

# Quest® On Demand Migration

## Release Notes

### November 29, 2023

Quest® On Demand Migration is a Microsoft 365 tenant-to-tenant migration service that allows you to simply and securely migrate Microsoft 365 information from Exchange, OneDrive, SharePoint and Teams. It is a part of the Quest® On Demand cloud-based platform solution.

These release notes provide information about the latest Quest® On Demand Migration release.

- [Enhancements](#)
- [Resolved issues](#)
- [Known issues](#)
- [Release history](#)
- [Incident response management](#)
- [System requirements](#)
- [Product licensing](#)
- [More resources](#)
- [Third-party contributions](#)

# Enhancements

The following is a list of enhancements implemented in On Demand Migration.

## SharePoint migration

Enhancement	ID
Additional list item migration information has been added to the event details pane for events prefixed with the term "Bulk ListItems"	449812
Improved handling of skipped files in failed file report	450276

# Resolved Issues

## SharePoint Migration

Issue	ID
Improved handling of message length to avoid memory issues.	452696
Custom content types that are being inherited from the built-in "Document Set" are not being migrated correctly when source and target default language is different.	455981
Migration of a SharePoint site mapped a to a different url after a SharePoint Content discovery task, migrates the site to the incorrect target url.	458697
Special characters in terms causes migration to fail and stop.	460137
Child webs of a promoted site were not migrated correctly.	460573
Added check to MS Import job end processing to confirm if batch failed in unexpected way.	460733

# Known Issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

- [General](#)
- [Account migration](#)
- [Mailbox migration](#)
- [OneDrive migration](#)
- [Public folder migration](#)
- [SharePoint migration](#)
- [Teams migration](#)

## General known issues

Known Issue	Issue ID
If the <b>Skip if the target file is the same version or newer</b> option is selected, files that were previously migrated and for which additional sharing permissions have been added may not appear in the <b>Shared With Me</b> panel of users who have been granted this additional sharing permission. <b>Workaround:</b> Remove and re-grant permissions directly to previously migrated files in the target.	ODM-1112
Statistics related to permissions can be incorrect in some specific cases.	ODM-872
Deletion of target object after the migration may not be reported.	ODM -855
In case the created Mailbox Switch task is edited and the mail forwarding direction is changed, all selected notification messages will be readdressed, but the wizard may not display notification settings correctly. <b>Workaround:</b> Select <b>Run later</b> and finish the task to re-open it. After the task is re-opened you can see the actual notification settings. Now you can schedule the task as necessary.	N/A
If you remove a tenant that is currently used in migration projects from On Demand, the affected projects can still be opened without any alerts or notifications. However, all project tasks will fail.	N/A
Mail Migration Task Wizard cannot be finished if you add and then clear the value in <b>Exclude mail before</b> and <b>Exclude mail after</b> fields. <b>Workaround:</b> Close the wizard and create a task anew.	ODM-176
Double-clicking <b>Finish</b> button in wizards may result in creating several duplicate tasks.	DO-728
All accounts must be matched or migrated <i>before</i> migrating the groups they belong to, or with the same task that migrate groups. Otherwise, the newly migrated accounts will not be added to the target groups. <b>Workaround:</b> Re-migrate the affected groups after all their members are migrated.	N/A
If you migrate a mail-enabled group with non mail-enabled members, some of those users might not be added to the target group. The following error is displayed for each affected user: " <b>Group membership migration completed with errors. Couldn't find object [User GUID]. Please make sure that it was spelled correctly or specify a different object.</b> " <b>Workaround:</b> Re-migrate the affected groups.	ODM-309
Deleting or moving a file in the OneDrive storage that is currently being migrated may result in aborting the storage transfer with <b>Content transfer failed</b> error. Other storages from the migration task are not affected. <b>Workaround:</b> Re-migrate the failed storage.	ODM-335
A search query entered by user to filter content may be lost in case the user switches tab.	ODM-293
Migration of Microsoft Office 365 groups and security groups with dynamic membership is not supported.	ODM-37
Migration fails if internal account is matched with external account and the following message is reported: <b>Property usageLocation is invalid / Insufficient privileges to complete the operation</b>	ODM-1576
Migration of security group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: <b>Unable to update the specified properties for objects that have originated within an external service</b>	ODM-1566
Migration of Office 365 group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: <b>REST API is not yet supported for this mailbox.</b>	ODM -1567
After the migration, the calendar invites with Teams links may need to be updated.	ODM -788
In case of re-migration, On Demand Migration re-migrates mail and calendar items that have changed in the source mailbox to the target mailbox. Also, calendar items that have been removed from the source mailbox will be removed from the target mailbox. Re-migration of other types of items that have been modified or deleted in the source mailbox is not supported.	4781288-1

Known Issue	Issue ID
<p><b>Address Rewriting</b>            Due to <a href="#">Microsoft's Exchange Online limits</a> on messages sent from the tenant that are calculated according to purchased Exchange Online licenses, some of the sent messages exceeding this limit will not be delivered within 24 hours and will wait in the queue to be send next day. If waiting time will be longer than 24 hours, the sender will receive an NDR.</p> <p><b>Workaround:</b> To increase bandwidth you need to purchase more Exchange Online licenses</p>	4783213-1

### Account migration known issues

Known Issue	Issue ID
Resource Processing is not available when GCC High tenants are used. Resource Processing is only available with commercial tenants.	251283
Source UPN and Primary SMTP will be used after migration for existing target hybrid accounts.	ODM-1251
In case of re-migration of hybrid account the Migration task state may appear to be <b>completed</b> before the actual completion.	ODM-1174
Source user mailbox is required to be kept to ensure receiving of mail messages addressed to this mailbox after migration. To remove these mailboxes you can manually configure forwarding in on-premises environment for all affected accounts after target mailboxes are provisioned.	ODM-1345
Hybrid accounts has <b>New</b> status even in case these accounts are in progress.	ODM-1053
Matching task may hang with <b>In progress</b> state in case on-premises connection credentials are not configured. No events are reported.	ODM-1383
Matching task may hang with <b>In progress</b> state in case of any issues related to connection problem of integration service, e.g., secret is not installed properly or unavailable.	ODM-1469
In case matched target hybrid account is removed intentionally, but source account is selected for the migration task, the target object will be provisioned and no event is reported.	ODM-1292
In case of any target conflicts related to existing objects in on-premises part processed by Quest Migration Manager, events generated by Quest Migration Manager will not appear in Events.	ODM-1255
Migration Task progress may be reported incorrectly. Refer to task details for actual information.	ODM-1175
Mail flow is not currently displayed for migrated objects.	ODM-1376
Mail addressed to target Room/Equipment/shared mailbox will not be redirected to source. Reason: forwarding from target to source after account migration for Room / Equipment / shared mailbox is not set.	ODM-1344
In case object is removed in source, during re-migration this object cannot be included in migration scope, but object status remains unchanged. In task details this object status is <b>New</b> .	ODM-1331
Migration tasks may hang with In progress state in case of any issues related to integration with Quest Migration Manager. No events are reported.	ODM-1332
<p><b>Resource processing</b> To allow target users access source SharePoint, linked guest users were created in the source and On Demand Migration immediately attempts to grant these user accounts necessary direct permissions. It can take time for guest accounts to replicate to SharePoint, which can result in a "User not found" error message for a guest account that has not yet been replicated during granting permissions.</p> <p><b>Workaround:</b> Retry the SharePoint processing later.</p>	ODM-1878

## Mailbox migration known issues

Known Issue	ID
A Meeting link migration task does not preserve the "time zone" settings for the calendar items. The meeting start time and the end time properties will be converted to UTC.	353269

## OneDrive migration known issues

Known Issue	ID
If <b>Migrate Sharing Link Permissions</b> option is selected, some link sharing permissions will not migrate properly if the user has shared this file or folder with more than 30 users. Only 30 users will have permissions from the Sharing Links, while others will not be processed due to a Microsoft limitation.	ODM-1640

## Public folder migration known issues

Known Issue	ID
There is currently no way to stop running tasks.	PFM-76
After migration to the target, the folder name remains unchanged, even the original source folder has been renamed. On Demand Migration does not support renaming folders.	PFM-77

## SharePoint migration known issues

Known Issue	ID
When using collections with On Demand Migration for SharePoint, if a site is added to a collection after running a Discover SharePoint Contents task for the site, the child objects will not be added to the collection. Re-run the Discover SharePoint Contents task for the site to add the child objects to the collection.	
When using collections with On Demand Migration for SharePoint, if a SharePoint object is added to a collection without its parent or child elements, the SHOW PARENT and SHOW CONTENTS buttons may be active but will link to a blank a filtered list because the child or parent is not included in the collection.	
When using collections with On Demand Migration for SharePoint, note that the <b>Remove from Collection</b> and <b>Remove Collection</b> functions are not yet available.	
Files and List Items cannot be migrated if same entities exist in target recycle bin.	163227,179261
The following events may be reported while migrating some folders from Document Libraries connected to Microsoft Teams: <b>A file or folder with the name ... already exists...</b> and <b>Failed to lookup file info of object...</b> The migration proceeds as expected.	173081
After migration the system account is specified as an author of migrated folder instead of the source folder author.	171641
Web address of this view in List View settings cannot be updated due to SharePoint limitations.	169946
Migrated discussion board replies are not tagged as "Best reply" on target.	157005
Custom content type assigned to documents is not migrated. All documents will have the default content type on target.	161588

Known Issue	ID
Discussion List created by the site Community feature is renamed to <i>Community Discussion</i> in Team site (STS#3 template.)	168288
Files and list items are not migrated to subsites with the following characters in the URL: <, >, &, ", '.	169663
Site collection status is not updated if the migration task includes more than one site collection.	161760
The search field shows a limited number of characters. Only the first 22 characters are visible for the long search queries.	164683
Hub settings for sites located in non-central regions of a multi-geo tenant cannot be migrated. The hub and spoke relationship for sites in non-central regions must be built manually after the site migrations are complete.	324054
Out-of-the box list items get duplicated when migrating for the first time	413379
Conflict resolution rules will not be applied to Site Pages and Site Assets system libraries	424578

### Teams migration known issues

Known Issue	ID
If the external sharing settings of the target tenant is more restrictive than the settings in the source tenant, then Office 365 groups and SharePoint items cannot be migrated to the target tenant. <b>Workaround:</b> Ensure that sharing settings in the target tenant is the same or less restrictive than the source tenant. You must create a fresh task to migrate the items.	259757
On Demand cannot migrate a file if the SharePoint admin center (under Settings   Site Creation) has been used to change the default URL.	240044
Meeting links in Teams calendar items of migrated teams don't work because the links still point to source tenant.	196069
<b>Resource processing</b> If EDU team group has been migrated in the Account Migration project first and then this EDU team is provisioned in the Teams Migration project, the error "Request failed with BadRequest status code (Bad Request)" is reported. <b>Workaround:</b> Delete the EDU team group created by Account Migration, then perform discovery and provision with Teams Migration project.	N/A
When teams are provisioned with the option to merge with an existing team in the target tenant and a new channel is created with the original name plus suffix, the SharePoint folder for the new channel retains the original name.	345807
If there are more than 400 Planner tasks in a bucket then On Demand migrates the first 400 tasks only.	N/A
When two or more users are participants in a chat, the chat migration task event is not linked to any particular user.	256913
Links to attachments in chats that are migrated and archived cannot be opened from the Conversation History in the Teams client if you left-click the link. <b>Workaround:</b> Right-click the attachment and select <b>Open Link in New Tab</b> or <b>Open Link in New Window</b> from the context menu.	313562
Replies to private chats are migrated as regular chats but the reference to the original chat is not retained.	339662

Known Issue	ID
Unexpected error occurs in a chat discovery task when matched users are deleted in the source tenant	391675
When the same chat is migrated simultaneously by two tasks, a failure in one task leads to a failure in the other with the following error message: <code>The initiator &lt;service-id&gt; is not a member of the roster &lt;chat-id&gt;</code>	392613
If a user is a participant in a group chat in the source tenant, the chat will appear in the target tenant for the same user after migration even if the chat was deleted by the user from the source tenant.	426538
Loop Components in chats are not migrated	425482

# Release History

Nov 21, 2023

## Enhancements

Module	ID	Description
Teams & Groups Migration	439627	Use the <b>Rename mail nick name</b> option in the <b>Mapping options</b> step of the <i>New Teams &amp; Groups Rename and Map Task</i> wizard to add a prefix or suffix to the target team or group

Nov 07, 2023

## Enhancements

Module	ID	Description
Account Migration	451095	Enabled Mail-Sync for Archive migrations that allow the following migrations: Archive to Primary mailbox, Primary to Archive mailbox, and Archive to Archive mailbox.
Mail Migration	455961, 455977	Added protection to fail mail migration if the source and target archive mailboxes have the same GUIDs

## Resolved issues

Module	ID	Description
Account Migration	457937	The <b>Account State</b> filter is showing '0' for all states
SharePoint Migration	445535	File downloads are stalling periodically.
SharePoint Migration	453036	<i>Document Library</i> type web part pointing to the non-default Documents library is corrupted.
SharePoint Migration	455833	<i>Limited Access</i> roles are migrated unnecessarily.
SharePoint Migration	453895	Clear select objects setting resulted in object being cleared twice.
SharePoint Migration	456434	Microsoft Export API calls that are being postponed were timing out.
SharePoint Migration	429428	Versions of large files were failing to migrate.

November 01, 2022

## New Features



Module	Feature	Description
General Migration	Premigration Reports	The new <b>Reports</b> tab in the Projects workspace lets you view and download premigration reports or delete previously created reports. Premigration reports are available for Accounts, Mailboxes, OneDrive, SharePoint, Teams, and Groups. Reports are created in XLSX format and downloadable as a ZIP file from respective Collect Statistics Task details pane or from the new Reports view.  New permissions are available for role based access control (RBAC): View migration reports and View reporting dashboard.
Account Migration	Premigration Reports	Create a New Collect Account Statistics Task to generate a premigration report which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.

## Enhancements

Module	ID	Description
Account Migration	443949	Column filters have been added to some columns in the Accounts list.
Mail Migration	445822	The <i>Collect Mailbox Statistics Task</i> generates a premigration report which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.
OneDrive Migration	406052	The <i>Collect OneDrive Statistics Task</i> generates a premigration report which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.
Teams & Groups Migration	438813	The <i>Collect Teams Statistics Task</i> and <i>Collect Group Statistics Task</i> generates premigration reports respectively which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.

## Oct 24, 2023

### Resolved issues

Module	ID	Description
SharePoint Migration	450561	Term store synonyms and translations not migrating correctly.
SharePoint Migration	447232	Some batch preparations failing due to request authentication issues.
SharePoint Migration	453559	Tasks with 1000s of objects selected time out at start up due to issues with redundant no script updates
OneDrive Migration	451147	Improved warning message to indicate that a file cannot be migrated because the filename contains a Unicode character.

## Sep 26, 2023

### Enhancements

Module	ID	Description
SharePoint Migration	425812	<b>Auto re-run list item migrations to retry missing items</b> option in the <i>List Options</i> step of the <i>New SharePoint Migration Task</i> wizard, is available for all regions.
SharePoint Migration	440747	The incremental flow for list migration that supports cases where Microsoft incremental migration fails, is available for all regions.
SharePoint Migration	428178	Migration of lists with lookup columns are ordered to support lists with nested lookup columns.
Teams & Groups Migration	439622	Whiteboard tabs are migrated if the Whiteboard files, in the OneDrive of the Whiteboard creator, is pre-migrated to the target tenant. At least one team owner must have permission to the whiteboard file in source tenant. Whiteboard tabs will be migrated as Weblink tabs in target.

#### Resolved issues

Module	ID	Description
SharePoint Migration	447849	Columns with blank column data was not migrated correctly for versions of the list item
SharePoint Migration	448363	Calculated column causing other list columns to not be migrated
SharePoint Migration	444927, 447241, 448004	JSON deserialization errors under load were not handled properly
Teams & Groups Migration	448557	Microsoft does not allow a single user have more than 20000 Planner items under their account. ODM uses the Migration Administrator account to copy the Planners into the target and can hit this 20000 limit.

#### Sep 12, 2023

##### Enhancements

Module	ID	Description
SharePoint Migration	425812	A new option in the List Options step of the <i>New SharePoint Migration Task</i> wizard lets you automatically re-run the list item migration during list migrations to retry and repair missing items.
SharePoint Migration	4400747	Incremental list migration has been improved.

##### Resolved issues

Module	ID	Description
Mail Migration	446470	Force Autodiscover service for archive mailboxes to get alternate archive mailbox information
Mail Migration	440930	Estimation counter used in migration events indicates the same count for different workloads

Module	ID	Description
SharePoint Migration	444672	List view migrations are taking too long if there are a large number of views
SharePoint Migration	444263	“Everyone except external users” group membership is not migrated
SharePoint Migration	444674	Webs with comma in name cannot be remapped
SharePoint Migration	446269	Unique permissions are not migrated for migration tasks initiated in a Teams migration task
SharePoint Migration	447091	The <b>ZeroKBSkippedCount</b> parameter in the details of the <i>Provision List &lt;list-name&gt; - Completed</i> event is not correct if count is above 1000 files.

## Sep 07, 2023

### Resolved issues

Module	ID	Description
OneDrive Migration	446850	OneDrive is not provisioned during migration. <b>Resolution:</b> OneDrive must be provisioned for users in the target tenant either manually or with a PowerShell script. A warning message will appear if users with unprovisioned OneDrives in the target tenant are migrated.

## Aug 29, 2023

### Enhancements

Module	ID	Description
Teams & Groups Migration	436322	Throughput performance of Teams and Groups migration tasks has been improved with a better integration with SharePoint.
Teams & Groups Migration	423406	Custom EWS URLs specified in the Configure Connections step when you configure a migration project are validated and inherited by mailboxes of Groups being migrated.

## Aug 22, 2023

### Resolved issues

Module	ID	Description
SharePoint Migration	424431	Intermittent error when attempting to download files.
SharePoint Migration	442857	Not all versions were migrated for incremental migrations with skip or copy to new file conflict resolution settings selected.
SharePoint Migration	441561	Some links in wiki page web parts are not properly remapped for migrations where the site was remapped.
SharePoint	443254	Unexpected error when system is performing a cleanup after a call to MS Export

Module	ID	Description
Migration		API fails.
OneDrive Migration	443019	User is unable to access the Reporting feature when they have a custom RBAC role

## Aug 15, 2023

### Enhancements

Module	ID	Description
Teams & Groups Migration	438523	With the new <b>File Conflict Options</b> step in the <i>New Teams Migration Task</i> wizard and the <i>New Groups Migration Task</i> wizard, you can address any conflicts that may occur with files attached to teams or groups during their migration from the source to the target tenant.

### Resolved issues

Module	ID	Description
General Migration	440813	Insufficient permissions error while trying to export error logs with a custom role

## Aug 10, 2023

### Resolved issues

Module	ID	Description
SharePoint Migration	441184, 436848	List migrations stops due to missing manifest file.
SharePoint Migration	438825, 437763	Building list of users and groups if system groups like Excel Service are involved throws error "Unable to cast objects of type ImportGroup to ImportUser."
SharePoint Migration	439040	Site content discovery fails when discovering 'User Information List'
SharePoint Migration	440824	Repair process in the migration task fails to run if only skipped files are in the failed file table.

## August 03, 2022

### New Features

Module	Feature	Description
SharePoint Migration	Site mapping with a supported template	Before you migrate a site, the <i>New Site Mapping Task</i> wizard helps you to rename the migrated site, relocate the site with a different Url, or replace the unsupported site template with a supported template so that lists and list items can be migrated.
SharePoint Migration	Web mapping	Before you migrate a web, the <i>New Web Mapping Task</i> wizard helps you to rename the migrated web, relocate the web to a different parent, promote the web to a site, or replace the unsupported web template with a supported template.

## Enhancements

Module	ID	Description
SharePoint Migration	435149	The <i>New List Mapping Task</i> wizard offers a new option to merge a SharePoint list in the source tenant with a specified list in the target tenant.
Public Folder Migration	440214	You can use a CSV file to specify relative paths to discover Public Folders in the source tenant

## Resolved issues

Module	ID	Description
SharePoint Migration	408153	Team members group getting added as site collection administrator
SharePoint Migration	419036	Improved deserialization during migrations
SharePoint Migration	420492	Migrating site level term group issues

## July 27, 2023

### Enhancements

Module	ID	Description
Teams & Groups Migration	434952	Migration of OneNote content to the default Notes tab created (by Microsoft) when teams are provisioned in the target tenant is supported with some limitations.

### Resolved issues

Module	ID	Description
SharePoint Migration	437114	Import batch fails because user information is not in UserGroup.xml.
SharePoint Migration	437858	System SharePoint group renamed by user was not migrated correctly.
SharePoint Migration	437936	Improved retry around transient JSON errors.
SharePoint Migration	436840	Conflict resolution checks for files on the target tenant fails under load.
SharePoint Migration	428421	Improved term store migration under high loads. Source and target tenant SharePoint Migration consents must be regranted before performing a migration of the global term store or the site term group in a site migration. A warning event will be displayed indicating the requirement of regranted consents. This warning will appear during SharePoint Contents discovery, term group migration and site migration if the user select to migrate site term group.

July, 18, 2022

### Deprecated Features

Module	ID	Description
Teams & Groups Migration	435741	The options to collect statistics for groups has been removed from the following task wizards: <i>New Groups Discovery Task</i> and <i>New Teams &amp; Groups Discovery Task</i> .

### Enhancements

Module	ID	Description
Teams & Groups Migration	423809	To manage large lists of teams in a project, you can remove one or more teams from the teams list view. The teams that are removed will remain in the source tenant and you must re-discover the teams in the project when you need them for migration.
Teams & Groups Migration	435741	You can collect statistics about selected M365 Groups in the source tenant with the <b>Collect Statistics</b> action from the M365 Groups tab in the <i>Teams</i> workspace. When the groups are provisioned, you can collect statistics for the groups in the target tenant as well.

### Resolved issues

Module	ID	Description
Mail Migration	437993	Mail migration progress bar jumps from 54% to 100%.
Mail Migration	423194	Record does not appear immediately in reports after the migration is completed.
Mail Migration	436559	Cannot migrate recoverable Items folder if it has a hold.
Mail Migration	437383	Cannot migrate mail from a Gmail source to a custom folder in Office 365.
Public Folder Migration	438325	Removed Remote PowerShell code for Public Folders and replaced with Exchange v3 to align with changes by Microsoft.
Public Folder Migration	437476	UserDisplayName was not present in the dictionary

June 22, 2022

### Deprecated Features

Module	ID	Description
Account Migration	418701	The option select <b>Refresh All Discovered Accounts</b> has been removed from the <i>List View</i> menu.

### Enhancements

Module	ID	Description
Account Migration	418701	Before you migrate accounts you can now choose the <b>Refresh Selected Accounts</b> action to start the <i>New Refresh Selected Accounts Task</i> wizard. This task will refresh only the accounts that you select.

## June 20, 2023

### Deprecated Features

Module	ID	Description
Teams & Groups Migration	421939	<p>The following options have been removed from the <i>New Teams Discovery Task</i> wizard:</p> <ul style="list-style-type: none"><li>Collect Last Activity for Teams</li></ul> <p>The following options have been removed from the <i>New Teams &amp; Groups Discovery Task</i> wizard:</p> <ul style="list-style-type: none"><li>Collect Plan and Task statistics for Teams</li><li>Collect Message statistics for Teams</li><li>Collect Plan and Task statistics for Groups</li><li>Collect Last Activity for Teams</li></ul>

### Enhancements

Module	ID	Description
OneDrive Migration	420219	<p>Two new columns have been added to the OneDrive List View:</p> <ul style="list-style-type: none"><li>Source Last Modified</li><li>Source Root URL</li></ul>
OneDrive Migration	406059	<p>Improved handling of cases where quota for target OneDrive is exceeded during migration.</p>
Teams Migration	414234	<p>Two new options are available in the <i>Archiving Options</i> step of the <i>New Teams Migration Task</i> wizard.</p> <ul style="list-style-type: none"><li>Archive target team if source team is archived</li><li>Make target SharePoint site read only</li></ul>

### Resolved issues

Module	ID	Description
SharePoint Migration	422144	<p>Improved processing of generic list types.</p>
SharePoint Migration	430481	<p>Discovery of sites from file task in multi -geo tenants has issues</p>

## June 08, 2023

### Enhancements

Module	ID	Description
SharePoint	403629	<p>Performance improvement for sites with many users. Users are migrated as</p>

Module	ID	Description
Migration		needed during the migration instead of all at once at the start of the migration. This will speed up migrations of sites with many active users and reduce warnings about unmapped users.

#### Resolved issues

Module	ID	Description
Mail Migration	427765	Some types of mail messages are not migrated.
SharePoint Migration	425601	Private channel team sites (TeamChannel site templates) could not be migrated in ODM SharePoint after being discovered during team provisioning in ODM Teams.
SharePoint Migration	428427	Term Store hangs during large migrations.
SharePoint Migration	428768	Conflict resolution fails if a migrated file is renamed and another item is added with the old file name.
SharePoint Migration	429215	Update content discovery task to reset the visibility of lists that were previously hidden in the ODM SharePoint list view.
SharePoint Migration	428842	User names that contain an apostrophe creates migration issues.
SharePoint Migration	428566	List was not set to <i>Migrated with issues</i> when the source and target counts did not match after a Refresh (Incremental/Repair) migration.

## Incident Response Management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand Migration relies on Microsoft Azure infrastructure and as such is subject to the possible disruption of the related services.

You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

## System requirements

The following web browsers are supported with On Demand:

- Microsoft Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)



## System requirements for Desktop Update Agent deployment

### Software Requirements

- Microsoft 365 (formerly Office 365 or MSO) 32-bit or 64-bit when Office re-activation option is selected
- Outlook 2016 (32-bit or 64-bit) or higher (Including Click to Run version and ISO version)
- OneDrive for Business (Most recent updates recommended)
- Microsoft Teams (Most recent updates recommended)
- Windows 7 (32-bit or 64-bit) or Windows 10 (32-bit or 64-bit)
- .NET 4.7.2 or higher
- Supports HTTPS Port 443



#### **NOTE:**

If OneDrive for Business, Microsoft Teams, or Office are not installed on the workstation, these applications will be skipped and will not impact any other applications present during the reconfiguration.

### Authentication Requirements

- Multi-Factor Authentication (MFA)
- Active Directory Federation Services (AD FS)
- Single Sign On (SSO) with mixed authentication modes, such as:
  - Modern Authentication (ADAL)
  - Forms Authentication
  - Windows Integrated Authentication

# Product Licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through [quest-on-demand.com](https://quest-on-demand.com).

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Accounts	5 Accounts	none
Email	5 Mailboxes	5 GB content per mailbox
OneDrive	5 Accounts	256 files or 256 MB per OneDrive account
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Teams / M365 Groups	5 Teams or Groups	5 GB content per Teams or M365 Groups
1x1 Chats	5 Accounts	The most recent 2 conversations and max 20 messages per conversation.

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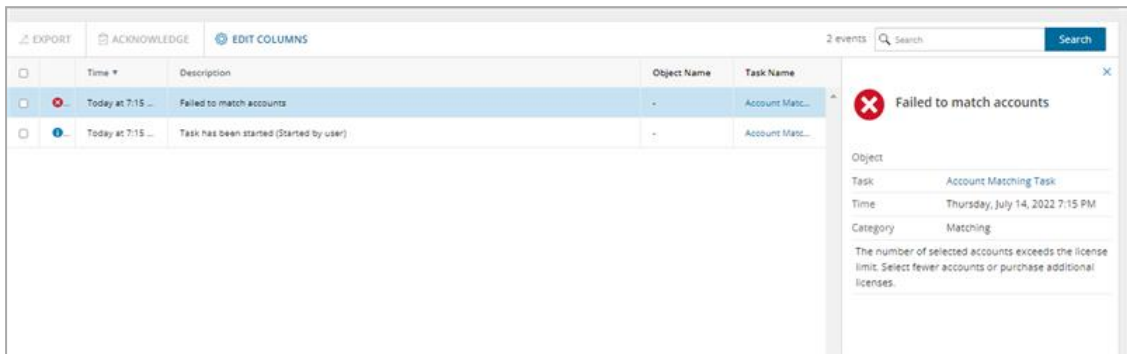
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- Contacts
- Exchange resource mailboxes
- public folder mailboxes
- room mailboxes or equipment mailboxes
- shared mailboxes
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- Computer accounts



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There are no data limits for OneDrive, SharePoint, mailbox and public folders content migration.

For more information about license usage from subscriptions, see [Product Licensing](#) in the *On Demand Migration User Guide*.

## More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand Migration in the Product search field)
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Updated - November 29, 2023