

Quest[®] NetVault[®] Bare Metal Recovery Plug-in *Offline Client* for Windows PE 13.1

Release Notes

December 2021

These release notes provide information about the Quest[®] NetVault[®] Bare Metal Recovery Plug-in *Offline Client* for Windows PE release.

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About this release

NetVault Bare Metal Recovery Plug-in *Offline Client* for Windows PE 13.1 is a major release, with enhanced features and functionality. For complete product documentation, visit <https://support.quest.com/technical-documents/>.

Known issues

The following is a list of issues, including issues attributed to third-party products, known to exist at the time of release.

Table 1. General known issues

Known issue	Issue ID
Backing up Dynamic Disks is only supported through Disk Raw Mode .	DNBMR-688 (17966, VDG-252)
Restoring a GPT partition table to a larger disk results in a new partition that is the same size as the original: When a DR image is taken, the partition table is stored with it. At restore time, this partition is written to the new target disk and re-creates the original disk. If you restore to a disk that is larger than the original, the disk is partitioned to match the original size, which can result in unused disk space. For example, if you restore a 100GB image to a 200GB disk, it is partitioned for 100GB and leaves the extra space unused. You can use third-party partitioning tools, such as GNU Parted or PartitionMagic, to correct this issue.	DNBMR-689 (17967, VDG-253)
Using the plug-in with NetVault Bare Metal Recovery Plug-in <i>Offline Client</i> for Windows PE 10.x: To complete a restore job in which the target contains a Unified Extensible Firmware Interface (UEFI) partition, use a blank disk. Windows PE does not include a tool that can be used to unmount the UEFI partition so that it can be overwritten during the restore; this issue causes restores to fail. Workaround: Use NetVault Bare Metal Recovery Plug-in <i>Offline Client</i> for Windows PE 11.x or later.	DNBMR-958 (26597)
Performing restores of Raw format disks does not work. Workaround: Use diskpart.exe to render the disk blank before beginning the restore and recovery process.	DNBMR-1205

System requirements

Before installing NetVault Bare Metal Recovery Plug-in *Offline Client* for Windows PE 13.1, ensure that your system meets the requirements outlined in the *Quest NetVault Compatibility Guide* available at <https://support.quest.com/technical-documents/>.

Upgrade and compatibility

For complete supported-platform information, see the *Quest NetVault Compatibility Guide*.

Product licensing

To obtain the license file for your NetVault Server environment, determine the NetVault Machine ID of your main NetVault Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the License Management page to install the product license files.

- [Obtaining a machine ID](#)
- [Installing a license file](#)

Obtaining a machine ID

- 1 Start the NetVault WebUI.
- 2 In the Navigation pane, click **License Management**.
- 3 In the **Clients Details** list, note the machine ID for the applicable Server or Client entry.

Installing a license file

- 1 In the **Navigation** pane, click **License Management**.
- 2 On the **License Management** page, click **Install License**.
Because the NetVault WebUI is tied to a specific NetVault Server and all licenses are installed on the NetVault Server, the program automatically installs the license on the correct machine.
- 3 In the **Choose License File/s** dialog box, click **Select a file**, point to the “.dlv” file that contains the license key, and click **Open**.
- 4 In the dialog box, click **OK** to apply the selected license file.
After the key is applied successfully, a message is displayed.
- 5 To dismiss the message, click **X**.

Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Bare Metal Recovery Plug-ins User's Guide*.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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Quest Software Inc.
Attn: LEGAL Dept.
4 Polaris Way
Aliso Viejo, CA 92656

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Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.