

Quest® Change Auditor 7.3
SCOM Management Pack



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Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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SCOM Management Pack Overview

Quest has designed and implemented management packs to integrate with System Center Operations Manager (SCOM) 2012, 2012 R2, and 2016.

i | **NOTE:** SCOM 2007 is no longer supported.

The SCOM management packs:

- Monitor an approved list of Change Auditor events.
- Display instances of these events within the SCOM Operations Console.
- Provide views that can quickly present information about and from the Change Auditor coordinators.

This guide provides information about:

- [Configuration Requirements](#)
- [Knowledge Authoring — Purpose](#)
- [Knowledge Authoring — Features](#)
- [Knowledge Authoring — Configuration](#)

Configuration Requirements

To integrate Change Auditor with SCOM, you need to:

- [Prepare the SCOM installation to receive Change Auditor events](#)
- [Prepare Change Auditor to send alerts to the SCOM agent](#)

Prepare the SCOM installation to receive Change Auditor events

To prepare the SCOM installation to receive events:

- 1 Install a SCOM agent on the server hosting the coordinator.

The agent monitors the server for the WMI events that are sent by triggered alerts.

- 2 Import the Change Auditor Management Pack into SCOM.

The management pack for SCOM 2012, 2012 R2 and 2016. (ChangeAuditor.mp) is located in the following directory within the Change Auditor installation package: <Change Auditor Installation Files Directory>/Integration/SCOM.

i | **NOTE:** Importing the management pack into SCOM may fail if the transaction log for the SCOM database “OperationsManager” is full. This can occur if the database size is set too small and the Autogrowth options are turned off for the database file and the log file.

Importing the management pack creates the rules required to receive the WMI events from the Change Auditor coordinator. The rules are automatically transferred to the SCOM agent.

i | **NOTE:** The list of rules in the SCOM management pack is based on the events in the latest version of Change Auditor. Deprecated events are not available in SCOM.

Prepare Change Auditor to send alerts to the SCOM agent

After you have deployed the SCOM agent and installed the Change Auditor management pack, you need to configure Change Auditor to send events to SCOM. This configuration is required on a per-search basis by creating alerts and enabling the WMI option.

To create an alert, using the Change Auditor client:

- 1 Select the **Searches** tab and choose the required search.
- 2 In the Search Properties panel, select the **Alert** tab.
- 3 Enable alerts on the search by checking the **Alert Enabled** option.
- 4 Enable the WMI setting by checking the option next to **Send Alert To**.
- 5 Save the search.

To create an alert using the web client:

- 1 Log onto the Change Auditor Web Client as an Administrator.
- 2 Click on the **Searches** page on the navigational panel, which is denoted by a magnifying glass icon.
- 3 Select a search.
- 4 In the Search Properties panel, select the **Alert** tab.
- 5 Enable alerts for this search by checking the **Alert Enabled** option.
- 6 Enable the WMI setting by checking the option next to **Send Alert To**.
- 7 Save the search.

When the events are detected, they will display in the SCOM console.

i | **NOTE:** Only alerts that are found in the search with the WMI alerts enabled display in SCOM.

Knowledge Authoring — Purpose

The Management Pack monitors the performance and availability of Change Auditor. By detecting and alerting on critical events, it helps indicate and prevent possible security breaches of Active Directory and the information and resources it contains.

Knowledge Authoring — Features

The Management Pack monitors events from Windows Management Information (WMI) of any computer that is running a properly installed and registered instance of the Change Auditor coordinator. These events, coupled with extensive embedded expertise, enable you to proactively manage Active Directory and avoid costly security breaches.

This management pack alerts you to important events that may occur within Active Directory.

Knowledge Authoring — Configuration

No special configuration is required for this management pack. The Change Auditor components are set up so that the management pack rules automatically deploy to any computer that is running a properly installed and registered instance of the Change Auditor coordinator.

SCOM 2012/2012 R2/2016 Management Pack Design

This section provides the implementation and configuration specifics of the various components of the Change Auditor Management Pack for SCOM 2012, 2012 R2, and 2016.

- [Change Auditor Target](#)
- [Change Auditor Installation Object Discovery](#)
- [Alert Views](#)

Change Auditor Target

The following SCOM type is supported with the Change Auditor Management Pack:

- Quest Change Auditor Installation

This SCOM type identifies which agents are intended to run the Change Auditor rules.

To view a list of all the Change Auditor rules associated with this SCOM type, open the Rules folder of the Authoring pane in the SCOM Operations Console.

Change Auditor Installation Object Discovery

The following SCOM Object Discovery is supported with the Change Auditor Management Pack:

- Quest Change Auditor

This attribute locates the servers that are running Change Auditor coordinators.

The attribute reflects the existence of the following Registry Key, whose presence indicates a properly installed and registered instance of the Change Auditor coordinator:

SOFTWARE\Quest\ChangeAuditor\Coordinator\Path

Alert Views

The following Alert View is supported with the Change Auditor Management Pack:

- Quest Change Auditor

This view presents the list of Change Auditor alerts associated with the members of the Quest Change Auditor Installation type.

Name: Change Auditor Alerts

Description: All Change Auditor alerts

To display the Change Auditor Alert view, open the Change Auditor folder in the Monitoring pane of the SCOM Operations Console.

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Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.