



KACE® Express

Technical Specifications for Virtual Appliances

July 2022

This document lists the technical specifications of Quest® KACE® Express. KACE Express is a free, introductory version of KACE Systems Management Appliance (SMA). To download the software, go to <https://www.quest.com/register/76051>. KACE Express can be used to manage up to 1,000 devices, or nodes, for up to one year.

For additional KACE Express product documentation, go to <https://www.quest.com/products/kace-express/> and open the **Resources** tab.

Topics:

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Host system requirements

Virtual KACE SMA and AMA software can be installed on host systems that meet the following requirements.

Table 1. Host system requirements

Requirement	Details
Processor	Four or more vCPUs
Memory	4 GB
Network Interface	One Ethernet Port
Available Disk Space	1 TB
Server and OS	64-bit

**Virtualization
Infrastructure
Requirements**

For VMware® installations:

VMware ESX®/ESXi™ 6.7 or later

Open Virtualization Format (OVF) 1.0



NOTE: To better understand the requirements for Amazon Web Services in cloud-based solutions, visit <https://support.quest.com/kb/261998>.

For Microsoft® Hyper-V® installations:

Windows Server® 2019 with Hyper-V

Windows Server 2016 with Hyper-V

For Nutanix installations:

Nutanix AOS 5.20.1.1 (LTS) or later

Operating system requirements for managed devices

KACE Express can be used to manage Dell devices that meet the following operating system requirements. For additional specifications, see the operating system vendor's documentation. The appliance imposes no additional requirements, and supports 32-bit and 64-bit architectures where applicable.

Table 2. Operating system requirements

Operating system	Details
Windows®	
Windows 11	Professional, Enterprise 21H2
Windows 10 IoT	Enterprise 1809
Windows 10	Professional, Enterprise 1607, 1703, 1709, 1803, 1809, 1903, 1909, 2004, 20H2, 21H1
Windows 8, 8.1	Professional, Enterprise
Windows 7	Professional, Enterprise, Ultimate
Windows Server 2022	
Windows Server 2019, 2016	Essentials, Standard, Datacenter
Windows Server 2012, 2012 R2	Foundation, Essentials, Standard, Datacenter

Browser requirements for the web-based user interface

To access the KACE SMA Administrator Console and User Console web-based user interfaces, use a monitor with a screen resolution of at least 1280 pixels by 800 pixels and one of the following web browser applications.

Table 3. Browser requirements for the web-based user interface

Browser	Details
Microsoft Edge™	40.x or later
Firefox®	63.x or later
Safari®	10.0 or later
Chrome™	71.0 or later

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Technical support resources

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- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product.

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Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE,** or **VIDEO:** An information icon indicates supporting information.

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Software Version – 12.0