

One Identity Starling Cloud Assistant

Release Notes

25 January 2023

These release notes provide information about the 25 January 2023 One Identity Starling Cloud Assistant release. For the most recent documents and product information, see [Online product documentation](#).

About this release

One Identity Starling Cloud Assistant is a messaging services that allows you to both view and respond to messages from on-premises One Identity products (that have been joined to your Starling organization) in an external channel (for example, Microsoft Teams).

Starling Cloud Assistant 25 January 2023 is a general release.

New features

New features in the 25 January 2023 release of Starling Cloud Assistant:

- There are no new features for this release. See below for information regarding new features in previous releases.

The following were new features in previous releases of Starling Cloud Assistant.

24 August 2022 new features

- DNS connectivity requirements now included in the documentation. For more information, see [System requirements](#).

Deprecated features

The following is a list of features that are no longer supported for Starling Cloud Assistant.

- The ability to add additional Azure AD work account collaborators by selecting them from a pre-populated list is no longer available. You will need to manually enter the name and email address for all users.

System requirements

Before using the 25 January 2023 Starling Cloud Assistant release, ensure that your system meets the following minimum hardware and software requirements.

Supported browsers

The following browsers are supported when accessing the Starling service.

Table 1: Supported desktop browsers

Browser	Minimum OS/Platform	Version
Google Chrome	Windows 10 Mac OS X Yosemite	Latest
Mozilla Firefox	Windows 8.1	Latest
Microsoft Edge	Windows 10	Latest
Safari	Mac OS X Yosemite	See OS/Platform

Table 2: Supported mobile browsers

Browser	Minimum OS/Platform	Version
Google Chrome	Android	Latest
Safari	iOS	Latest

Connectivity requirements for Starling Cloud Assistant

The following DNS addresses are required when integrating with Starling Cloud Assistant. Depending on the Starling service(s) used, additional DNS addresses may be required. For more information, see the documentation for each service.

Table 3: Supported desktop browsers

DNS Name	Purpose
cloud-assistant.cloud.oneidentity.com cloud-assistant.cloud.oneidentity.eu	Landing page for Cloud Assistant UI.
cloud-assistant-supervisor.cloud.oneidentity.com cloud-assistant-supervisor.cloud.oneidentity.eu	API endpoint for Cloud Assistant functionality.

Product licensing

Use of this software is governed by the Software Transaction Agreement found at <http://www.oneidentity.com/legal/sta.aspx> and the SaaS Addendum at <http://www.oneidentity.com/legal/saas-addendum.aspx>. This software does not require an activation or license key to operate.

New service instructions

For information and instructions on adding the Starling Cloud Assistant service to a Starling organization, see the *One Identity Starling User Guide*.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [Starling online community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America.

The release is localized to the following languages: N/A.

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales and other inquiries, such as licensing, support, and renewals, visit <https://www.oneidentity.com/company/contact-us.aspx>.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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Legend

-  **WARNING:** A WARNING icon highlights a potential risk of bodily injury or property damage, for which industry-standard safety precautions are advised. This icon is often associated with electrical hazards related to hardware.

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.