

# SharePlex<sup>®</sup> 11.0

## Release Notes

Revision: 8/5/2024

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# About SharePlex

For over two decades, SharePlex has provided high speed database replication for mission critical database environments.

SharePlex supports a wide variety of configurations to meet different and complex data availability needs. A primary class of use cases revolves around database scaling and availability.

- SharePlex supports reliable Oracle and PostgreSQL high-availability and disaster recovery configurations where replication maintains a duplicate database in a different location that is ready for fast, seamless fail-over and failback in planned or unplanned mode.
- SharePlex also supports bi-directional, active/active configurations with conflict resolution for PostgreSQL to PostgreSQL and Oracle to Oracle to support horizontal scaling and strategic placement of databases near regional users.
- SharePlex can support cross platform (Oracle ← → PostgreSQL) bi-directional, active-active replication with conflict resolution to de-risk Oracle to PostgreSQL migrations in complex Oracle environments.
- SharePlex can improve scaling by offloading Oracle or PostgreSQL reporting workloads.

Another class of use cases involves (generally) cross-platform data movement to support application integration, database interoperability and data lake population. Examples include:

- PostgreSQL and/or Oracle replication to Snowflake to support data warehouse/data lake pipelines
- PostgreSQL and/or Oracle replication to Kafka for real-time streaming analytic applications
- PostgreSQL to Oracle (or) Oracle to PostgreSQL replication to provide interoperability between systems to support database refactoring or migration from Oracle to PostgreSQL.

You can also use SharePlex to replicate data from Oracle source to maintain a change history database in an Oracle target. Rather than updating or deleting target rows based on the source change, SharePlex inserts a new row on the target for every source change. The result is an archive that reflects the chronological history of every change made to the source database.

SharePlex's value and versatility continue to grow with the requirements and requests of our customers. Although SharePlex is a reliable, relatively low-maintenance solution, our top-rated support team is ready around the clock to help with any trouble you may have. To get you started with your deployment, our professional services team is highly experienced and readily available.

## Join our community

For expert advice and the latest news about SharePlex, join the SharePlex Community at <https://www.quest.com/community/products/shareplex>. Take advantage of our forums, blogs, videos, and more from our own experts, as well as input from our customers and partners.

# About this release

## **SharePlex 11 requires new license keys.**

License keys issued for versions prior to 11.0 will be incompatible with SharePlex 11.x. Existing customers should obtain a new license key before installing and/or upgrading to SharePlex 11.x. To obtain a new license key, please refer to the [Licensing Assistance](#) page on the Support Portal.

## **SharePlex 11.0 is available for installation on Linux and Unix platforms.**

An 11.x version of SharePlex that can be natively installed on Windows will be delivered in the future. Customers who wish to replicate to and from sources and targets that run on Windows can either use the 10.x version of SharePlex or use remote replication, where the SharePlex software runs on a Linux server. Please see the [System Requirements](#) sections for details on supported source/target combinations with remote replication.

# Revision History

Document Version	Date	Change History
2	21 <sup>st</sup> Feb 2023	Added <b>SPSQL- 3596</b> and <b>SPSQL- 3255</b> issues in the <a href="#">Known Issues</a> section.
3	21 <sup>st</sup> March 2023	Added AIX 7.3 as the supported operating system.
4	29 <sup>th</sup> March 2023	<ul style="list-style-type: none"><li>• Removed references to specific Oracle version for DDL support.</li><li>• Removed a few non-essential known issues.</li></ul>
5	4 <sup>th</sup> April 2023	<ul style="list-style-type: none"><li>• Updated the ODBC driver information for the PostgreSQL database as a source and target.</li><li>• Removed the Oracle Solaris SPARC 11.3 support information.</li></ul>
6	6 <sup>th</sup> April 2023	Added the version interoperability-related note for Extended Data Types and TLS 1.3.
7	4 <sup>th</sup> December 2023	<ul style="list-style-type: none"><li>• Added a note regarding platform support for TLS 1.3 in the <a href="#">Communication Protocols</a> section.</li><li>• Added the BLOB to BYTEA data type mapping information in the <a href="#">Oracle to PostgreSQL Replication</a> section.</li></ul>
8	2 <sup>nd</sup> February 2024	Removed the SPO-19872 issue from the <a href="#">Resolved Issues</a> section.
9	28 <sup>th</sup> February 2024	Updated the licensing related information in the <a href="#">Licensing</a> section.
10	5 <sup>th</sup> March 2024	Added an important note regarding OLS policy configuration in the <a href="#">Conditions of Support - OLS</a> section.
11	6 <sup>th</sup> May 2024	<ul style="list-style-type: none"><li>• Added a condition of support for the <b>BINARY DOUBLE</b> and <b>BINARY FLOAT</b> data types.</li><li>• Removed support information for Solaris x86 11.3 version.</li></ul>



# What's New in this Release

## SharePlex 11.0

### PostgreSQL as a source

PostgreSQL source capture is now supported. This version was designed to support the following major features:

- Replication from [PostgreSQL to PostgreSQL](#), [Oracle](#), [SQL Server](#), [Kafka](#), and [Snowflake](#).
- Peer-to-peer replication with Conflict Resolution, between PostgreSQL and PostgreSQL, to enable the creation of enterprise grade HA, DR, and Horizontal Scaling PostgreSQL architectures. For detailed information, see the **Configure PostgreSQL to PostgreSQL Replication** section in the [SharePlex Admin Guide](#).

**NOTE:** A PostgreSQL database set up in High Availability mode is not supported.

- Peer-to-peer replication, with Conflict Resolution, between PostgreSQL and Oracle, to de-risk and facilitate complex Oracle to PostgreSQL migration and refactoring projects. For detailed information, see the **Configure PostgreSQL to Oracle Replication** section in the [SharePlex Admin Guide](#).
- SharePlex Horizontal and Vertical Partitioning. For detailed information, see the **Configure Partitioned Replication** section in the [SharePlex Admin Guide](#).

### Snowflake target

Snowflake is now a supported target for both [Oracle](#) and [PostgreSQL](#) sources. Please see the appropriate sections for specific conditions of support.

### TLS upgrade

Upgraded the TLS version to 1.3.

# Resolved Issues in this release

The following is a list of issues addressed in this release of SharePlex.

## SharePlex 11.0

Issue ID	Description	Source and target	Component/ Feature
SPSQL-3043	Poster is getting core dumped while updating the qa_raw datatype in Oracle to MS SQL replication.	Oracle to MS SQL	Poster
SPSQL-2997	SharePlex Poster is displaying an ODBC communication link failure error while replicating data from Oracle to Azure SQL Server.	Oracle to Azure SQL Server	Poster
SPO-24690	SharePlex replicates an incorrect number of characters in SharePlex SQL file while replicating data from Oracle to a flat file.	Oracle to flat file	SQL file
SPO-24689	When users insert 0 (zero number) in the number data type column of the source table, comma and starting single quotes go missing in the SQL file.	oracle to oracle and oracle to SQL file	Number data type
SPO-22799	<p>While running the pg_setup utility, if users encounter the "file not found" problem on a Linux system , even though the file is present. This issue occurs because the SharePlex has upgraded the OpenSSL library and the PostgreSQL ODBC drivers continue to function with the older version of OpenSSL.</p> <p><b>For example:</b> The symbolic link <code>libcrypto.so.1.0.0</code> will point to <code>libcrypto.so.1.1</code> and the symbolic link <code>libssl.so.1.0.0</code> will point to <code>libssl.so.1.1</code>.</p> <p><b>Commands:</b></p> <pre>ln -s libcrypto.so.1.1 libcrypto.so.1.0.0 ln -s libssl.so.1.1 libssl.so.1.0.0</pre>	Oracle to PostgreSQL	PostgreSQL
SPO-24500	SharePlex is creating only one active parallel session when the source and target database character sets are different.	Oracle to Oracle	Database character sets
SPO-24068/ SPO-24331	SharePlex is displaying an error and is unable to activate the config file when the config file has an Oracle partitioned table. This problem also occurs when the user runs Compare/Repair on an Oracle partitioned table.	Oracle to Oracle	Compare/Repair
SPO-24316	SharePlex Capture is displaying the "TDE error log" error even when the database is not using the TDE and there are no encrypted tablespaces or columns.	Oracle to Oracle	Capture
SPO-	When replicating a materialized view from the source to	Oracle to Oracle	Materialized view

<b>Issue ID</b>	<b>Description</b>	<b>Source and target</b>	<b>Component/ Feature</b>
24248	the target, SharePlex does not create the table in the target.		
SPO-24157	The SharePlex Capture process cores when replicating XML data from a source to a target because it interprets repeated tags as duplicate tags.	Oracle to Oracle	Capture
SPO-24084	The SharePlex Reader process stopped due to a missed marker.	Oracle to Oracle	Reader
SPO-24080	When users run the show log capture, read, or poster commands for the data source, SharePlex fails to generate the output.	Oracle to Oracle	capture, read, and poster
SPO-23964	SharePlex is replicating incomplete XML data from source to target.	Oracle to Oracle	XML data

# Deprecated Platforms and Operating Systems

## Platforms and operating systems that have been deprecated in version 11.0:

- CentOS Linux 5.x, 6.x
- Oracle Linux (RHCK and UEK) 5.x, 6.x
- RHEL 5.x, 6.x
- SuSE SLES 11.x
- Oracle Solaris SPARC 10 and 11.3
- Oracle Solaris x86 10, 11.0, and 11.3

**NOTE:** While SharePlex 11.0 only supports installation on Unix and Linux platforms, a version that supports Windows will be provided in the future. As such, the Windows platform is not considered deprecated. In most cases, replication for systems running on Windows is supported through remote replication. Please see [Source and Target System Requirements and Data Types](#) for details.

## Planned platform deprecation in future releases:

No platforms are anticipated to be deprecated at this time.

# Basic System Requirements

This chapter contains the basic system requirements for SharePlex. See also: [Source and Target System Requirements and Data Types](#)

## System

Before installing SharePlex, ensure that your system meets the minimum hardware and software requirements.

- SharePlex processes are all 64-bit and can exceed 4 GB.
- Per process memory of greater than or equal to 256 MB is required. Depending on how you configure SharePlex, there can be one or more of the following processes on a system :
  - Capture
  - Read
  - Export
  - Import
  - Post
- See the Preinstallation Checklist in the [SharePlex Installation Guide](#) for additional system and/or database requirements.

## Communications Protocols

### SSL/TLS

For TLS connections, SharePlex supports TLS 1.2 or 1.3 only.

**NOTE:** TLS 1.3 is supported only on the Linux platform.

# Internet protocol

SharePlex supports IPv4 and IPv6 internet protocols. The following table shows the operating systems for which SharePlex was tested with IPv6.

Operating System	Source	Target	SharePlex versions	On-premises	Cloud
Linux RHEL 7	Link-Local IPV6	Link-Local IPV6	11.0	√	√
Linux RHEL 8	Link-Local IPV6	Link-Local IPV6	11.0	√	√
HP UA	Link-Local IPV6	Link-Local IPV6	11.0	√	√
HP IA	Link-Local IPV6	Link-Local IPV6	11.0	√	√
SUN Sparc	Link-Local IPV6	Link-Local IPV6	11.0	√	√
SUN Solaris	Link-Local IPV6	Link-Local IPV6	11.0	√	√
AIX	Link-Local IPV6	Link-Local IPV6	11.0	√	√

# Interoperability Between Versions

Refer to the following guidelines if the system where you are installing SharePlex is in a configuration where one or more other systems will continue to use an older version of SharePlex. An example is when installing or upgrading SharePlex on a target, but the source will continue to use SharePlex 9.4.x/10.x.

## Versions with full interoperability

**NOTE:** SharePlex 10.2 and above versions are not interoperable with older versions than 10.2 when using Extended Data Types and TLS 1.3.

The following SharePlex versions are fully interoperable, including the Compare/Repair feature:

- 9.4.x
- 10.0.x
- 10.1.x
- 10.2
- 11.0

To support replication from a higher to a lower version, set the `SP_SYS_TARGET_COMPATIBILITY` parameter on the **source** system to the *lower* SharePlex version. If Capture is running, restart it.

**IMPORTANT:** Downgrading from a higher to a lower version of SharePlex is not supported.

### NOTES:

- The older version of the `SP_SYS_TARGET_COMPATIBILITY` parameter, `SP_OCT_TARGET_COMPATIBILITY`, was deprecated in version 9.0. If your source SharePlex is currently replicating to a lower SharePlex version on the target and you have `SP_OCT_TARGET_COMPATIBILITY` set to the lower version, SharePlex will continue to use that value after you upgrade to the current version.
- If you upgrade the target to the current release at a future time, issue a reset for `SP_OCT_TARGET_COMPATIBILITY` on the source system to remove it from the SharePlex environment. Going forward, SharePlex will use the setting of the new `SP_SYS_TARGET_COMPATIBILITY` parameter, which defaults to the current version.

### To reset `SP_OCT_TARGET_COMPATIBILITY`:

1. Stop Capture.

```
sp_ctrl> stop capture
```

2. In `sp_ctrl` on the source system, issue the following command:

```
sp_ctrl>reset param SP_OCT_TARGET_COMPATIBILITY
```

3. Restart Capture.

```
sp_ctrl>start capture
```

# Source and Target System Requirements and Data Types

This chapter contains the requirements when capturing from various source databases and replicating to supported target databases.

## Supported Source and Target Combinations

The following table provides information about the supported source and target database combinations.

Target databases	Oracle (Source)	PostgreSQL (Source)
Oracle	√	√
PostgreSQL	√	√
SQL Server	√	√
JMS	√	X
Azure Event Hub	√	X
Hana	√	X
MySQL	√	X
Kafka	√	√
File Output	√	X
Snowflake	√	√



# System Requirements and Conditions of Support When Replicating from Oracle

This chapter contains the requirements when capturing from an Oracle database and replicating to supported target databases.

**PREREQUISITE:** At least the minimum level of supplemental logging must be enabled. Some SharePlex features may require PK/UK supplemental logging to be enabled.

## Oracle source basics

This section contains the requirements for an Oracle database as a source when capturing from an Oracle database and replicating to supported target databases.

## Supported operating systems

The following operating systems are supported for capture from a supported Oracle database and replication to an Oracle target database. For a list of supported source and target databases for Oracle capture, see [Supported Source and Target Combinations](#).

SharePlex supports only the 64-bit version of the listed operating systems.

### Supported operating systems via native installation:

**NOTE:** SharePlex supports the following operating systems and only where the version matches the Oracle certified platforms. For example, Oracle 19c supports Linux 7 and later, therefore installation of SharePlex on a system with Oracle 19c is supported only on Linux 7 and later.

- AIX 7.1, 7.2, and 7.3
- CentOS Linux 7.x and 8.x
- HP-UX 11.31 Itanium
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- Oracle Solaris SPARC 11.4
- Oracle Solaris x86 11.4
- RHEL 7.x and 8.x
- SuSE SLES 12.x and 15.x

## Supported operating systems via remote replication:

All platforms listed above, plus Windows Server 2016 and 2019, are supported via remote replication.

### **IMPORTANT! SharePlex 11.0 can only be installed on Unix and Linux platforms.**

A SharePlex version that can be installed on Windows will be supported in a future version. Customers with database platforms that run on Windows should consult the **Installation and Setup for Remote Capture** and **Run database setup for Oracle remote capture** sections from the [Installation and Setup Guide for an Oracle Source](#) for the Capture process and the **Replicate to a remote target system** section from the [SharePlex Admin Guide](#) for the Poster process that describe support for remote replication scenarios that may address your particular platform requirements.

## Supported versions

SharePlex supports the Standard and Enterprise Editions of Oracle 12cR1, 12cR2, 18c, and 19c.

### **NOTES:**

- Unless specified, Oracle, RAC, and ASM are supported for the same versions.
- SharePlex supports only the 64-bit version of Oracle Database
- In addition to the Supported Operating Systems for Oracle and the Supported Cloud Platforms for Oracle, the Oracle versions listed above are also supported when running on an Oracle Exadata Database Machine.
- Amazon RDS for Oracle 12cR1 (supported 12cR1 versions are 12.1.0.2.v7 or later) and 19c. Support for Oracle features on Amazon RDS is limited to the default option groups: default:oracle-ee-12-1, default:oracle-ee-19, and default:oracle-se2-19.

## Supported cloud platforms

### **Oracle Cloud Infrastructure**

- Oracle Exadata Cloud Service (ExaCS)
- Oracle Exadata Cloud@Customer (ExaCC)<sup>1</sup>
- Oracle Database Cloud Service (DBCS)
- Oracle Compute (IaaS) Virtual Machines and Bare Metal

### **Amazon Web Services**

- Amazon RDS for Oracle <sup>2</sup>
- Amazon EC2 (IaaS) Virtual Machine

**Microsoft Azure:** Azure Virtual Machine (IaaS)

### **Conditions of support**

**1. Conditions of support - ExaCC:** Issues on Oracle Exadata Cloud@Customer will be tested against Oracle Exadata Cloud Service for reproduction purposes.

**2. Conditions of support - Amazon RDS for Oracle:** Please see [Supported Oracle Source and Target Versions](#) for additional clarification on version compatibility.

# Oracle source basic conditions of support

## Non-supported Oracle features

This is a list of commonly used Oracle features which SharePlex does not replicate and are not listed elsewhere in this document. Since both Oracle and SharePlex continually change and improve, this list of exclusions cannot be considered complete. Unless an item is stated here as being supported, assume that SharePlex does not replicate it.

Object/operation/feature	Not supported
Oracle operations	Operations that do not appear in the redo logs. This includes any DML or DDL not in the redo logs, and also PL/SQL packages which do not write results to the redo logs, for example, <b>dbms_shared_pool.keep</b> and related packages.
dbms_scheduler.create_job	This object is not supported.
Flashback	SharePlex does not support the Oracle Flashback Table feature. If the SP_REPLICATE_ALL_DDL parameter is enabled (value of 1), SharePlex may try to replicate the flashback DDL, which will return an error. To perform Flashback Table on a table that is in replication, use the following procedures in the SharePlex Administrator Guide to work around this issue: <ol style="list-style-type: none"><li>1. Remove source objects from replication</li><li>2. Perform the flashback</li><li>3. Add or change objects in an active configuration</li></ol>

## Additional information about data types

### Notes about open target data type support

- Replication of SecureFile LOBS to non-Oracle databases is supported except if the storage specification includes any level of compression, encryption, and/or deduplication.
- Replication of LOB operations generated by **dbms\_job** are not supported when replicating to non-Oracle targets.
- SharePlex applies replicated Oracle data to the target according to the data type of the target column, rather than mapping to a default data type. Corresponding source and target columns must contain compatible data types to ensure successful DML operations.
- If the precision or size of the target data type is not large enough for the data being replicated, the target database may truncate or round the data when SharePlex applies it.

### SharePlex does not support the replication of data from Oracle to open targets for the below Extended Data Types:

- VARCHAR2 (4000-32767)
- NVARCHAR2 (4000-16383)
- RAW (2000-32767)

## Supported / non-supported SharePlex features for Oracle to open targets replication

The following table shows whether specific SharePlex features are supported for replication from Oracle to open targets.

SharePlex feature	Supported open targets
<b>reconcile</b> command (target instantiation)	All
<b>compare/compare using</b> and <b>repair/repair using</b> commands	Not supported
<b>copy/copy using</b> and <b>append/append using</b> commands	Not supported
Hash horizontally partitioned replication	All
Column-based horizontally partitioned replication	All
Vertically partitioned replication	All
Column mapping	All
Key definition	All
Build configuration with scripts	Not supported
Named queues	All
Commit Reduction (feature of Post Enhanced Performance)	All
Dependency Checking (feature of Post Enhanced Performance)	Not supported
Transformation	Not supported
Conflict resolution	PostgreSQL
Peer-to-peer replication (bi-directional)	PostgreSQL
Consolidated replication (many to one)	All
Broadcast replication (one to many)	All
High availability replication (active/passive bi-directional)	PostgreSQL
Change tracking target (CDC)	Not supported
Data encryption	All
Data compression	All
SSH	All
<b>auth_hosts</b> file	All
Monitoring scripts	All
SNMP monitoring	All
Continue posting on error (SP_OPX_CONT_ON_ERR)	All
Suspend on out of sync errors (SP_OPX_OUT_OF_SYNC_SUSPEND)	All
Reduced key (SP_OPX_REDUCED_KEY)	All
Logical Transaction Rollback on out-of-sync transactions	Not supported

## System requirements for replication of OLTP compressed data

This chapter contains the requirements when capturing OLTP compressed data from an Oracle source database and replicating it to a supported target database.

### Supported operating systems

The following operating systems are supported for capture from a supported Oracle database and replication to a supported target database.

SharePlex supports only the 64-bit version of the listed operating systems.

#### For OLTP, SharePlex supports the following operating systems only:

- AIX 7.1, 7.2, and 7.3
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- RHEL Linux 7.x and 8.x
- CentOS Linux 7.x
- Oracle Solaris SPARC 11
- CentOS Linux 7.x and 8.x
- SuSE SLES 12.x and 15.x
- HP-UX 11.31 Itanium

### Supported Oracle database version/s

SharePlex supports the Standard and Enterprise Editions of Oracle 12cR1, 12cR2, 18c, and 19c for replicating the OLTP compressed data.

## Supported objects and operations for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to an Oracle or an open target.

**NOTE:** Replication to targets with a different character set is supported, with limitations. When posting to open target databases, XML files and JMS, SharePlex supports only UNICODE and US7ASCII on the target, but conversion can be performed by an Oracle client installed on the target system. For full details, see the Preinstallation Checklist in the [SharePlex Installation and Setup Guide](#).

### Tables

SharePlex supports the following DML operations on tables:

- INSERT, UPDATE, DELETE, COMMIT, ROLLBACK
- Direct-path loads (SQL\*Loader) (INSERT AND FULL ROLLBACK).

**NOTE:** Replication of partial rollbacks of DLOADs is **not** supported.

The target table must support the column types that are being replicated from the source Oracle table.

**SharePlex supports the following table types for DML operations:**

Supported table type*	Conditions of Support
Regular Oracle tables	None
Index-organized tables	SharePlex <b>does not</b> support: <ul style="list-style-type: none"><li>• Replication to/from index-organized tables that contain LOB or VARRAY columns</li><li>• Replication from a non-index-organized table to an index-organized table</li><li>• SharePlex hash-based horizontal partitioning of index-organized tables</li></ul>
Partitioned tables	None
Views	None
Materialized views	SharePlex does not support replication from a materialized view to a materialized view. SharePlex can replicate the underlying table of a materialized view to a regular target table.

**SharePlex does not support the following table types:**

- Replication to/from nested tables
- Replication to/from clustered tables

**\*SharePlex does not support the following for any table type:**

- Replication to/from Identity columns.
- Replication of rows changed by 'UPDATE WITH CASE' syntax.
- Replication of rows in which data exceeds 319 KB in size, excluding LOB and LONG columns
- Replication of external tables or tables with external partitions

**Sequences**

- Transactional changes to Oracle sequences can be replicated only from Oracle to Oracle.
- To replicate transactional changes to sequences, the supplemental logging of primary and unique keys must be enabled at the database level, or you must enable supplemental logging for primary keys on the **sys.seq\$** table.

**Secured and compressed objects**

SharePlex supports DML operations on secured or compressed objects as described in the following table. See "Conditions of support" following this table for additional information.

<b>Secured/Compressed Object</b>	<b>Can be replicated to:</b>
DML on tables encrypted by Oracle Obfuscation Toolkit	All target types
DML on tables with Transparent Data Encryption (TDE) <sup>1</sup>	All target types
DML on Oracle Label Security (OLS) <sup>2</sup>	All target types
DML on compressed objects: Basic, Advanced Row (OLTP) Compression, HCC <sup>3</sup>	All target types
Direct Load (DLOAD) on compressed objects: Basic, Advanced Row (OLTP) Compression, HCC <sup>3</sup>	All target types

**Conditions of support**

**1. Conditions of support - TDE**

SharePlex supports Tablespace Encryption and Column Encryption, both source and target.

The SharePlex **copy/append** command does not support TDE.

TDE is not supported for sources on RDS.

SharePlex only supports the AES and DES encryption algorithms.

## 2. Conditions of support - OLS

By default, SharePlex cannot process rows that are protected by OLS (Oracle Label Security) because users granted DBA privileges (like SharePlex) do not have enough privileges to access those rows. However, if privilege is granted from the OLSSYS user, SharePlex can support OLS. SharePlex was tested under the following OLS configuration:

- The SharePlex user was granted full privilege to the objects in replication.
- Test tables with OLS security were created.
- Data was replicated using INSERT, UPDATE, DELETE, ROLLBACK, and TRUNCATE operations, and ALTER TABLE to add and drop columns.

**NOTE:** If the OLS policy data label column is defined as hidden, the data in that column cannot be replicated by SharePlex.

**IMPORTANT:** Shareplex does not support OLS policy configuration changes on tables during active replication. Users need to apply these configurations before activating the configuration.

## 3. Conditions of support - compression

For HCC compression: SharePlex does not support query low compression. Supported types of compression are query high, archive low and archive high.

For Advanced Row (OLTP) Compression: Under certain conditions, Oracle does not provide enough information in the redo log for SharePlex to replicate a DML operation on a OLTP compressed object. Testing of OLTP compressed objects is advised.



## Oracle to open targets DDL support

SharePlex provides default and optional DDL support.

**NOTE:** ALTER TABLE to ADD COLUMN and ALTER TABLE to DROP COLUMN are supported on Basic, Advanced Row (OLTP) Compression, and HCC compressed Oracle objects for replication to all Oracle and open targets.

### SharePlex does not support:

- ANALYZE TABLE and ANALYZE INDEX
- DDL to ALTER TABLE ADD OVERFLOW to an IOT in replication
- DDL operations issued by the SharePlex database user
- DDL to ALTER INDEX to an IOT in replication

SharePlex provides limited DDL support for replication from Oracle to open targets. The involved objects must be listed in the active configuration file explicitly or with a wildcard. There is no optional DDL support for replication from Oracle to cross platforms.

**The default Oracle to open target configuration is represented by the following parameter setting:**

```
SP_OCT_REPLICATE_DDL=3
```

See "Table Notes" following this table for additional information.

Supported object	Supported Operation
Table and IOT	Truncate <sup>1</sup>
	Alter table add column <sup>2</sup>
	Alter table drop column

### TABLE NOTES:

- TRUNCATE TABLE is not supported from Oracle compressed objects to open targets.
- The default mappings of Oracle data types to their open target counterpart for replicated ALTER TABLE ADD COLUMN DDL are shown in the "Supported Data type" section of the respective target. When SharePlex adds the column, it defines it with the default data type. This mapping applies to the entire configuration (not per table).

# Oracle to Azure Event Hubs replication

SharePlex supports replication from Oracle to Azure Event Hubs, according to the details below.

## Supported target operating systems

SharePlex replicates remotely to the Azure Event Hubs service. Remote replication from the following operating systems is supported:

- CentOS Linux 7.x and 8.x
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- RHEL 7.x, and 8.x
- SuSE SLES 12.x and 15.x

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported Azure Event Hubs target

**Supported platform as a service:** Azure Event Hubs

## Supported file types

- XML file  
For XML supported data type information, see [XML Supported Data Types](#).
- JSON file  
For JSON supported data type information, see [JSON Supported Data Types](#).

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to an Azure Event Hubs target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to an Azure Event Hubs target. For additional information, see [Oracle to open target DDL support](#).

# Oracle to File Output replication

SharePlex supports replication from Oracle to File Output, according to the details below.

## Supported target operating systems

### Supported operating systems via native installation:

- AIX 7.1, 7.2, and 7.3
- CentOS Linux 7.x and 8.x
- HP-UX 11.31 Itanium
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- Oracle Solaris SPARC 11.4
- Oracle Solaris x86 11.4
- RHEL 7.x and 8.x
- SuSE SLES 12.x and 15.x

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported file types

- XML file
- SQL file
- JSON file

## XML supported data types

This mapping applies to all targets that receive messages as XML:

- File in XML format
- JMS
- Kafka
- Azure/Kafka Event Hubs

Oracle	XML
BINARY_DOUBLE	decimal
BINARY_FLOAT	decimal
BLOB	base64Binary
CHAR	string
CLOB	string
DATE	dateTime
INTERVAL DAY TO SECOND	dayTimeDuration
INTERVAL YEAR TO MONTH	yearMonthDuration
LONG	string
NCHAR	string
NCLOB	string
NUMBER	decimal
NVARCHAR2	string
RAW	base64Binary
ROWID	string
TIMESTAMP	dateTime
TIMESTAMP WITH LOCAL TIME ZONE	dateTimeStamp
TIMESTAMP WITH TIME ZONE	dateTimeStamp
VARCHAR2	string
VARRAY	Post maps the data types in the source VARRAY to the appropriate XML data types. Only certain data types in a VARRAY are supported. See the conditions of support.

### Conditions of support

Only the following data types in a VARRAY are supported by SharePlex when replicating to XML output:

- BINARY\_FLOAT
- VARCHAR2
- BINARY\_DOUBLE
- NUMBER
- TIMESTAMP (This is converted to a DATE data type without microseconds in XML output)
- DATE
- UDT (only if it contains one of the data types in this list)

See [Conditions of support](#) for the additional conditions of support for the above-mentioned supported data types.

## JSON supported data types

This mapping applies to all targets that receive messages as JSON:

- File in XML format
- JMS
- Kafka
- Azure/Kafka Event Hubs

Oracle	JSON
BINARY_DOUBLE	Number
BINARY_FLOAT	Number
BLOB	String containing base64 encoded data
CHAR	String
CLOB	String
DATE	String containing date
INTERVAL DAY TO SECOND	String containing interval
INTERVAL YEAR TO MONTH	String containing interval
LONG	String
NCHAR	String
NCLOB	String
NUMBER	Number
NVARCHAR2	String
RAW	String containing hex encoded data
ROWID	String
TIMESTAMP	String containing timestamp
TIMESTAMP WITH LOCAL TIME ZONE	String containing timestamp
TIMESTAMP WITH TIME ZONE	String containing timestamp
VARCHAR2	String

**Conditions of support:** See [Conditions of support](#) for the conditions of support for the above-mentioned supported data types.

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to a File Output target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to a File Output target. For additional information, see [Oracle to open target DDL support](#).

# Oracle to HANA replication

SharePlex for Hana is in limited support effective February 1, 2022. SharePlex supports replication from Oracle to HANA, according to the details below.

## Supported Hana targets

SAP HANA 1.0 SPS 11

## Supported data types

SharePlex supports the following data types for replication from Oracle to Hana:

Oracle	HANA
BINARY_DOUBLE	DOUBLE
BINARY_FLOAT	DOUBLE
BLOB	BLOB
CHAR (n)	CHAR (n)
CLOB	CLOB
DATE	TIMESTAMP
LONG	CLOB
LONGRAW	BLOB
NCHAR (n)	NCHAR (n)
NCLOB	NCLOB
NUMBER	DECIMAL
NUMBER (p,0:)	DECIMAL (p,s)
NUMBER (p,s)	DECIMAL
NVARCHAR2 (n)	NVARCHAR (n)
RAW (n)	VARBINARY (n)
TIMESTAMP (p)	TIMESTAMP
VARCHAR2 (n)	VARCHAR (n)

**Conditions of support:** See [Conditions of support](#) for the conditions of support for the above-mentioned supported data types.

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to a Hana target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to a Hana target. For additional information, see [Oracle to open target DDL support](#).



# Oracle to JMS Message Queues replication

SharePlex supports replication from Oracle to JMS Message Queues, according to the details below.

## Supported target operating systems

**Native SharePlex installation is supported on the below operating systems:**

- AIX 7.1 and 7.2
- CentOS Linux 7.x and 8.x
- HP-UX 11.31 Itanium
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- Oracle Solaris SPARC 11.4
- Oracle Solaris x86 11.4
- RHEL 7.x, and 8.x
- SuSE SLES 12.x and 15.x

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported JMS Message Queues

- JMS - Apache ActiveMQ 5.8
- JMS - IBM MQ 8

## Supported file types

- XML file  
For XML supported data type information, see [XML Supported Data Types](#).
- JSON file  
For JSON supported data type information, see [JSON Supported Data Types](#).

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to a JMS Message Queues target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to a JMS Message Queue target. For additional information, see [Oracle to open target DDL support](#).



# Oracle to Kafka replication

SharePlex supports replication from Oracle to Kafka, according to the details below.

## Supported target operating systems

### Supported operating systems via native installation:

- CentOS Linux 7.x and 8.x
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- RHEL 7.x, and 8.x
- SuSE SLES 12.x and 15.x

### Remote replication from the following operating systems is supported:

- CentOS Linux 7.x and 8.x
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- RHEL 7.x, and 8.x
- SuSE SLES 12.x and 15.x

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported Kafka targets

Apache Kafka 0.8.x, 0.9.x, 0.10.x, 0.11.x, 1.0.x, 1.1.x, 2.0.x, 2.1.0, 2.3.1, 2.5.0, and 3.0

### We test and reproduce issues against:

- Apache Kafka
- Confluent Kafka

**NOTE:** If you would like to use a different vendor who provides their own Kafka distribution or provides a Kafka compliant interface, you are welcome to do so. From a support perspective, our support and development teams will share any Kafka broker errors that SharePlex receives and also ensure SharePlex itself is working properly to capture data, the target configuration formats in SharePlex are correct, and the SharePlex poster is posting or attempting to post according to the Kafka versions under support. If there are SharePlex issues with Kafka support that can be reproduced on Apache Kafka or otherwise demonstrated to be definitely associated with SharePlex, our team will address those as standard Kafka issues.

## Supported file types

- XML file  
For XML supported data type information, see [XML Supported Data Types](#).

- JSON file  
For JSON supported data type information, see [JSON Supported Data Types](#).

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to a Kafka target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to a Kafka target. For additional information, see [Oracle to open target DDL support](#).

# Oracle to MySQL replication

SharePlex supports replication from Oracle to MySQL, according to the details below.

## Supported target operating systems

### Supported operating systems via native installation:

RHEL 7.x and 8.x

### Remote replication from the following operating systems is supported:

RHEL 7.x and 8.x

### Supported target operating systems via remote replication:

- AIX 7.1, 7.2, and 7.3
- CentOS Linux 7.x and 8.x
- HP-UX 11.31 Itanium
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- Oracle Solaris SPARC 11.4
- Oracle Solaris x86 11.4
- RHEL 7.x and 8.x
- SuSE SLES 12.x and 15.x
- Windows Server 2016 and 2019

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported target versions and ODBC requirements

MySQL 5.5, 5.6, 5.7, and 8

**ODBC driver requirement:** MySQL ODBC Drivers 8.0.26 for Linux

## Supported target cloud platforms

### Amazon Web Services

- Amazon RDS for MySQL
- Amazon Aurora

### Microsoft Azure

- Azure Virtual Machine (IaaS)
- MySQL Azure database (PaaS)

## Supported data types

SharePlex supports the following data types for replication from Oracle to MySQL:

Oracle	MySQL
BINARY_DOUBLE <sup>1</sup>	DOUBLE
BINARY_FLOAT	DOUBLE
BLOB	LOB
CHAR (n)	CHAR (n)
CLOB	LONGTEXT
DATE	DATETIME (0)
LONG	LONGTEXT
LONGRAW	LOB
NUMBER	DOUBLE
NUMBER (p,0:)	NUMERIC (p,s)
NUMBER (p,s)	DOUBLE
RAW (n)	VARBINARY (n)
TIMESTAMP (7:9) <sup>2</sup>	DATETIME (6)
TIMESTAMP (p) <sup>2</sup>	DATETIME (p)
VARCHAR2 (n)	VARCHAR (n)

### Conditions of support

1. Because Oracle and MySQL handle this data type differently, there may be a very small difference in precision between the value of the source and the value of the target row. You may see the difference when viewing the data from SQL\*Plus or other utility, but SharePlex will not report this difference as an out-of-sync condition.
2. If the MySQL target database is earlier than version 5.6.4, the fractional seconds will be truncated. Earlier versions did not support fractional seconds.

See [Conditions of support](#) for the additional conditions of support for the above-mentioned supported data types.

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to a MySQL target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to a MySQL target. For additional information, see [Oracle to open target DDL support](#).



# Oracle to Oracle replication

SharePlex supports replication from Oracle to Oracle, according to the details below.

## Supported target operating systems

### Supported operating systems via native installation:

- AIX 7.1, 7.2, and 7.3
- CentOS Linux 7.x and 8.x
- HP-UX 11.31 Itanium
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- Oracle Solaris SPARC 11.4
- Oracle Solaris x86 11.4
- RHEL 7.x and 8.x
- SuSE SLES 12.x and 15.x

### Remote replication from the following operating systems is supported:

- AIX 7.1, 7.2, and 7.3
- CentOS Linux 7.x and 8.x
- HP-UX 11.31 Itanium
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- Oracle Solaris SPARC 11.4
- Oracle Solaris x86 11.4
- RHEL 7.x and 8.x
- SuSE SLES 12.x and 15.x

### Supported target operating systems via remote replication:

All platforms listed above, plus Windows Server 2016 and 2019, are supported via remote replication.

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported target versions

SharePlex supports the Standard and Enterprise Editions of Oracle 12cR1, 12cR2, 18c, and 19c.

### NOTES:

- Unless specified, Oracle, RAC, and ASM are supported for the same versions.
- SharePlex supports only the 64-bit version of Oracle Database
- In addition to the Supported Operating Systems for Oracle and the Supported Cloud Platforms for Oracle, the Oracle versions listed above are also supported when running on an Oracle Exadata Database Machine.
- Amazon RDS for Oracle 12cR1 (supported 12cR1 versions are 12.1.0.2.v7 or later) and 19c. Support for Oracle features on Amazon RDS is limited to the default option groups: default:oracle-ee-12-1, default:oracle-ee-19, and default:oracle-se2-19.

## Supported target cloud platforms

### Oracle Cloud Infrastructure

- Oracle Exadata Cloud Service (ExaCS)
- Oracle Exadata Cloud@Customer (ExaCC)<sup>1</sup>
- Oracle Database Cloud Service (DBCS)
- Oracle Compute (IaaS) Virtual Machines and Bare Metal

### Amazon Web Services

- Amazon RDS for Oracle <sup>2</sup>
- Amazon EC2 (IaaS) Virtual Machine

### Microsoft Azure

Azure Virtual Machine (IaaS)

### Conditions of support

**1. Conditions of support - ExaCC:** Issues on Oracle Exadata Cloud@Customer will be tested against Oracle Exadata Cloud Service for reproduction purposes.

**2. Conditions of support - Amazon RDS for Oracle:** Please see [Supported Oracle Source and Target Versions](#) for additional clarification on version compatibility.

## Supported data types

SharePlex supports the following Oracle data types for replication to Oracle targets. See the [Conditions of support](#) for additional information.

- ANYDATA <sup>1</sup>
- B-FILE
- BINARY DOUBLE
- BINARY FLOAT
- BLOB <sup>2</sup>
- CHAR
- CLOB <sup>2</sup>
- DATE
- INTERVAL
- LONG RAW<sup>2</sup>
- LONG <sup>2</sup>
- NCHAR
- NCLOB <sup>3</sup>
- NUMBER
- NVARCHAR2 <sup>8</sup>
- RAW <sup>8</sup>
- ROWID
- SDO\_GEOMETRY
- TIMESTAMP
- TIMESTAMP WITH LOCAL TIME ZONE
- TIMESTAMP WITH TIME ZONE
- UDT (User Defined Type)<sup>5</sup>
- UROWID
- VARCHAR
- VARCHAR2 <sup>8</sup>
- VARRAY collectors
- XMLTYPE <sup>4</sup>

**NOTE:** SharePlex supports columns that are defined as INVISIBLE.

## Conditions of support

### 1. Conditions of support - ANYDATA

- Replication of ANYDATA is supported, except when it contains a UDT or the storage is defined as SecureFile LOB with compression. SecureFile LOB without compression is supported. Only the following data types within ANYDATA are supported by SharePlex:
  - CHAR
  - DATE
  - NUMBER
  - RAW
  - VARCHAR
  - VARCHAR2
  - TIMESTAMP
- A data type within an ANYDATA type must be in-row (inside the column data). Oracle encapsulates the ANYDATA type as an in-row secure file LOB. If the encapsulated data is longer than the length allowed for an in-row LOB, that data appears as out-of-row LOB data. SharePlex assumes that the encapsulated data always appears as in-row LOB.

### 2. Conditions of support - LONG and LOB (BLOB, CLOB)

- Any table that contains a LOB or LONG should have a primary key or unique key defined on it. If a table does not have a key, SharePlex builds its own key from all of the columns except LONGs or LOBs. If a LOB or LONG is the only difference between two rows that otherwise satisfy the Post WHERE clause, SharePlex cannot guarantee that the correct row will be updated.
- SharePlex supports SecureFiles LOBs as follows:
  - Logging must be enabled.
  - SharePlex supports uncompressed SecureFiles LOBS and SecureFiles LOBS with high or medium compression
  - SecureFiles LOBS are not supported when the storage specification includes encryption and/or deduplication.
- SharePlex does not support LONG and LONG\_RAW data types in a configuration where transformation or conflict resolution are performed.

### 3. Conditions of support - NCLOB

NCLOBs are not supported by Compare/Repair if the source and target have different character sets.

### 4. Conditions of support - XMLTYPE

SharePlex supports the replication of XMLTYPE stored as CLOB and BINARY. SharePlex does not support XMLTYPE stored as OBJECT RELATIONAL. Additionally, the following applies:

- XMLTYPE stored as BINARY is not supported when the storage is defined as SecureFile LOB with compression. SecureFile LOB without compression is supported.

- Binary XMLTypes are not supported by Compare/Repair when the source and target character sets are different and require character set conversion.
- Compare/Repair does not support comparison of XMLTYPE when the source and target have different storage clauses. Compare/Repair only supports compare/repair when source and target are both stored as BINARY or both are stored as CLOB.

## 5. User-defined types

SharePlex does not support abstract data types and VARRAYs in a configuration where the SharePlex conflict resolution feature is performed.

**NOTE:** SharePlex replicates tables with the UDT fields in the base type ONLY. In case of columns containing multiple subtypes, replication is applicable only for base type fields.

## 6. General

If the precision or size of the target data type is not large enough for the data being replicated, the data may be truncated or rounded by the database when applied.

## 7. BINARY DOUBLE and BINARY FLOAT

The BINARY DOUBLE and the BINARY FLOAT data types are not supported for the **copy** command.

## 8. Extended Data Types

- Extended Data Types are not supported for the **Copy** command.
- Extended Data Types are not supported on a key column. The keys that do not support the Extended Data Types include:
  - Primary key on the Oracle table
  - Unique key on the Oracle table
- Horizontal partitioning is not supported by tables containing the Extended Data Type columns.
- SharePlex does not replicate data with Extended Data Type when target type is JMS Message Queues, File output (XML, JSON, SQL), Event Hubs, or Kafka.

## Supported operations and objects for DDL replication

SharePlex provides default and optional DDL support.

**NOTE:** ALTER TABLE to ADD COLUMN and ALTER TABLE to DROP COLUMN are supported on Basic, Advanced Row (OLTP) Compression, and HCC compressed Oracle objects for replication to all Oracle and open targets.

### SharePlex does not support:

- ANALYZE TABLE and ANALYZE INDEX
- DDL to ALTER TABLE ADD OVERFLOW to an IOT in replication
- DDL operations issued by the SharePlex database user
- DDL to ALTER INDEX to an IOT in replication
- During DDL replication, data containing the ALTER statement related to Oracle extended statistics—'Virtual by User'— is not supported. Oracle also does not recommend to use the extended statistics 'Virtual by User'.

### DDL on objects listed in the active configuration file

SharePlex supplies default and optional DDL replication for objects whose **names are listed in the configuration file explicitly or by wildcard**. See "Conditions of support" following this table for additional information.

For details about the controlling parameter, see the [SharePlex Reference Guide](#).

Supported object	Supported DDL Operation	Enabled by default?	Controlling parameter
Table and IOT <b>(when they exist in the source at the time of configuration activation)</b>	Truncate  Alter to add, drop, modify columns  Alter to add, modify, drop, split, coalesce, move, truncate, exchange partition or subpartition <sup>1</sup>  Drop Table	<b>Yes</b>	SP_OCT_REPLICATE_DDL=3
Table and IOT <b>(when they are added to the source after configuration activation)</b>	Create  Create as Select <sup>2</sup>	<b>Yes</b>	SP_OCT_AUTOADD_ENABLE=1
Table	Alter Table Rename	Yes	SP_OCT_DDL_UPDATE_CONFIG=1
Index	Create  Alter  Drop	<b>Yes</b>	SP_OCT_AUTOADD_ENABLE=1

Supported object	Supported DDL Operation	Enabled by default?	Controlling parameter
Materialized View <sup>3</sup>	Create Drop	No	SP_OCT_AUTOADD_ENABLE=1 and SP_OCT_AUTOADD_MVIEW=1 and SP_SYS_TARGET_COMPATIBILITY=8.6.2 or higher
Sequences <sup>4</sup>	Create, Drop	No	SP_OCT_AUTOADD_ENABLE=1 and SP_OCT_AUTOADD_SEQ=1 and SP_SYS_TARGET_COMPATIBILITY=8.6.3 or higher
Trigger	Create, Drop	No	SP_OCT_REPLICATE_TRIGGER=1
Synonym	Create, Drop	No	SP_OCT_REPLICATE_SYNONYM=1
Grant <sup>5</sup>	Create, Drop	No	SP_OCT_REPLICATE_GRANT=1

## Conditions of support

1. ALTER TABLE has the following conditions of support:
  - ALTER TABLE DDL that involves multiple tables, such as EXCHANGE PARTITION between tables, requires all tables involved to be in replication.
  - Default DDL support for ALTER TABLE on partitions/subpartitions applies to user-named interval partitions/subpartitions. For system-named (system generated) interval partitions/subpartitions, SharePlex supports only ALTER TABLE to DROP and TRUNCATE the system-named partitions. To enable support for DROP and TRUNCATE of system-named partitions, set the SP\_OCT\_TRUNC\_PARTITION\_BY\_ID parameter to 1, and ensure that both source and target are updated to SharePlex version 8.6.4 or later. **NOTE:** This requirement has changed from previous SharePlex releases in that the parameter must now be set regardless of the Oracle version, including for Oracle 12.2 and later.
  - SharePlex does not support TRUNCATE of a system-generated sub-partition if the sub-partition is empty. In such cases, Post stops with error SP-OPO01002. To configure Post to ignore this error, stop Post, set the SP\_OPO\_CONT\_ON\_ERR parameter to 1, and add error number SP-OPO01002 to the top of the **oramsglist** file. See the [SharePlex Reference Guide](#) for more information about this parameter.
2. For CREATE TABLE AS SELECT, SharePlex supports the following data types: LONG, DATE, RAW, LONG RAW, ROWID, LONG VARCHAR, CHAR, CLOB, BLOB, CFILE, BFILE, TIMESTAMP, INTERVAL YEAR TO MONTH, INTERVAL DAY TO SECOND, VARCHAR2, NUMBER, and ANYDATA.
3. For CREATE MATERIALIZED VIEW the following applies:
  - SharePlex supports the following data types for CREATE MATERIALIZED VIEW: LONG, DATE, RAW, LONG RAW, ROWID, UROWID, LONG VARCHAR, CHAR, CLOB, BLOB, CFILE, BFILE, TIMESTAMP, INTERVAL YEAR TO MONTH, INTERVAL DAY TO SECOND, VARCHAR2, NUMBER, and ANYDATA. SharePlex does not support ALTER MATERIALIZED VIEW.
  - SharePlex converts a CREATE MATERIALIZED VIEW to a CREATE TABLE, applies the CREATE TABLE to the target, and then replicates the DML that populates the view. SharePlex does not replicate materialized views to materialized views.
4. To replicate sequences, the supplemental logging of primary and unique keys must be enabled at the database level, or you must enable supplemental logging for primary keys on the **sys.seq\$** table.
5. Amazon RDS restricts DBA users from issuing the GRANT command. Because SharePlex runs as the DBA user, SharePlex cannot replicate GRANT to or from an RDS database.



## DDL on objects not listed in the active configuration file

SharePlex provides expanded DDL support for Oracle objects that are not listed in the configuration file. SharePlex replicates the DDL statements for these objects, but does not maintain synchronization of the objects through DML replication. Expanded DDL replication is optional and is enabled with the following parameter setting:

```
SP_OCT_REPLICATE_ALL_DDL=1
```

**NOTE:** Expanded DDL replication supports not only tables and sequences but also a wide range of other objects such as procedures, functions, users, and views, which are not part of replication. Some of these objects may have underlying objects that *are in replication*. In those cases, Expanded DDL replication applies to the underlying objects in replication, as well as to the object that is not in replication.

See "Table Notes" following this table for additional information.

Supported object	Supported Operation
Table and IOT	Create table
	Create table as select
	Alter table add column
	Alter table drop column
	Drop table
	Truncate
	Comment on table
	Comment on columns
	Associate Statistics
	Disassociate Statistics
Cluster	Create cluster
	Crop cluster
Sequence	Create
	Drop
	Alter

Supported object	Supported Operation
Partition/ Subpartition	Add
	Split
	Merge
	Drop
	Modify
	Coalesce
	Exchange
	Move
	Truncate
	Rename
	Set
Index	Create
	Alter
	Drop
View	Create
	Alter
	Drop
	Comment on view
Synonym	Create
	Drop
Directory <sup>1</sup>	Create
	Drop
User-defined type	Create type
	Alter type
	Drop type
	Create type body
	Drop type body
Stored procedure	Create
	Alter
	Drop
Stored function	Create
	Alter
	Drop

Supported object	Supported Operation
Package	Create package
	Create package body
	Alter package
	Alter package body
	Drop package
	Drop package body
User	Create user
	Alter user
	Drop user
	Grant <sup>1</sup>
	Revoke
Role	Create role
	Alter role
	Drop role
	Grant <sup>1</sup>
	Revoke

**TABLE NOTES:**

Amazon RDS restricts DBA users from issuing certain commands on an Amazon RDS database instance. Because SharePlex runs as the DBA user, SharePlex cannot replicate the following commands to or from an RDS database:

- CREATE or DROP DIRECTORY
- GRANT

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to an Oracle target. For additional information, see [Supported Operations and Objects for DML Replication](#).

# Oracle to PostgreSQL replication

SharePlex supports replication from Oracle to PostgreSQL, according to the details below.

## Supported target operating systems

### Supported operating systems via native installation:

RHEL 7.x and 8.x

### Remote replication from the following operating systems is supported:

RHEL 7.x and 8.x

### Supported target operating systems via remote replication:

All platforms listed above, plus Windows Server 2016 and 2019, are supported via remote replication.

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported target versions and ODBC requirements

PostgreSQL 9.4, 9.5, 9.6, 10, 13.4, 13.6, and 14.1

**ODBC driver requirement:** pgsqll- 13.x and 14.x

## Supported target cloud platforms

### Oracle Cloud Infrastructure

- Oracle Compute (IaaS) Virtual Machines and Bare Metal

### Amazon Web Services

- Amazon RDS for PostgreSQL
- Amazon Aurora
- Amazon EC2 (IaaS) Virtual Machine

### Microsoft Azure

- Azure Virtual Machine (IaaS)
- Azure DBaaS

## Supported data types

SharePlex supports the following data types for replication from Oracle to PostgreSQL:

Oracle	PostgreSQL
BINARY_DOUBLE	DOUBLE PRECISION
BINARY_FLOAT	REAL
CHAR (n)	CHAR (n)
CHAR (n CHAR)	CHAR (n)
CLOB	TEXT
DATE	DATE
LONG	TEXT
NCHAR (n)	CHAR (n)
NCLOB	TEXT
NUMBER	NUMERIC
NUMBER (p,0:)	NUMERIC (p,s)
NUMBER (p,s)	NUMERIC
NVARCHAR2 (n)	VARCHAR (n)
TIMESTAMP (7:9)	TIMESTAMP (6)
TIMESTAMP (p)	TIMESTAMP (p)
TIMESTAMP (7:9) WITH TIME ZONE	TIMESTAMP (6) WITH TIME ZONE
TIMESTAMP (p) WITH TIME ZONE	TIMESTAMP (p) WITH TIME ZONE
TIMESTAMP (7:9) WITH LOCAL TIME ZONE	TIMESTAMP (6)
TIMESTAMP (p) WITH LOCAL TIME ZONE	TIMESTAMP (p)
VARCHAR2 (n)	VARCHAR (n)
VARCHAR2 (n CHAR)	VARCHAR (n)
BLOB	BYTEA

**Conditions of support:** See [Conditions of support](#) for the conditions of support for the above-mentioned supported data types.

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to a PostgreSQL target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to a PostgreSQL target. For additional information, see [Oracle to open target DDL support](#).

# Oracle to Snowflake replication

SharePlex supports replication from Oracle to Snowflake, according to the details below.

## Supported operating systems

SharePlex replicates remotely to Snowflake. Remote replication from the following operating systems is supported:

Red Hat Linux version 7.x, 8.x

**NOTE:** SharePlex Snowflake supports only the 64-bit version of the listed operating systems.

## Supported target versions and ODBC requirements

Snowflake 6.31 Enterprise, Community version

**ODBC driver requirement:** Snowflake 2.24.2

### LIMITATIONS:

The following ODBC driver related limitations are observed while replicating data from Oracle to Snowflake:

- The following technical issues are identified with the Snowflake driver. Hence, we recommend you use the Snowflake ODBC Driver version 2.24.2.
  - Connection timeout issue with Snowflake ODBC Driver v2.24.3 and above
  - With Batch transactions, Snowflake can display `Schema Not Found` error with Snowflake ODBC Driver v. 2.25.4 and above.

## Supported data types

SharePlex supports the following data types for replication from Oracle to Snowflake:

Oracle	Snowflake
CLOB	TEXT
NUMBER	INT, INTEGER, NUMBER
CHAR(n)	VARCHAR(n)
CLOB	VARCHAR(n)
NCHAR	CHAR(n)
VARCHAR2(n)	VARCHAR(n)
CLOB	VARCHAR(n)
NCLOB	TEXT

Oracle	Snowflake
CLOB	VARCHAR(n)
LONG	TEXT
BLOB	BINARY, VARBINARY
RAW(n)	VARBINARY
LONGRAW	VARBINARY
BINARY_FLOAT	REAL
NUMBER	SMALLINT
NUMBER	BIGINT
NUMBER	NUMERIC, DECIMAL
DATE	DATE
BINARY_DOUBLE	DOUBLE PRECISION
TIMESTAMP	TIMESTAMP
TIMESTAMP_TZ	TIMESTAMP_TZ

**NOTE:** It is anticipated that the Snowflake DB's default "HEX" format for binary type will be maintained for Oracle binary to Snowflake binary data type replication. Since source Oracle DB binary data is stored only in "HEX" format, Shareplex does not guarantee data integrity for any other format.

### Conditions of support

- **Char(n) data type** - In Oracle, Char(n) is a fixed-size data type. If you insert char data with a length less than "n" into the "Char(n)" column, the remaining slots (n - length) are padded with space to occupy the complete "n" memory positions. Snowflake uses VARCHAR(n) for char storage since Snowflake lacks a comparable fixed-length character data type and only saves char data up to its length. Live replication will ensure that char column data is correctly copied. However, if users are manually inserting data into Snowflake for the equivalent of a Char(n) Oracle column, then the user will need to handle padding as well to occupy the full "n" length so that data will be in sync in both the source and target DB.
- **Binary & Text data types** - Snowflake Binary & Text data types have size limitation of 8 MB, so Oracle's advance Data type replication will be restricted to max 8 MB size limit of equivalent counterpart. Refer table below.

Oracle Data type	Max Size	Snowflake Data type	Max Size
LONG	2 GB	TEXT	8 MB of unicode chars
CLOB	4 GB	TEXT	8 MB of unicode chars
LONGRAW	2 GB	BINARY or VARBINARY	8 MB
BLOB	4 GB	BINARY or VARBINARY	8 MB

See [Conditions of support](#) for the additional conditions of support for the above-mentioned supported data types.



## Supported operations and objects for DML replication

SharePlex supports DML operations on tables, with some conditions. DML can be replicated from an Oracle source to a Snowflake target.

### Tables

SharePlex supports the following DML operations on tables when replicating data from an Oracle source to the Snowflake target:

- Singular and bulk operation - Insert with key(s)/ non key(s)
- Singular and bulk operation - Update with key(s)/ non key(s)
- Singular and bulk operation - Delete with key(s)/ non key(s)

#### LIMITATIONS:

The following DML operations related limitations are observed while replicating data from Oracle to Snowflake:

- Slowness while performing DML operations
  - **Single Insert:** Frequent commits and rollbacks can cause slowness in replication.
  - **Batch Inserts:** Insert with advance data types [target Snowflake data types: TEXT and BINARY] can cause significant slowness in replication for data with plain text or binary JSON and XML.
  - **Single Update and Delete :** Frequent commits and rollbacks can cause slowness.
  - **Batch Update and Delete:** The Snowflake ODBC driver does not support batching of transactions. It can cause significant slowness in replication.

For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex does not support DDL operations and objects when replicating data from an Oracle source to a Snowflake target.

# Oracle to SQL Server replication

SharePlex supports replication from Oracle to SQL Server, according to the details below.

## Supported target operating systems

The following operating systems are supported for SQL Server database. SharePlex supports only the 64-bit version of the listed operating systems.

### Supported operating systems via native installation:

RHEL 7.x and 8.x

### Remote replication from the following operating systems is supported:

RHEL 7.x and 8.x

### Supported target operating systems via remote replication:

All platforms listed above, plus Windows Server 2016 and 2019, are supported via remote replication.

## Supported target versions and ODBC requirements

SQL Server 2008, 2008 R2, 2012, 2014, 2016, 2017, and 2019

### ODBC driver requirement:

- Microsoft ODBC Driver 17 for SQL Server
- Microsoft ODBC Driver 18 for SQL Serve

## Supported target cloud platforms

### Amazon Web Services

Amazon EC2 (IaaS) Virtual Machine

### Microsoft Azure

- Azure Virtual Machine (IaaS)
- Azure SQL Database
- Azure SQL Managed Instance

## Supported data types

SharePlex supports the following data types for replication from Oracle to SQL Server:

Oracle	SQL Server
ANYDATA	VARIANT
BINARY_DOUBLE	FLOAT (53)
BINARY_FLOAT	FLOAT (24)
BLOB	VARBINARY (MAX)
CHAR (n)	CHAR (n)
CHAR (n CHAR)	CHAR (n)
CLOB	VARCHAR (MAX)
DATE	DATETIME2 (7)
LONG	VARCHAR (MAX)
LONGRAW	VARBINARY (MAX)
NCHAR (n)	NCHAR (n)
NCLOB	NVARCHAR (MAX)
NUMBER	FLOAT (53)
NUMBER (p,0:)	NUMERIC (p,s)
NUMBER (p,s)	FLOAT (53)
NVARCHAR2 (n)	NVARCHAR (n)
RAW (n)	VARBINARY (n)
TIMESTAMP (8:9)	DATETIME2 (7)
TIMESTAMP (p)	DATETIME2 (p)
TIMESTAMP (8:9) WITH TIME ZONE	DATETIMEOFFSET (7)
TIMESTAMP (p) WITH TIME ZONE	DATETIMEOFFSET (p)
VARCHAR2 (n)	VARCHAR (n)
VARCHAR2 (n CHAR)	VARCHAR (n)

**Conditions of support:** See [Conditions of support](#) for the conditions of support for the above-mentioned supported data types.

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables and sequences, with some conditions. DML can be replicated from an Oracle source to an SQL Server target. For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex supports DDL operations on tables and sequences, with some conditions. DDL can be replicated from an Oracle source to an SQL Server target. For additional information, see [Oracle to open target DDL support](#).

# System Requirements and Conditions of Support When Replicating from PostgreSQL

This chapter contains the requirements when capturing from a PostgreSQL database and replicating to supported target databases.

## PostgreSQL source basics

This section contains the requirements for a PostgreSQL database as a source when capturing from a PostgreSQL database and replicating to supported target databases.

## Supported operating systems

The following operating systems are supported for capture from a supported PostgreSQL database and replication to supported target database. For a list of supported source and target databases for PostgreSQL capture, see [Supported Source and Target Combinations](#).

SharePlex supports only the 64-bit version of the listed operating systems.

### Supported operating systems via native installation

RHEL 7.x and 8.x

## Supported versions and ODBC requirements

PostgreSQL 13.x and 14.x

**ODBC driver requirement:** pgsqll- 13.x and 14.x

## Supported cloud platforms

### Amazon Web Services:

Amazon EC2 (IaaS) Virtual Machine

### Microsoft Azure:

Azure Virtual Machine (IaaS)

## PostgreSQL source basic conditions of support

### Supported / non-supported SharePlex features for PostgreSQL to Oracle and open targets replication

The following table shows whether specific SharePlex features are supported for replication from PostgreSQL to Oracle and open targets .

SharePlex feature	Supported targets
<b>reconcile</b> command (target instantiation)	Oracle, PostgreSQL
<b>compare/compare using</b> and <b>repair/repair using</b> commands	Not supported
<b>copy/copy using</b> and <b>append/append using</b> commands	Not supported
Hash horizontally partitioned replication	PostgreSQL
Column-based horizontally partitioned replication	PostgreSQL
Vertically partitioned replication	PostgreSQL, Oracle
Column mapping	PostgreSQL, Oracle, SQL Server, Kafka, Snowflake
Key definition	PostgreSQL, Oracle
Build configuration with scripts	Not supported
Named queues	PostgreSQL, Oracle, SQL Server, Kafka, Snowflake
Commit Reduction (feature of Post Enhanced Performance)	PostgreSQL, Oracle, SQL Server, Kafka, Snowflake
Dependency Checking (feature of Post Enhanced Performance)	Not supported
Transformation	Not supported
Conflict resolution	PostgreSQL, Oracle
Peer-to-peer replication (bi-directional)	PostgreSQL, Oracle
Consolidated replication (many to one)	PostgreSQL, Oracle, SQL Server, Kafka, Snowflake
Broadcast replication (one to many)	PostgreSQL, Oracle, SQL Server, Kafka, Snowflake
High availability replication (active/passive bi-directional)	Not supported
Change tracking target (CDC)	Not supported
Data encryption	Not supported
Data compression	Not supported
SSH	PostgreSQL, Oracle, SQL Server, Kafka, Snowflake
<b>auth_hosts</b> file	Not supported
Monitoring scripts	Not supported

<b>SharePlex feature</b>	<b>Supported targets</b>
SNMP monitoring	Not supported
Continue posting on error (SP_OPX_CONT_ON_ERR)	PostgreSQL, SQL Server, Kafka, Snowflake
Suspend on out of sync errors (SP_OPX_OUT_OF_SYNC_SUSPEND)	PostgreSQL, SQL Server, Kafka, Snowflake
Reduced key (SP_OPX_REDUCED_KEY)	PostgreSQL, SQL Server, Kafka, Snowflake
Logical Transaction Rollback on out-of-sync transactions	Not supported

# PostgreSQL to Kafka replication

SharePlex supports replication from PostgreSQL to Kafka, according to the details below.

## Supported operating systems

**Supported operating systems via native installation:**

RHEL 7.x and 8.x

**Remote replication from the following operating systems is supported:**

RHEL 7.x and 8.x

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported Kafka targets

Apache Kafka 0.8.x, 0.9.x, 0.10.x, 0.11.x, 1.0.x, 1.1.x, 2.0.x, 2.1.0, 2.3.1, 2.5.0, and 3.0

**We test and reproduce issues against:**

- Apache Kafka
- Confluent Kafka

**NOTE:** If you would like to use a different vendor who provides their own Kafka distribution or provides a Kafka compliant interface, you are welcome to do so. From a support perspective, our support and development teams will share any Kafka broker errors that SharePlex receives and also ensure SharePlex itself is working properly to capture data, the target configuration formats in SharePlex are correct, and the SharePlex poster is posting or attempting to post according to the Kafka versions under support. If there are SharePlex issues with Kafka support that can be reproduced on Apache Kafka or otherwise demonstrated to be definitely associated with SharePlex, our team will address those as standard Kafka issues.

## Supported file types

- XML file  
For XML supported data type information, see [XML Supported Data Types](#).
- JSON file  
For JSON supported data type information, see [JSON Supported Data Types](#).



## Supported DML operations

SharePlex supports DML operations on tables. DML can be replicated from a PostgreSQL source to an SQL Server target.

### Tables

SharePlex supports the following DML operations on tables:

- Singular and bulk operation - Insert
- Singular and bulk operation - Update with key(s)/ non key(s)
- Singular and bulk operation - Delete with key(s)
- Above operations with rollback/savepoint

The target table must support the column types that are being replicated from the source PostgreSQL table.

## Supported operations and objects for DDL replication

SharePlex does not support DDL operations and objects when replicating data from a PostgreSQL source to a Kafka target.

# PostgreSQL to Oracle replication

SharePlex supports replication from PostgreSQL to Oracle, according to the details below.

## Supported target operating systems

The following operating systems are supported from PostgreSQL to Oracle database. SharePlex supports only the 64-bit version of the listed operating systems.

**Native SharePlex installation is supported on the below platforms:**

- AIX 7.1, 7.2, and 7.3
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- RHEL Linux 7.x and 8.x
- CentOS Linux 7.x
- Oracle Solaris SPARC 11.4
- CentOS Linux 7.x and 8.x
- SuSE SLES 12.x and 15.x
- HP-UX 11.31 Itanium

**Remote replication from the following operating systems is supported:**

- AIX 7.1, 7.2, and 7.3
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- RHEL Linux 7.x and 8.x
- CentOS Linux 7.x
- Oracle Solaris SPARC 11.4
- CentOS Linux 7.x and 8.x
- SuSE SLES 12.x and 15.x
- HP-UX 11.31 Itanium

**Supported target operating systems via remote replication:**

All platforms listed above, plus Windows Server 2016 and 2019, are supported via remote replication.

## Supported target database versions

Oracle 19c

# Supported target cloud platforms

## Oracle Cloud Infrastructure

- Oracle Exadata Cloud Service (ExaCS)
- Oracle Exadata Cloud@Customer (ExaCC)
- Oracle Database Cloud Service (DBCS)
- Oracle Compute (IaaS) Virtual Machines and Bare Metal

## Amazon Web Services

- Amazon RDS for Oracle
- Amazon EC2 (IaaS) Virtual Machine

## Microsoft Azure

Azure Virtual Machine (IaaS)

# Supported character set

UTF 8

# Supported data types

SharePlex supports the following data types for replication from PostgreSQL to Oracle:

PostgreSQL	Oracle
INT	NUMBER / INT
REAL	BINARY_FLOAT / NUMBER
SMALLINT	NUMBER
BIGINT	NUMBER
NUMERIC	NUMBER
DOUBLE PRECISION	BINARY_DOUBLE / NUMBER
CHAR(1:2000)	CHAR(n)
CHAR(2001:)	CLOB
CHAR(1:1000)	NCHAR(n)
VARCHAR(1:4000)	VARCHAR2(n)
VARCHAR(4001:)	CLOB
VARCHAR	CLOB
VARCHAR(1:2000)	NVARCHAR2(n)

PostgreSQL	Oracle
TEXT	CLOB / NCLOB
DATE	DATE
TIMESTAMP(0)	TIMESTAMP(0)
TIMESTAMP	TIMESTAMP / TIMESTAMP [(fractional_seconds_precision)] WITH LOCAL TIME ZONE
TIMESTAMP with the time zone	TIMESTAMP WITH TIME ZONE

**SharePlex supports the following PostgreSQL data types for replication from PostgreSQL to Oracle when conflict resolution is configured:**

- VARCHAR
- SMALLINT
- INT
- BIGINT
- NUMERIC
- DATE
- CHAR
- TIMESTAMP(0)
- TIMESTAMP
- TIMESTAMP WITH THE TIME ZONE

## Supported DML operations

SharePlex supports DML operations on tables. DML can be replicated from a PostgreSQL source to an Oracle target.

### Tables

SharePlex supports the following DML operations on tables:

- Singular and bulk operation - Insert
- Singular and bulk operation - Update with key(s)/ non key(s)
- Singular and bulk operation - Delete with key(s)
- Above operations with rollback/savepoint

The target table must support the column types that are being replicated from the source PostgreSQL table.

**LIMITATION:** In PostgreSQL to Oracle replication, in the source database table and column names are created in lower case by default, and in the target database they are created in upper case. In such a case, if we configure such tables in replication with the source table name in lower case with a double quote and the target table name in upper case with quotes in the configuration file, in the Post process, while creating a query, the table name is used in upper case as specified in the configuration file, but column names are used in lower case by default. Hence, this query fails in execution as the target table contains column names in capital letters.

The scenario will work fine if the target table or column name is created in lower case using double quotes in the database and the target table name is specified in small case in the configuration file.

## Supported operations and objects for DDL replication

SharePlex does not support DDL operations and objects when replicating data from a PostgreSQL source to an Oracle target.

# PostgreSQL to PostgreSQL replication

SharePlex supports replication from PostgreSQL to PostgreSQL , according to the details below.

## Supported target operating systems

**Native SharePlex installation is supported on the following platforms:**

RHEL 7.x and 8.x

**Remote replication from the following operating systems is supported:**

RHEL 7.x and 8.x

**Supported target operating systems via remote replication:**

- AIX 7.1, 7.2, and 7.3
- CentOS Linux 7.x and 8.x
- HP-UX 11.31 Itanium
- Oracle Linux (RHCK and UEK) 7.x and 8.x
- Oracle Solaris SPARC 11.4
- Oracle Solaris x86 11.4
- RHEL 7.x and 8.x
- SuSE SLES 12.x and 15.x
- Windows Server 2016 and 2019

**NOTE:** SharePlex supports only the 64-bit version of the listed operating systems.

## Supported target versions and ODBC requirements

PostgreSQL 13.x and 14.x

**ODBC driver requirement:** pgsq- 13.x and 14.x

## Supported target cloud platforms

- **Amazon Web Services:**
  - Amazon EC2 (IaaS) Virtual Machine
  - Amazon RDS for PostgreSQL
  - Amazon Aurora

- **Microsoft Azure:**
  - Azure Virtual Machine (IaaS)
  - Azure DBaaS

## Supported character set

UTF 8

## Supported data types

SharePlex PostgreSQL supports the following data types for replication from PostgreSQL to PostgreSQL:

- CHAR
- VARCHAR
- TEXT
- SMALLINT
- INT
- BIGINT
- NUMERIC
- REAL
- DOUBLE PRECISION
- DATE
- TIMESTAMP (0)
- TIMESTAMP
- TIMESTAMP WITH TIME ZONE

## Supported DML operations

SharePlex supports DML operations on tables. DML can be replicated from a PostgreSQL source to a PostgreSQL target.

### Tables

SharePlex supports the following DML operations on tables:

- Singular and bulk operation - Insert
- Singular and bulk operation - Update with key(s)/ non key(s)
- Singular and bulk operation - Delete with key(s)
- Above operations with rollback/savepoint

The target table must support the column types that are being replicated from the source PostgreSQL table.

## Supported operations and objects for DDL replication

SharePlex does not support DDL operations and objects when replicating data from a PostgreSQL source to a PostgreSQL target.



# PostgreSQL to Snowflake replication

SharePlex supports replication from PostgreSQL to Snowflake, according to the details below.

## Supported operating systems

The following operating systems are supported for capture from a PostgreSQL database and replication to a Snowflake target database. SharePlex Snowflake supports only the 64-bit version of the listed operating systems.

**SharePlex replicates remotely to Snowflake. Replication from the following operating systems is supported:**

Red Hat Linux version 7.x and 8.x

## Supported target versions and ODBC requirements

Snowflake 6.31 Enterprise, Community version

**ODBC driver requirement:** Snowflake 2.24.2

### LIMITATIONS:

The following ODBC driver related limitations are observed while replicating data from PostgreSQL to Snowflake:

- The following technical issues are identified with the Snowflake driver. Hence, we recommend you use the Snowflake ODBC Driver version 2.24.2.
  - Connection timeout issue with Snowflake ODBC Driver v2.24.3 and above
  - With batch transactions, Snowflake can display `Schema Not Found` error with Snowflake ODBC driver v. 2.25.4 and above.

## Supported data types

SharePlex supports the following data types for replication from PostgreSQL to Snowflake:

PostgreSQL	Snowflake
TEXT	TEXT
INT	INT,INTEGER,NUMBER
CHAR(1:2000)	VARCHAR(n)
CHAR(2001:)	VARCHAR(n)
CHAR(n)	CHAR(n)
VARCHAR(1:4000)	VARCHAR(n)
VARCHAR(4001:)	VARCHAR(n)
VARCHAR	VARCHAR(n)

PostgreSQL	Snowflake
REAL	REAL
SMALLINT	SMALLINT
BIGINT	BIGINT
NUMERIC (whole number without fraction)	NUMERIC, DECIMAL
NUMERIC (fractional number)	FLOAT
DATE	DATE
DOUBLE PRECISION	DOUBLE PRECISION
TIMESTAMP	TIMESTAMP
TIMESTAMP_TZ	TIMESTAMP_TZ

### Conditions of support

- **Char(n) data type** - In PostgreSQL, Char(n) is a fixed-size data type. If you insert char data with a length less than "n" into the "Char(n)" column, the remaining slots (n - length) are padded with space to occupy the complete "n" memory positions. Snowflake uses VARCHAR(n) for char storage since Snowflake lacks a comparable fixed-length character data type and only saves char data up to its length. Live replication will ensure that char column data is correctly copied. However, if users are manually inserting data into Snowflake for the equivalent of a Char(n) PostgreSQL column, then the user will need to handle padding as well to occupy the full "n" length so that data will be in sync in both the source and target database.
- **Text data types** - Snowflake Text data types have size limitation of 8 MB, so PostgreSQL's TEXT data type replication will be restricted to max 8 MB size limit of equivalent counterpart. Refer table below.

PostgreSQL Data type	Max Size	Snowflake Data type	Max Size
TEXT	unlimited	TEXT	8 MB of unicode chars

See [Conditions of support](#) for the additional conditions of support for the above-mentioned supported data types.

## Supported operations and objects for DML replication

SharePlex supports DML operations on tables, with some conditions. DML can be replicated from an PostgreSQL source to a Snowflake target.

### Tables

SharePlex supports the following DML operations on tables when replicating data from an PostgreSQL source to the Snowflake target:

- Singular and bulk operation - Insert with key(s)/ non key(s)
- Singular and bulk operation - Update with key(s)/ non key(s)
- Singular and bulk operation - Delete with key(s)/ non key(s)

#### LIMITATIONS:

The following DML operations related limitations are observed while replicating data from PostgreSQL to Snowflake:

- Slowness while performing DML operations
  - **Single Insert:** Frequent commits and rollbacks can cause slowness in replication.
  - **Batch Inserts:** Insert with advance data types [target Snowflake data types: TEXT and BINARY] can cause significant slowness in replication for data with plain text or binary JSON and XML.
  - **Single Update and Delete :** Frequent commits and rollbacks can cause slowness.
  - **Batch Update and Delete:** The Snowflake ODBC driver does not support batching of transactions. It can cause significant slowness in replication.

For additional information, see [Supported Operations and Objects for DML Replication](#).

## Supported operations and objects for DDL replication

SharePlex does not support DDL operations and objects when replicating data from an PostgreSQL source to a Snowflake target.

# PostgreSQL to SQL Server replication

SharePlex supports replication from PostgreSQL to SQL Server, according to the details below.

## Supported target operating systems

The following operating systems are supported for SQL Server database. SharePlex supports only the 64-bit version of the listed operating systems.

### Supported operating systems via native installation:

RHEL 7.x and 8.x

### Remote replication from the following operating systems is supported:

RHEL 7.x and 8.x

### Supported target operating systems via remote replication:

All platforms listed above, plus Windows Server 2016 and 2019, are supported via remote replication.

## Supported target versions and ODBC requirements

SQL Server 2008, 2008 R2, 2012, 2014, 2016, 2017, and 2019

### ODBC driver requirement:

- Microsoft ODBC Driver 17 for SQL Server
- Microsoft ODBC Driver 18 for SQL Server

## Supported target cloud platforms

### Amazon Web Services

Amazon EC2 (IaaS) Virtual Machine

### Microsoft Azure

- Azure Virtual Machine (IaaS)
- Azure SQL Database
- Azure SQL Managed Instance

## Supported data types

SharePlex supports the following data types for replication from PostgreSQL to SQL Server:

PostgreSQL	SQL Server
INT	INT
REAL	REAL
SMALLINT	SMALLINT
BIGINT	BIGINT
NUMERIC / DECIMAL	NUMERIC / DECIMAL
DOUBLE PRECISION	FLOAT
CHAR (1:8000)	CHAR(n)
CHAR (8001:)	VARCHAR (MAX)
CHAR (1:2000)	NCHAR (n)
VARCHAR (1:8000)	VARCHAR (n)
VARCHAR (8001:)	VARCHAR (MAX)
VARCHAR(1:2000)	NVARCHAR (n)
VARCHAR	VARCHAR (MAX) / TEXT
TEXT	TEXT / NTEXT / VARCHAR(MAX)
DATE	DATE
TIMESTAMP (p)	DATETIME2 (p)
TIMESTAMP	DATETIME2
TIMESTAMP with the time zone	DATETIMEOFFSET

## Supported DML operations

SharePlex supports DML operations on tables. DML can be replicated from a PostgreSQL source to an SQL Server target.

### Tables

SharePlex supports the following DML operations on tables:

- Singular and bulk operation - Insert
- Singular and bulk operation - Update with key(s)/ non key(s)
- Singular and bulk operation - Delete with key(s)
- Above operations with rollback/savepoint

The target table must support the column types that are being replicated from the source PostgreSQL table.

## Supported operations and objects for DDL replication

SharePlex does not support DDL operations and objects when replicating data from a PostgreSQL source to an SQL Server target.

# Known Issues in this Release

The following is a list of known issues, including those attributed to third-party products, known to exist at the time of release.

Issue ID	Known Issues	Component/ Feature
SPSQL-3596	<p>An Oracle custom routine does not take priority over a SharePlex prepared routine in PostgreSQL to Oracle bi-directional replication when !DEFAULT is specified/used in the conflict resolution file.</p> <p><b>Workaround:</b> Change the sequence of routines in the conflict resolution file. Mention the custom routine first, followed by Shareplex Prepared Routine.</p> <p><b>Example:</b></p> <p>Instead of</p> <pre>!DEFAULT IUD !LeastRecentRecord(col_name)  !DEFAULT IUD schemaName.ProcedureName</pre> <p>Use</p> <pre>!DEFAULT IUD schemaName.ProcedureName  !DEFAULT IUD !LeastRecentRecord(col_name)</pre> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>NOTE:</b> We are planning to resolve this issue in SharePlex 11.1 version.</p> </div>	BDR
SPSQL-3255	<p>Updating conflict resolution fails when SharePlex performs multiple updates using <code>MostRecentRecord</code> and <code>LeastRecentRecord</code> routines.</p> <p>This issue is observed in PostgreSQL to PostgreSQL and PostgreSQL to Oracle bi-directional replication.</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>NOTE:</b> We are planning to resolve this issue in SharePlex 11.1 version.</p> </div>	BDR
SPSQL-3072	<p>The SharePlex Post process is generating a warning that the replicated table does not have full lob data and tables are out of sync for SQL Loader with the direct load operation. This issue is observed while replicating data from Oracle to MS SQL.</p>	Open Poster
SPSQL-3024	<p>The vulnerability issue (CVE-2022-1471) is observed in the snakeyaml-1.32.jar SharePlex PostgreSQL library. This issue was found during the WhiteSource scan. Currently, there are no fixes available for this issue as per the <a href="#">National Vulnerability Database</a>.</p>	SharePlex PostgreSQL library
SPO-24687	<p>SharePlex does not replicate data when the table or column name in replication has more than 30 characters.</p>	Open targets
SPO-24119	<p>SharePlex Poster is displaying the <i>ODBC Driver Invalid precision value</i> error when replicating the BLOB data type with the data size of more than 8000 bytes.</p>	SQL Server

Issue ID	Known Issues	Component/ Feature
SPO-22342	Performance issue is observed while performing the DML operations in bulk.	MySQL
SPO-22517	Performance issue is observed during replication while using partition table over the cloud.	PostgreSQL and MySQL
SPO-21993	While activating a config file with an Oracle SCN number, users are not able to delete a column in a DDL activity.	DDL Drop Column
SPO-21339	The SharePlex Capture process is getting stuck when users change the Oracle compatibility parameter from 11g to 12c. This issue is observed on the 12c 4 node RAC database.	Capture
SPO-20843	Copy job status shows 'Locked' even when completed.	Copy/ Append
SPO-20842	On Oracle 19c processing large n-items can lead to OOS and/or missing commits.	LOBs, VARRAYs, XML
SPO-20841	Post will fail with ORA-14400 performing DML on partitioned table with VARRAY residing in an OLTP compressed tablespace.	Partitioned Replication
SPO-20733	Compare will hang and the compare server will exit comparing table that has VARRAY containing UDT type.	Compare
SPO-20451	Compare/Repair using [schema].[table] may not work on AIX7.2 with Oracle19c due to establishing a network connection.	Compare
SPO-20205	<b>Oracle to Kafka supported data format:</b> Kafka replicates the varray column data only in the XML format. Currently, Kafka does not replicate the varray column data in the JSON format.	Kafka
SPO-19048	Replication of tables with varray columns from an Oracle source to a non-Oracle target can get out of sync because Oracle doesn't include key information on updates.	Post to non-Oracle targets
SPO-16453	The BINARY_FLOAT and BINARY_DOUBLE data types are not supported for the <b>copy</b> command.	Character Sets
SPO-15585	In replication from an Oracle source to a non-Oracle target, SharePlex does not support ALTER TABLE...ADD COLUMN DDL operations when the column name is more than 30-bytes in length.	DDL Replication
107487	Hybrid Columnar Compression. Activation will not fail if a table with "COMPRESS FOR QUERY LOW" compression is activated. Capture will log a message indicating that "COMPRESS FOR QUERY LOW" is not supported.	Oracle Compression
107471	If the post process that is writing to JMS is not on the same machine as the source database, and if the two machines are of different endianness, NCHAR data will not be written to JMS correctly.	Post to JMS
92931	If there is more than one function defined in the index, SharePlex will choose the first. SharePlex cannot support multiple functions.	Function based index
66306	The reported core file was not generated on systems running Oracle 11g on the SunOS, and Linux operating systems.	General
61713	On raw device ASM systems, the sp_desvr may get stuck and the process can not be killed even when kill -9 is issued; users must reboot the system to recover from it.	ASM



Issue ID	Known Issues	Component/ Feature
57939	If separate SQL statements for partition DDL and index rebuild are run on the source, SharePlex only replicates the partition DDL and leaves target global index unusable. This is because ALTER INDEX is not supported by SharePlex. The recommended work around is that all partition DDLs which mark global indexes as unusable should be run with an appending clause UPDATE GLOBAL INDEXES to the ALTER TABLE SQL statements. The alternative is to manually rebuild the global indexes on target.	Partition DDL
56957	If the Capture process is behind in reading the Oracle redo or archive logs when the SP_OCT_REPLICATE_ALL_DDL parameter is enabled it will replicate DDLs whose time stamps precede this event.	DDL Replication
55268	When using horizontal partition replication with DATE data type in the column condition, the DATE needs to follow the SP date string format, 'MMDDSYHH24MISS'. Otherwise, the Read and Compare processes are not able to process it.	Vertical and Horizontal Partitioning
41679	If you need to copy a materialized view to a table, you should drop the target table before copying. Please be aware that the new target table created by copy will have an additional column named M_ROW\$\$ which does not exist on the source. The use of append on a materialized view to a table is not supported.	Copy/ Append
35198	Avoid replicating NCHAR data types using different character sets such as AL16UTF16 on the source machine and UTF8 on the target due to byte size limitations. Oracle stores NCHAR data with a maximum limit of 2000 bytes. A fixed length NCHAR character set such as AL16UTF16 has a different maximum number of characters than a variable length NCHAR character set such as UTF8. For the fixed length AL16UTF16 character set, each character is stored as 2 bytes; thus, the maximum number of characters is 1000 for NCHAR data. For the variable length UTF8 character set, the maximum number of characters a column can accommodate depends on how many bytes each character requires. If you replicate 1000 3-byte characters from a source machine using the AL16UTF16 character set to a target machine set to UTF8, you will get the following Oracle error message on the target, since it needs 3000 bytes:  ORA-01461 can bind a LONG value only for insert into a LONG column	Character Sets
29650	Users may encounter an out-of-sync condition when an UPDATE occurs on a table that contains a UDT with a VARRAY column, and there is no KEY on the table. This issue is specific to Solaris x86 operating systems.	LOBs, VARRAYs, XML
2242	Replicating CREATE ROLE (set param SP_OCT_REPLICATE_ALL_DDL 1) is changing the grantee name on the target to the name of the SharePlex Administrator.	DDL Replication
N/A	If the customer issues an "ALTER TABLE ... MOVE COMPRESS" DDL command against a table in replication, SharePlex will replicate the DDL to the target by default. After post issues the DDL, if the target table had indexes, they are now unusable and post will subsequently fail trying to apply changes to the table. If post gets an error on the table such as "ORA-01502: index XXX or partition of such index is in unusable state", the user must rebuild any indexes the table may have before restarting post in order to rectify the situation.	General
N/A	If the redo_log or archive_log that SharePlex is currently reading is involved in	ASM

Issue ID	Known Issues	Component/ Feature
	“rebalancing” due to the removal of a disc group, the Capture process will pause until the rebalance procedure for that file is complete.	
N/A	<p>If you have SharePlex configured to start from a startup script and it returns an error similar to: System call error: sp_cnc (connecting from cdrpx.mcit.med.umich.edu) Bad file number Can't dup2 stderr try adding nohup to your script. The nohup command directs a command (in this case the startup of SharePlex) to continue in the background after the current user (the script) logs out. The syntax is:</p> <pre>cd /product_directory/bin  nohup ./sp_cop &amp;</pre>	Startup
N/A	If the <b>compare</b> command specifies a WHERE clause that includes a column name containing one or more spaces, the spaces are removed in the WHERE clause in the query used in the comparison causing the comparison to fail.	Compare
N/A	The !ControlExtendedCharSet prepared conflict resolution routine and the !DEFAULT parameter currently cannot be used for generic conflict resolution.	Conflict Resolution
N/A	When using a compound routing map in a placeholder route in the configuration file, do not use spaces between each routing component. For example, sysb@o.orab+sysc@o.oraC is correct because there are no spaces before or after the + symbol.	Partitioned Replication

## Third-party known issues

Issue ID	Known Issue	Component/ Feature
54799	RHEL with 11g may encounter issues when producing core files. To work around this issue users will need to change the parameter "core_pattern" in the /proc/sys/kernel/core_pattern file. The following command enables core files: sysctl -w kernel.core_pattern=core. The original setting is: /corefiles/core. In this state, the system looks for a directory named /corefiles, which does not exist, therefore a core file could not be created.	Linux
125639	There might be an issue when replicating VARRAYs with FLOAT(n) type to a target machine running Oracle 10g, due to the way that Oracle handles Float(n) types. Float is not an Oracle type; it is a SQL-92 type and Oracle is not consistent in the way that it handles the float type. This is a known Oracle bug. See Oracle bug report 4266304.	Oracle
44626	Users wishing to employ IOTs with overflow need to be running Oracle 11g or higher. This is a known Oracle issue addressed under Oracle Bug 4627859.	Oracle
53701	There is a known issue with INSERT DIRECT LOAD VALUES (IDLV) in Oracle 11g that prevents the reading or modification of an object after modifying it in parallel. Oracle has provided three (3) solutions for addressing this issue. They can be found in the Oracle update of SR6849411.993 dated 05-07-2008. This issue was fixed by Oracle in 11gR2	Oracle
59258	Oracle versions 10.2.0.1 through 11.1.0.6 on AIX 5.3 (64 bit), members of SharePlex Admin group, other than the installation user, cannot run ora_setup or	Oracle

Issue ID	Known Issue	Component/ Feature
	start SharePlex. This is an Oracle issue. Please refer to Oracle Bug# 6800649 and apply Patch 6800649.	
75179	Oracle 11gR2 - During a SYNC job, the copy of a new table (without data) failed at "EXP-00011: table does not exist". The table that failed is a new table without any data. The EXP-00011 is caused by 11gR2 new feature "Deferred Segment Creation" that is controlled by the initialization parameter DEFERRED_SEGMENT_CREATION. The default is ON. To avoid this error, disable the parameter. A tar has been opened with Oracle and Oracle created a note 960216.1 Original Export Raises EXP-11 Table Does Not Exist.	Oracle
92152	OLTP compression with supplemental logging enabled may corrupt the Oracle Undo block, so Oracle suggests disabling supplemental logging when running OLTP compression. However, SharePlex requires supplemental logging to be enabled, so you may encounter this bug. This affects Oracle versions 11.2.0.2, 11.2.0.1 and 11.1.0.7. See Metalink ID 1191474.1.	Oracle
N/A	Sometimes the Post process will hang updating a SecureFile LOB. For more information please refer to Oracle tar SR 3-2898230851: OCILobWrite hangs at the OCI_LAST_PIECE for securefile LOB.	Oracle
N/A	There is an Oracle bug that can cause the database to crash when supplemental logging is enabled and transactions involving tables in a compressed tablespace are rolled back. Please refer to Oracle bug 8331063 for more information.	Oracle
N/A	A known issue in PL/SQL prevents the SharePlex conflict resolution logic from compiling the PL/SQL for tables whose names are the same as their owners. Oracle has stated that the issue will not be fixed. See Oracle TAR 2577886.996 for more information. This issue does not affect replication; SharePlex supports tables with identical owner and table names.	Oracle

# Licensing

To use the license utilities, such as to view, add, or remove license keys, see the **SharePlex License Utilities** section in the [SharePlex Reference guide](#) or [SharePlex Installation and Setup Guide](#). For more information, contact your account manager.

## SharePlex 11 requires new license keys.

License keys issued for versions prior to 11.0 will be incompatible with SharePlex 11.x. Existing customers should obtain a new license key before installing and/or upgrading to SharePlex 11.x. To obtain a new license key, please refer to the [Licensing Assistance](#) page on the Support Portal.

## SharePlex 11.0 is available for installation on Linux and Unix platforms.

An 11.x version of SharePlex that can be natively installed on Windows will be delivered in the future. Customers who wish to replicate to and from sources and targets that run on Windows can either use the 10.x version of SharePlex or use remote replication, where the SharePlex software runs on a Linux server. Please see the [System Requirements](#) sections for details on supported source/target combinations with remote replication.

## Understanding SharePlex licensing and platform requirements

SharePlex licenses have validity and usage limits according to specific platforms. For example, you must have a PostgreSQL license to use a PostgreSQL database and a Kafka license to use the Kafka platform.

Additionally, SharePlex supports multiple keys for situations where customers need two platforms on one server.

For example, if a user is replicating data from an Oracle source to a Kafka target, where one SharePlex instance is serving as both the source and target, the SharePlex server would require both Oracle and Kafka licenses.

## Installing a trial version

To install a trial version of SharePlex, users need to select the **All Platforms** option when prompted during installation of SharePlex or while running the `splex_add_key` utility. For additional information, see the **Install SharePlex** section in the [SharePlex Installation Guide](#).

# Third Party Contributions in this Release

This product contains the following third-party components. For third-party license information, go to our website at <https://www.quest.com/legal/third-party-licenses.aspx>. Source code for components marked with an asterisk (\*) is available at <https://opensource.quest.com>.

**Table 1: List of Third-Party Contributions**

<b>Component</b>	<b>License or Acknowledgment</b>
ActiveMQ-CPP 3	Copyright © 2019, The Apache Software Foundation. Apache License 2.0.
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Apache Commons Collections 3.2.1	Copyright © 2000-2014 The Apache Software Foundation. All Rights Reserved. Apache License 2.0.
Apache Commons IO 2.4	Copyright © 2002-2019 The Apache Software Foundation. All Rights Reserved. Apache License 2.0.
Apache Commons Lang 3.1	Copyright © 2001-2019 The Apache Software Foundation. All Rights Reserved. Apache License 2.0.
Apache Portable Runtime (APR) 1.3.9	Copyright © 2008-2019, The Apache Software Foundation. Apache License 2.0.
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Julian Seward, [jseward@bzip.org](mailto:jseward@bzip.org)

bzip2/libbzip2 version 1.0.6 of 6 September 2010

gdb 7.6.1

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GNU General Public License (GPL) 3

GNU standard C++ class library 3

ksh 20120801(Korn Shell)

(C) 1996 - 2000, David Korn

Eclipse Public License 1.0

The source code for this component may be found on the SharePlex AML image in the /home/ec2-user/src directory.

libaio 0.3.109

Licensed under GNU Lesser General Public License Version 2.1.

	The source code for this component may be found on the SharePlex AMI image in the /home/ec2-user/src directory.
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yaml-cpp 0.3.0	<p>Licensed under the MIT license.</p> <p>Copyright 1987, 1988, 1995, 1996 by the Massachusetts Institute of Technology.</p> <p>The full text of the license may be found on our website at <a href="https://www.quest.com/legal/third-party-licenses.aspx">https://www.quest.com/legal/third-party-licenses.aspx</a>.</p>
<ul style="list-style-type: none"> <li>• zlib 1.2.7</li> <li>• zlib 1.2.8</li> </ul>	<p>Portions copyright 1995-2012 Jean-loup Gailly and Mark Adler.</p>

# About us

## We are More than Just a Name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

## Our Brand, our Vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece — you — to the community, to the new Quest.

## Contacting Quest

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## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

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- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
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- Chat with support engineers online
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SharePlex Release Notes

Updated - 8/5/2024

Version - 11.0