

syslog-ng Store Box 6.0.4

Release Notes

08 February 2022, 11:18

These release notes provide information about the syslog-ng Store Box release.

Upgrade to the new release

For a full description on stable and feature releases, open the [SSB product page on the Support Portal](#) and navigate to **Product Life Cycle & Policies > Product Support Policies > Software Product Support Lifecycle Policy**.

Prerequisites and notes

This is a Long Term Supported release, which means that it will be supported at least for 3 years. Note that you need a new license file to upgrade an existing deployment to version 6.0. For details, see "[Updating the SSB license](#)" in the [Upgrade Guide](#).

CAUTION:

SNMP destinations and SQL sources have been removed in the SSB 5.2.0 release

Do not upgrade to SSB 5.2.0 if you are currently using and want to continue to use:

- **SNMP destinations**
- **SQL sources**

These functionalities have been removed from SSB starting with version 5.2.0. Upgrading from 5 LTS and its minor versions would mean that you would have to upgrade to 5.2.0 - to continue to receive support for the product.

Staying on 5 LTS and its minor versions means that you will not have access to the HDFS destination functionality available in SSB starting with version 5.1.0, however, you will continue to get support for 3 years after the original publication date of 5 LTS (December 2017) and for 1 year after the next LTS release is published (whichever date is later).

⚠ CAUTION:

Pyramid hardware is not supported

SSB 5 LTS is not supported on the following hardware: SSB N1000, SSB N1000d, SSB N5000, SSB N10000.

In case you have SSB deployed on other, newer hardware or you have SSB 4 LTS, those will not be affected in any way. The version policy applies to those. For details, open the [SSB product page on the Support Portal](#) and navigate to Product Life Cycle & Policies > Product Support Policies > Software Product Support Lifecycle Policy.

If you wish to take advantage of new features and remain supported beyond the end date of the Extended Support phase, you need to upgrade your hardware. For assistance with your hardware upgrade, [contact our Sales Team](#). For further inquiries, [contact our Support Team](#).

If you do not know the type of your hardware or when it was purchased, complete the following steps:

1. Login to SSB.
2. Navigate to Basic Settings > Troubleshooting > System debug, click Collect and save current system state info, and save the file.
3. Open a ticket at <https://support.oneidentity.com/create-service-request>.
4. Attach the file you downloaded from SSB in Step 1.
5. We will check the type of your hardware and notify you.

About this release

Welcome to syslog-ng Store Box(SSB). This document describes what is new in the latest version (version 6.0.4) of SSB.

New features

New features in SSB version 6.0.4:

Version 6.0.4 is a new, more stable version of syslog-ng Store Box (SSB).

⚠ CAUTION:

syslog-ng Store Box (SSB) version 6.0.4 is supported on the following hardware:

- **syslog-ng Store Box (SSB) Appliance 3000**
- **syslog-ng Store Box (SSB) Appliance 3500**
- **syslog-ng Store Box (SSB) T1**
- **syslog-ng Store Box (SSB) T4**
- **syslog-ng Store Box (SSB) T10**

For further information, see the [Hardware specifications](#) in the *Installation Guide*.

Resolved issues

The following is a list of resolved issues addressed in this release.

Table 1: Resolved issues in SSB version 6.0.4

Resolved issue	Issue ID
Fixed "Lock is not acquired" issue caused by wrong default timeout settings	SSB-3456

Table 2: Resolved issues in SSB version 6.0.3

Resolved issue	Issue ID
A systemd service (proc-sys-fs-binfmt_misc.mount) failed to start at boot. This has been fixed.	SSB-3113
Tilde character is allowed in password when using LDAP authentication.	SSB-3185
Fixed timeout issue when committing a large, complex configuration.	SSB-3383
HTTP trace method has been disabled.	SSB-3399

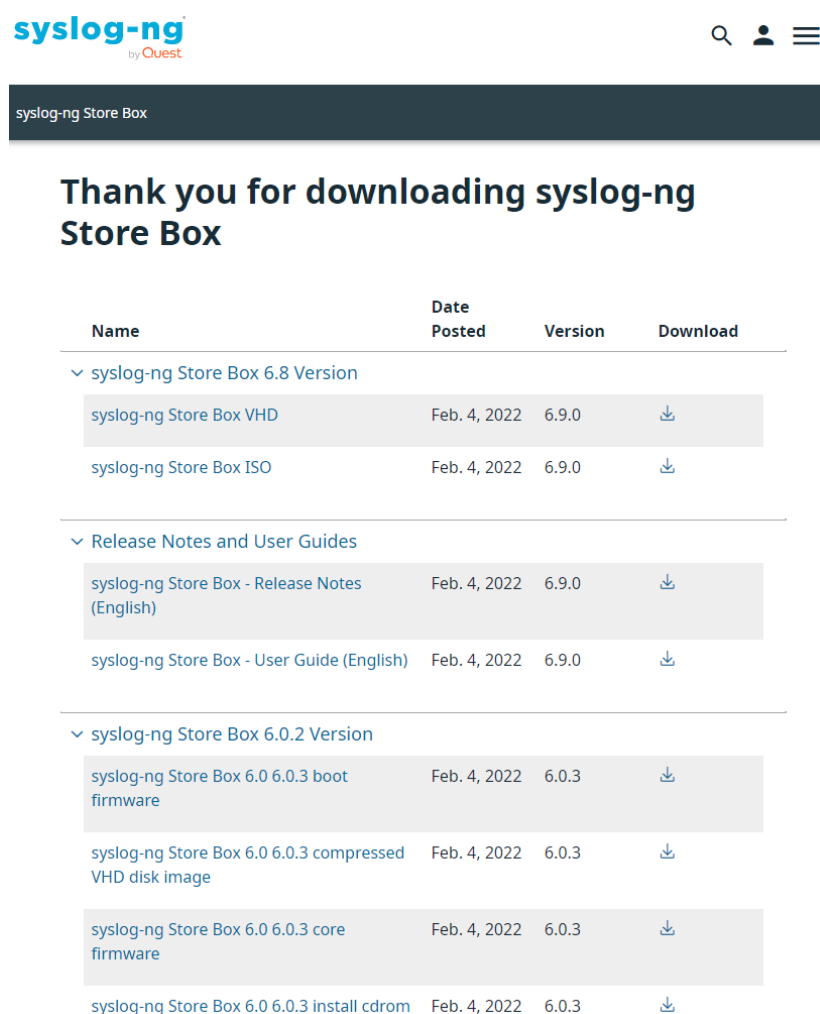
Product licensing

To enable a trial license

1. Navigate to the [syslog-ng Store Box Trial Licenses page](#).
2. Enter your **Business Email** and accept the license agreement.
3. Click **Download Free Trial**.
The panel extends with further fields.
4. Enter or select your **First Name, Last Name, Job Title, Company, Country, City, State, Postal Code, Company Size, and Phone**.
5. Click **Download Free Trial** again.

You will get an email with further information, and the screen automatically redirects to the available downloadable product versions on the [Free Trial](#) page:

Figure 1: Available downloadable SSB versions on the Free Trial page



The screenshot shows the syslog-ng Store Box page. At the top, there is a search bar and user profile icons. Below the header, the text "Thank you for downloading syslog-ng Store Box" is displayed. A table lists available downloads, categorized into three sections: "syslog-ng Store Box 6.8 Version", "Release Notes and User Guides", and "syslog-ng Store Box 6.0.2 Version". Each row includes the Name, Date Posted, Version, and a Download link.

Name	Date Posted	Version	Download
▼ syslog-ng Store Box 6.8 Version			
syslog-ng Store Box VHD	Feb. 4, 2022	6.9.0	↓
syslog-ng Store Box ISO	Feb. 4, 2022	6.9.0	↓
▼ Release Notes and User Guides			
syslog-ng Store Box - Release Notes (English)	Feb. 4, 2022	6.9.0	↓
syslog-ng Store Box - User Guide (English)	Feb. 4, 2022	6.9.0	↓
▼ syslog-ng Store Box 6.0.2 Version			
syslog-ng Store Box 6.0 6.0.3 boot firmware	Feb. 4, 2022	6.0.3	↓
syslog-ng Store Box 6.0 6.0.3 compressed VHD disk image	Feb. 4, 2022	6.0.3	↓
syslog-ng Store Box 6.0 6.0.3 core firmware	Feb. 4, 2022	6.0.3	↓
syslog-ng Store Box 6.0 6.0.3 install cdrom	Feb. 4, 2022	6.0.3	↓

6. If your email contains the license keys, download the **syslog-ng Store Box ISO** image from the Free Trial page.

NOTE: Alternatively, an SSB product specialist will contact you to provide you with the license keys and assist you with the installation of the product.

To enable a purchased commercial license

1. Navigate to **My Account > My License Assets** on the [support portal](#).
2. To access your license key, click **Retrieve Key** next to your product.
3. Once you have the license keys, navigate to **My Account > My Products** and click **Download** next to your product. The **Download Software** page is displayed.
4. Download the ISO image (install cdrom) of your product.

If you need help with accessing your license, navigate to the [Licensing Assistance](#) page, and follow the instructions on screen.

Upgrade and installation instructions

For details on upgrading to version 6.0.4, see [Upgrade Guide](#).

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For further information, see the [Hardware specifications](#) in the *Installation Guide*.

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operates, and performs whatever part of its purpose remains meaningful.

(For example, a function in a library to compute square roots has a purpose that is entirely well-defined independent of the application. Therefore, [Subsection 2d](#) requires that any application-supplied function or table used by this function must be optional: if the application does not supply it, the square root function must still compute square roots.)

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This option is useful when you wish to copy part of the code of the Library into a program that is not a library.

Section 4

You may copy and distribute the Library (or a portion or derivative of it, under [Section 2](#)) in object code or executable form under the terms of [Section 1](#) and [Section 2](#) above provided that you accompany it with the complete corresponding machine-readable source code, which must be distributed under the terms of [Section 1](#) and [Section 2](#) above on a medium customarily used for software interchange.

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Section 5

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Section 6

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- b. Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on

the user's computer system, rather than copying library functions into the executable, and (2) will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.

- c. Accompany the work with a written offer, valid for at least three years, to give the same user the materials specified in [Subsection 6a](#), above, for a charge no more than the cost of performing this distribution.
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- e. Verify that the user has already received a copy of these materials or that you have already sent this user a copy.

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