

Quest[®] On Demand Migration

Release Notes

March 12, 2025

Quest[®] On Demand Migration is a Microsoft 365 tenant-to-tenant migration service that allows you to simply and securely migrate Microsoft 365 information from Exchange, OneDrive, SharePoint, Teams and Power BI. It is a part of the Quest[®] On Demand cloud-based platform solution.

These release notes provide information about the latest Quest[®] On Demand Migration release.

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Resolved Issues

SharePoint Migration

| Issue | ID |
|--|--------|
| Premigration and comparison reports are not generated with Collect Statistics task | 546122 |

Known Issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

- [General](#)
- [Account migration](#)
- [Mailbox migration](#)
- [OneDrive migration](#)
- [Public folder migration](#)
- [SharePoint migration](#)
- [Teams migration](#)

General known issues

| Known Issue | Issue ID |
|---|----------|
| If the Skip if the target file is the same version or newer option is selected, files that were previously migrated and for which additional sharing permissions have been added may not appear in the Shared With Me panel of users who have been granted this additional sharing permission. Workaround: Remove and re-grant permissions directly to previously migrated files in the target. | ODM-1112 |
| Statistics related to permissions can be incorrect in some specific cases. | ODM-872 |
| Deletion of target object after the migration may not be reported. | ODM -855 |
| In case the created Mailbox Switch task is edited and the mail forwarding direction is changed, all selected notification messages will be readdressed, but the wizard may not display notification settings correctly. Workaround: Select Run later and finish the task to re-open it. After the task is re-opened you can see the actual notification settings. Now you can schedule the task as necessary. | N/A |
| If you remove a tenant that is currently used in migration projects from On Demand, the affected projects can still be opened without any alerts or notifications. However, all project tasks will fail. | N/A |
| Mail Migration Task Wizard cannot be finished if you add and then clear the value in Exclude mail before and Exclude mail after fields. Workaround: Close the wizard and create a task anew. | ODM-176 |
| Double-clicking Finish button in wizards may result in creating several duplicate tasks. | DO-728 |
| All accounts must be matched or migrated <i>before</i> migrating the groups they belong to, or with the same task that migrate groups. Otherwise, the newly migrated accounts will not be added to the target groups. Workaround: Re-migrate the affected groups after all their members are migrated. | N/A |
| If you migrate a mail-enabled group with non mail-enabled members, some of those users might not be added to the target group. The following error is displayed for each affected user: " Group membership migration completed with errors. Couldn't find object [User GUID]. Please make sure that it was spelled correctly or specify a different object. " Workaround: Re-migrate the affected groups. | ODM-309 |
| Deleting or moving a file in the OneDrive storage that is currently being migrated may result in aborting the storage transfer with Content transfer failed error. Other storages from the migration task are not affected. Workaround: Re-migrate the failed storage. | ODM-335 |
| A search query entered by user to filter content may be lost in case the user switches tab. | ODM-293 |

| Known Issue | Issue ID |
|--|-----------|
| Migration of Microsoft Office 365 groups and security groups with dynamic membership is not supported. | ODM-37 |
| Migration fails if internal account is matched with external account and the following message is reported: Property usageLocation is invalid / Insufficient privileges to complete the operation | ODM-1576 |
| Migration of security group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: Unable to update the specified properties for objects that have originated within an external service | ODM-1566 |
| Migration of Office 365 group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: REST API is not yet supported for this mailbox. | ODM -1567 |
| After the migration, the calendar invites with Teams links may need to be updated. | ODM -788 |
| In case of re-migration, On Demand Migration re-migrates mail and calendar items that have changed in the source mailbox to the target mailbox. Also, calendar items that have been removed from the source mailbox will be removed from the target mailbox. Re-migration of other types of items that have been modified or deleted in the source mailbox is not supported. | 4781288-1 |
| <p>Address Rewriting</p> <p>Due to Microsoft's Exchange Online limits on messages sent from the tenant that are calculated according to purchased Exchange Online licenses, some of the sent messages exceeding this limit will not be delivered within 24 hours and will wait in the queue to be send next day. If waiting time will be longer than 24 hours, the sender will receive an NDR.</p> <p>Workaround: To increase bandwidth you need to purchase more Exchange Online licenses</p> | 4783213-1 |

Account migration known issues

| Known Issue | Issue ID |
|---|----------|
| Resource Processing is not available when GCC High tenants are used. Resource Processing is only available with commercial tenants. | 251283 |
| Source UPN and Primary SMTP will be used after migration for existing target hybrid accounts. | ODM-1251 |
| In case of re-migration of hybrid account the Migration task state may appear to be completed before the actual completion. | ODM-1174 |
| Source user mailbox is required to be kept to ensure receiving of mail messages addressed to this mailbox after migration. To remove these mailboxes you can manually configure forwarding in on-premises environment for all affected accounts after target mailboxes are provisioned. | ODM-1345 |
| Hybrid accounts has New status even in case these accounts are in progress. | ODM-1053 |
| Matching task may hang with In progress state in case on-premises connection credentials are not configured. No events are reported. | ODM-1383 |
| Matching task may hang with In progress state in case of any issues related to connection problem of integration service, e.g., secret is not installed properly or unavailable. | ODM-1469 |
| In case matched target hybrid account is removed intentionally, but source account is selected for the migration task, the target object will be provisioned and no event is reported. | ODM-1292 |
| In case of any target conflicts related to existing objects in on-premises part processed by Quest Migration Manager, events generated by Quest Migration Manager will not appear in Events. | ODM-1255 |

| Known Issue | Issue ID |
|--|----------|
| Migration Task progress may be reported incorrectly. Refer to task details for actual information. | ODM-1175 |
| Mail flow is not currently displayed for migrated objects. | ODM-1376 |
| Mail addressed to target Room/Equipment/shared mailbox will not be redirected to source. Reason: forwarding from target to source after account migration for Room / Equipment / shared mailbox is not set. | ODM-1344 |
| In case object is removed in source, during re-migration this object cannot be included in migration scope, but object status remains unchanged. In task details this object status is New . | ODM-1331 |
| Migration tasks may hang with In progress state in case of any issues related to integration with Quest Migration Manager. No events are reported. | ODM-1332 |
| Resource processing To allow target users access source SharePoint, linked guest users were created in the source and On Demand Migration immediately attempts to grant these user accounts necessary direct permissions. It can take time for guest accounts to replicate to SharePoint, which can result in a "User not found" error message for a guest account that has not yet been replicated during granting permissions. Workaround: Retry the SharePoint processing later. | ODM-1878 |

Mailbox migration known issues

| Known Issue | ID |
|---|--------|
| A Meeting link migration task does not preserve the "time zone" settings for the calendar items. The meeting start time and the end time properties will be converted to UTC. | 353269 |

OneDrive migration known issues

| Known Issue | ID |
|--|----------|
| If Migrate Sharing Link Permissions option is selected, some link sharing permissions will not migrate properly if the user has shared this file or folder with more than 30 users. Only 30 users will have permissions from the Sharing Links, while others will not be processed due to a Microsoft limitation. | ODM-1640 |

Public folder migration known issues

| Known Issue | ID |
|--|--------|
| There is currently no way to stop running tasks. | PFM-76 |
| After migration to the target, the folder name remains unchanged, even the original source folder has been renamed. On Demand Migration does not support renaming folders. | PFM-77 |

SharePoint migration known issues

| Known Issue | ID |
|---|----|
| When using collections with On Demand Migration for SharePoint, if a site is added to a collection after running a Discover SharePoint Contents task for the site, the child objects will not be added to the collection. Re-run the Discover SharePoint Contents task for the site to add the child objects to the collection. | |

| Known Issue | ID |
|--|--------|
| Workaround: Ensure that sharing settings in the target tenant is the same or less restrictive than the source tenant. You must create a fresh task to migrate the items. | |
| On Demand cannot migrate a file if the SharePoint admin center (under Settings Site Creation) has been used to change the default URL. | 240044 |
| Meeting links in Teams calendar items of migrated teams don't work because the links still point to source tenant. | 196069 |
| Tabs will not be created in the target channels during migration due a limitation of the Microsoft API. Microsoft creates tabs automatically during teams creation in the target tenant. | 492538 |
| Resource processing If EDU team group has been migrated in the Account Migration project first and then this EDU team is provisioned in the Teams Migration project, the error "Request failed with BadRequest status code (Bad Request)" is reported. Workaround: Delete the EDU team group created by Account Migration, then perform discovery and provision with Teams Migration project. | N/A |
| When teams are provisioned with the option to merge with an existing team in the target tenant and a new channel is created with the original name plus suffix, the SharePoint folder for the new channel retains the original name. | 345807 |
| When two or more users are participants in a chat, the chat migration task event is not linked to any particular user. | 256913 |
| Links to attachments in chats that are migrated and archived cannot be opened from the Conversation History in the Teams client if you left-click the link. Workaround: Right-click the attachment and select Open Link in New Tab or Open Link in New Window from the context menu. | 313562 |
| Replies to private chats are migrated as regular chats but the reference to the original chat is not retained. | 339662 |
| Unexpected error occurs in a chat discovery task when matched users are deleted in the source tenant | 391675 |
| When the same chat is migrated simultaneously by two tasks, a failure in one task leads to a failure in the other with the following error message: <code>The initiator <service-id> is not a member of the roster <chat-id></code> | 392613 |
| If a user is a participant in a group chat in the source tenant, the chat will appear in the target tenant for the same user after migration even if the chat was deleted by the user from the source tenant. | 426538 |
| Loop Components in chats are not migrated. | 425482 |
| ODM will migrate only valid trusted senders and domains and up to 1024 valid items due to an EXO PowerShell limitation. ODM will migrate only valid blocked senders and domains and up to 65535 valid items due to an EXO PowerShell limitation. | 524803 |

Release History

March 06, 2025

Enhancements

| Module | ID | Description |
|--------------------------|--------|--|
| Teams & Groups Migration | 538743 | When Chats are discovered, previous chat statistics for 30 days has been increased to cover 180 days: <ul style="list-style-type: none">• Message Count (< 180 days) - number of chat messages generated by the user in the last 180 days.• Last Activity (< 180 days) - most recent activity in the last 180 days. |
| Power BI Migration | 542648 | You can use the new Continue From Last Discovery option in the <i>New Discover Workspaces Task</i> and the <i>New Discover All Contents Task</i> wizards, to continue the discovery of Power BI objects from the last discovery task if the task did not complete successfully. Selecting this option will help you save discovery time because the task can skip the objects already discovered. |
| Power BI Migration | 544446 | Oracle is now a supported On-premise Gateway Connection Type with Basic or Windows authentication. |

Resolved issues

| Module | ID | Description |
|----------------------|--------|---|
| SharePoint Migration | 543311 | Log a warning when webpart has Azure CDN links that can't be parsed for url remapping. |
| SharePoint Migration | 543683 | List with lookup columns fails to migrate in a subsite when source is a root site that was mapped to a managed path site. |
| SharePoint Migration | 543699 | Site Logo URL path is not being migrated correctly when source is a root site that was mapped to a managed path site. |
| SharePoint Migration | 545121 | Site Admins are not migrated if site was remapped using "Map Site" task. |

March 04, 2025

Resolved issues

| Module | ID | Description |
|----------------|--------|--|
| Mail Migration | 538994 | Mailbox Collect Statistics task fails, when an account does not have a Recoverable Items folder. |

March 03, 2025

New Features

| Module | Feature | Description |
|-------------------------|----------------------------|--|
| Public Folder Migration | Public Folder Provisioning | The <i>New Public Folder Provision Task</i> wizard is now available. The provisioning task helps you with the following premigration preparations: Provisioning public folders in the target tenant, and resolve naming conflicts. |

Enhancements

| Module | ID | Description |
|-------------------------|--------|---|
| Public Folder Migration | 543692 | The <i>Options</i> step of the <i>New Public Folder Migration Task</i> wizard has been streamlined. Some options have been moved to the <i>New Public Folder Provision Task</i> . |

February 26, 2025

Deprecated Features

| Module | ID | Description |
|--------------------------|--------|---|
| Teams & Groups Migration | 529825 | The Migration Service Accounts step in the <i>Edit Project</i> wizard for Teams displays the current source and target tenant names along with the username that has granted consents to the tenant. |

Resolved issues

| Module | ID | Description |
|----------------------|--------|---|
| Account Migration | 542687 | Private chat migration fails when using additional license |
| Account Migration | 540813 | Mailbox reset removes items only from Primary when both Primary and Archive mailbox are selected. |
| OneDrive Migration | 542318 | Update rerun condition when download fails. |
| SharePoint Migration | 542860 | External Sharing settings on site are not updated if setting site owner fails. |

February 21, 2025

New Features

| Module | Feature | Description |
|--------------------|------------------------|---|
| Power BI Migration | Refreshing Permissions | As part of the preparation for migration of Power BI objects, you can now refresh the permissions of discovered Workspace and Connection objects. This new task ensures that service principal permissions for Workspaces and Connections in the source tenant are refreshed and fully updated. |

February 19, 2025

New Features

| Module | Feature | Description |
|--------------------|-----------------------------|--|
| Power BI Migration | Validating Workspace Access | You can now validate Power BI Workspaces before migration. The validation checks whether the workspaces selected for validation are secured by the Microsoft Entra security group specified in validation options, and the access level is set to Administrator. |

Enhancements

| Module | ID | Description |
|--------------------|--------|--|
| Power BI Migration | 531210 | The Skip rebind option in the Migration Options step of the New Migrate Workspaces Task wizard, lets you prevent Power BI from retaining the data source connection for reports during migration. |

February 18, 2025

New Features

| Module | Feature | Description |
|----------------|---|--|
| Mail Migration | Role Based Access Control for Exchange Online | You now have more control over the migration of your mailbox contents by restricting access to specific mailboxes within your tenant, while allowing access to others. This resource-scoped access control method uses Role-Based Access Control (RBAC) for applications in Exchange Online. Exchange Online RBAC permissions must be configured in the tenant for Exchange Web Services (EWS) to ensure that Quest On Demand Migration for Mailboxes is permitted to migrate mailbox data for specific users within the RBAC scope. |

February 13, 2025

New Features

| Module | Feature | Description |
|--------------------|----------------------|---|
| Power BI Migration | Resetting Workspaces | If you delete a workspace in the target environment to recreate, rename, or simply start over again, the Reset Workspace action can reset the source workspace to the discovered state. This action removes mappings and all other dependencies to the target workspace. |

February 11, 2025

Enhancements

| Module | ID | Description |
|--------------------------|--------|---|
| Teams & Groups Migration | 529825 | The Migration Service Accounts step in the <i>Edit Project</i> wizard for Teams displays the current source and target tenant names along with the username that has granted consents to the tenant. |

Resolved issues

| Module | ID | Description |
|----------------------|--------|--|
| SharePoint Migration | 539581 | Home.aspx does not migrate with conflict resolution mode "Skip if target files is newer" |
| SharePoint Migration | 539921 | ODM SharePoint Reports are not being displayed within collections |
| SharePoint Migration | 539391 | SharePoint Alerts for Home.aspx are not migrating to the target |

February 05, 2025

Resolved issues

| Module | ID | Description |
|----------------------|--------|--|
| General Migration | 535908 | Removed PowerShell concurrent connections setting from Configure Connections. |
| Account Migration | 531667 | Improved the discovery task for big tenants. |
| SharePoint Migration | 538830 | Permissions groups may not be mapped correctly between renamed sites if more than one associated groups are assigned to the same permission group. |
| SharePoint Migration | 539221 | Multi-geo region mapping for SharePoint site migrations initiated from ODM Teams failed for organizations with the V2 Vanity Admin URL feature flag. |

January 22, 2025

Enhancements

| Module | ID | Description |
|----------------------|--------|---|
| SharePoint Migration | 469379 | Click More > Remove from the SharePoint Contents tab to start the <i>Remove SharePoint Objects</i> wizard which removes selected objects from the migration list. The Remove command replaces the Delete command. |
| SharePoint Migration | 490341 | The option Discover new webs and lists for migration in the Migration Scope step of the <i>New SharePoint Migration Task</i> wizard lets you refresh or ignore the child webs or lists of the sites selected for migration. |
| SharePoint Migration | 514378 | Event counts for Site objects are available in the SharePoint Object Details pane |

Resolved issues

| Module | ID | Description |
|-------------------|--------|--|
| Account Migration | 534820 | Account matching does not use the domain prefix portion when mail attribute is used. |

January 15, 2025

Resolved issues

| Module | ID | Description |
|----------------------|--------|---|
| SharePoint Migration | 533827 | List fails to provision due to permission for unexpected member type. |
| SharePoint Migration | 533848 | Improve warning message when migrating SharePoint site with Mail-Enabled Security Group as 'Default Target User'. |

January 07, 2025

Resolved issues

| Module | ID | Description |
|----------------------|--------|---|
| SharePoint Migration | 531795 | The background images of the links inside "Hero" and "Banner" web parts are not getting preserved if the background image of the link is configured as "Automatic" or "Web Search". |
| SharePoint Migration | 532293 | The links in web parts are not getting link corrected if migrating to a mapped site that has "-" in the path. |
| SharePoint Migration | 533318 | The AuthorByLine in the title area of the page is not mapped properly. |

December 10, 2024

Enhancements

| Module | ID | Description |
|--------------------|--------|--|
| General Migration | 509262 | <p>Basic - Minimal - This new On Demand Migration consent can be used for the source tenant in account migrations. It cannot be used for the target tenant. This is the minimal consent required to allow On Demand Migration to access Entra ID and Exchange Online to read user and group information from the source tenant.</p> <p>Basic - Full - This new On Demand Migration consent is required for the target tenant to perform account migrations, but it can also be used for the source tenant. This consent allows On Demand Migration access to Entra ID and Exchange Online to read user and group information from the source tenant and to write the information to the target tenant.</p> <p>Basic - This is now a legacy consent.</p> |
| Account Migration | 501988 | Added option to filter the "Reserved" licenses under "ODM Licensed" filter dropdown. |
| Mail Migration | 509262 | <p>Mailbox - Minimal - This new On Demand Migration consent should be used for the source tenant only. This is the minimal consent required to read Entra ID and Teams content from the source tenants.</p> <p>Mailbox - Full - This new On Demand Migration consent can be used for the source and target tenants. This consent is required to read and write Entra ID and Teams content from the source to the target tenant.</p> <p>Mailbox Migration - This is now a legacy consent.</p> |
| OneDrive Migration | 509262 | <p>OneDrive - Minimal - This new On Demand Migration consent can be used for the source tenant in OneDrive migrations. It cannot be used for the target tenant. This is the minimal consent required to allow On Demand Migration to access</p> |

| Module | ID | Description |
|--------|----|--|
| | | Entra ID and SharePoint Online, to read OneDrive content from the source tenant. OneDrive - Full - This new On Demand Migration consent is required for the target tenant in OneDrive migrations, but it can also be used for the source tenant. The consent allows On Demand Migration to access Entra ID and SharePoint Online, to read OneDrive content from the source tenant, and write the content to the target tenant. |

Resolved issues

| Module | ID | Description |
|----------------------|--------|--|
| Account Migration | 529816 | "Target Name" column name in the Edit columns dropdown displaying invalid characters. |
| Mail Migration | 530674 | Updated the field label from "Deleted" to "Deleted Items" in the New Mail Migration Task wizard. |
| OneDrive Migration | 530493 | Negative numbers displayed for Total Size in UI. |
| SharePoint Migration | 531373 | SharePoint logo is not loading in the target site application pages after migration. |
| SharePoint Migration | 520506 | Improved preparation of managed metadata column data. |

December 05, 2024

New Features

| Module | Feature | Description |
|--------------------|-------------------------|--|
| Power BI Migration | Provisioning Workspaces | The new task for provisioning Power BI workspaces helps you with the following premigration preparations: <ul style="list-style-type: none"> • Automap and provision shared workspaces by source workspace name. • Provision shared workspaces that were mapped using the Map from File action. • Resolve workspace naming conflicts. • Apply permissions to target workspaces based on source permissions. • Re provision workspaces to refresh permissions on target workspaces. |

November 27, 2024

Resolved issues

| Module | ID | Description |
|-------------------|--------|--|
| General Migration | 522167 | Pay As You Go licenses could not be combined with PrePaid license. |

| Module | ID | Description |
|--------------------------|--------|---|
| SharePoint Migration | 526663 | Export task fails if the download link for a selected error report has expired. |
| SharePoint Migration | 528699 | Tasks fail to start for older projects due to data type mismatch in project properties. |
| Teams & Groups Migration | 448754 | Task operations fail when EWS MaxConcurrency limit is exceeded. |

November 26, 2024

Enhancements

| Module | ID | Description |
|--------------------------|--------|---|
| Teams & Groups Migration | 526152 | You can now specify a custom folder for archiving HTML chat files in the Edit Project wizard that starts when you click Configure Project in the Teams migration workspace. |

November 21, 2024

Enhancements

| Module | ID | Description |
|-------------------|--------|--|
| General Migration | 361582 | <p>The new Collections column in the following list views indicates the most recent collection where the object is added and the number of additional collections that also contain this object. If you add an object to more than one collection, the corresponding object detail pane displays the list of collections that contain the object.</p> <ul style="list-style-type: none"> • <i>Accounts List View</i> • <i>Mailbox List View</i> • <i>OneDrive List View</i> • <i>Public Folders List View</i> • <i>SharePoint Contents List View</i> • <i>Teams List View</i> • <i>M365 Groups List View</i> • <i>Chats List View</i> • <i>Workspaces List View</i> • <i>Connections List View</i> • <i>Gateways List View</i> • <i>Connection Profiles List View</i> |

Resolved issues

| Module | ID | Description |
|-------------------|--------|--|
| Account Migration | 518494 | Matching task using Immutable ID throws error The given key 'immutableId' was not present in the dictionary. |

Incident Response Management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand Migration relies on Microsoft Azure infrastructure and as such is subject to the possible disruption of the related services.

You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

System requirements

The following web browsers are supported with On Demand:

- Microsoft Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

System requirements for Desktop Update Agent deployment

Software Requirements

- Microsoft 365 (formerly Office 365 or MSO) 32-bit or 64-bit when Office re-activation option is selected
- Outlook 2016 (32-bit or 64-bit) or higher (Including Click to Run version and ISO version)
- OneDrive for Business (Most recent updates recommended)
- Microsoft Teams (Most recent updates recommended)
- Windows 7 (32-bit or 64-bit) or Windows 10 (32-bit or 64-bit)
- .NET 4.7.2 or higher
- Supports HTTPS Port 443



NOTE:

If OneDrive for Business, Microsoft Teams, or Office are not installed on the workstation, these applications will be skipped and will not impact any other applications present during the reconfiguration.

Authentication Requirements

- Multi-Factor Authentication (MFA)
- Active Directory Federation Services (AD FS)
- Single Sign On (SSO) with mixed authentication modes, such as:
 - Modern Authentication (ADAL)
 - Forms Authentication
 - Windows Integrated Authentication

Product Licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the Data Processing Addendum at www.quest.com/legal/dpa.aspx. This software does not require an activation or license key to operate.

You can sign in to On Demand as a Guest user and review the solutions that the product offers. As a Guest user, you can add your Azure AD tenant and look for problems that can be solved by On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial subscriptions are available. Visit Quest® On Demand Migration page for more information and pricing: <https://www.quest.com/products/on-demand-migration/>

To start a trial subscription

i | **NOTE:** You can use the product free during a 30-day trial period for a limited number of users allowed to be migrated

1. Open <https://www.quest.com/products/on-demand-migration/>.
2. Scroll down to the module you want to try and click **Try Online**.
3. To proceed you should read and accept license agreement.
4. Select **Sign In for your Free Trial** option to use your existing Quest account, or **Create a Trial account** option to create a new account.
5. You will receive an email containing step by step instructions on starting your trial period for the product.

The following table shows the trial license limits:

| Module | License | Limitation |
|--------------|-------------|--|
| Accounts | 5 Accounts | none |
| Email | 5 Mailboxes | 5 GB content per mailbox |
| OneDrive | 5 Accounts | 256 files or 256 MB per OneDrive account |
| SharePoint | 5 SP sites | 5 GB content per SharePoint site. ODMSP will not discover sites with more than 5 GB. |
| Teams / M365 | 5 Teams or | 5 GB content per Teams or M365 Groups |

| Module | License | Limitation |
|-----------|------------|---|
| Groups | Groups | |
| 1x1 Chats | 5 Accounts | The most recent 2 conversations and max 20 messages per conversation. |

To purchase a commercial subscription

1. Open <https://www.quest.com/products/on-demand-migration/>.
2. Click **Request Pricing** and fill in the necessary details.
3. Click **Contact Sales** to request pricing and get help with your business needs.

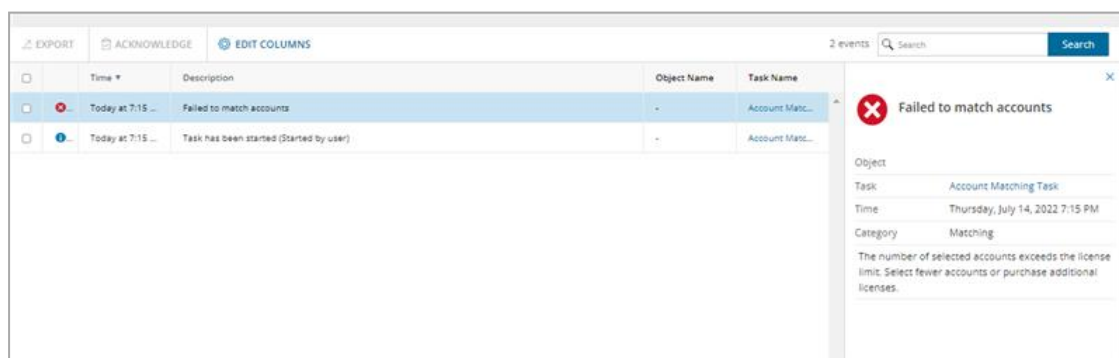
The product licensing is based on the number of **unique source accounts** processed by the migration tasks. The licenses are only consumed once the migration task is started.

The following object types do not consume any license,

- Group mailboxes
- AD Groups
- Contacts
- Exchange resource mailboxes
- public folder mailboxes
- room mailboxes or equipment mailboxes
- shared mailboxes
- Guest accounts
- Computer accounts

i NOTE: The license is **permanently** assigned to the source account may only be used for one migration project, and you can use this account in any number of tasks (migration, re-matching, etc.) from one environment to another environment.

The matching task will result in the following error in case the number of users in the task exceeds the number of available licenses.



There are no data limits for OneDrive, SharePoint, mailbox and public folders content migration.

For more information about license usage from subscriptions, see [Product Licensing](#) in the *On Demand Migration User Guide*.

More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand Migration in the Product search field)
- [Quest On Demand community](#)

Third-party contributions

This product contains the third-party components listed below. For more third-party license information, go to <https://www.quest.com/legal/third-party-licenses.aspx>.

List of third-party contributions: ODM OneDrive

| Component | License or Acknowledgment |
|--|--|
| Azure.Core 1.20.0 | The use of this component is governed by the MIT license. Copyright © Microsoft Open Technologies. All rights reserved. |
| BouncyCastle.Crypto.dll 1.8.1 | The use of this component is governed by the MIT license. Copyright © 2000 - 2017 The Legion of the Bouncy Castle Inc. (http://www.bouncycastle.org) |
| Microsoft.ApplicationInsights 2.14.0 | The use of this component is governed by the MIT license. Copyright © Microsoft Corporation. All rights reserved. |
| Microsoft.Azure.Relay 1.0.0 | The use of this component is governed by the MIT license. Copyright © 2016 Microsoft Azure. All rights reserved. |
| Microsoft.Azure.WebJobs 2.2.0 | The use of this component is governed by the MIT license. Copyright © .NET Foundation. All rights reserved. |
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Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

On Demand Migration Release Notes

Updated - March 12, 2025