

Quest® MessageStats® Report Pack for Archive Manager 7.7.2

Release Notes

June 2021

These release notes provide information for both the Quest® MessageStats® Report Pack for Archive Manager release.

- [About MessageStats Report Pack for Archive Manager 7.7.2](#)
- [New features](#)
- [Known issues](#)
- [System requirements](#)
- [Product licensing](#)
- [Getting started with MessageStats Report Pack for Archive Manager 7.7.2](#)
- [Globalization](#)
- [About us](#)

About MessageStats Report Pack for Archive Manager 7.7.2

Quest Archive Manager is an email archival solution that captures, indexes, and stores messaging data. It is designed to help you control message data volumes, reduce the costs associated with storage management, and quickly produce evidence for compliance purposes.

The MessageStats Report Pack for Archive Manager expands the core capabilities of MessageStats to include relevant statistics for managing the Exchange environment for email archiving and analyzing additional content information from the Archive Manager database. The report pack provides specific reports for Quest Archive Manager that are integrated into the core MessageStats console and reports interface.

MessageStats Report Pack for Archive Manager 7.7.2 is a minor release.

Upgrading the report pack

The MessageStats Report Pack for Archive Manager 7.7.2 can only be upgraded directly from 7.5.1. If you have an earlier version of the report pack, you must remove the previous version and then install version 7.7.2.

New features

The following new features are available in this release:

- As of version 7.5, support for Exchange 2007 is not supported.

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 1. Installation and database known issues

Known issue	Issue ID
The report pack does not support an inplace upgrade from a version earlier than 7.5.1. If you have an earlier version, you must remove the previous version and install version 7.7.2.	109315
Quest Software does not support the installation of the MessageStats database on the same SQL Server Instance as the Archive Manager database. Also, Quest does not recommend that you install MessageStats database on the same SQL server as the Archive Manager database. This scenario can result in a performance impact in your Archive Manager SQL environment.	NA
Running real-time reports against more than three Archive Manager Servers at one time may cause performance issues, depending on your network speed and topology. Choose only one or two servers at a time to include in the report	NA

System requirements

You install the report pack components on servers on which the core MessageStats components are already installed. You must meet the software requirements for MessageStats. See the *MessageStats Release Notes* for the software requirements for the different MessageStats components.

The following table contains any additional requirements for the report pack:

Table 2. System minimum requirements

Requirement	Details
Hard disk space	100 MB of free disk space to install the application in addition to the space required for the MessageStats core product.
Task Execution Server	Microsoft PowerShell 2.0.
Additional software	<ul style="list-style-type: none">• MessageStats 7.7.2• At least one Quest Archive Manager 5.5 server instance or later.

For a list of rights and permissions necessary for report pack operation, refer to the *MessageStats Report Pack for Archive Manager User Guide*.

Supported Environments

The Report Pack for Archive Manager supports the following Microsoft environments:

Table 3. Microsoft environment supported by the Archive Manager report pack.

Environment	Versions
Exchange	Exchange 2010, Exchange 2013, Exchange 2016, and Exchange 2019.
Office 365	Exchange Online
Lync/Skype for Business	Lync 2010, Lync 2013, and Skype for Business 2015.

Product licensing

This product does not require licensing.

Getting started with MessageStats Report Pack for Archive Manager 7.7.2

The release package contains the following products:

- MessageStats Report Pack for Archive Manager
- Product documentation, including:
 - *MessageStats Report Pack for Archive Manager User Guide*
 - Online Help

Installation Instructions

Refer to *MessageStats Report Pack for Archive Manager User Guide* for installation instructions.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <http://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <http://opensource.quest.com>.

Table 4. List of third-party contributions

Component	License or acknowledgement
Boost 1.0	Boost Software License - Version 1.0
Boost 1.33	
Boost 1.38	
Boost 1.47	
Crypto-API version 2	Mozilla Public License Version 1.1
JCL 1.1	Mozilla Public License Version 1.1

**©2021 Quest Software Inc.
ALL RIGHTS RESERVED.**

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.
Attn: LEGAL Dept
5 Polaris Way
Aliso Viejo, CA 92656

Refer to our website (www.quest.com) for regional and international office information.

Trademarks

Quest, the Quest logo, and MessageStats are trademarks of Quest Software Inc. and/or its affiliates. SQL Server, Outlook, and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Quest disclaims any proprietary interest in the marks and names of others.