

# Quest<sup>®</sup> NetVault<sup>®</sup> Bare Metal Recovery Plug-in *Offline Client* for Linux 14.0

## Release Notes

**October 2023**

These release notes provide information about the Quest<sup>®</sup> NetVault<sup>®</sup> Bare Metal Recovery Plug-in *Offline Client* for Linux release.

Topics:

- [About this release](#)
- [Known issues](#)
- [System requirements](#)
- [Product licensing](#)
- [Upgrade and installation instructions](#)
- [More resources](#)
- [Globalization](#)
- [About us](#)

## About this release

NetVault Bare Metal Recovery Plug-in *Offline Client* for Linux 14.0 is a major release, with enhanced features and functionality. For complete product documentation, visit <https://support.quest.com/technical-documents/>.

# Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 1. General known issues

Known issue	Issue ID
<b>Proprietary driver support:</b> Plug-in <i>Offline Client</i> , which is based on Red Hat Enterprise Linux (RHEL) Rescue mode, includes support options that are limited by RHEL. However, you can install drivers on your own RescueCD/RescueUSB device to restore your environment.	DNBMR-620 (17898, VDG-187)
Backing up Dynamic Disks is only supported by using <b>Disk Raw Mode</b> .	DNBMR-688 (17966, VDG-252)
<b>Restoring a GPT partition table to a larger disk results in a new partition that is the same size as the original:</b> When a DR image is taken, the partition table is stored with it. At restore time, this partition is written to the new target disk and re-creates the original disk. If you restore to a disk that is larger than the original, the disk is partitioned to match the original size, which can result in unused disk space. For example, if you restore a 100GB image to a 200GB disk, it is partitioned for 100GB and leaves the extra space unused. You can use third-party partitioning tools, such as GNU Parted or PartitionMagic, to correct this issue.	DNBMR-689 (17967, VDG-253)
Restarting a machine that was booted using VaultOS intermittently causes a General Protection Fault. If you restart the machine, it should boot normally.	DNBMR-948 (24236)
The plug-in does not support backup and restore jobs that use NetVault SmartDisk as a target.	DNBMR-1015
The progress of a backup or restore job is intermittently not displayed in some pages of the NetVault Backup web-based user interface (WebUI).	DNBMR-1095
The plug-in does not support RAS devices, including SmartDisk, QoreStor, and DR, as targets.	DNBMR-1218

## System requirements

Before installing NetVault Bare Metal Recovery Plug-in *Offline Client* for Linux 14.0, ensure that your system meets the requirements outlined in the *Quest NetVault Backup Compatibility Guide* available at <https://support.quest.com/technical-documents/>.

## Upgrade and compatibility

For complete supported-platform information, see the *Quest NetVault Backup Compatibility Guide*.

# Product licensing

To obtain the license file for your NetVault Server environment, determine the NetVault Machine ID of your main NetVault Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the License Management page to install the product license files.

- [Obtaining a machine ID](#)
- [Installing a license file](#)

## Obtaining a machine ID

- 1 Start the NetVault WebUI.
- 2 In the Navigation pane, click **License Management**.
- 3 In the **Clients Details** list, note the machine ID for the applicable Server or Client entry.

## Installing a license file

- 1 In the **Navigation** pane, click **License Management**.
- 2 On the **License Management** page, click **Install License**.  
Because the NetVault WebUI is tied to a specific NetVault Server and all licenses are installed on the NetVault Server, the program automatically installs the license on the correct machine.
- 3 In the **Choose License File/s** dialog box, click **Select a file**, point to the “.dlv” file that contains the license key, and click **Open**.
- 4 In the dialog box, click **OK** to apply the selected license file.  
After the key is applied successfully, a message is displayed.
- 5 To dismiss the message, click **X**.

## Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Bare Metal Recovery Plug-ins User's Guide*.

## More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

# Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

## About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit [www.quest.com](http://www.quest.com).

## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

© 2023 Quest Software Inc.

**ALL RIGHTS RESERVED.**

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.  
Attn: LEGAL Dept.  
4 Polaris Way  
Aliso Viejo, CA 92656

Refer to our website (<https://www.quest.com>) for regional and international office information.




**Patents**

Quest Software is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <https://www.quest.com/legal>.

**Trademarks**

Quest Software, Quest, the Quest logo, QoreStor, and NetVault are trademarks and registered trademarks of Quest Software Inc. For a complete list of Quest marks, visit <https://www.quest.com/legal/trademark-information.aspx>. All other trademarks and registered trademarks are property of their respective owners.

**Legend**

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
  
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
  
-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

