



Quest Recovery Manager for Active Directory  
Disaster Recovery Edition 10.3.1

## **Release Notes**



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Updated – February 2024

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# Quest® Recovery Manager for Active Directory Disaster Recovery Edition 10.3.1

## Release Notes

These release notes provide information about the Quest® Recovery Manager for Active Directory Disaster Recovery Edition 10.3.1 release.

- [New Features and Enhancements](#)
- [Resolved Issues](#)
- [Security Fixes](#)
- [Known Issues](#)
- [System Requirements](#)
- [Product Licensing](#)
- [Getting Started with Recovery Manager for Active Directory](#)
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## About Quest® Recovery Manager for Active Directory Disaster Recovery Edition 10.3.1

Recovery Manager for Active Directory enables fast, online recovery. Comparison reports highlight what objects and attributes have been changed and deleted in Active Directory enabling efficient, focused recovery at the object or attribute level. Accurate backups and a quicker recovery enable you to reduce the time and costs associated with AD outages and reduce the impact on users throughout your organization.

Recovery Manager for Active Directory is based on patented technology.

Recovery Manager for Active Directory 10.3.1 is a release with new features and functionality. See [New Features and Enhancements](#).

## New Features and Enhancements

This section covers new features and enhancements in Quest® Recovery Manager for Active Directory 10.3.1.

# Major Features

## Updated Cryptographic Algorithms

Recovery Manager for Active Directory Version 10.3.1 has updated and validated all cryptographic algorithms used within each component of the product. RMAD 10.3.1 is using FIPS 140-2 validated algorithms and functions. Encryption is used within the product for encryption of backups, encryption of forest recovery project files, and encryption of all user entered passwords. For all encryption, the product uses AES-256 algorithms.

## Enhanced Secure Storage Server

To support copying backups to Secure Storage Servers in environments where NTLM is disabled, Recovery Manager for Active Directory Version 10.3.1 has enhanced the implementation of Secure Storage Servers.

When NTLM is disabled, a standalone, non-domain joined Secure Storage Server cannot pull the backup from remote primary storage. With Version 10.3.1, RMAD now copies backups over a secure RPC channel that is protected by public/private key pairs and does not rely on either NTLM or Kerberos authentication.

## End of Support of Active Directory Virtual Lab (ADVL)

The Active Directory Virtual Lab (ADVL) is a component of Recovery Manager for Active Directory that helps you create virtual test environments. This component has been deprecated in RMAD 10.3.1 and is no longer available. To continue to create virtual test environments the restore active directory to clean OS method can be utilized. Using the Restore Active Directory on Clean OS method you can restore on a freshly installed Windows virtual machine using an available AD backup to create a test environment for your disaster recovery plans.

## End of Support for Management Pack for Microsoft System Center Operations Manager (SCOM)

Recovery Manager for Active Directory Management Pack for Microsoft System Center Operations Manager (SCOM) allows you to monitor the backup and restore operations performed by RMAD. There are two editions of RMAD Management Packs for SCOM: Regular and Limited. With the release of version 10.3.1 both Management Packs have been deprecated and will no longer be available.

## Added support for US Government GCC High accounts in Exchange Online OAuth2 notifications

Support has been added for US Government GCC High accounts when using Exchange OAuth2 authentication for email notifications.

## New Options for Backup Integrity Checks

Recovery Manager for Active Directory supports integrity checks for Active Directory backups. To ensure the integrity of your backup prior to a restore operation, integrity checks are completed by default.

In RMAD version 10.3.1, multiple options have been introduced to select if integrity checks will be performed. Active Directory backup integrity checks are very quick, while BMR and larger backups can take a long time to complete. As a result integrity checks are now optional. Options are available in Computer Collection Advanced properties and during Verify Settings.

## Email notifications during integrity checks

After a Scheduled or Manual backup, if Alerts is enabled from the Computer Collection properties, the email notification sent to the user will now include the Integrity check success/failure status. The email notification can contain all integrity check messages or only warnings and errors. You can also configure emails to be sent always or only on warnings and errors.

## Preinstall Windows Features with Restore to Clean OS method

During the Restore to Clean OS method, the following services will be installed, AD-Domain-Services, DNS, FS-FileServer, RSAT-AD-AdminCenter.

## Collect Diagnostic Data available with a new operation of Forest Recovery Agent

The logic for collecting logs on a domain controller has been moved from a separate service to an operation on the Forest Recovery Agent. RPC Pipes are used to send the collected logs from the domain controller to the Forest Recovery Console.

## Ability to set up password complexity rules

The password requirements can be modified via the Set-RMADFEGlobalOptions cmdlet with the two new parameters, FRPasswordComplexity and FRPasswordLength.

## Support for Private IPs for Azure VM creation

When creating Azure virtual machines a new option has been introduced to specify private or public IP.

## Send email notifications (alerts) on a failed backup upload to the cloud storage

New email notifications (alerts) available for the upload of a backup to cloud storage. Notifications will be sent if a cloud upload fails and backup email notifications are enabled.

# Enhancements

## General

Enhancement	ID (old)	Azure DevOps
<b>Recovery Manager for Active Directory 10.3.1</b>		
Create new PowerShell cmdlet - Remove-RMADSession cmdlet	N/A	370687
Email notifications during integrity checks	N/A	395979
Allow to add a folder path for Forest Recovery projects to be included in backup	N/A	396047
Add support for US government GCC high accounts in exchange Oauth2 notifications	N/A	402135
Add collection Name/Id to PowerShell script parameters	N/A	410125
Allow to ignore missing/malfunctioning VSS writers	N/A	412323
Deprecate SCOM	N/A	416078
Diagnostic log BackupAgent64 - Allow for threshold on file size and overwrite	N/A	418052
Use remote storage credentials to access the backup storage when running integrity check for backups located on a domain controller	N/A	421517
Add an option to disable automatic checking of manual and scheduled backups	N/A	429365

Enhancement	ID (old)	Azure DevOps
Remove Support for 2012 and 2012 R2 from supported operating systems and SQL Server 2012	N/A	437548
Support using of LocalSystem account in scheduled backup	N/A	437699
<b>Recovery Manager for Active Directory 10.3</b>		
Salting mechanism for forest recovery project password hashes	N/A	412667
Show AD tombstone lifetime settings somewhere in a product UI	N/A	353685
Allow for password complexity	N/A	253917
BackupAgent does not respect global logging setting 'Create a new set of log files: Never' on the DC side.	N/A	381957
TLS 1.2 - Enforce in Hybrid Connect Service for communication to On Demand	N/A	384624
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 2</b>		
Support for OAuth2 authentication method for email notifications. Required due to deprecation of basic authentication for Exchange Online	N/A	384541
<b>Recovery Manager for Active Directory 10.2.2</b>		
Improve message the error while creating remote DCOM object failed because "Access is denied"	N/A	263396
Cannot restore a user from a backup that requires credentials for accessing it	N/A	267022
Support GMSA account type to run PS custom script (Agent side only)	N/A	317648
Installation option for hybrid service in the main product setup	N/A	346507
New hybrid configuration Powershell API	N/A	346513
Installer check updated for .NET 4.8	N/A	349988
Full support for GMSA accounts for RMAD DRE/FE/Standard	N/A	352707
Support for Windows 2022 with exceptions. See User Guide	N/A	363862
<b>Recovery Manager for Active Directory 10.2.1</b>		
Usability improvements to the Computer Collections Properties dialog including removal of Logging tab and introduction of new tab for Secondary Storage	N/A	283362
Creation of Management Shell Guide which lists all available PowerShell® cmdlets, with examples. Appendix removed from User Guide	N/A	275100
<b>Recovery Manager for Active Directory 10.2</b>		
Rename system state backups to Active Directory® backups	RMADFE-3009	218405

Enhancement	ID (old)	Azure DevOps
Hide the "Components" tab in computer collection settings	RMADFE-3042	218415
SCOM 2019 support	N/A	219783
Pass through Synchronize across time zones from windows task scheduler to RMAD	RMADFE-952	220703
Create Logs Daily to be on by default	N/A	223980
Display operating system version for all backups	N/A	228741

## Forest Recovery Edition

Enhancement	ID (old)	Azure DevOps
<b>Recovery Manager for Active Directory 10.3.1</b>		
Verify setting should warn if target windows version doesn't match backup windows version	N/A	370842
FR Console - Allow Integrity Check to be optional for backups during Verify Settings	N/A	400616
Deprecate ADVL	N/A	414943
Extend Collect Diagnostic Data Feature: Usage of Forest Recovery Agent instead of Separate Process	N/A	417491
<b>Recovery Manager for Active Directory 10.3 Hotfix 1</b>		
Allow for password complexity on forest recovery project files	N/A	253917
Soften default FR project password complexity rules; make them customizable via config file.	N/A	422735
<b>Recovery Manager for Active Directory 10.3</b>		
Forest level option to Resume all DC's without selecting them during recovery while paused in DSRM mode	N/A	367808
Have the Forest project files replicated using the RMAD replication feature	N/A	374869
Malware Remediation button to also include global malware scanning option	N/A	369597
Detect DNS server based on server capabilities	RMADFE-2242	242068
Implement primary DNS approach as default option for Automatic DNS selection	N/A	358394
Support multizone DNS delegation restore	N/A	363514



Enhancement	ID (old)	Azure DevOps
Automatic DNS selection on Repromotion phase should select restored DNS server on Recovery phase	N/A	259424
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 2</b>		
Option for pre-installed online recovery agent	N/A	358029
Support for agent based restore with LSA protection for Windows 2022	N/A	318168
<b>Recovery Manager for Active Directory 10.2.1</b>		
Automatically enable File and Printer Sharing on the clean OS machine when installing FR agent	RMADFE-2778	242106
RMAD Console and Forest Recovery Agent cannot read AD configuration with more than 1000 sites	N/A	274279
<b>Recovery Manager for Active Directory 10.2</b>		
Forest Recovery simulation mode available	RMADFE-920	218277
The 'View Recovery Report' action should be available as one of the post recovery dialog actions	RMADFE-3034	218413
Encrypt credentials in Forest Recovery project using AESCryptoServiceProvider instead of TripleDESCryptoServiceProvider	RMADFE-2199	220948
Allow RMAD backup to continue if forest recovery agent cannot be installed	N/A	221433
Set default global catalog handling option to "Keep GC Intact"	N/A	223871
Show 'object's tombstone is expired' detailed warning in the Online Restore Wizard	RMADFE-1613	223987
Default recovery method to the Repromotion phase should be "Install AD", not "ReinstallAD"	N/A	234195
Tool to update backup creation date in simulation projects	N/A	234197
Keep previous recovery methods when changing recovery mode like Forest Recovery --> Repromotion --> Forest Recovery	N/A	234201
Every DC in simulation project should have a backup created for this domain controller so all recovery methods are available	N/A	234203

## Disaster Recovery Edition

Enhancement	ID (old)	Azure DevOps
<b>Recovery Manager for Active Directory 10.3.1</b>		

Enhancement	ID (old)	Azure DevOps
Avoid install DNS server in case of external DNS used for Restore to Clean OS - Multi Tree Forest	RMADFE-2413	242083
Azure VM Creation: Do not create VMs with Public IPs	N/A	352419
Warning and information about required workaround: MSFT issue: BMR recovery on 2019 may fail with WinRE crash	N/A	378305
Preinstall windows features required for Clean OS	N/A	408824
Have restore Clean OS option to use Domain account for accessing clean machine if possible	N/A	420196
Send email notifications (alerts) on a failed backup upload to the cloud storage	N/A	428425
Support credentials that have access to multiple tenants	N/A	437052
Add support for Secure Storage agent on Windows Server Core	N/A	444928
<b>Recovery Manager for Active Directory 10.3 Hotfix 1</b>		
Allow to specify a region for Amazon S3 cloud storage	N/A	423903
<b>Recovery Manager for Active Directory 10.3</b>		
Display status of secure storage server when hardened with exceptions	N/A	372705
Azure VMs created in different Resource Group to Network Infrastructure	N/A	352418
Support shared Access Signature (SAS) for accessing Azure Storage	N/A	388808
Provide ability to export list of cloud storage and list of secure storage servers	N/A	318697
<b>Recovery Manager for Active Directory 10.2.2</b>		
Allow UI to configure different criteria for BMR backups vs system state backups	N/A	318213
As a RMAD DRE user I have an option to add and remove an AWS S3 storage location under the storage node	N/A	329448
As a RMAD PowerShell user I can use a PowerShell cmdlet to add/remove/edit AWS S3 storage	N/A	329452
Ability to pause recovery in DSRM mode	N/A	333756
Secure Storage: support secure storage server maintenance without unhardening	N/A	353018
Forest level option to pause recovery in DSRM mode	N/A	358283
<b>Recovery Manager for Active Directory 10.2.1</b>		
Support console local storage as a primary storage for copying to Secure Storage server	N/A	280129

Enhancement	ID (old)	Azure DevOps
Smart instance type selection for Azure virtual machine creation with Restore to Clean OS feature	N/A	281406
In the Secure Storage node provide ability to sort/filter/group backups in the RMAD console	N/A	278538
As a part of server hardening check server and do not allow a domain joined server. Secure Storage agent will not be installed	N/A	258979
Ability to configure volume for backups on Secure Storage server. Default to copy backups to non system drives.	N/A	276487
Option to specify static IPs for Azure virtual machine creation	N/A	315595
Improvement for template selection in Restore to Clean OS	N/A	297078
Support verify for 'Restore to Clean OS' on live DCs, show warning when live DC is contacted	RMADFE-2933	218376
Show free disk space and warning when space is low for volumes on Secure Storage server	N/A	227980
<b>Recovery Manager for Active Directory 10.2</b>		
The current image file is not recreated if the file is not older than X days and the version of the Forest Recovery agent and network settings are not changed	N/A	218323
Document how to pre-configure clean external DNS server which is used for BMR or Clean OS recovery	RMADFE-3110	218435
Show computer collection type (system state/BMR) in the RMAD console collections grid	RMADFE-3228	218917
In "Restore to Clean OS" we need to disable Windows Updates before promoting machine to DC	N/A	229862
Recreate ISO when third-party drivers added or removed	N/A	230402
Log the recovery event with source disk configuration information	N/A	230457
Validate source and target disks layout match	N/A	230963

## Resolved Issues

### General Resolved Issues

Resolved Issues	ID (old)	Azure DevOps
<b>Recovery Manager for Active Directory 10.3.1</b>		

Resolved Issues	ID (old)	Azure DevOps
FSMO roles doesn't removed from non-recovered DC	N/A	408607
OnlineRestoreAgent.msi uninstalls Backup agent on DC if Backup agent exists. Backup agent also uninstalls ORA on DC if exists before install Backup Agent.	N/A	421201
Perform integrity check after scheduled backup' option works incorrectly	N/A	430626
GPO Comparison Report error: "Uncaught Reference Error: Enumerator is not defined"	N/A	431908
Using Online Restore Wizard, any GPO Comparison Reports do not show the changes/differences because the information is hidden	N/A	434960
Do not store user account credential in the task for scheduled console config backup	N/A	437559
Too long replication in full mode	N/A	438621
Restore-RMADDeletedObject cmdlet throws "Invalid Password Cannot decrypt data" when backup is not accessible - improve error message	N/A	440174
DC side PowerShell script account requires SeInteractiveLogonRight, or the logon will fail.	N/A	444542
Get information about computer from Backup takes too long to fail if backup access credentials are incorrect	N/A	448638
When forest domain is forest-wide replicated all DCs in forest should use its DC as primary DNS server	N/A	468637
Email notifications: SMTP authentication long password truncated after saving and reopening Recovery Manager Settings dialog	N/A	470665
<b>Recovery Manager for Active Directory 10.3 Hotfix 2</b>		
Online Restore Agent attempts to connect to a wrong domain controller when trying to perform an online recovery	N/A	431481
Integrity checks of collections with backups to be stored in Azure Files (SMB share) fail.	N/A	435383
RMAD console crashes during Online Restore Wizard for AD LDS (ADAM) due to large number of objects.	N/A	437753
Online restore is failing with the error: Failed to create a remote object. DCOM configuration required.	N/A	440746
Support gMSA accounts for scheduled collections when "Network access: Do not allow storage of passwords and credentials for network authentication" is enabled.	N/A	444925
<b>Recovery Manager for Active Directory 10.3 Hotfix 1</b>		
Cleanup CNAME DC record	RMADFE-2746	242105

Resolved Issues	ID (old)	Azure DevOps
Hybrid Restore selection is not being verified in installer when remote SQL and windows creds are being used.	N/A	359203
Online Restore Wizard: "Objects to Be Processed" Add button browse not working properly	N/A	411383
New-RMADSchedule cmdlet doesn't support several weeks trigger	N/A	414124
Read zone info from inconsistent/partial registry key	N/A	419904
Hybrid restore may fail with the 'database is locked' error when restoring 50..100 objects	N/A	424314
Apply Group Policy step hangs if root domain DNS zone is forest-wide replicated	N/A	427816
<b>Recovery Manager for Active Directory 10.3</b>		
Online Restore Wizard: Reporting on Unchanged Objects	N/A	377277
Incorrect email subject message after unsuccessful/incomplete recovery	N/A	406720
Computer Column - Timing column for the backup jobs to assist users in estimating job lengths	N/A	351058
When the Additional path is offline, then a job that's only using local-storage completes with a warning. With Remote Storage, the job fails with an error.	N/A	370690
ISO boot fails with a BSOD on Windows 2022 lab. To fix the issue, you need to add the latest cumulative update (any update after 7C-KB5015879) into WinRE.wim. Download the LCU September 13, 2022 — KB5017316 (OS Build 20348.1006) (microsoft.com). See the Quest Knowledge Base article KB4368806 for commands that need to be run.	N/A	376632
Online Restore Wizard Directory object not found when restoring with old 2012 R2 backup to 2019 DC	N/A	380226
Issue with install - invalid SQL hostname during install/upgrade	N/A	388182
FSMO Roles are not displayed in the recovery report after restore	N/A	376235
Tab order on SQL Installer page is wrong	N/A	397266
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 3</b>		
RMAD fails to perform backups when using GMSA account after Microsoft Patch applied KB5022289 \ KB5022286	N/A	406231
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 2</b>		
Include product name and version to the self-extracted installation package	N/A	367930
Remove Autorun from build, CD package	N/A	380288
Email notifications to O365 email is not supported when Basic Authentication disabled on tenant	N/A	386176

Resolved Issues	ID (old)	Azure DevOps
RMAD Console crashes when recovering SYSVOL from a backup using Repair Wizard	N/A	388796
SCOM: computer collection and RMAD instances are in not monitored health state	N/A	393392
Option to "Repair" an installation is grayed out	N/A	383571
Online restore wizard does not work on Windows 2016 with LSA protection and Secure Boot enabled	N/A	226670
Online restore wizard does not work on Windows 2022 with agent based restore and with LSA protection enabled	N/A	367163
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 1</b>		
Restore-RMADDeletedObject cmdlet crashes when it's used without explicitly specified credentials	N/A	382646
Domains that are not synced with Azure AD should be present in the list of discovered domains but should not cause error (require credentials) while saving the configuration	N/A	380628
Cannot save ODR integration settings in RMAD due to an old forest/dc listed in discovered domains	N/A	380625
Offline Restore Wizard fails with Access Denied to install Offline Restore Agent	N/A	375451
Setup folder does not include .NET 4.8 after changing product requirement	N/A	373180
Full replication between two consoles is failing with 'The given key was not present in the dictionary' error	N/A	322095
<b>Recovery Manager for Active Directory 10.2.2</b>		
RMAD replication doesn't work with Group Managed Service Account (gMSA) configured for console connection	RMADFE-2594	242195
gMSA cannot be used when setting up replication	RMADFE-2519	242560
Use a gMSA account from one domain as the agent account for backing up DCs in a different domain does not work	N/A	265197
RMAD not finding backups requested by ODR in different timezones	N/A	316404
BackupAgent does not respect global logging setting "Create a new set of log files: Never"	N/A	322747
Update DisksInfoProvider to be more current and ignore unnecessary drive types	N/A	323924
ERDiskAD.mdb does not get imported, gets overwritten by blank rmad.db3 when installing the new version.	N/A	352421
A v10.2.1 pre-installed backup agent fails when backup is requested by a v10.1.1 console	N/A	353765

Resolved Issues	ID (old)	Azure DevOps
Updating backup agent fails if custom port is configured.	N/A	354851
Global settings dialog has a slightly broken layout on several tabs	N/A	358457
RMAD Console - Replication: Backup information is not being cleaned out of the console when it no longer exists on source	N/A	359553
RMAD Console: Diagnostic Logging drop-down reverts to Global Settings when enabled within Advanced settings of Computer Collection	N/A	363140
Installer log messages are truncated	N/A	364258
<b>Recovery Manager for Active Directory 10.2.1 Hotfix 2</b>		
RMAD Console Replication error (XML error) during replication when backup runs on master console	N/A	351462
Cleanup of metadata during restore of an unprotection object failed from accidental deletion	N/A	354567
RMAD Console: Diagnostic Logging drop-down reverts to Global Settings when enabled within Advanced settings of Computer Collection	N/A	363140
RMAD build 10.2.1.36279 will not install and triggers MS Defender notification	N/A	366313
<b>Recovery Manager for Active Directory 10.2.1 Hotfix1</b>		
Error with diagram explaining Change Auditor integration	N/A	323348
GMSA workflow in the documentation is reportedly missing steps	N/A	325726
Cannot retry a snapshot if certain errors occurred while creating a backup	N/A	330733
<b>Recovery Manager for Active Directory 10.2.1</b>		
Allow to unselect Console storage immediately as alternative has been configured	N/A	220573
Large number of scheduled tasks can cause Console, Replication and PowerShell cmdlets to be extremely slow	RMADFE-1837	242166
Remove a BOM prefix from the script file	N/A	257798
Unpacking the backup and the retention policy may fail if the DC cannot be accessed via LDAP from the RMAD console machine	N/A	279431
RPC calls to Backup Agent are not retried on RPC_S_SERVER_TOO_BUSY error	N/A	314812
Misleading 'Unable to map the network share IPC\$ on the computer' error message on attempt to map UNC share	N/A	316902
Installation fails with an invalid error message when using a local windows credential to connect to the remote SQL server	N/A	317818
Online Restore Wizard cannot undelete an object using a non-administrative account. Restoring an object in Online Restore Wizard using a non-administrative account may result in the following error for NT-Security-Descriptor attribute: "Cannot retrieve attribute value(s) from Active Directory.	N/A	293311

Resolved Issues	ID (old)	Azure DevOps
Possible reason: Insufficient access rights." To ignore this error, the NT-Security-Descriptor attribute can be excluded from the list of restored attributes.		
<b>Recovery Manager for Active Directory 10.2 Hotfix 1</b>		
Installation of Quest personal certificates to the local certificate store failed. Receive error message to install Quest certificates later. This should not be required.	N/A	274643
Computer Collection scheduled tasks removed after upgrade to 10.2 if gMSA used as the scheduled task account	N/A	280854
rmdm.db3 file gets overwritten during an uninstall -> install of version 10.2	N/A	283069
Cannot retain the uncheck "Global Catalog Servers" option in the Advanced tab of the Computer Collection properties window	N/A	230397
It will display 'Network access is denied' error in Win2016/2019 if specify account to restore GPO with "domain\username" format	N/A/	233623
Cannot see some advanced objects in the object picker in Online Restore Wizard	N/A	275027
<b>Recovery Manager for Active Directory 10.2</b>		
Security Vulnerability - Sensitive comments embedded within client-side code sent to an end user machine	RMADFE-3244	218142
Security Vulnerability - Runtime hardening (SEP, ASLR and other)	RMADFE-3248	218146
Full replication fails when a DC is selected for the option 'Unpack each backup upon its creation' in the master console	RMADFE-1858	218500
Storage agent settings are not applied on install	N/A	219910
No progress/wait indication after clicking 'OK' on the 'Add Console...' dialog	N/A	224321
Backup fails if the Domain Controllers OU has a AzureADKerberos computer object in it as part of Azure AD FIDO deployment	N/A	227903
Improve documentation with information on number of scheduled computer collections for optimal performance	N/A	232614
Access Violation in the ProcessRequest function and crashes service	N/A	232682
Remove mutual exclusion mechanism between replication process and restore process	RMADFE-1575	237972
Display correct backup info and support restore for Collections with containers (not DCs)	N/A	240580
Retriable VSS error causes undefined behavior in Backup Agent on retry	N/A	241825
Modify the configuration to remove collision problems with SHA1, moved to SHA256	N/A	253913
Retention policy ignores collection and consider backups of all collections	N/A	259645



# Forest Recovery Resolved Issues

Resolved Issue	ID (old)	Azure DevOps
<b>Recovery Manager for Active Directory 10.3.1</b>		
Avoid install DNS server in case of external DNS used for Restore to Clean OS - Multi Tree Forest	RMADFE-2413	242083
Unable to Retry All operation for failed DC after FRC process restarted	N/A	422083
Backup access failed with user unfriendly error message	N/A	422251
Verify setting and recovery should show error if target windows version older than version in the backup	N/A	432655
Domain Removal during recovery leaves Trust account	N/A	449224
"Do Not Recover" checkbox state is not synced between "Advanced Actions" and "Configure Advanced Actions" dialogs	N/A	450812
Retry last fails with: "Object reference not set to an instance of an object" after cancelling DC on SetPreferredDns then close/reopen FR console to resume recovery	N/A	456538
Forest Recovery Console crashes after project verification or forest recovery if email notification throws an error	N/A	467130
FR console crashes with Alerts configured after Verify Settings or Recovery if notification "From address" is invalid	N/A	467637
<b>Recovery Manager for Active Directory 10.3 Hotfix 2</b>		
Automatic DNS configuration for forest replicated root domain zone	N/A	423045
Automatic Backup selection criteria always chooses remote backup even if local backup is newer.	N/A	433601
Inform user about the issues with DNS selection.	N/A	440127
<b>Recovery Manager for Active Directory 10.3 Hotfix 1</b>		
Alternate paths are not provided to FR agent if UNC server name contains some special characters	N/A	420386
Last Integrity Check shows wrong time	N/A	422094
Custom action RemoveDllReference fails if no dll references are present in FRConsole.exe.config file	N/A	422727
Console Configuration Backup: unable to create backup on remote share with remote share credential specified	N/A	422883
<b>Recovery Manager for Active Directory 10.3</b>		
No warning when accounts are missed on password reset	N/A	302503

Resolved Issue	ID (old)	Azure DevOps
Issues occur with Forest recovery if Administrator and Guest builtin accounts have been renamed	N/A	273145
The "DC for auth restore of Sysvol" dropdown is empty in the FR project settings	N/A	412284
Cannot access the recovery plan if no printer exists, or printer is not functioning properly	N/A	375548
Persistence restore session can become "stuck"	N/A	365894
Verify operation should check FSMO owners consistency in frproj	N/A	370975
Date format used to display date/time on progress screen in Forest Recovery Console does not follow the configured date/time format on the server	N/A	374429
Same domain name appears twice with different letter cases on project settings dialog	N/A	252242
iLO access password is logged in clear text	N/A	317963
'Configure the domain controller as global catalog server' option is shown on FR console when the 'Restore Active Directory on Clean OS' recovery method is used	RMADFE-2830	242200
DNS is not working correctly after BMR recovery with multiple DNS domains hosted in one zone	RMADFE-2173	242184
Do not show skipped "Apply group policy" step on progress tab	N/A	414312
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 2</b>		
Forest recovery step Configure DNS server slow	N/A	355113
Forest recovery failed at Apply group policy step	N/A	384999
Loopback address is duplicated in DNS client settings	N/A	364187
Apply Group Policy step should not restart DC if not required	N/A	381177
Skip removing deletion protection from domain controller objects when doing metadata cleanup	N/A	395989
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 1</b>		
Check Forest Health uses the local credentials to create a test user	N/A	374940
Manage Domain Controller Tools allow to manage agents for "Do not recover" domain controllers using "invisible" credentials	N/A	372411
Forest Recovery projects are not loaded automatically after upgrade if they were created by the prior version.	N/A	322930
<b>Recovery Manager for Active Directory 10.2.2</b>		
Installing Forest Recovery agent hangs if SMB shares are disabled	N/A	285225

Resolved Issue	ID (old)	Azure DevOps
Antivirus scanning failed with 'Path too long' error	N/A	324610
FRConsole broken due to undocumented new System Requirements for FR Console	N/A	325287
FR Console Crashes after recovery cancellation	N/A	363341
<b>Recovery Manager for Active Directory 10.2.1 Hotfix 2</b>		
Install AD/IFM operation may fail unable to bind replicationPartner parameter	N/A	356459
<b>Recovery Manager for Active Directory 10.2.1 Hotfix1</b>		
Forest Recovery Console takes a long time to apply backup selection criteria	N/A	322570
Online Restore Wizard cannot connect to Change Auditor database if the agent-based method is selected	N/A	325775
Verify Setting may fail at pre-recovery checking DSRM password	N/A	328446
Protect object from accidental deletion prevents Metadata Cleanup from removing DC computer object	N/A	330979
<b>Recovery Manager for Active Directory 10.2.1</b>		
Check Forest Health can get stuck on the second step	RMADFE-3041	218559
New recovery project, selecting a Backup display the adding time in the Backup Age column instead of backup age	N/A	237971
'There is no PREFERRED_DNS value' error occurs, if no DNS server is found on installing Active Directory	RMADFE-2437	242191
Feature loss in Forest Edition: Cannot skip a backup for non-authoritative DCs in Sysvol recovery mode	N/A	245551
'There is no PREFERRED_DNS value' error when a 'Select preferred DNS' agent operation did not return a result it causes product to halt and cannot be skipped or aborted	N/A	253457
Resume Forest Recovery show 'Password is incorrect'	N/A	254788
Installing Forest Recovery agent hangs if SMB shares are disabled	N/A	285225
<b>Recovery Manager for Active Directory 10.2 Hotfix 1</b>		
During upgrade a DBImport error occurs when antimalware status data exists. Caused by debug logging on by default.	N/A	274622
GPO Comparison Report is not working	N/A	278211
<b>Recovery Manager for Active Directory 10.2</b>		
Email notification template contains invalid text and status message	N/A	252659

Resolved Issue	ID (old)	Azure DevOps
Verification email contains incorrect backup data	N/A	252866
Creating ADVL fails when unable to access VConverter error	N/A	253382
Wrong replication partner is selected in IFM recovery on second phase. IFM failed	N/A	253681
IFM script does not automatically reboot DC after installed AD DS tools. IFM failed	N/A	253778
Install AD method on second phase may fail with "Unable to connect to the replication source"	N/A	225791
IPSec isolation policy was not removed successfully when previous forest recovery is aborted and left dirt data	N/A	237004
IPSec isolation policy was not removed successfully during restore	N/A	237049
The "Reset computer account" operation fails when some other recovery operation failed and retried earlier	RMADFE-2659	242197
After upgrade from 10.1 to 10.1.1, the Verify Settings in Forest Recovery console send emails with some kind of strange status messages	N/A	242679

## Disaster Recovery Resolved Issues

Resolved Issue	ID (old)	Azure DevOps
<b>Recovery Manager for Active Directory 10.3.1</b>		
Backup file might be failed to be copied when secure storage option is set for collection	N/A	375340
"Last Integrity Check" column doesn't get updated in secure storage node	N/A	425603
Improve error message for verify settings Clean OS	N/A	438269
Fix integrity check settings for BMR backups	N/A	445484
Pulling backups from servers in NTLM restriction environment is not supported.	N/A	447207
Clean OS recovery failed when Sysvol path match NTDS path	N/A	461548
Cloud Storage: For some reason the backup/upload process doesn't cleanup the shares it maps every once in a while	N/A	464935
<b>Recovery Manager for Active Directory 10.3 Hotfix 2</b>		
Replicate FSMO owners retry during recovery when step is run on child domain dc "Replication don't work. Error#"	N/A	428528
Reset computer account password operation fails during BMR recovery.	N/A	433325

Resolved Issue	ID (old)	Azure DevOps
Verify Settings fails on Check Free Space if ComputerName or DomainName is not provided in Backup Access Credentials.	N/A	437727
Reset Trust Password step hangs when GC configured to rebuild	N/A	445231
<b>Recovery Manager for Active Directory 10.3</b>		
When <b>overwrite VM if exists</b> is not selected, event says creating VM when VM already exists	N/A	318198
Cloud Storage: AWS S3 upload fails with error after retention enabled on immutable bucket	N/A	397464
GC option does not work for Restore AD on clean OS	N/A	384398
Email notification feature new dependencies incompatible with latest Azure VM PowerShell Cmdlets and causes issues with Azure VM Provisioning	N/A	406811
Azure VM creation fails with "Cannot boot Hypervisor Generation 1... error"	N/A	409019
Target Virtual Machine populates with the word fake	N/A	368647
Cloud Storage: Default Add Storage dialog window size causes issues reading all content when adding AWS immutable cloud storage	N/A	374915
Update permissions required for AWS list operations required in UI	N/A	396392
PowerShell Module does not auto-import for SS agent	N/A	373608
Backup may be missing on secure storage server after collection backup completed	N/A	372682
Cloud Upload Session order keeps changing	N/A	397267
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 2</b>		
Clean OS recovery can take too long on Configure DNS Server step	N/A	386993
<b>Recovery Manager for Active Directory 10.2.2 Hotfix 1</b>		
Azure VM cleanup before/after creation fails if source DC has one disk	N/A	379041
Share User Name cannot be empty on cloud upload	N/A	371060
Secure Storage: Upgrade or Clean install of Secure Storage Agent fails	N/A	370364
Secure Storage: UI text bug only - Security Status incorrect after unhardening/hardening SS server after agent upgrade	N/A	369651
Cloud Storage: Azure Container drop-down poor performance	N/A	369471
Secure Storage: Running Get-RMADStorageServerException throws PowerShell error	N/A	369467
<b>Recovery Manager for Active Directory 10.2.2</b>		

Resolved Issue	ID (old)	Azure DevOps
Online restore with agent failed with the error code "The operation completed successfully"	N/A	231815
Replication health check hangs if some replication neighbors cannot be contacted	RMADFE-2841	242201
The "Ensure that domain controller isolation is disabled" Clean OS operation might stuck	N/A	273396
Unisolate step hangs indefinitely during Clean OS recovery if FW turned on by GPO	N/A	320773
Azure VM creation fails on generating service principal with "cannot call method on a null-valued expression"	N/A	333691
Windows Server Backup (BMR) Verify doesn't work on non-English windows	N/A	355867
Unable to install Secure Storage Agent on non-English server	N/A	361135
Clean OS recovery. Ensure Sysvol replication engine is initialized completely before proceeding to backup recovery	N/A	363117
Mapping of same share takes a long time in sequential order if it has already been mapped under another user	N/A	364473
Azure VM creation: Unable to configure VPN connection if target network has multiple subnets	N/A	364504
Automatic boot of VMWare VM may fail on uploading ISO file to the datastore	N/A	364508
<b>Recovery Manager for Active Directory 10.2.1 Hotfix 2</b>		
Restore to clean OS may fail with "More data is available" error	N/A	323968
Verification fails with 80+ AD DCs in parallel	N/A	346048
<b>Recovery Manager for Active Directory 10.2.1 Hotfix1</b>		
RMAD VSS backup might be corrupted, no errors is reported	RMADFE-2794	242199
BMR recovery may fail at ISO image creation with "Access to the share path is denied" error	N/A	321726
Regression on 220573: Should allow Console Storage unselection immediately	N/A	324331
Wrong disk free space calculation in Clean OS verify and recovery workflows	N/A	324353
Secure Storage Server - copying multiple backups at same time to new secure storage server folder can lead to error	N/A	326044
"EFI secure boot could be enabled only on EFI firmware" error when creating VMWare virtual machine	N/A	329480
Fix "Including additional volumes to a BMR backup" documentation	N/A	348727
<b>Recovery Manager for Active Directory 10.2.1</b>		

Resolved Issue	ID (old)	Azure DevOps
Cache and reuse the extracted WinRE images	RMADFE-3206	218577
Health Check wizard should work after Restore to Clean OS	N/A	226971
Bare Metal Recovery backup does not work with SAN policy set to OfflineAll	RMADFE-1955	242174
Restore Clean OS failed if original DC has encrypted volumes	RMADFE-2857	242202
Recreate ISO when third-party drivers added or removed	RMADFE-2928	242204
Installing Active Directory may fail with access denied due to lack of permissions to write the objects into Computers OU. To workaround, user must set the <i>JoinDomainBeforeInstallAD</i> option to True in FRConsoleSettings.xml file. This will skip joining OU Computers during the promotion of the DC and join it directly to OU Domain Controllers.	RMADFE-3101	242598
Incorrect filtering of backups on the secure storage server	N/A	278874
Password showing in clear text for event id 403, showing PowerShell script name, the user name, and password	N/A	281399
Project verification with Zero touch configured reboots the working servers to WinRE mode	N/A	283230
Unable to verify settings if Azure virtual machine exists or is shut down	N/A	304177
Forest Recovery with VMWare machine creation fails if source has BIOS firmware and more than one critical disk	N/A	313724
Console crashes if storage server refresh fails when secure storage backups node is selected	N/A	315182
Failed to establish DNS configuration after recovery with Azure virtual machine	N/A	318396
Failed to prepare infrastructure on Azure VM with 'QuestSoftware.RecoveryManager.AD.ForestRecovery.LocalizableException: Cannot find path because it does not exist' message	N/A	318660
Change the warning which explains that the recovery ISO should be dismounted	N/A	318768
Error message prompting the user failed because the host program or the command type does not support user interaction, after failing to create VM in Azure and Retry All operations for a specific DC	N/A	319038
Cannot validate argument on parameter 'VM'. The argument is null or empty	N/A	319040
Unable to access the backup on Azure file share during Clean OS Restore to Azure VMs	N/A	304022
For Azure VM creation, a cloned Infrastructure platform template is not automatically selected on the infrastructure tab after Service Principle generation	N/A	259493

Resolved Issue	ID (old)	Azure DevOps
Azure VM creation does not work with Az Powershell module 7.0.0. API changes in Service principal management cmdlets used by RMAD.	N/A	323193
<b>Recovery Manager for Active Directory 10.2 Hotfix 1</b>		
Zero touch against Dell server not working. Forward slash in the ISO access credentials is required.	N/A	274417
Integrity check may fail if the storage server is registered using an IP address	N/A	274471
Double backslash in the backup path on the storage server causes failure	N/A	274472
Cannot perform BMR restore in 10.2 if the source machine is BIOS with a SCSI boot volume	N/A	277893
"System.ArgumentException: An item with the same key has already been added" error during BMR recovery when multiple DCs configured to boot using iLO	N/A	282728
Dell and HP ZeroTouch settings are converted to templates on upgrade	N/A	283208
Template selection and configuration usability improvements and clarification with better text	N/A	297078
<b>Recovery Manager for Active Directory 10.2</b>		
An error "Index(zero based) must be greater than" during BMR recovery on the Restore disks step	N/A	218575
When processing Bare Metal Active Directory recovery for Korean Windows, it created error message in 'Run pre-recovery checks' step	N/A	219702
During BMR recovery restart domain controller in normal mode hanging	N/A	227232
"Collection diagnostic data" tool fails to collect data from target machine in Clean OS and BMR modes	N/A	227427
Cannot bind parameter 'DomainMode' to the target error	N/A	232543
DC restored with 'Restore to Clean OS' method from backup without DNS partition should not be selected as Primary DNS server	RMADFE-3100	242133

## Security Information

Recovery Manager for Active Directory fully supports Transport Layer Security (TLS) 1.2. It is recommended that you upgrade to TLS 1.2 for secure communications.

Security Resolved Issue	ID (old)	Azure DevOps
<b>Recovery Manager for Active Directory 10.3</b>		
Salting mechanism for forest recovery project and ADVL project password hashes	N/A	412667



Security Resolved Issue	ID (old)	Azure DevOps
Enforce password complexity on Forest Recovery project	N/A	253917
TLS 1.2 - Enforce in Hybrid Connect Service for communication to On Demand	N/A	384624
<b>Recovery Manager for Active Directory 10.2.1</b>		
Do not use SHA1 for key derivation function to generate hash for creation of AES-256 key for backup encryption	---	---

## Known Issues

### General Known Issues

Known Issue	ID (old)	Azure DevOps
Backups may contain invalid FQDNs that are registered automatically, so they cannot be selected in the Forest Recovery Console. <b>Workaround:</b> Use the Active Directory browse method to add the DCs to a collection when creating backups, or perform backup creation for the DCs (with correct FQDN) directly. To use the Active Directory® browse method, click <b>All Domain Controllers</b> in the console tree, right-click a domain controller on the right pane and press <b>Add to Collection</b> .	RMADFE-2851	220570
Recovery Manager for Active Directory does not show changes to GPO administrative templates in the GPO comparison report.	RMADFE-805	220632
Group Policy restore might fail with the error "Network access is denied" if you run the RMAD console under a local account, and this account has the same username and password as the domain account you use to restore Group Policy in the domain.	RMADFE-2162	226664

### Forest Recovery Known Issues

Known Issue	ID (old)	Azure DevOps
When running a BMR project <b>Verify Settings</b> , it succeeds, but when running the actual restore task, the VMs are created, but after running for a while the VMs will blue screen and go into automatic repair mode. A procedure to assist with this issue has been included in the Use Guide in the section, <b>Bare metal recovery requirements and limitations</b> .	N/A	378305
Recovery Manager for Active Directory Forest Edition (Disaster Recovery Edition) does not check version of Forest Recovery Agent inside the ISO image file.	N/A	226671
The start type of Windows Defender Firewall service cannot be restored in Windows Server® 2019.	N/A	226672

Known Issue	ID (old)	Azure DevOps
Recovery Manager for Active Directory does not support the use of MSA/gMSA for verification of forest recovery projects by schedule	RMADFE-3063	350182
Recovery Manager for Active Directory does not support the use of MSA/gMSA for PowerShell custom scripts on console	N/A	363891
Cannot create an encrypted BMR backup if 'Enforce drive encryption type on fixed data drives' policy is set to 'Full encryption' on the domain controller	N/A	346181

## System Requirements

Before installing Recovery Manager for Active Directory, ensure that your system meets the following minimum hardware and software requirements.

**NOTE** | Recovery Manager for Active Directory supports only IPv4 or mixed IPv4/IPv6 networks.

**NOTE** | Recovery Manager for Active Directory Forest Edition can backup and restore domain controllers that are running on virtual machines in Amazon Web Services (AWS) or Microsoft Azure®. Note that such domain controllers cannot be restored with the Bare Metal Active Directory Recovery method because there is no way to boot them from an ISO image.

## Recovery Manager for Active Directory requirements

### Processor

**Minimum:** 2.0 GHz

**Recommended:** 2.0 GHz or faster

### CPU Cores

**Minimum:** 2 CPU cores

**Recommended:** 4 CPU cores

### Memory

**Minimum:** 4 GB

**Recommended:** 8 GB

These figures apply only if the Active Directory domains managed by Recovery Manager for Active Directory include 1 million objects or less. Increase RAM size by 512MB for every additional 1 million objects.

### Hard disk space

Full installation including the prerequisite software: 2.7 GB of free disk space

In case all the prerequisite software is already installed: 260 MB of free disk space

**NOTE** | Additional storage space is required for a backup repository, at least the size of the backed-up Active Directory® database file (**Ntds.dit**) and the **SYVOL** folder plus 40 MB for the transaction log files.

## Operating system

**NOTE** Machine that hosts the Recovery Manager for Active Directory console must have same or higher version of Windows operating system than the processed domain controllers. Otherwise, the online compare and object search in a backup during the online restore operation may fail. 32-bit operating systems are not supported.

### Installation

- Microsoft Windows Server® 2022, 2019, and 2016

Targets for backup, restore, or compare operations

- Microsoft Windows Server® 2022, 2019, and 2016 (including Server Core installation)

## Microsoft .NET Framework

Microsoft .NET Framework version 4.8 or higher is needed on the console system.

**NOTE** Microsoft .NET 4.8 is not required to be installed on the systems where the Forest Recovery and Backup agents are to be installed. The Secure Storage Agent does use .NET and it is recommended to install 4.8 on the Secure Storage system, but the agent will work with older versions.

## Microsoft SQL Server and its components

### Microsoft SQL Server® versions

Microsoft SQL Server® is required for the following Recovery Manager for Active Directory features: Comparison Reporting and Forest Recovery Persistence.

Supported SQL Server® versions:

- Microsoft SQL Server® 2022, 2019, 2017, 2016, and 2014 (Enterprise, Business Intelligence, Standard, Express, Web, or Developer Edition)

### Microsoft SQL Server® components

Microsoft System CLR Types for SQL Server® 2014

If this component is not installed, it will be installed automatically by the RMAD setup.

### Microsoft SQL Server Reporting Services

To display reports, Recovery Manager for Active Directory can integrate with Microsoft SQL Server® Reporting Services (SRSS) 2016, 2017, 2019, and 2022.

## Microsoft Windows PowerShell

Microsoft Windows PowerShell® version 5.0 or later

## Integration with Change Auditor for Active Directory

Supported versions of Change Auditor for Active Directory: from 6.x to 7.x.

If any prerequisite software is not installed, the Setup program automatically installs it for you before installing Recovery Manager for Active Directory. If the prerequisite software to be installed is not included in this release package, it is automatically downloaded.

Continuous recovery: From version 10.0.1, Recovery Manager for Active Directory together with Change Auditor can restore the deleted object(s) and continuously restores the last change (if any) that was made to the object attributes after creating the backup, using the data from the Change Auditor database.

## Antivirus software that is supported for backup antimalware checks

The anti-virus checks are performed on the Forest Recovery Console machine running Windows Server 2016 or higher by means of antivirus software installed on the machine.

- Microsoft Defender
- Symantec™ Endpoint Protection 14.x
- Broadcom Endpoint Security (former name: Symantec™ Endpoint Protection 15)

## Supported server management systems

- Integrated Dell™ Remote Access Controller (iDRAC) 8 and 9
- HPE® ProLiant® iLO Management Engine (iLO) 3, 4 and 5
- VMware vCenter® / VMware ESX® Server 6.0, 6.5, 6.7, 7.0 and 8.0
- Microsoft Hyper-V® Server 2016 or higher

## Forest Recovery Agent requirements

### Memory

1 GB (2 GB recommended)

### Hard disk space

2 GB or more

### Operating system

One of the following operating systems:

- Microsoft Windows Server® 2022, 2019, and 2016 (including Server Core installation)

## Secure Storage Server requirements

### Processor

**Minimum:** 2.0 GHz

**Recommended:** 2.0 GHz or faster

### CPU Cores

**Minimum:** 2 CPU Cores

**Recommended:** 4 CPU Cores

### Memory

**Minimum:** 4 GB

**Recommended:** 8 GB

- Operating system: Microsoft Windows® 2016 or higher (including Server Core installation).

- A stand-alone server to be used as your Secure Storage server. This server should be a workgroup server and not joined to an Active Directory domain.
- An account that will be used to deploy the Storage Agent on the Secure Storage server. This account must also be a local Administrator on the Secure Storage server.
- Physical access to the Secure Storage server. Once the server is hardened access with regular methods will be disabled.
- Sufficient storage space on the Secure Storage server for all backup files. For one backup file, the space required is at least the size of the backed-up Active Directory® database file (Ntds.dit) and the SYSVOL folder plus 40 MB for the transaction log files.

## Cloud Storage requirements

- Internet access available on the Recovery Manager for Active Directory console. A standard outbound HTTPS port 443 is used to upload data to Azure® Blob and Amazon S3 Storage.
- Azure and Amazon S3 subscription(s) to create and manage Azure and Amazon S3 Storage accounts and containers.
- A method of creating and managing Azure and Amazon S3 Storage accounts, containers, and policies for the storage account (lifecycle, immutability and replication policies).

## VMware vCenter® / VMware ESX® Server 6.0, 6.5, 6.7, 7.0 and 8.0

- Active Directory Virtual Lab does not support conversion of Windows Server® 2019 Domain Controllers using VMWare ESXi™ / VMware vCenter® server.
- Active Directory Virtual Lab does not support VMware ESXi™ 6.0.
- VMware vCenter® Converter™ 6.2 must be installed in your environment using the Client-Server installation setup option.
- VMware vCenter® Converter™ must be accessible to the Active Directory Virtual Lab.
- If the TLS 1.0 protocol is disabled on VMware vCenter® Converter™ and VMware vCenter® servers, then switch to TLS 1.2 on the ADVL server. For more details, see the following KB articles:
  - [Status of TLSv1.1/1.2 Enablement and TLSv1.0 Disablement across VMware products \(2145796\)](#).
  - [Microsoft Security Advisory 2960358](#)

## Password and SIDHistory Recoverability Tool

You can only use the Password and SIDHistory Recoverability Tool if Microsoft's Active Directory Recycle Bin is not enabled in your environment.

## Product Licensing

The Recovery Manager for Active Directory(RMAD) license specifies the licensed number of user accounts in the Active Directory domains protected with the product. If the actual number of user accounts exceeds the licensed number, RMAD does not stop functioning but displays a warning message each time you back up data. In this case, you need to purchase and install a new license key file allowing you to back up a greater number of user accounts or revoke licenses from the domains whose backups you no longer need.

To view information about and manage the installed license key file, you can use the License tab in the **About** dialog box: in the Recovery Manager Console, right-click the Recovery Manager console tree root, and then click **About**.

## Installing license key file

You need to supply a valid license key file when installing Recovery Manager for Active Directory.

### **To install a license key file**

1. In the Setup Wizard, on the **User Information** page, click **Browse license** to display the **Select License File** dialog box.
2. Locate the Quest license file (\*.dlv) and click **Open**.

## Updating license key file

If you have purchased a new license key file, use the Recovery Manager Console to update the license key file.

### **To update the license key file**

1. In the Recovery Manager Console, right-click the **Recovery Manager for Active Directory** console tree root, and then click **About**.
2. In the **About** dialog box, click the **License** tab, and then click **Install License File**.
3. In the **Update License** dialog box, enter the path and name of the license key file, and then click **OK**.

## Revoking licenses

When the actual number of user accounts exceeds the licensed number, Recovery Manager for Active Directory returns a warning message each time you back up data. In this case, you can revoke licenses from the domains whose backups you no longer need. The revoked licenses are returned to the pool of available licenses and you can allocate them to a different domain.

**CAUTION** | When you revoke licenses from a domain, all backups created by Recovery Manager for Active Directory for that domain get deleted. You should only revoke licenses from a domain if you no longer need backups created for that domain.

### **To revoke licenses from a domain**

1. In the console tree, right-click the root node, and then click **About**.
2. In the About dialog box, click the **License** tab.
3. On the **License** tab, select the domain from the **License Usage** list, and then click **Revoke**.
4. In the confirmation message box, click **Yes**.

# Getting Started

## Upgrade and installation instructions

**NOTE** | For Recovery Manager for Active Directory 10.1 or higher: Make sure that you use the Backup Agent version supplied with this release of Recovery Manager for Active Directory.

Recovery Manager for Active Directory(RMAD) supports a direct upgrade from version 10.1 and higher. If you have an earlier version of RMAD, the best practice is to upgrade the product to any of the supported versions, and then upgrade it to the latest version.

Alternatively, you can install the latest version of RMAD on a new clean machine and perform a full replication. The Full replication feature allows you to create a full copy of the primary Recovery Manager console settings on the new console instance. This option is supported starting from Recovery Manager for Active Directory version 9.0.1. For details, see the *Full Replication* section in User Guide.

For Recovery Manager for Active Directory Disaster Recovery Edition, after upgrade of Recovery Manager for Active Directory, upgrade the Secure Storage agent on the Secure Storage server to the same version. With a

hardened Secure Storage server, Recovery Manager for Active Directory does not automatically upgrade the agent and this must be completed with console (physical) access to the server.

**NOTE** **Microsoft SQL Server 2016 Express** is now included with Recovery Manager for Active Directory. Microsoft SQL Server 2016 Express introduces new functionality from Microsoft that enables Customer Experience Improvement Program (CEIP) and at the same time, by default, communicates data back to Microsoft such as IP address, username, email, and location. To disable this telemetry activity that reports back to Microsoft, follow instructions found at [Configure usage and diagnostic data collection for SQL Server \(CEIP\)](#). You can review a complete list of sub-processors and our privacy policy at <https://support.quest.com/subprocessor>.

## Additional resources

Additional information is available from the following:

- Online product documentation [Support Portal](#)
- Recovery Manager Community <https://www.quest.com/community/products/recovery-manager/ff/forum>

## Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

## Third-Party Contributions

This product contains the third-party components listed below. For third-party license information, go to <https://www.quest.com/legal/third-party-licenses.aspx>. Source code for components marked with an asterisk (\*) is available at <http://opensource.quest.com>.

### List of third-party contributions

Component	License or acknowledgment
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AeroWizard 2.2.3	MIT 1.0
AWSSDK.Core 3.7.9.2	Apache 2.0
AWSSDK.S3 3.7.8.12	Apache 2.0
Azure SDK for C++ 10.8.0	MIT
Azure.Storage.Common 11.2.3	MIT Template 2020
Boost 1.72.0	Boost 1.0

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EntityFramework 6.4.4	Apache 2.0
Fody 4.2.1	MIT
FontAwesome.WPF 4.7.0.9	MIT
Group Controls 1.8	Apache 2.0 Copyright Notice - Group Controls 1.5.3
Microsoft .Net Framework 4.8	Microsoft .Net Framework 4.8
Microsoft.Azure.KeyVault.Core 1.0.0	Apache 2.0
Microsoft.Azure.Storage.Blob 11.2.3	MIT Template 2020
Microsoft.Dism 2.0.20	MIT
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Moq 4.2.1402.x	New BSD N/A
MSTest.TestAdapter 2.1.0	MIT Template 2020
Newtonsoft.Json.dll 11.0.2	MIT
PropertyChanged.Fody 2.6.1	MIT
RazorEngine 3.10.0	Apache 2.0
SQLiteCodeFirst 1.7.0.34	Apache 2.0
SSH.Net 2016.1.0 2016.1.0	MIT
System.Management.Automation 6.2.2	MIT Template 2020
System.ValueTuple 4.5.0	MIT 1.0
TaskScheduler 2.8.18	MIT
Task Scheduler Managed Wrapper 2.8.18	MIT
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Windows Installer XML Toolset (aka WiX) 3.14	Microsoft Reciprocal License (MS-RL)
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- Chat with support engineers online
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