

# Quest® MessageStats® Report Pack for Archive Manager 7.8

## Release Notes

**August 2021**

These release notes provide information for both the Quest® MessageStats® Report Pack for Archive Manager release.

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## About MessageStats Report Pack for Archive Manager 7.8

Quest Archive Manager is an email archival solution that captures, indexes, and stores messaging data. It is designed to help you control message data volumes, reduce the costs associated with storage management, and quickly produce evidence for compliance purposes.

The MessageStats Report Pack for Archive Manager expands the core capabilities of MessageStats to include relevant statistics for managing the Exchange environment for email archiving and analyzing additional content information from the Archive Manager database. The report pack provides specific reports for Quest Archive Manager that are integrated into the core MessageStats console and reports interface.

MessageStats Report Pack for Archive Manager 7.8 is a minor release.

## Upgrading the report pack

The MessageStats Report Pack for Archive Manager 7.8 can only be upgraded directly from 7.5.1. If you have an earlier version of the report pack, you must remove the previous version and then install version 7.8.

# New features

The following new features are available in this release:

- As of version 7.5, support for Exchange 2007 is not supported.

# Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

**Table 1. Installation and database known issues**

Known issue	Issue ID
The report pack does not support an inplace upgrade from a version earlier than 7.5.1. If you have an earlier version, you must remove the previous version and install version 7.8.	109315
Quest Software does not support the installation of the MessageStats database on the same SQL Server Instance as the Archive Manager database. Also, Quest does not recommend that you install MessageStats database on the same SQL server as the Archive Manager database. This scenario can result in a performance impact in your Archive Manager SQL environment.	NA
Running real-time reports against more than three Archive Manager Servers at one time may cause performance issues, depending on your network speed and topology. Choose only one or two servers at a time to include in the report	NA

# System requirements

You install the report pack components on servers on which the core MessageStats components are already installed. You must meet the software requirements for MessageStats. See the *MessageStats Release Notes* for the software requirements for the different MessageStats components.

The following table contains any additional requirements for the report pack:

**Table 2. System minimum requirements**

Requirement	Details
Hard disk space	100 MB of free disk space to install the application in addition to the space required for the MessageStats core product.
Task Execution Server	Microsoft PowerShell 2.0.
Additional software	<ul style="list-style-type: none"><li>• MessageStats 7.8</li><li>• At least one Quest Archive Manager 5.5 server instance or later.</li></ul>

For a list of rights and permissions necessary for report pack operation, refer to the *MessageStats Report Pack for Archive Manager User Guide*.

# Supported Environments

The Report Pack for Archive Manager supports the following Microsoft environments:

**Table 3. Microsoft environment supported by the Archive Manager report pack.**

<b>Environment</b>	<b>Versions</b>
Exchange	Exchange 2010, Exchange 2013, Exchange 2016, and Exchange 2019.
Office 365	Exchange Online
Lync/Skype for Business	Lync 2010, Lync 2013, and Skype for Business 2015.

## Product licensing

This product does not require licensing.

# Getting started with MessageStats Report Pack for Archive Manager 7.8

The release package contains the following products:

- MessageStats Report Pack for Archive Manager
- Product documentation, including:
  - *MessageStats Report Pack for Archive Manager User Guide*
  - Online Help

## Installation Instructions

Refer to *MessageStats Report Pack for Archive Manager User Guide* for installation instructions.

## Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

# About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit [www.quest.com](http://www.quest.com).

## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

## Third-party contributions

This product contains the following third-party components. For third-party license information, go to <http://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (\*) is available at <http://opensource.quest.com>.

**Table 4. List of third-party contributions**

Component	License or acknowledgement
Boost 1.0	Boost Software License - Version 1.0
Boost 1.33	
Boost 1.38	
Boost 1.47	
Crypto-API version 2	Mozilla Public License Version 1.1
JCL 1.1	Mozilla Public License Version 1.1

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Quest Software Inc.  
Attn: LEGAL Dept  
5 Polaris Way  
Aliso Viejo, CA 92656

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