

# Quest<sup>®</sup> NetVault<sup>®</sup> Bare Metal Recovery for Quest<sup>®</sup> NetVault<sup>®</sup> Server 14.0 Release Notes

**October 2023**

These release notes provide information about the Quest<sup>®</sup> NetVault<sup>®</sup> Bare Metal Recovery for Quest<sup>®</sup> NetVault<sup>®</sup> Server release.

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## About this release

NetVault Bare Metal Recovery for NetVault Server 14.0 is a major release, with enhanced features and functionality. For complete product documentation, visit <https://support.quest.com/technical-documents>.

# Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 1. General known issues

Known issue	Issue ID
When NetVault Bare Metal Recovery for NetVault Server backup jobs have a status of “Waiting for Media” over an extended period, it might cause subsequent jobs to fail. These failures include Index Conflict errors after additional media items are made available to NetVault and multiple previously scheduled jobs are run simultaneously.	DNWC-115 (360)
When backing up CentOS 8.4 (kernel version 4.18.0-305.3.1.el8.x86_64), backup fails with “ERROR: Failed to load bmr kernel-module.”	DNBMR-1273
When nvsnap (NetVault BMR Plug-in Live Client for Linux snapshot) becomes unresponsive due to a space issue on the target media, all future backup jobs fail.	DNBMR-1274

## System requirements

Before installing NetVault Bare Metal Recovery for NetVault Server 14.0, ensure that your system meets the requirements outlined in the *Quest NetVault Compatibility Guide* available at <https://support.quest.com/technical-documents>.

## Upgrade and compatibility

- NetVault Bare Metal Recovery for NetVault Server is available as a separate download and is a specially-packaged version of NetVault Bare Metal Recovery that provides offline, bare metal protection for NetVault Servers running on x86/x86-64-based operating systems that use locally-attached tape-based devices. The Bare Metal Recovery image of the NetVault Server is taken by a LiveCD that is preloaded with a NetVault Server, the NetVault Bare Metal Recovery Plug-in *Server*, and the *drdaemon* process. The Bare Metal Recovery image can then be transferred to a direct-attached tape-based library or standalone tape drive for recovery in case disaster recovery is required.
- The preloaded NetVault Server uses NetVault 13.0.2.14. However, this preloaded version of the NetVault Server can protect and recover NetVault Servers and Heterogeneous Clients running NetVault 12.4 and later.

## Product licensing

To obtain the license file for your NetVault Server environment, determine the NetVault Machine ID of your main NetVault Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the License Management page to install the product license files.

- [Obtaining a machine ID](#)
- [Installing a license file](#)

# Obtaining a machine ID

- 1 Start the NetVault WebUI.
- 2 In the Navigation pane, click **License Management**.
- 3 In the **Clients Details** list, note the machine ID for the applicable Server or Client entry.

# Installing a license file

- 1 In the **Navigation** pane, click **License Management**.
- 2 On the **License Management** page, click **Install License**.  
Because the NetVault WebUI is tied to a specific NetVault Server and all licenses are installed on the NetVault Server, the program automatically installs the license on the correct machine.
- 3 In the **Choose License File/s** dialog box, click **Select a file**, point to the “.dlv” file that contains the license key, and click **Open**.
- 4 In the dialog box, click **OK** to apply the selected license file.  
After the key is applied successfully, a message is displayed.
- 5 To dismiss the message, click **X**.

# Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Bare Metal Recovery for Quest NetVault Server User's Guide*.

# More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

# Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

## About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit [www.quest.com](http://www.quest.com).

## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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**Legend**

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
  
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
  
-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

