

10490v2

Hotfix Notes

May 2021

This hotfix includes the changes listed in the following sections. One Identity may generate additional hotfixes for future releases of the product.

About this hotfix

This hotfix includes the changes listed in the following sections. One Identity may generate additional hotfixes for future releases of the product. This hotfix addresses an issue with DPAs v3 after patching to 2.5.921, 2.5.922 or 2.5.923. The difference between hotfix 10490 and 10490v2 is that 10490v2 can now also be applied to 2.5.923. This hotfix addresses the issue described in Knowledge Article 328352 available at <https://support.oneidentity.com/tpam-appliance/kb/328352>.

Resolved issues

The following is a list of issues resolved in this hotfix.

Table 1: Resolved issues

Resolved issue	Issue ID
When patching TPAM from 2.5.920 to 2.5.921, 2.5.922, or 2.5.923 and you have DPA v3's in your cluster, if you reboot these DPAs they will show an "unknown" status on the cluster management page and an error of Application Server: Not running if you try and test these DPA's.	10490

Applicability of this hotfix

Table 2: Products affected by this hotfix

Product name	Version
TPAM	2.5.920-2.5.923

Installing this hotfix

To install the hotfix:

1. Take a backup of the TPAM appliance.
2. Copy the supplied .zip file to your local computer.
3. Log in to the TPAM/admin interface.
4. Select **Maint | Apply a Patch** from the menu.
5. Click the **Select File** button.
6. Click the **Browse** button. Select the patch file that you saved locally.
7. Click the **Upload** button.
8. Type **dgiswREw40** in the in the **Key** box.
9. Type **/genkey** in the **Options** box.
10. By default, if you are applying a patch to a primary member of a cluster, the replicas in the cluster will be listed and highlighted in the Target Replicas list. If any of the replicas are deselected, the patch will not be applied to it, unless it is directly applied by logging on to the replica or applying to the replica through the CLI/API.
11. Click the **Apply Patch** button.

Verifying successful completion

To determine if this hotfix is installed

1. Click the **Patch Log** tab.
2. To set the log refresh interval, select **Refresh Results every X seconds**.
3. Once the hotfix has been applied there will be a message in the patch log stating "Patch successfully applied to system".

Removing this hotfix

To remove this hotfix the TPAM appliance can be restored using the backup taken prior to applying the hotfix. We recommend discussing this with Technical Support prior to completing the restore.

Copyright 2021 One Identity LLC.

ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of One Identity LLC .

The information in this document is provided in connection with One Identity products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of One Identity LLC products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, ONE IDENTITY ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL ONE IDENTITY BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF ONE IDENTITY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. One Identity makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. One Identity does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

One Identity LLC.
Attn: LEGAL Dept
4 Polaris Way
Aliso Viejo, CA 92656

Refer to our Web site (<http://www.OneIdentity.com>) for regional and international office information.




Patents

One Identity is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <http://www.OneIdentity.com/legal/patents.aspx>.

Trademarks

One Identity and the One Identity logo are trademarks and registered trademarks of One Identity LLC. in the U.S.A. and other countries. For a complete list of One Identity trademarks, please visit our website at www.OneIdentity.com/legal. All other trademarks are the property of their respective owners.

Legend

-  **WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.**
-  **CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.**
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.**