



# KACE® Systems Management Appliance

## Technical Specifications for Virtual Appliances

July 2022

This document lists the technical specifications of the virtual KACE Systems Management Appliance (SMA) and Asset Management Appliance (AMA).

For additional KACE SMA product documentation, go to <https://support.quest.com/kace-systems-management-appliance/technical-documents>.

Topics:

- [Host system requirements](#)
- [Operating system requirements for Agent-managed devices](#)
- [Operating system requirements for Agentless management](#)
- [Browser requirements for the web-based user interface](#)

## Host system requirements

Virtual KACE SMA and AMA software can be installed on host systems that meet the following requirements.

Table 1. Host system requirements

Requirement	Details		
KACE SMA: Processor and Memory	<b>Devices</b>	<b>Processor</b>	<b>Memory</b>
	0 - 2000	2 CPUs	4 GB RAM
	2000 - 4000	4 CPUs	8 GB RAM
	4000 - 8000	8 CPUs	16 GB RAM

8000 - 16000	16 CPUs	32 GB RAM
16000 - 32000	32 CPUs	64 GB RAM
32000 - 50000	64 CPUs	128 GB RAM

**i** **NOTE:** These are just minimum resource requirements for a simple configuration. Any changes that typically increase the use of system resources, such as complex Smart Labels, non-default check-in schedules, changes to history logging, and so on, require additional resources.

<b>KACE SMA: Network Interface</b>	<b>Devices</b>	<b>Network Interface Card</b>
	0 - 8000	1 GB Ethernet Port
	8000 +	10 GB Ethernet Port

<b>KACE AMA: Processor and Memory</b>	<b>Devices</b>	<b>Processor</b>	<b>Memory</b>
	0 - 2500	2 CPUs	4 GB RAM
	2500 - 5000	4 CPUs	8 GB RAM
	5000 - 10000	8 CPUs	16 GB RAM
	10000 - 25000	16 CPUs	32 GB RAM
	25000 - 50000	24 CPUs	64 GB RAM

<b>KACE AMA: Network Interface</b>	<b>Devices</b>	<b>Network Interface Card</b>
	0 - 10000	1 GB Ethernet Port
	10000 +	10 GB Ethernet Port

**i** **NOTE:** These are just minimum resource requirements for a simple configuration. Any changes that typically increase the use of system resources, such as complex Smart Labels, non-default check-in schedules, changes to history logging, and so on, require additional resources.

<b>Available Disk Space</b>	<b>Small Installations</b>	<b>Large Installations</b>
	1 TB	3 TB

<b>Media</b>	DVD
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<b>Server and Operating System</b>	64-bit
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<b>Virtualization Infrastructure Requirements</b>	<p><b>For VMware installations:</b></p> <p>VMware ESX/ESXi 6.7 or later</p> <p>Open Virtualization Format (OVF) 1.0</p>
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**i** **NOTE:** To better understand the requirements for Amazon Web Services in cloud-based solutions, visit <https://support.quest.com/kb/261998>.

**For Microsoft Hyper-V installations:**

Windows Server 2019 with Hyper-V

Windows Server 2016 with Hyper-V

**For Nutanix installations:**

Nutanix AOS 5.20.1.1 (LTS) or later

## Operating system requirements for Agent-managed devices

The KACE Agent is an application that can be installed on devices to enable device management through the virtual appliance. The Agent can be installed on devices that meet the following operating system requirements. For additional specifications, see the operating system vendor's documentation. The appliance imposes no additional requirements, and supports 32-bit and 64-bit architectures where applicable.

Table 2. Operating system requirements

Operating system	Details
<b>Windows®</b>	
Windows 11	Professional, Enterprise 21H2
Windows 10 IoT	Enterprise 1809
Windows 10	Professional, Enterprise 1607, 1703, 1709, 1803, 1809, 1903, 1909, 2004, 20H2, 21H1
Windows 8, 8.1	Professional, Enterprise
Windows 7	Professional, Enterprise, Ultimate
Windows Server 2022	
Windows Server 2019, 2016	Essentials, Standard, Datacenter
Windows Server 2012, 2012 R2	Foundation, Essentials, Standard, Datacenter
Windows Server 2008 R2	Foundation, Essentials, Standard, Datacenter
<b>Mac®</b>	
macOS®	10.14, 10.15, 11.0, 12.0



Monitoring is not supported on managed macOS 12.0 devices.

## Linux®

Linux Red Hat® Linux AS and ES	7.4 - 8.x 64-bit architecture only
Ubuntu®	18.04, 20.4 64-bit architecture only
SUSE® Linux Enterprise Server	12, 15 64-bit architecture only
Raspbian Linux (on Raspberry Pi devices)	Debian versions: 8 (Jessie), 9 (Stretch), running on Raspberry Pi 3 10 (Buster), running on Raspberry Pi 3, 4
CentOS™	7.4 - 8 64-bit architecture only



**NOTE:** KACE SMA includes installers for the above Linux operating systems, as well as generic versions. Only the listed Linux versions are supported. Any attempts to install and run the generic version of the KACE Agent on an unsupported Linux OS can lead to unpredictable results. You can only do so at your own risk.

# Operating system requirements for Agentless management

Agentless management enables you to inventory devices without using the KACE SMA Agent. Agentless management can be enabled for devices that have the following operating systems:

- CentOS™
- Chrome™ OS
- Debian®
- Fedora®
- FreeBSD®
- Mac OS X
- Oracle® Enterprise Linux
- Raspbian Linux (on Raspberry Pi devices)
- Red Hat
- SUSE
- Solaris®
- Ubuntu
- Windows
- Windows Server

# Browser requirements for the web-based user interface

To access the KACE SMA Administrator Console and User Console web-based user interfaces, use a monitor with a screen resolution of at least 1280 pixels by 800 pixels and one of the following web browser applications.

**Table 3. Browser requirements for the web-based user interface**

<b>Browser</b>	<b>Details</b>
Microsoft Edge™	40.x or later
Firefox®	63.x or later
Safari®	10.0 or later
Chrome™	71.0 or later

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- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
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## Legend



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**IMPORTANT, NOTE, TIP, MOBILE,** or **VIDEO:** An information icon indicates supporting information.

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