage.
- 3 On the View Client page, click Install License.
- 4 In the Install License dialog box, type or copy and paste the license key, and click Apply. After the key is applied successfully, a message is displayed.
- 5 To dismiss the dialog box, click **Close**.

## Upgrade and installation instructions

For upgrade and installation instructions, see the Quest NetVault Plug-in for SAP HANA User's Guide.

### More resources

Additional information is available from the following:

- Online product documentation
- · NetVault community

### **Globalization**

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

### About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management.

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## **Technical support resources**

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- · Submit and manage a Service Request.
- View Knowledge Base articles.
- · Sign up for product notifications.
- Download software and technical documentation.
- · View how-to-videos.
- · Engage in community discussions.
- · Chat with support engineers online.
- · View services to assist you with your product.

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#### Legend

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- **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
- | IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.