One Identity Safeguard for Privileged Sessions 7.5

Release Notes

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These release notes provide information about the One Identity Safeguard for Privileged Sessions release. For the most recent documents and product information, see One Identity Safeguard for Privileged Sessions - Technical Documentation.

About this release

One Identity Safeguard for Privileged Sessions Version 7.5 is a release with new features and resolved issues. For details, see:

- New features
- Resolved issues
- Known issues

NOTE: For a full list of key features in One Identity Safeguard for Privileged Sessions, see *Administration Guide*.

About the Safeguard product line

The One Identity Safeguard Appliance is built specifically for use only with the Safeguard privileged management software, which is pre-installed and ready for immediate use. The appliance is hardened to ensure the system is secured at the hardware, operating system and software levels. The hardened appliance approach protects the privileged management software from attacks while simplifying deployment and ongoing management -- and shortening the timeframe to value.

Safeguard privileged management software suite

Safeguard privileged management software is used to control, monitor, and govern privileged user accounts and activities to identify possible malicious activities, detect entitlement risks, and provide tamper proof evidence. The Safeguard products also aid incident investigation, forensics work, and compliance efforts.

The Safeguard products' unique strengths are:

- One-stop solution for all privileged access management needs
- Easy to deploy and integrate
- Unparalleled depth of recording
- Comprehensive risk analysis of entitlements and activities
- Thorough Governance for privileged account

The suite includes the following modules:

- **One Identity Safeguard for Privileged Passwords** automates, controls and secures the process of granting privileged credentials with role-based access management and automated workflows. Deployed on a hardened appliance, Safeguard for Privileged Passwords eliminates concerns about secured access to the solution itself, which helps to speed integration with your systems and IT strategies. Plus, its user-centered design means a small learning curve and the ability to manage passwords from anywhere and using nearly any device. The result is a solution that secures your enterprise and enables your privileged users with a new level of freedom and functionality.

- **One Identity Safeguard for Privileged Sessions** is part of One Identity's Privileged Access Management portfolio. Addressing large enterprise needs, Safeguard for Privileged Sessions is a privileged session management solution, which provides industry-leading access control, as well as session monitoring and recording to prevent privileged account misuse, facilitate compliance, and accelerate forensics investigations.

  Safeguard for Privileged Sessions is a quickly deployable enterprise appliance, completely independent from clients and servers - integrating seamlessly into existing networks. It captures the activity data necessary for user profiling and enables full user session drill-down for forensics investigations.

- **One Identity Safeguard for Privileged Analytics** integrates data from Safeguard for Privileged Sessions to use as the basis of privileged user behavior analysis. Safeguard for Privileged Analytics uses machine learning algorithms to scrutinize behavioral characteristics and generates user behavior profiles for each individual privileged user. Safeguard for Privileged Analytics compares actual user activity to user profiles in real time and profiles are continually adjusted using machine learning. Safeguard for Privileged Analytics detects anomalies and ranks them based on risk so you can prioritize and take appropriate action - and ultimately prevent data breaches.

New features

New features in One Identity Safeguard for Privileged Sessions (SPS) version 7.5

- **Single web UI session per user**

  To improve security, SPS does not allow parallel logins to the web UI for the same user. If a user logs in from a different browser or a different computer, SPS immediately invalidates the previous session.

- **New indexer status page view**

  You can monitor the status of your indexer services in a summarized view on the new **Indexer Status** page of the **Main Menu**, or switch to a more detailed view on the classic view of the page.

  For more information, see *Monitoring the status of the indexer services* and *Monitoring the status of the indexer services in classic view* in the *Administration Guide*.

Other improvements

- **Improved navigation experience**

  The navigation menu of the home page has been improved.

Deprecated features

Apache lucene database

In SPS 7.0 LTS, One Identity modified the search for screen content in session data to use the search database only. The Apache lucene database support is phased out, but the query language remained lucene-like.

After the switch to the search database, you will be able to access content stored in an Apache lucene database only if you regenerate the content with the reindex tool. For more information, see Regenerate content stored in lucene indices.

Due to the removal of lucene indices, users are not able to search for content in lucene indices with the **content request** parameter on the **/api/audit/sessions** and **/api/audit/sessions/stats** endpoints.

For more information, see *Searching in the session database with the basic search method* in the *REST API Reference Guide* and *Session statistics* in the *REST API Reference Guide*.

Additionally, in **Reporting**, statistics subchapters that included the **audit_content** filter will not work. Alternatively, you can use Search-based subchapters with the **screen.content** filter to create statistic reports from connection metadata that included a specific content in the audit trail.

For more information, see *Creating search-based report subchapters from search results* in the *Administration Guide*.

Content search option deprecation

On the **Sessions** page, the **Content search** option has been deprecated.

Advanced statistics

Creating statistics from custom queries using the **Reporting** > **View & edit subchapters** > **Advanced statistics** page has been deprecated. The `/api/configuration/reporting/custom_subchapters` REST API endpoint has also been deprecated.

During the upgrade process, existing advanced statistics subchapters and their references are removed from the SPS configuration. Additionally, advanced statistics ACLs assigned to user groups are also removed from the SPS configuration. Note that if a user group only had the advanced statistics ACL assigned under **Users & Access Control** > **Appliance Access**, the whole ACL entry is removed during the upgrade process.

Alternatively, you can use search-based subchapters to query connection metadata. For more information, see *Creating search-based report subchapters from search results* in the *Administration Guide*.

User lists

On the **Policies** page, **User lists** are allow lists or deny lists of usernames that allow fine-control over who can access a connection or a channel. However, the configuration and the semantics of this policy can be ambiguous. Therefore, One Identity is planning the deprecation and removal of the **User lists** feature in a future SPS release. If you want to maintain the list of allowed usernames, you can use AD/LDAP groups instead.

> NOTE: This feature will be deprecated and removed in a future SPS release. The feature is still available in SPS 7.5.

Resolved issues

The following is a list of issues addressed in this release.

Table 1: General resolved issues in release 7.5

Resolved Issue	Issue ID
When adding a subchapter to a report, the 'Restbased Subchapters' group is now properly named 'Search-based Subchapters'.	447621
Fixed the DNS resolution timeout problem.	418170
Previously, when SPS tried to resolve a domain name and the DNS server	

Resolved Issue	Issue ID
was unresponsive, SPS waited for too long to time out. This has been fixed, and now the timeouts are correctly enforced when resolving domain names.	
Fixed authentication can be blocked by other users issue. SPS worked in a way that the authentication and authorization attempts of a user could possibly block the authentication of other users. This limitation did not cause problems while the authentication or authorization were performed nearly instantaneously. However, if the process was waiting for the slow response of a remote AD/LDAP or RADIUS server, then every authentication request of other users was blocked too. This was especially noticeable when the remote server was overloaded or when it was waiting for some interaction with the user (for example, MFA), and in this case, users might have experienced slow page load times or authentication timeout errors. This issue was fixed, and now the authentication attempts are performed concurrently. Note that although remote resource consumption manifests in parallel authentication requests, these can still be slow when the remote resources are overloaded.	420845
When editing a previously committed RADIUS login option, the RADIUS server's edit, add, or delete functionality now triggers the **Save** button of the login options sidesheet.	432762
Long-running background jobs could trigger an `xcbInitSystemUnitFailed` alert due to an automatic service restart by the internal message queue. The restart is handled gracefully by the runner of the background jobs, but the monitoring system will display the `xcbInitSystemUnitFailed` alerts. The unwanted service restart issue has been fixed.	438684
Fixed RDP crashing during server authentication if the SPNEGO response contains only an error code. The server responded with a vendor-specific error code (`HResult 80090302: unsupported function`) only in the SPNEGO response, which format was not expected by SPS. This has been fixed, and SPS now properly handles such responses.	439931
The **SSH Control** > **Options** page only allowed uploading or deleting the Kerberos keytab for the local administrator, even when other users were granted write and perform access to this page. This has been fixed, and now all users with the proper access permissions can upload and delete the keytab.	442599
Double-clicking the **No policy** button on the preview cleanup policy page now properly inverts the selection, even if only one policy is added.	447020

Resolved Issue	Issue ID
When trying to commit changes that included the deletion of a subchapter that is referenced in a report either under **Reporting** > **Create & Manage Reports** or via the REST API, SPS displayed an error with an ambiguous error message: "The referenced subchapter 'subchapter-id' does not exist.". This has been fixed so that when deleting a subchapter, SPS checks whether the subchapter is referenced in a report, and if so, it will immediately display an error with a meaningful error message indicating that the subchapter is referenced in a report and that it should be unreferenced first.	393727
Fixed the Remote Desktop Gateway packet overload can cause an out-of-memory crash issue. If the RDP proxy acts as a Desktop Gateway, it caches packets temporarily when the client is unable to consume them. In cases of heavy and permanent packet loads, this cache could increase until the resource limit is reached. This has been fixed, and the buffer is now involved in the flow control decision.	340013
A strict hostname check was ignored for certificates protecting HTTP, MSSQL, Telnet, and VNC connections. When using HTTP, MSSQL, Telnet, and VNC connections with TLS server-side certificate validation enabled and only accepting certificates authenticated by a trusted CA list with the **Strict hostname check** option enabled, the previous versions of SPS did not validate whether the common name field of the server certificate contained the server's IP address or domain name. This has been fixed, and SPS now correctly enforces the **Strict hostname check** option.	340142
There were only 3 time ranges previously: - Hour: if the time range was shorter than / equal to a day. - Day: if the time range was shorter than / equal to 30 days. - Month: if the time range was longer than 30 days. A new time range (week) has been introduced, and the time period distributions have changed to the following: - Hour: if the time range is shorter than / equal to a day. - Day: if the time range is shorter than / equal to 14 days. - Week: if the time range is shorter than / equal to 12 weeks. - Month: if the time range is longer than 14 weeks.	340221

Resolved Issue	Issue ID
Columns containing 0 items are also presented.	
Typing spaces and HTML tags to the quick search input no longer breaks the suggestion layout text.	431674
By fixing the issue, if we encounter an issue while creating a new SAML2 login method, we display a more specific error message instead of a generic one.	427645
When creating or editing an audit data cleanup policy, the sidesheets show the backend validation for the query field properly.	427772
When you create a new audit data cleanup policy, it will be selected in the page preview automatically.	427963
CSRF protection for the SPS REST API was optional. With this fix, SPS will force CSRF protection if the User-Agent refers to a browser.	428406
Due to an error during plugin API check, plugins with two-digit plugin API versions (for example, 1.7) could not be uploaded. The version check is fixed and the two-digit API version can be used from now on.	441702
On the analytics page of a session, all window title chips/pills were displayed in green. This is fixed and now each of them is displayed in the corresponding color to represent the user behavior correctly.	446474
When generating a report that includes content subchapters either from the SPS UI or via the SPS REST API, if approximately more than 1000 sessions matched the content query, report generation could fail. When generating reports that include content subchapters, **Reporting** collects sessions that match the content query. For each session, a QR code image is generated in temporary files that are embedded in the generated PDF file. Unfortunately, file descriptors had not been closed properly for these temporary files. As a result, if there were so many sessions matching the content query that the number of open file descriptors exceeded the operation system's limit, report generation failed and the following backtrace was written in the `/var/log/messages` log file: `"ERROR OSError: [Errno 24] Too many open files."`. This issue has been fixed by making sure that file descriptors are properly closed.	431434
When the user used the **Automatically update session data** on the **Sessions** page toggle, the **Save** button was not working on the **User preferences** UI. This issue has been fixed.	432800
When the SPS appliance was run as an Azure virtual machine, the boot firmware became tainted while upgrading to version 7.4. This necessitated applying a hotfix before further upgrades could be performed.	437840

This issue has been fixed.

Table 2: Resolved Common Vulnerabilities and Exposures (CVE) in release 7.5

Resolved Issue	Issue ID
avahi:	CVE-2023-38469
	CVE-2023-38470
	CVE-2023-38471
	CVE-2023-38472
	CVE-2023-38473
bind9:	CVE-2023-2828
	CVE-2023-2911
	CVE-2023-3341
	CVE-2023-4408
	CVE-2023-50387
	CVE-2023-50868
	CVE-2023-5517
	CVE-2023-5679
curl:	CVE-2023-38545
	CVE-2023-38546
	CVE-2023-46218
freerdp2:	CVE-2022-41877
	CVE-2023-39350
	CVE-2023-39351
	CVE-2023-39352
	CVE-2023-39353
	CVE-2023-39354
	CVE-2023-39356
	CVE-2023-40181
	CVE-2023-40186

Resolved Issue	Issue ID
	CVE-2023-40188
	CVE-2023-40567
	CVE-2023-40569
	CVE-2023-40589
glibc:	CVE-2023-4806
	CVE-2023-4813
	CVE-2023-4911
	CVE-2023-5156
gnutls28:	CVE-2023-5981
	CVE-2024-0553
	CVE-2024-0567
jinja2:	CVE-2024-22195
krb5:	CVE-2023-36054
less:	CVE-2022-48624
libssh:	CVE-2023-48795
	CVE-2023-6004
	CVE-2023-6918
libuv1:	CVE-2024-24806
libvpx:	CVE-2023-44488
	CVE-2023-5217
libx11:	CVE-2023-43785
	CVE-2023-43786
	CVE-2023-43787
libxml2:	CVE-2024-25062
libxpm:	CVE-2023-43786
	CVE-2023-43787
	CVE-2023-43788
	CVE-2023-43789
linux:	CVE-2023-1206

Resolved Issue	Issue ID
	CVE-2023-20569
	CVE-2023-20588
	CVE-2023-25775
	CVE-2023-31083
	CVE-2023-31085
	CVE-2023-32252
	CVE-2023-34319
	CVE-2023-37453
	CVE-2023-3772
	CVE-2023-3863
	CVE-2023-39189
	CVE-2023-39192
	CVE-2023-39193
	CVE-2023-40283
	CVE-2023-4128
	CVE-2023-4155
	CVE-2023-4194
	CVE-2023-4244
	CVE-2023-4273
	CVE-2023-42752
	CVE-2023-42753
	CVE-2023-42754
	CVE-2023-42755
	CVE-2023-42756
	CVE-2023-4569
	CVE-2023-45871
	CVE-2023-4622
	CVE-2023-4623
	CVE-2023-46813

Resolved Issue	Issue ID
	CVE-2023-4881
	CVE-2023-4921
	CVE-2023-5158
	CVE-2023-5178
	CVE-2023-51780
	CVE-2023-51781
	CVE-2023-5197
	CVE-2023-5717
	CVE-2023-6039
	CVE-2023-6040
	CVE-2023-6111
	CVE-2023-6176
	CVE-2023-6606
	CVE-2023-6622
	CVE-2023-6817
	CVE-2023-6915
	CVE-2023-6931
	CVE-2023-6932
	CVE-2024-0193
	CVE-2024-0565
	CVE-2024-0646
nghttp2:	CVE-2023-44487
open-vm-tools:	CVE-2023-20867
	CVE-2023-20900
	CVE-2023-34058
	CVE-2023-34059
openjdk-17:	CVE-2023-22025
	CVE-2023-22081
	CVE-2023-22091

Resolved Issue	Issue ID
	CVE-2023-30585
	CVE-2023-30588
	CVE-2023-30589
	CVE-2023-30590
openldap:	CVE-2023-2953
openssh:	CVE-2023-28531
	CVE-2023-48795
	CVE-2023-51384
	CVE-2023-51385
openssl:	CVE-2023-2975
	CVE-2023-3446
	CVE-2023-3817
	CVE-2023-5363
	CVE-2023-5678
	CVE-2023-6129
	CVE-2023-6237
	CVE-2024-0727
pam:	CVE-2024-22365
perl:	CVE-2022-48522
	CVE-2023-47038
pillow:	CVE-2023-44271
	CVE-2023-50447
postfix:	CVE-2023-51764
postgresql-14:	CVE-2023-5868
	CVE-2023-5869
	CVE-2023-5870
	CVE-2024-0985
procps:	CVE-2023-4016
pycryptodome:	CVE-2023-52323

Resolved Issue	Issue ID
python-cryptography:	CVE-2023-23931
	CVE-2023-49083
python-urllib3:	CVE-2023-43804
	CVE-2023-45803
python3.10:	CVE-2023-40217
rabbitmq-server:	CVE-2023-46118
samba:	CVE-2023-4091
	CVE-2023-4154
	CVE-2023-42669
shadow:	CVE-2023-4641
sqlite3:	CVE-2022-46908
	CVE-2023-7104
strongswan:	CVE-2023-41913
tar:	CVE-2023-39804
tiff:	CVE-2022-40090
	CVE-2023-1916
	CVE-2023-3576
	CVE-2023-52356
	CVE-2023-6228
	CVE-2023-6277
vim:	CVE-2022-1725
	CVE-2022-1771
	CVE-2022-1886
	CVE-2022-1897
	CVE-2022-2000
	CVE-2022-2042
	CVE-2022-3234
	CVE-2022-3235
	CVE-2022-3256

Resolved Issue	Issue ID
	CVE-2022-3278
	CVE-2022-3297
	CVE-2022-3324
	CVE-2022-3352
	CVE-2022-3491
	CVE-2022-3520
	CVE-2022-3591
	CVE-2022-3705
	CVE-2022-4292
	CVE-2022-4293
	CVE-2023-46246
	CVE-2023-4733
	CVE-2023-4734
	CVE-2023-4735
	CVE-2023-4750
	CVE-2023-4751
	CVE-2023-4752
	CVE-2023-4781
	CVE-2023-48231
	CVE-2023-48233
	CVE-2023-48234
	CVE-2023-48235
	CVE-2023-48236
	CVE-2023-48237
	CVE-2023-48706
	CVE-2023-5344
	CVE-2023-5441
	CVE-2023-5535
yajl:	CVE-2017-16516

Resolved Issue	Issue ID
	CVE-2022-24795
	CVE-2023-33460

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 3: General known issues

Known Issue
The `api/audit/sessions` endpoint cannot return fields of complex objects nested in lists. When the `api/audit/sessions` endpoint receives a query where the `fields` parameter is provided with list type fields, then these fields will be missing from the response, for example: `vault.reviewed.*` and `vault.approved.*`.
Search-based subchapters present some data as missing, regardless of their actual status. When trying to create a report with subchapters that include the fields listed below, `n/a` will be presented in the report for these fields, even if data is stored in the database for those fields. Known affected fields: • `Reviewed user id` • `Reviewed user name` • `Reviewed domain name` • `Reviewed user display name` • `Reviewed client ip address` • `Reviewed comment` • `Reviewed timestamp` • `Approved user id` • `Approved user name` • `Approved domain name` • `Approved user display name` • `Approved client ip address` • `Approved comment` • `Approved timestamp`

Known Issue

> ⚠ **CAUTION:**
>
> **After upgrading to version 7.0 LTS, SPS requires a new license. To avoid possible downtimes due to certain features not being available, before starting the upgrade, ensure that you have a valid SPS license for 7.0 LTS.**
>
> **Upgrade as follows:**
>
> 1. **Perform the upgrade to 7.0 LTS with your current license.**
> 2. **Update your SPS license to 7.0 LTS.**
>
> **For a new SPS license for 7.0 LTS, contact our Licensing Team.**

TLS version 1.3 is not supported when using the inWebo, Okta or One Identity Starling 2FA plugins. To ensure that TLS 1.2 is used by SPS during negotiation, specify the minimum and maximum TLS version as follows:

- For the minimum TLS version, select TLS version 1.2.
- For the maximum TLS version, select TLS version 1.3.

For more information, see *Verifying certificates with Certificate Authorities using trust stores* in the *Administration Guide*.

The accuracy of replaying audit trails in Asian languages (Traditional Chinese, Korean) has been enhanced. Due to this change, when upgrading SPS to version 6.11.0, all your sessions will be reindexed, and while reindexing is in progress, your sessions on the Search interface are incomplete. For this reason, plan your upgrade to SPS 6.11.0 accordingly.

Report generation may fail if a report subchapter references a connection policy that has been deleted previously.

SPS can create reports giving detailed information about connections of every connection policy. For this, the user can add connection subchapters in the **Report Configuration Wizard**, under **Reporting** > **Create & Manage Reports**.

For a successful report generation, the referenced connection policy must exist on the appliance. However, when deleting a connection policy that is referenced as a connection subchapter, the user is not warned that the report subchapter must be removed, otherwise the subsequent report generation will fail.

This affects scheduled report generation as well.

Table 4: General known issues

Known Issue	Issue ID
External indexer disconnected due to certificates expiry. You are only affected by this issue if you have enabled external indexing while	PAM-16883

running SPS version 6.0.4 or 6.4.0 or later where the external indexer certificates were created with a limit of 800 days.

To resolve this issue, see External indexer disconnected due to certificates expiry (4368875) (oneidentity.com).

System requirements

Before installing SPS 7.5, ensure that your system meets the following minimum hardware and software requirements.

The One Identity Safeguard for Privileged Sessions Appliance is built specifically for use only with the One Identity Safeguard for Privileged Sessions software that is already installed and ready for immediate use. It comes hardened to ensure the system is secure at the hardware, operating system, and software levels.

For the requirements about installing One Identity Safeguard for Privileged Sessions as a virtual appliance, see one of the following documents:

NOTE: When setting up a virtual environment, carefully consider the configuration aspects such as CPU, memory availability, I/O subsystem, and network infrastructure to ensure the virtual layer has the necessary resources available. For more information about environment virtualization, see One Identity's Product Support Policies.

Supported web browsers

Supported web browsers

Starting from version 6.13.0, SPS does not support Internet Explorer 11 (IE11). SPS version 6.12.0 and previous versions continue to support IE11.

Your browser must support:

- TLS-encrypted HTTPS connections with strong cipher algorithms
- JavaScript
- Cookies

SPS supports browsers as listed in the following table.

SPS version	IE11	Google Chrome	Safari	Mozzilla Firefox (latest version)	Microsoft EDGE	Microsoft EDGE Legacy
7.4.0	-	✓	✓	✓	✓	-
7.3.0	-	✓	✓	✓	✓	-
7.2.0	-	✓	✓	✓	✓	-
7.1.0	-	✓	✓	✓	✓	-
7.0 LTS	-	✓	✓	✓	✓	-
6.13.0	-	✓	✓	✓	✓	-
6.12.0	✓	✓	✓	✓	✓	-
6.11.0	✓	✓	✓	✓	✓	-
6.10.0	✓	✓	✓	✓	✓	-
6.9.0	✓	✓	✓	✓	✓	-
6.8.0	✓	✓	✓	✓	✓	-

Required applications and plugins

To use SPS, install and enable the following applications and plugins.

NOTE: To replay audit trails with SPS 6.9 or earlier versions with Internet Explorer 11 (IE11), install the Google WebM Video for Microsoft Internet Explorer plugin.

SPS version	JavaScipt	Google WebM Video for Microsoft Internet Explorer plugin
7.4.0	✓	-
7.3.0	✓	-
7.2.0	✓	-
7.1.0	✓	-
7.0 LTS	✓	-
6.13.0	✓	-
6.12.0	✓	-
6.11.0	✓	-
6.10.0	✓	-

SPS version	JavaScipt	Google WebM Video for Microsoft Internet Explorer plugin
6.9.0	✓	Required for IE11
6.8.0	✓	Required for IE11

Phased out browsers

SPS does not support anymore the browsers listed in the following table.

Browser	Phased out in
IE10	SPS 4 F3
IE9	SPS 4 F3

Starting from version 4 F3, SPS does not support Internet Explorer 9 and 10, because the official support for them ended in January, 2016.

SPS web UI

Opening the web UI of SPS in multiple browser windows or tabs is not supported.

NOTE: The minimum recommended screen resolution for viewing One Identity Safeguard for Privileged Sessions's (SPS's) web interface is 1366 x 768 pixels on a 14-inch widescreen (standard 16:9 ratio) laptop screen. Screen sizes and screen resolutions that are equal to or are above these values will guarantee an optimal display of the web interface.

Safeguard Desktop Player system requirements

The Safeguard Desktop Player application supports the following operating systems:

- **Microsoft Windows:**
    - 64-bit version of Windows 10 (from version 1607)
    - 64-bit version of Windows 11
    - Windows Server 2016 (from version 1607)
    - Windows Server 2019
    - Windows Server 2022

    Install the appropriate driver for your graphic card.

- **Linux:**

RHEL 7, CentOS 7, or newer. The Safeguard Desktop Player application will probably run on other distributions as well that have at least libc6 version 2.17 installed.

Depending on the distribution, you will need to install the following packages:

- On Debian-based GNU/Linux:
  - libxcb-render-util0
  - libxcb-keysyms1
  - libxcb-image0
  - libxcb-randr0
  - libxcb-xkb1
  - libxcb-xinerama0
  - libxcb-icccm4
- On CentOS/Red Hat:
  - xcb-util-renderutil
  - xcb-util-keysyms
  - xcb-util-image
- **Mac:**

  macOS macOS Monterey 12, or newer.

To install the Safeguard Desktop Player application, you need about 200MB disk space, and a temporarily used disk space to store the audit trails that are replayed. The size of the temporary files depends on the size of the replayed audit trails.

You can install the Safeguard Desktop Player application with user privileges.

Hardware specifications

One Identity Safeguard for Privileged Sessions appliances are built on high performance, energy efficient, and reliable hardware that are easily mounted into standard rack mounts.

Table 5: Hardware specifications

Product	Redundant PSU	Processor	Memory	Capacity	RAID	IPMI
Safeguard Sessions Appliance 3000	Yes	1x Intel Xeon E3-1275 v6 3.80GHz	2 x 16 GB	4x2 TB NLSAS	LSI MegaRAID SAS 9361-4i Single	Yes
Safeguard Sessions Appliance	Yes	2x Intel Xeon Silver 4110	8 x 8 GB	9x2 TB NLSAS	1 x Broadcom	Yes

Product	Redundant PSU	Processor	Memory	Capacity	RAID	IPMI
3500		2.1GHz			MegaRAID SAS 9361-16i + LSI Avago CacheVault Power Module 02 (CVPM02) Kit	
Safeguard Sessions Appliance 4000	Yes	1 x Intel Xeon Silver ICX 4310T @ 2.30GHz, 10C/20T	8 x 8 GB	4x20 TB SAS/SATA	1 x Broadcom 9560-8i RAID controller 1 x Broadcom CacheVault battery	Yes

The Safeguard Sessions Appliance 3500 is equipped with a dual-port 10Gbit interface. This interface has SFP+ connectors (not RJ-45) labeled 5 and 6, and can be found right of the Label 1 and 2 Ethernet interfaces. If you want faster communication, for example, in case of high data load, you can connect up to two 10Gbit network cards. These cards are not shipped with the original package and have to be purchased separately.

Product licensing

To enable a trial license

1. Visit the Download Trials page, and navigate to **One Identity Safeguard for Privileged Sessions > Download Free trial**.

2. Complete the registration form, and click **Download Trial**.

3. You will receive the details on how to access your license key and the download the ISO files in email.

To enable a purchased commercial license

1. Navigate to **My Account** > **My License Assets** on the support portal.

2. To access your license key, click **Retrieve Key** next to your product.

3. Once you have the license keys, navigate to **My Account** > **My Products** and click

Download next to your product. The **Download Software** page is displayed.

4. Download the ISO image (install cdrom) of your product.

If you need help with accessing your license, navigate to the Licensing Assistance page, and follow the instructions on screen.

Upgrade and installation instructions

The One Identity Safeguard for Privileged Sessions appliance is built specifically for use only with the One Identity Safeguard for Privileged Sessions software that is already installed and ready for immediate use.

To upgrade to One Identity Safeguard for Privileged Sessions 7.5

For step-by-step instructions on upgrading to SPS 7.5, see *Upgrade Guide*.

NOTE: Due to legal reasons, installation packages of the external indexer application will be available only from the SPS web interface. After SPS versions 6.4 and 6.0.3 are released, the installation packages will be removed from our website.

⚠️ **CAUTION:**

Starting from 6.10.0, SPS (SPS) has changed to hardened SSL settings. As a result, during TLS session establishment, the following items are not considered secure:

- **Private keys and X.509 certificates having RSA or DSA keys shorter than 2048 bits, or ECC keys shorter than 224 bits.**
- **Certificates (other than Root CA certificates) with signatures that use the SHA-1 or the MD5 hashing algorithm.**

With the hardened SSL settings, SPS will not connect to remote systems that are protected with weak certificates.

You cannot upgrade SPS if your configuration contains insecure certificates, keys or certificate chains in any of the following sections:

- **SPS web interface**
- **internal CA certificate**
- **connection policy TLS settings**
- **client X.509 credentials for external LDAP, SMTP or Syslog connections**
- **server X.509 certificates for external SMTP or Splunk servers**
- **external indexer credentials (only writable over the REST API)**
- **CA certificates in Trusted CA Lists and Trust Stores**

Note that the certificates and keys that are used for signing, timestamping, encryption or decryption are not affected by this change.

About feature releases

This is a feature release.

For more information on the product support, see Product Support - One Identity Safeguard for Privileged Sessions.

For a full description of long-term-supported and feature releases, see Product Life Cycle & Policies - One Identity Safeguard for Privileged Sessions.

If you have a physical appliance based on MBX hardware

One Identity recommends you to upgrade to SPS 7.5, if you are not running SPS on Pyramid hardware and any of the following is true:

NOTE: If you do not know the type of your hardware, see If you have a physical appliance based on Pyramid hardware.

- You wish to take advantage of any of the new features.

- You are running a previous feature release.

- You are OK with having to continuously upgrade to the latest feature release to remain supported.

  We are releasing new feature releases approximately once every 2 months.

If you have a physical appliance based on Pyramid hardware

Do NOT upgrade to SPS 7.5 if you are running SPS on Pyramid hardware:

Downgrading from a feature release

Do NOT downgrade from a feature release.

> ⚠ **CAUTION:**
>
> **Downgrading from a feature release is not supported. If you upgrade from an LTS release (for example, 4.0) to a feature release (4.1), you have to keep upgrading with each new feature release until the next LTS version (in this case, 5.0) is published.**

Verify successful installation

Navigate to **Basic Settings** > **System** > **Version details** and verify that SPS is running version 7.5 of the firmware. If not, it means that the upgrade process did not complete properly and SPS performed a rollback to revert to the earlier firmware version. In this case, complete the following steps:

1. Navigate to **Basic Settings** > **Troubleshooting** > **Create support bundle** and click **Create support bundle**.

2. Save the resulting ZIP file.

3. contact our Support Team and send them the file. They will analyze its contents to determine why the upgrade was not completed and assist you in solving the problem.

More resources

To obtain more information, read the technical documentation or consult the community:

- One Identity Safeguard for Privileged Sessions - Technical Documentation
- One Identity Community

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

This release has the following known capabilities or limitations: OCR is limited to Nuance supported languages. No support for RTL languages.

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales and other inquiries, such as licensing, support, and renewals, visit https://www.oneidentity.com/company/contact-us.aspx.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at https://support.oneidentity.com/.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

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- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

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Version 2, June 1991

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Section 5

A program that contains no derivative of any portion of the Library, but is designed to work with the Library by being compiled or linked with it, is called a "work that uses the Library". Such a work, in isolation, is not a derivative work of the Library, and therefore falls outside the scope of this License.

However, linking a "work that uses the Library" with the Library creates an executable that is a derivative of the Library (because it contains portions of the Library), rather than a "work that uses the library". The executable is therefore covered by this License. Section 6 states terms for distribution of such executables.

When a "work that uses the Library" uses material from a header file that is part of the Library, the object code for the work may be a derivative work of the Library even though the source code is not. Whether this is true is especially significant if the work can be linked without the Library, or if the work is itself a library. The threshold for this to be true is not precisely defined by law.

If such an object file uses only numerical parameters, data structure layouts and accessors, and small macros and small inline functions (ten lines or less in length), then the use of the object file is unrestricted, regardless of whether it is legally a derivative work. (Executables containing this object code plus portions of the Library will still fall under Section 6.)

Otherwise, if the work is a derivative of the Library, you may distribute the object code for the work under the terms of Section 6. Any executables containing that work also fall under Section 6, whether or not they are linked directly with the Library itself.

Section 6

As an exception to the Sections above, you may also combine or link a "work that uses the Library" with the Library to produce a work containing portions of the Library, and distribute that work under terms of your choice, provided that the terms permit modification of the work for the customer's own use and reverse engineering for debugging such modifications.

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a. Accompany the work with the complete corresponding machine-readable source code for the Library including whatever changes were used in the work (which must be distributed under Section 1 and Section 2 above); and, if the work is an executable linked with the Library, with the complete machine-readable "work that uses the Library", as object code and/or source code, so that the user can modify the Library and then relink to produce a modified executable containing the modified Library. (It is understood that the user who changes the contents of definitions files in the Library will not necessarily be able to recompile the application to use the modified definitions.)

b. Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on

the user's computer system, rather than copying library functions into the executable, and (2) will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.

  c. Accompany the work with a written offer, valid for at least three years, to give the same user the materials specified in Subsection 6a, above, for a charge no more than the cost of performing this distribution.

  d. If distribution of the work is made by offering access to copy from a designated place, offer equivalent access to copy the above specified materials from the same place.

  e. Verify that the user has already received a copy of these materials or that you have already sent this user a copy.

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It may happen that this requirement contradicts the license restrictions of other proprietary libraries that do not normally accompany the operating system. Such a contradiction means you cannot use both them and the Library together in an executable that you distribute.

Section 7

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