

Quest[®] On Demand Global Settings

Release Notes

Update Date: August 2023

These release notes provide information about On Demand Global Settings deployments.

- [About Quest On Demand](#)
- [New features](#)
- [Release history](#)
- [Incident response management](#)
- [System requirements](#)
- [Product licensing](#)
- [Module release notes](#)

About Quest On Demand

Quest On Demand is a cloud based management platform, providing access to multiple Quest Software Microsoft management tools through a single interface. Cloud based is a term that refers to applications, services or resources made available to users on demand via the Internet. Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

The Quest On Demand management platform is based on the concepts of organizations, task based modules and Azure AD tenants. When you sign up for the Quest On Demand service, you create an organization. The organization can subscribe to task based modules. Organization administrators can use the tools provided by the modules to perform administrative actions on Azure AD tenants.

New features

New features in this On Demand Global Settings deployment:

- Dashboard left navigation updated:
 - Access control has been moved under Settings.
 - Migrate now expands to include On Demand Migration pages such as Projects, Active Directory, Directory Sync, Domain Rewrite, and Domain Move.

Release history

The following lists the new features, enhancements, and resolved issues by deployment.

Current deployment

2023/08/17

Enhancements	ID
Dashboard updated so that Migrate now expands to include On Demand Migration pages such as Projects, Active Directory, Directory Sync, Domain Rewrite, and Domain Move.	330779
Dashboard updated so the Access Control is now located moved under Settings.	362640

Previous deployments

2023/06/22

New Features	ID
Welcome to On Demand landing page update to allow users to log in using Azure AD.	423767

2023/04/27

New Features	ID
Ability to generate a new passphrase when adding an agent.	418049

2022/09/27

New Features	ID
<p>Assign role for Exchange Online PowerShell admin consent</p> <p>When you grant consent in On Demand, a service principal is created in your tenant. Some On Demand modules require that a role be assigned to the service principal. The role is needed to support specific module functionality such as for On Demand Recovery.</p> <p>Now, after granting consent for the Exchange Online PowerShell consent type, you can assign the</p>	370192

New Features	ID
Exchange Admin Role. This role is needed to perform Exchange tasks such as linking mailboxes to users and deleting mail-enabled groups.	
2022/08/18	
Enhancements	ID
If you have an On Demand agent installed and running and Quest has released a new version, the agent is automatically upgraded in your environment. When a new version of the agent is available, Quest will generate a package to be distributed to all organizations. Each installed agent will be updated. Updates do not require any manual intervention and the upgrade does not require a system reboot.	359241
2022/05/19	
Enhancements	ID
As of May 19, you have the option to upgrade to the new consent experience that uses the Microsoft Authentication Library (MSAL) which provides better security and resilience. As of June 16, all users will be upgraded to the new consent experience.	240009
Microsoft is deprecating the Azure Active Directory Authentication Library (ADAL) and replacing it with the Microsoft Authentication Library (MSAL). For Quest On Demand applications with delegated permissions, you must regrant consent due to the migration to MSAL.	
2022/04/28	
Enhancements	ID
On Demand provides support for on-premises activities in hybrid environments. New functionality allows you to connect to your on-premises domains in a hybrid environment to perform data collection and management activities. When you click Tenants in the left navigation bar, you will see the new Hybrid Agents and Active Directory Domains tabs.	261487
By installing an agent with a unique key and specifying domains to which the agent is connected, you can review information and perform actions in your hybrid environment. You start the process to install and configure an agent by selecting Tenants in the left navigation bar and selecting Hybrid Agents .	
You can add on-premises domains to On Demand selecting Tenants in the left navigation bar and selecting Active Directory Domains . You can also add domains as part of the agent configuration process.	
2021/05/13	
Enhancements	ID
In On Demand, you can now add GCC and GCC High tenants in the U. S. region. Currently, only the Migration module support GCC and GCC High tenants.	240000
Commercial or GCC Tenant Commercial	

Enhancements	ID
<p>Office 365 tenants are open to any customer. GCC Office 365 tenants are for US public sector organizations and the contractor organizations that service them.</p> <p>GCC High Tenant</p> <p>GCC High tenants provide Office 365 services that adhere to additional US Department of Defense security requirements. Customer eligibility to GCC High tenants is restricted. For details, see the section titled Adding Tenants in the On Demand Global Settings User Guide.</p>	

2021/02/04

Enhancements	ID
<p>New flexible filtering and column customization is available for the Settings Activity Trail. You can now create custom filtering to see the specific events that you want and add or remove columns from the displayed table.</p>	199537

2020/09/24

Enhancements	ID
<p>On Demand status information is available on the masthead, showing whether all modules are operational, and if there are partial or major outages. Scheduled maintenance that will include downtime can be displayed in a banner.</p> <p>You can click on Status Overview to view the On Demand Status page with details about outages or degraded performance, scheduled maintenance, and past incidents. For details, see the On Demand Global Settings User Guide. ↗</p>	ODUI-1168

2020/06/23

Enhancements	ID
<p>Support is added for the United Kingdom (UK) geographic region. For more information, see in the chapter titled "Managing Organizations and Regions" in the On Demand Global Settings User Guide.</p>	XCLOUD-9636

2020/02/06

Enhancements	ID
<p>Subscription management is now separated from all access control functions. The Billing Administrator role has been deprecated.</p> <p>Quest On Demand subscriptions are associated with an email address. To activate a subscription, the email address of the subscription owner must be added to the Subscription Owners list on the Settings Subscriptions Shared Subscriptions page. For more information, see Settings > Subscriptions in the On Demand Global Settings User Guide.</p>	ODUI-24

Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

System requirements

The following web browsers are supported with On Demand:

- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

Product licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the SaaS Data Processing Addendum at www.quest.com/legal/dpa.aspx. This software does not require an activation or license key to operate.

You can sign in to Quest On Demand as a Guest user and sample the solutions the product can offer. As a Guest user, you can add your Azure AD tenant and look for problems that can be solved by Quest On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial licenses are available. To enable a trial license, you must use a Quest account to sign up for Quest On Demand. Use one of the following procedures:

- [To enable a trial license with an existing Quest account](#)
- [To create a Quest account and enable a trial license](#)

To enable a trial license with an existing Quest account

1. Go to <https://www.quest.com/on-demand/>
2. Locate the module you are interested in and click **Try Online**.
3. On the Free Trial of <Module Name> page, click **Sign In for your Free Trial**.
4. Fill in your Quest account credentials and click **Sign In**. The Welcome to Quest On Demand page opens.
5. In the **Add organization name** field, enter a name for your Quest On Demand organization.

6. In the **Select Region** field, select the region where you want your data to reside.
7. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

To create a Quest account and enable a trial license

1. Go to <https://www.quest.com/on-demand/>
2. Locate the module you are interested in and click **Try Online**.
3. To try online, you must create a Quest account and then sign up for Quest On Demand.
4. Create a Quest account.
 - a. Click **Create a Trial Account**.
 - b. Fill in the fields on the Create Account page. Note that the email and password entered here will be the credentials you use to sign in to Quest On Demand.
 - c. Click **Create Account**. The "We've sent you an email" page opens.
5. Sign in to Quest On Demand.
 - a. Go to your email account and open the email from support.quest.com. Click on the verification link. The Welcome to Quest On Demand page opens.
 - b. In the **Add organization** name field, enter a name for your Quest On Demand organization.
 - c. In the **Select Region** field, select the region where you want your data to reside.
 - d. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

i | **NOTE:** You can also manage subscriptions from within the On Demand application through **Settings | Subscriptions**.

Module release notes

- [Audit](#)
- [Manage - Groups](#)
- [Manage - Licenses](#)
- [Migrate](#)
- [Recover](#)

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Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

More resources

Additional information is available from the following:

- [Online product documentation](#) (enter in the Product search field)
- [Quest community](#)
- [Product trials and subscriptions](#)

Third-party contributions

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