

# Quest<sup>®</sup> On Demand Migration

## Release Notes

### October 09, 2024

Quest<sup>®</sup> On Demand Migration is a Microsoft 365 tenant-to-tenant migration service that allows you to simply and securely migrate Microsoft 365 information from Exchange, OneDrive, SharePoint, Teams and Power BI. It is a part of the Quest<sup>®</sup> On Demand cloud-based platform solution.

These release notes provide information about the latest Quest<sup>®</sup> On Demand Migration release.

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# Enhancements

The following is a list of enhancements implemented in On Demand Migration.

## Public Folder Migration

Enhancement	ID
You can collect statistics to plan for Public Folder migration with the <i>New Public Folder Collect Statistics</i> task wizard. When statistics are collected Size and Item Count columns in the Public Folder list view, display the collected statistics.	486831

## Teams and Groups Migration

Enhancement	ID
The option to migrate Term Groups is now available in the <i>Migration Options</i> step of the <i>New Teams Migration Task</i> and the <i>New Groups Migration Task</i> wizards.	515624

# Resolved Issues

## SharePoint Migration

Issue	ID
Managed Metadata column values are not migrated correctly if column had been renamed.	519245
Extra users with limited access permissions that are added to UserGroup.xml for import batches, slow down batch processing.	519856

# Known Issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

- [General](#)
- [Account migration](#)
- [Mailbox migration](#)
- [OneDrive migration](#)
- [Public folder migration](#)
- [SharePoint migration](#)
- [Teams migration](#)

## General known issues

Known Issue	Issue ID
If the <b>Skip if the target file is the same version or newer</b> option is selected, files that were previously migrated and for which additional sharing permissions have been added may not appear in the <b>Shared With Me</b> panel of users who have been granted this additional sharing permission. <b>Workaround:</b> Remove and re-grant permissions directly to previously migrated files in the target.	ODM-1112
Statistics related to permissions can be incorrect in some specific cases.	ODM-872
Deletion of target object after the migration may not be reported.	ODM -855
In case the created Mailbox Switch task is edited and the mail forwarding direction is changed, all selected notification messages will be readdressed, but the wizard may not display notification settings correctly. <b>Workaround:</b> Select <b>Run later</b> and finish the task to re-open it. After the task is re-opened you can see the actual notification settings. Now you can schedule the task as necessary.	N/A
If you remove a tenant that is currently used in migration projects from On Demand, the affected projects can still be opened without any alerts or notifications. However, all project tasks will fail.	N/A
Mail Migration Task Wizard cannot be finished if you add and then clear the value in <b>Exclude mail before</b> and <b>Exclude mail after</b> fields. <b>Workaround:</b> Close the wizard and create a task anew.	ODM-176
Double-clicking <b>Finish</b> button in wizards may result in creating several duplicate tasks.	DO-728
All accounts must be matched or migrated <i>before</i> migrating the groups they belong to, or with the same task that migrate groups. Otherwise, the newly migrated accounts will not be added to the target groups. <b>Workaround:</b> Re-migrate the affected groups after all their members are migrated.	N/A
If you migrate a mail-enabled group with non mail-enabled members, some of those users might not be added to the target group. The following error is displayed for each affected user: " <b>Group membership migration completed with errors. Couldn't find object [User GUID]. Please make sure that it was spelled correctly or specify a different object.</b> " <b>Workaround:</b> Re-migrate the affected groups.	ODM-309
Deleting or moving a file in the OneDrive storage that is currently being migrated may result in aborting the storage transfer with <b>Content transfer failed</b> error. Other storages from the migration task are not affected. <b>Workaround:</b> Re-migrate the failed storage.	ODM-335
A search query entered by user to filter content may be lost in case the user switches tab.	ODM-293

Known Issue	Issue ID
Migration of Microsoft Office 365 groups and security groups with dynamic membership is not supported.	ODM-37
Migration fails if internal account is matched with external account and the following message is reported: <b>Property usageLocation is invalid / Insufficient privileges to complete the operation</b>	ODM-1576
Migration of security group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: <b>Unable to update the specified properties for objects that have originated within an external service</b>	ODM-1566
Migration of Office 365 group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: <b>REST API is not yet supported for this mailbox.</b>	ODM -1567
After the migration, the calendar invites with Teams links may need to be updated.	ODM -788
In case of re-migration, On Demand Migration re-migrates mail and calendar items that have changed in the source mailbox to the target mailbox. Also, calendar items that have been removed from the source mailbox will be removed from the target mailbox. Re-migration of other types of items that have been modified or deleted in the source mailbox is not supported.	4781288-1
<p><b>Address Rewriting</b></p> <p>Due to <a href="#">Microsoft's Exchange Online limits</a> on messages sent from the tenant that are calculated according to purchased Exchange Online licenses, some of the sent messages exceeding this limit will not be delivered within 24 hours and will wait in the queue to be send next day. If waiting time will be longer than 24 hours, the sender will receive an NDR.</p> <p><b>Workaround:</b> To increase bandwidth you need to purchase more Exchange Online licenses</p>	4783213-1

#### Account migration known issues

Known Issue	Issue ID
Resource Processing is not available when GCC High tenants are used. Resource Processing is only available with commercial tenants.	251283
Source UPN and Primary SMTP will be used after migration for existing target hybrid accounts.	ODM-1251
In case of re-migration of hybrid account the Migration task state may appear to be <b>completed</b> before the actual completion.	ODM-1174
Source user mailbox is required to be kept to ensure receiving of mail messages addressed to this mailbox after migration. To remove these mailboxes you can manually configure forwarding in on-premises environment for all affected accounts after target mailboxes are provisioned.	ODM-1345
Hybrid accounts has <b>New</b> status even in case these accounts are in progress.	ODM-1053
Matching task may hang with <b>In progress</b> state in case on-premises connection credentials are not configured. No events are reported.	ODM-1383
Matching task may hang with <b>In progress</b> state in case of any issues related to connection problem of integration service, e.g., secret is not installed properly or unavailable.	ODM-1469
In case matched target hybrid account is removed intentionally, but source account is selected for the migration task, the target object will be provisioned and no event is reported.	ODM-1292
In case of any target conflicts related to existing objects in on-premises part processed by Quest Migration Manager, events generated by Quest Migration Manager will not appear in Events.	ODM-1255

Known Issue	Issue ID
Migration Task progress may be reported incorrectly. Refer to task details for actual information.	ODM-1175
Mail flow is not currently displayed for migrated objects.	ODM-1376
Mail addressed to target Room/Equipment/shared mailbox will not be redirected to source. Reason: forwarding from target to source after account migration for Room / Equipment / shared mailbox is not set.	ODM-1344
In case object is removed in source, during re-migration this object cannot be included in migration scope, but object status remains unchanged. In task details this object status is <b>New</b> .	ODM-1331
Migration tasks may hang with In progress state in case of any issues related to integration with Quest Migration Manager. No events are reported.	ODM-1332
<b>Resource processing</b> To allow target users access source SharePoint, linked guest users were created in the source and On Demand Migration immediately attempts to grant these user accounts necessary direct permissions. It can take time for guest accounts to replicate to SharePoint, which can result in a "User not found" error message for a guest account that has not yet been replicated during granting permissions. <b>Workaround:</b> Retry the SharePoint processing later.	ODM-1878

### Mailbox migration known issues

Known Issue	ID
A Meeting link migration task does not preserve the "time zone" settings for the calendar items. The meeting start time and the end time properties will be converted to UTC.	353269

### OneDrive migration known issues

Known Issue	ID
If <b>Migrate Sharing Link Permissions</b> option is selected, some link sharing permissions will not migrate properly if the user has shared this file or folder with more than 30 users. Only 30 users will have permissions from the Sharing Links, while others will not be processed due to a Microsoft limitation.	ODM-1640

### Public folder migration known issues

Known Issue	ID
There is currently no way to stop running tasks.	PFM-76
After migration to the target, the folder name remains unchanged, even the original source folder has been renamed. On Demand Migration does not support renaming folders.	PFM-77

### SharePoint migration known issues

Known Issue	ID
When using collections with On Demand Migration for SharePoint, if a site is added to a collection after running a Discover SharePoint Contents task for the site, the child objects will not be added to the collection. Re-run the Discover SharePoint Contents task for the site to add the child objects to the collection.	

Known Issue	ID
When using collections with On Demand Migration for SharePoint, if a SharePoint object is added to a collection without its parent or child elements, the SHOW PARENT and SHOW CONTENTS buttons may be active but will link to a blank a filtered list because the child or parent is not included in the collection.	
When using collections with On Demand Migration for SharePoint, note that the <b>Remove from Collection</b> and <b>Remove Collection</b> functions are not yet available.	
Files and List Items cannot be migrated if same entities exist in target recycle bin.	163227,179261
The following events may be reported while migrating some folders from Document Libraries connected to Microsoft Teams: <b>A file or folder with the name ... already exists...</b> and <b>Failed to lookup file info of object...</b> The migration proceeds as expected.	173081
After migration the system account is specified as an author of migrated folder instead of the source folder author.	171641
Web address of this view in List View settings cannot be updated due to SharePoint limitations.	169946
Migrated discussion board replies are not tagged as "Best reply" on target.	157005
Custom content type assigned to documents is not migrated. All documents will have the default content type on target.	161588
Discussion List created by the site Community feature is renamed to <i>Community Discussion</i> in Team site (STS#3 template.)	168288
Files and list items are not migrated to subsites with the following characters in the URL: <, >, &, ", '.	169663
Site collection status is not updated if the migration task includes more than one site collection.	161760
The search field shows a limited number of characters. Only the first 22 characters are visible for the long search queries.	164683
Hub settings for sites located in non-central regions of a multi-geo tenant cannot be migrated. The hub and spoke relationship for sites in non-central regions must be built manually after the site migrations are complete.	324054
Out-of-the box list items get duplicated when migrating for the first time	413379
Conflict resolution rules will not be applied to Site Pages and Site Assets system libraries	424578

### Teams migration known issues

Known Issue	ID
If the external sharing settings of the target tenant is more restrictive than the settings in the source tenant, then Office 365 groups and SharePoint items cannot be migrated to the target tenant. <b>Workaround:</b> Ensure that sharing settings in the target tenant is the same or less restrictive than the source tenant. You must create a fresh task to migrate the items.	259757
On Demand cannot migrate a file if the SharePoint admin center (under Settings   Site Creation) has been used to change the default URL.	240044
Meeting links in Teams calendar items of migrated teams don't work because the links still point to source tenant.	196069

Known Issue	ID
<p>Tabs will not be created in the target channels during migration due a limitation of the Microsoft API. Microsoft creates tabs automatically during teams creation in the target tenant.</p>	492538
<p><b>Resource processing</b>If EDU team group has been migrated in the Account Migration project first and then this EDU team is provisioned in the Teams Migration project, the error "Request failed with BadRequest status code (Bad Request)" is reported.</p> <p><b>Workaround:</b> Delete the EDU team group created by Account Migration, then perform discovery and provision with Teams Migration project.</p>	N/A
<p>When teams are provisioned with the option to merge with an existing team in the target tenant and a new channel is created with the original name plus suffix, the SharePoint folder for the new channel retains the original name.</p>	345807
<p>When two or more users are participants in a chat, the chat migration task event is not linked to any particular user.</p>	256913
<p>Links to attachments in chats that are migrated and archived cannot be opened from the Conversation History in the Teams client if you left-click the link.</p> <p><b>Workaround:</b> Right-click the attachment and select <b>Open Link in New Tab</b> or <b>Open Link in New Window</b> from the context menu.</p>	313562
<p>Replies to private chats are migrated as regular chats but the reference to the original chat is not retained.</p>	339662
<p>Unexpected error occurs in a chat discovery task when matched users are deleted in the source tenant</p>	391675
<p>When the same chat is migrated simultaneously by two tasks, a failure in one task leads to a failure in the other with the following error message: <code>The initiator &lt;service-id&gt; is not a member of the roster &lt;chat-id&gt;</code></p>	392613
<p>If a user is a participant in a group chat in the source tenant, the chat will appear in the target tenant for the same user after migration even if the chat was deleted by the user from the source tenant.</p>	426538
<p>Loop Components in chats are not migrated</p>	425482

# Release History

October 01, 2024

## Resolved issues

Module	ID	Description
SharePoint Migration	517926	Hub settings on spoke sites are not set when sites have been remapped.
SharePoint Migration	518490	High internal load caused task to complete prematurely.
SharePoint Migration	518645	Configuration change mid migration caused migration to re-queue.

September 25, 2024

## Resolved issues

Module	ID	Description
SharePoint Migration	517269	Master page can be set to a site page that does not exist on target.
SharePoint Migration	517261	Compare repair flow gets stuck and does not retry if export job stays in queued state for over an hour.
SharePoint Migration	515211	Template error when migrating tenant root site due to template mismatch returned by site and web.

September 10, 2024

## Enhancements

Module	ID	Description
Mail Migration	510737	The option <b>Migrate OWA Inbox Rules</b> in the <i>Migration Settings</i> step of the <i>New Mail Migration Task</i> wizard has been renamed to <b>Migrate Mailbox Rules</b> .

## Resolved issues

Module	ID	Description
Mail Migration	491089	Mail migration task loses connection with mail migration service.
SharePoint Migration	511835	Set values for Managed Metadata column properties
SharePoint Migration	513912	Batch may get lost when migration task is stopped then restarted

September 04, 2024

## New Features



Module	Feature	Description
Teams & Groups Migration	Recreating Conversation History Links	When there are changes to the target domain due to a domain move, changes to user UPNs, aliases etc., the link to the archived file in private chats that are migrated to the target tenant will not work. To recreate the link in the migrated chat, the <i>New Recreate Conversation History Link Task</i> wizard is now available.

## August 27, 2024

### Resolved issues

Module	ID	Description
Account Migration	510277	Resolution steps added to error message that is displayed when the UserPrincipalName is not provided in the Configure Connections wizard.
Account Migration	510979	TargetDisplayName is not updated in the Accounts list view
Account Migration	511547	Security group migration fails after a mapping task.
Mail Migration	511589	Mailboxes tile in the project dashboard shows "loading" and remains blank.
Mail Migration	511942	Status value "Mapped" missing in "Mailbox State" filter in Mailboxes tab.
SharePoint Migration	508205	Set site template EHS#1 to unsupported to allow template mapping.
SharePoint Migration	508974	Migration of SharePoint list rules makes list rules un-editable on target.
SharePoint Migration	509273	Correct issue where Monitor can get stuck testing whether task is complete.
SharePoint Migration	510718	'Entity Not Found' errors when migrating Home.aspx Quick Links Web Part.

## August 20, 2024

### Enhancements

Module	ID	Description
Account Migration	489129	A new option <b>Map to new account</b> has been added to the <b>Mapping File</b> step of the <i>New Account Mapping from File Task</i> wizard along with templates for the CSV file. With this option, you can map a source account to a new user or group account specified in the CSV file. During migration, the attributes of the target account specified in the CSV will be used to create the new account and all other attributes and permissions will be copied from the source account. New Account states have also been added to track the mapping progression: <i>Mapped, Mapping, Mapping Failed, and Mapping Stopped</i> .

### Resolved issues

Module	ID	Description
Mail Migration	509838	Mailbox reset task hangs.

## August 13, 2024

### Enhancements

Module	ID	Description
Account Migration	496409	The option <b>Specify a username for the following operations</b> has been changed to <b>Specify the UserPrincipalName of an active user account</b> in the <i>Configure Connection</i> wizard. You can access this wizard from the Dashboard of the <i>Accounts and User Data</i> migration workspace.
Teams & Groups Migration	503348	The new column <b>Mapped to Different SharePoint site Url</b> in the Teams List View indicates whether or not the team's SharePoint site is mapped to a different url in the target tenant.
Teams & Groups Migration	504189	<b>Skip private channels during provisioning and migration</b> is a new option in the Project Configuration wizard for Teams. When you select this option, you can prevent the provisioning of and migration of private channels. However, if private channels are already provisioned, this setting will be ignored and private channel content will be migrated.

## August 06, 2024

### Enhancements

Module	ID	Description
Mail Migration	499645	The option <b>Migrate Litigation Hold Settings</b> has been moved to the <b>Migration Settings</b> step of the <i>New Mail Migration Task</i> wizard. This option is no longer dependent on the Mail Flow settings of the wizard.
Mail Migration	498396	For each Mail Migration task, the maximum number of mailboxes that can be processed by the task is limited to 1000. Please contact Quest Technical Support if larger lists are required in a single task.
Teams & Groups Migration	372769	The new option <b>Migrate Bot Messages</b> in the <b>Migration Options</b> step of the <i>New Teams Migration Task</i> wizard, lets you skip or migrate bot messages in channel conversations.
Teams & Groups Migration	462295	When teams are provisioned on the target tenant, some scenarios like team renaming, multi-geo and others, will automatically trigger one or more SharePoint mapping tasks.

### Resolved issues

Module	ID	Description
SharePoint Migration	505182	Migrations of lists fail when lists with the same display name are migrated to the same site.
SharePoint Migration	505547	Term store migrations fail with 'unauthorized exception' if the target tenant has been granted <b>SharePoint - Minimal</b> consent.
SharePoint Migration	506039	Columns added to a list are not added to associated content type.

## August 01, 2024

### New Features

Module	Feature	Description
Power BI Migration	Power BI Migration	Introducing the new Power BI migration service for seamless migration of Power BI objects across cloud tenants that adds to the powerful and flexible Quest On Demand migration service solutions for Microsoft 365. The Power BI migration service ensures a swift and secure transfer of shared workspaces, reports, semantic models, and more, while preserving configurations, access permissions, and dependencies for supported data sources. Simplifying what can be a complex process, our migration service streamlines your transition with confidence and ease, setting a new standard for Power BI migration capabilities.

## July 24, 2024

### Enhancements

Module	ID	Description
SharePoint Migration	502307	Added warning event when "Enforce Relationship behavior" setting is enabled for lists with lookup columns.
SharePoint Migration	504418	Updated daily throttle limit handling logic to consider media files download throttling

### Resolved issues

Module	ID	Description
SharePoint Migration	503164	Collect Statistics cannot collect list information if list author has been deleted from tenant.
SharePoint Migration	503645	Statistics are not collected for private channel sites that have been set to supported.
SharePoint Migration	504340	Repair is not processing all items because duplicate detection is removing items that have the same GUIDs.

## July 17, 2024

### Enhancements

Module	ID	Description
Teams & Groups Migration	495484	<p><b>Teams - Minimal:</b> This new On Demand Migration consent should be used for the source tenant only. This is the minimal consent required to read Entra ID and Teams content from the source tenants.</p> <p><b>Teams - Full:</b> This new On Demand Migration consent can be used for the source and target tenants. This consent is required to read and write Entra ID and Teams content from the source to the target tenant.</p> <p><b>Migration - Teams</b> is now a legacy consent and should be replaced by either the Minimal or Full consents.</p>

## July 09, 2024

### Resolved issues

Module	ID	Description
Mail Migration	491619	Collect Statistics task batches fail if any mailbox in a batch throws an exception.
SharePoint Migration	499158	Files failed to migrate due to inconsistent version information in export manifest files.
SharePoint Migration	499160	Files failed to migrate if list is in target recycle bin – check and warning event added.
SharePoint Migration	500069	Collect Statistics fails to discover lists if site is set to read only.
SharePoint Migration	501215	Wiki Page links do not work when pointing to different web within the site.

## June 27, 2024

### Enhancements

Module	ID	Description
SharePoint Migration	500274	<p>Revised and added new options in the <i>List Options</i> step of the <i>New SharePoint Migration Task</i> wizard to determine how changes to list items that were previously migrated should be remigrated.</p> <ul style="list-style-type: none"> <li>• Migrate all list items</li> <li>• Migrate new, updated and failed list items <ul style="list-style-type: none"> <li>• Perform an incremental migration</li> <li>• Perform a full comparison migration</li> </ul> </li> </ul>

## June 25, 2024

### Enhancements

Module	ID	Description
General Migration	493660	On Demand Migration PowerShell API now supports on-premise Microsoft Exchange.

### Resolved issues

Module	ID	Description
SharePoint Migration	495651	Global (Top bar) navigation elements are not migrating when migrating root site to managed site.
SharePoint Migration	496088	People field in the "Title Area" Web Part does not include user information for unmapped users.
SharePoint Migration	496576	WebContentType migration is very slow if there are lots of Document Set Content types.
SharePoint Migration	497016	The Thumbnail images of news links in the "News" web part are not preserved.

Module	ID	Description
SharePoint Migration	498430	"DenyAddCustomizePages" may be re-enabled automatically causing Site page library migration to fail.

## June 11, 2024

### Resolved issues

Module	ID	Description
SharePoint Migration	492795	A <i>bad</i> url for banner image causes web page migration to fail if the image is in OneDrive.
SharePoint Migration	494486	Throughput chart data is not correct under high load and volume.
SharePoint Migration	495033	Lists with same display name are getting mapped and merged to the same list in the target.
SharePoint Migration	495390	Some links in Quick Links web parts are broken when migrating SharePoint root site to a managed site.
SharePoint Migration	495461	Role permissions missing for list items when changes to site permissions are migrated.
SharePoint Migration	495651	Global top bar navigation elements are not migrating.

## June 04, 2024

### Enhancements

Module	ID	Description
General Migration	492247	The <b>Migration Project Viewer</b> role can now export reports from Accounts, Mailboxes and OneDrive tabs.
Account Migration	491623	The following columns are now available on the Account List View: Source Mailbox, Target Mailbox
Mail Migration	491623	The following columns are now available on the Mailboxes List View: Source UPN, Target UPN
Public Folder Migration	489423, 491066	The following new options are now available in the Options step of the <i>New Public Folder Migration Task</i> wizard: <ul style="list-style-type: none"> <li>• Migrate public folder permissions</li> <li>• Migrate mail enabled</li> <li>• Migrate mailbox permissions</li> </ul>

### Resolved issues

Module	ID	Description
Mail Migration	480056	When mail migration fails due to the same archive GUID, the Task Status should be "Failed" instead of "Completed with issues".

## May 28, 2024

### Resolved issues

Module	ID	Description
Mail Migration	492403	UI displays '0.0 undefined' for Mailbox Collect Statistics.
SharePoint Migration	492354	New parent folder structure not migrated properly for incremental migration and folders in different batches.
SharePoint Migration	491248	Discovery of external list with BDC columns causes discovery of web SharePoint content to fail.
SharePoint Migration	492556	Discovery of a list with many content types causes discovery of web SharePoint content to fail.
SharePoint Migration	492795	Transformation of Url for banner image web part in site pages causes migration of site page to fail.
SharePoint Migration	493374	Transformation of Urls for Image and News web parts in site pages not processed properly.
SharePoint Migration	494189	Migration of Web-Only Limited Access permissions causing web permissions to not be migrated correctly.

## May 22, 2024

### Resolved issues

Module	ID	Description
Teams & Groups Migration	455672	When a channel get renamed during migration, missing folder mapping causes the file tab to be empty in target tenant after migration.

## May 14, 2024

### Deprecated Features

Module	ID	Description
SharePoint Migration	467058	<b>SharePoint:</b> This is now a legacy On Demand Migration consent for existing tenants. This consent grants access Entra ID and SharePoint Online to read SharePoint, OneDrive and Teams content from the source tenant and write content in the target tenant.

### Enhancements

Module	ID	Description
OneDrive Migration	467058	<b>OneDrive - Minimal:</b> This new On Demand Migration consent can be used for the source tenant only. This is the minimal consent required to access Entra ID and SharePoint Online to read OneDrive content from the source tenant. <b>OneDrive - Full:</b> This new On Demand Migration consent can be used for the source and target tenants. This consent required to access Entra ID and SharePoint Online to read OneDrive content from the source tenant and write

Module	ID	Description
		content in the target tenant.
SharePoint Migration	467058	<p><b>SharePoint - Minimal:</b> This new On Demand Migration consent can be used for the source tenant only. This is the minimal consent required to access Entra ID and SharePoint Online to read SharePoint and Teams content from the source tenant.</p> <p><b>SharePoint - Full:</b> This new On Demand Migration consent can be used for the source and target tenants. This consent required to access Entra ID and SharePoint Online to read SharePoint and Teams content from the source tenant and write content in the target tenant.</p>

#### Resolved issues

Module	ID	Description
Mail Migration	490730	Error in Collect Mailbox Statistics Task due to missing Recoverable Items folder tree
SharePoint Migration	490581	Image links in wiki pages not remapped correctly.
SharePoint Migration	491504	Disabled links on the sources migrated as enabled on the target.
SharePoint Migration	490582	Reference issue with hub sites.

#### May 08, 2024

##### Enhancements

Module	ID	Description
Teams & Groups Migration	488260	Tabs in the Quick Help dialog helps you focus on specific help topics for Teams, Groups and Chats.

#### May 07, 2024

##### Enhancements

Module	ID	Description
Mail Migration	481861	New option <b>Migrate Safe Sender and Blocked List</b> added to the <i>Migration Options</i> step of the <i>New Mail Migration Task</i> wizard.

#### May 01, 2024

##### Deprecated Features

Module	ID	Description
Account	446256	Resource processing will be available to new users only upon request. Existing

Module	ID	Description
Migration		users who have used this feature in the last 3 months can continue to use it. Documentation about this feature is available as a KB article and not in the User Guide. Call Quest Technical Support to activate Resource Processing.

#### Enhancements

Module	ID	Description
General Migration	464159	The On Demand Migration projects view has been enhanced with a new tile format and list view options to provide easier navigation.
General Migration	489266	Click the dropdown in the list selector column of any list to use the new list capabilities like <b>Select All</b> , <b>Select All on Page</b> and <b>Reset Selection</b> .
	446256	The option <b>Item level permissions are not processed</b> has been added to the <i>Processing Options</i> step of the <i>New Account Resource Processing Task</i> wizard. You can select this option to use inherited permissions for list items etc. Resource processing works faster when this option is selected
Teams & Groups Migration	485991	The <b>Use additional Team Chats licenses for faster archiving</b> option in the <i>Migration Actions</i> step of the <i>New Chats Migration Task</i> wizard has been reinstated.

#### Resolved issues

Module	ID	Description
Account Migration	469247	Account migration error "Invalid domain name in the request url." occurs for domain move.
Account Migration	475141	PowerShell error "Module could not be correctly formed. Please run Connect-ExchangeOnline again" occurs.
Mail Migration	469563	Mailbox migration pauses when 'System.OutOfMemoryException' occurs.
Mail Migration	490117	When resetting a mailbox task the error "there was an error saving this task" occurs.
SharePoint Migration	489359	Changed name for <i>Documents library</i> not migrated correctly between source and target sites with different default languages
SharePoint Migration	488576	Target item counts returned by Collect Statistics task for Teams sites is incorrect.
Teams & Groups Migration	485991	Messages within the HTML file are not arranged by time/date.

## Incident Response Management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand Migration relies on Microsoft Azure infrastructure and as such is subject to the possible disruption of the related services.

You can view the following status pages:



- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

# System requirements

The following web browsers are supported with On Demand:

- Microsoft Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

## System requirements for Desktop Update Agent deployment

### Software Requirements

- Microsoft 365 (formerly Office 365 or MSO) 32-bit or 64-bit when Office re-activation option is selected
- Outlook 2016 (32-bit or 64-bit) or higher (Including Click to Run version and ISO version)
- OneDrive for Business (Most recent updates recommended)
- Microsoft Teams (Most recent updates recommended)
- Windows 7 (32-bit or 64-bit) or Windows 10 (32-bit or 64-bit)
- .NET 4.7.2 or higher
- Supports HTTPS Port 443



#### **NOTE:**

If OneDrive for Business, Microsoft Teams, or Office are not installed on the workstation, these applications will be skipped and will not impact any other applications present during the reconfiguration.

### Authentication Requirements

- Multi-Factor Authentication (MFA)
- Active Directory Federation Services (AD FS)
- Single Sign On (SSO) with mixed authentication modes, such as:
  - Modern Authentication (ADAL)
  - Forms Authentication
  - Windows Integrated Authentication

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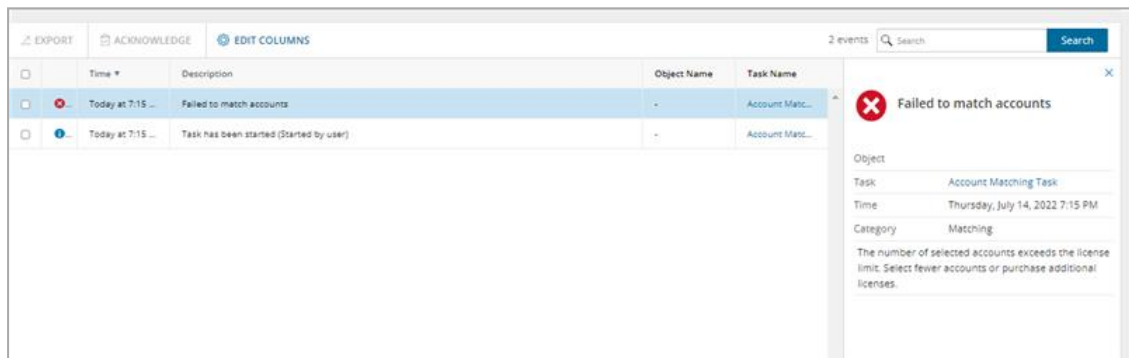
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- Exchange resource mailboxes
- public folder mailboxes
- room mailboxes or equipment mailboxes
- shared mailboxes
- Guest accounts
- Computer accounts

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The matching task will result in the following error in case the number of users in the task exceeds the number of available licenses.



There are no data limits for OneDrive, SharePoint, mailbox and public folders content migration.

For more information about license usage from subscriptions, see [Product Licensing](#) in the *On Demand Migration User Guide*.

## More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand Migration in the Product search field)
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On Demand Migration Release Notes

Updated - October 10, 2024