

SID History Synchronization

Quick Start Guide



© 2020 Quest Software Inc.

ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.

Attn: LEGAL Dept

4 Polaris Way

Aliso Viejo, CA 92656

Refer to our Web site (<https://www.quest.com>) for regional and international office information.

Patents

Quest Software is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <https://www.quest.com/legal>.

Trademarks

Quest, the Quest logo, and Join the Innovation are trademarks and registered trademarks of Quest Software Inc. For a complete list of Quest marks, visit <https://www.quest.com/legal/trademark-information.aspx>. All other trademarks and registered trademarks are property of their respective owners.

Legend



CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.



IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

Table of Contents

Table of Contents	3
Introduction	4
Requirements	4
Preparing the Source and Target Domains	4
Account Permissions.....	6
Setup	7
Setup Environments.....	7
Setup Templates.....	8
<i>How to create a Local to Local template</i>	8
Setup Workflows.....	9
<i>How to create a one-way sync workflow for Local to Local</i>	9
Set up Test Objects	12
Validating the Workflow	13
Common Troubleshooting Guide	13

Introduction

The goal of this guide is to provide a step-by-step walk through of how-to setup SID History (sIDHistory) Synchronization for objects between your On-Premises Active Directory environments.

This guide will focus on sIDHistory synchronization between two on-premises Active Directory environments without a Trust enabled between two Directories. To set up Power365 Directory Sync for sIDHistory migration, four (4) configurations must be completed prior to the first synchronization.

1. Set up Environments
2. Set up Local Agents
3. Set up Templates
4. Set up Workflows

The next section will provide the list of requirements needed to successfully migration sIDHistory between two Active Directory environments.

Requirements

In order to facilitate the sIDHistory migration, the following is a list of minimum requirements to get set up using Power365 Directory Sync with your On-Premises Active Directory. Power365 Directory Sync supports sIDHistory migration for environments that have an Active Directory trust configured as well as environments without a trust configured.

Preparing the Source and Target Domains

To prepare each source and target domain for sIDHistory Synchronization, the following configuration steps must be completed:

1. In the source domain, create a local group called SourceDomain\$\$\$, where SourceDomain is the NetBIOS name of your source domain. For example, if your domain's NetBIOS name is ADM, you must create a domain local group named ADM\$\$\$.

Notes: sIDHistory synchronization will fail if members are added to this local group.

2. Enable TCP/IP client support on the source domain PDC emulator:
 - a. On the domain controller in the source domain that holds the PDC emulator operations master (also known as flexible single master operations or FSMO) role, click **Start**, and then click **Run**.
 - b. In **Open**, type **regedit**, and then click **OK**.
 - c. In Registry Editor, navigate to the following registry subkey:
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\LSA
 - d. Modify the registry entry **TcpipClientSupport**, of data type **REG_DWORD**, by setting the value to 1.
 - e. Close Registry Editor, and then restart the computer.
3. Enable auditing in the target domain:
 - a. Log on as an administrator to any domain controller in the target domain.

- b. Click **Start**, point to All Programs, point to Administrative Tools, and then click **Group Policy Management**.
 - c. Navigate to the following node: Forest | Domains | Domain Name | Domain Controllers | Default Domain Controllers Policy
 - d. Right-click **Default Domain Controllers Policy** and click **Edit**.
 - e. In Group Policy Management Editor, in the console tree, navigate to the following node: Computer Configuration | Policies | Windows Settings | Security Settings | Local Policies | Audit Policy
 - f. In the details pane, right-click **Audit account management**, and then click **Properties**.
 - g. Click **Define these policy settings**, and then click **Success and Failure**.
 - h. Click **Apply**, and then click **OK**.
 - i. In the details pane, right-click **Audit directory service access** and then click **Properties**.
 - j. Click **Define these policy settings** and then click **Success**.
 - k. Click **Apply**, and then click **OK**.
 - l. If the changes need to be immediately reflected on the domain controller, open an elevated command prompt and type "gpupdate /force"
 - m. Repeat the above steps in the source domain.
4. Enable Advanced Auditing in the target domain when you have advanced audit policy enabled:
- a. Log on as an administrator to any domain controller in the target domain.
 - b. Click **Start**, point to All Programs, point to Administrative Tools, and then click **Group Policy Management**.
 - c. Navigate to the following node: Forest | Domains | Domain Name | Domain Controllers | Default Domain Controllers Policy
 - d. Right-click **Default Domain Controllers Policy** and click **Edit**.
 - e. In Group Policy Management Editor, in the console tree, navigate to the following node: Computer Configuration | Policies | Windows Settings | Security Settings | Advanced Audit Policy Configuration | Audit Policies | Account Management
 - f. In the details pane, right-click **Audit Application Group Management**, and then click **Properties**.
 - g. Click **Configure the following audit events**, and then click **Success and Failure**.
 - h. Click **Apply**, and then click **OK**.
 - i. Repeat the above for the following policies under Account Management
 - i. Audit Computer Account Management
 - ii. Audit Distribution Group Management
 - iii. Audit Other Account Management Events

- iv. Audit Security Group Management
- v. Audit User Account Management
- j. In Group Policy Management Editor, in the console tree, navigate to the following node: Computer Configuration | Policies | Windows Settings | Security Settings | Advanced Audit Policy Configuration | Audit Policies | DS Access
- k. In the details pane, right-click **Audit Detailed Directory Service Replication** and then click **Properties**.
- l. Click **Configure the following audit events**, and then click **Success**.
- m. Click **Apply**, and then click **OK**.
- n. Repeat the above for the following policies under Account Management
 - i. Audit Directory Service Access
 - ii. Audit Directory Service Changes
 - iii. Audit Directory Service Replication
- o. If the changes need to be immediately reflected on the domain controller, open an elevated command prompt and type "gpupdate /force"
- p. Repeat the above steps in the source domain.

Notes: It may also be necessary to reboot the domain controller to have auditing take effect.

Even with group policy applied on the default domain controller for the domain audit, the server audit setting on the primary domain controller (PDC) may not be enabled. Please confirm this setting is enabled for the local security policy on the PDC server. If not enabled, use the local security policy to enable this setting.

Account Permissions

1. Migrate sIDHistory permissions are required on the target domain. This is typically enabled for Domain Admins and Enterprise Admins, but can be enabled for a specific group or user by following the below steps:
 - a. Right-click on your target domain in Active Directory Users and Computers.
 - b. Select the Security tab and add or update the desired group or user and enable the "Migrate sIDHistory" permission.
2. Source credential must have administrator access to the source PDC emulator. This is typically enabled for Domain Admins and Enterprise Admins, but can be enabled for a specific group or user by following the below steps:
 - a. Navigator to Built-in organization unit in Active Directory Users and Computers.
 - b. Locate the administrators group and ensure the source service account is a member of the group.

Setup

This section provides a step-by-step guide on how to set up sIDHistory Synchronization for Microsoft Active Directory Environments.

Setup Environments

To begin at least two (2) Active Directory environments must be configured in Power365 Directory Sync. At the end of this section there will be two (2) Active Directory environments fully configured.

An [environment](#) is an end-point connection that can control the scope of objects read. This guide will walk through how to create the source and target active directory environments.

To create a local AD environment, the following are required

- One (1) Local Administrator Account for each Microsoft Forest and/or Domain that has permissions to create, update or delete depending on the scope of your Directory Sync workflows, this Administrator Account should also meet the sIDHistory synchronization requirement as stated in [Account Permissions](#) section above.
- One (1) Windows Server to install and host the Power365 Directory Sync Agent.

Follow these steps to setup the cloud environment endpoints.

1. Login to [Power365](#)
2. Navigate to [Environments](#)
3. Click the [New](#) button
4. Click *Local* as the environment type, Click *Next*
5. *Name* the environment, Click *Next*
6. *Name the* local agent, Click *Next*
7. Note the agent registration URL and registration Key for later use, click *Finish*.
8. Install the agent in the Windows Server that is joined to the local AD domain.
 - a. Launch the Power365 Directory Sync Agent installation in the target workstation or server
 - b. Accept the license agreement and click on next.
 - c. Enter the target active directory environment information by providing the following and click next.
 - i. Domain Name
 - ii. Global Catalog Server
 - iii. Username
 - iv. Password
 - d. Enter the Power365 Directory Sync Registration URL and Agent Registration Key information and click next.

- e. In the sIDHistory Migration section, provide the source Active Directory domain name, and user credential information. The source credential must have administrator permission in the source domain. If the source environment is a forest and contain multiple domains, 'Use this account for all domains' checkbox can be used to only a single source credential for all source domains in the forest.

Note, Refer to [Power365 Online Help Center](#) for [detailed information about agent installation and set-up requirements](#).

9. Once agent is installed and the environment is discovered, click on the *Setting* button to access the local AD environment setting page.
10. Click on the Organization Unit tab and define the OU filter based on your project scope.
11. Click on the Filters tab and define any LDAP filter based on your project scope.
12. Click Save.
13. Repeat steps 3 – 12 for the next local environment

Setup Templates

Before we can build our workflow, it is best to set up your template(s). Templates contain common [mappings](#) and settings used to sync Users, Contacts, Devices, Groups, Office 365 Groups and Microsoft Teams. A template can then be applied to any workflow with a Stage Data step.

For the purpose of this guide, the following template will need to be configured to perform sIDHistory synchronization. Additional templates may be created based on your project requirements.

- Local to Local sIDHistory Sync

How to create a Local to Local template

1. [Login to Power365](#)
2. Navigate to [Templates](#)
3. Click the [New](#) button
4. Name and *Describe* the template
5. In our example, we will name our template "*Local to Local sIDHistory Sync*", Click *Next*
6. Click *Local* as the source environment type, Click *Next*
7. Click *Local* as the target environment type, Click *Next*
8. Set *CREATE NEW USERS AS = AS-IS*
9. Set *UPDATE CREATED USERS= ENABLE*
10. Set *UPDATE MATCHED USERS= ENABLE*
11. Set *IF TARGET ADDRESS EXISTS* setting as *OVERWRITE ONCE*.
12. Click *Next*
13. Set *CREATE GROUPS AS = AS-IS*
14. Set *UPDATE CREATED GROUPS = ENABLE*

15. Set *UPDATE MATCHED GROUPS = ENABLE*
16. Set Convert Group Options with default settings:
 - a. *DOMAIN LOCAL GROUPS = DOMAIN LOCAL*
 - b. *GLOBAL GROUPS = GLOBAL*
 - c. *UNIVERSAL GROUPS = UNIVERSAL*
17. Click *Next*
18. Set *CREATE NEW CONTACTS AS = AS-IS*
19. Set *UPDATE CREATED CONTACTS = ENABLE*
20. Set *UPDATE MATCHED CONTACTS = ENABLE*
21. Click *Next*
22. Set *CREATE NEW DEVICES AS = SKIP*
23. Set *UPDATE CREATED CONTACTS = DISABLE*
24. Set *UPDATE MATCHED CONTACTS = DISABLE*
25. Click *Next*
26. Enter a default password, Click *Next*
27. Check *SYNCHRONIZE SID HISTORY* checkbox, Click *Next*
28. Under mappings, we can leave the settings as default or update them based on your project requirements.
29. Click *Next*
30. Click *Finish*

Setup Workflows

Follow these steps to create two (2) new workflow for reading, matching, staging and writing data.

How to create a one-way sync workflow for Local to Local

1. Login to [Power365](#)
2. Navigate to [Workflows](#)
3. Click the [New](#) button
4. *Name* and *Describe* the template, Click *Next*
5. Select the all two (2) local Active Directory environments created previously, Click *Next*
6. Select *ONE-WAY SYNC*, Click *Next*
7. The screen presented next will be a pre-configured set of workflow steps to facilitate the flow of object and attributes between your directories.
8. Start at the top of the steps, *1. Read From*. Click the *Select* button

9. Select all two (2) environments created previously the click *OK*
10. Move to *Match Objects*
 - a. This is the step where you will decide on how to match existing objects across your local Active Directories
 - b. Matching is conducted by pairing sets of attributes to find corresponding objects
 - c. Your two (2) environments may already have some attributes that can be used to find similar objects between the different directories, or you may need to set some to ensure accurate matching
 - d. For the purpose of *sidHistory Synchronization*, it is most important that existing objects are correctly matched before attempting to create new objects with the source object's *sidHistory*.
11. Click the *Select* button to configure the *Match Objects* criteria for your source Cloud environment and target Cloud environment

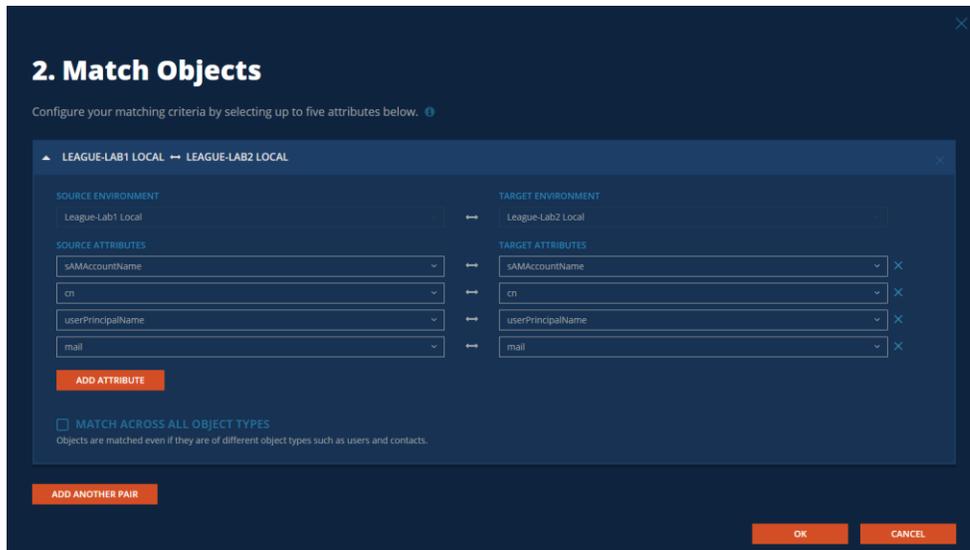


Figure 1: Example Match Objects Criteria

- a. Select your source local environment from the drop-down menu
- b. Select your target local environment from the drop-down menu
- c. Choose your first attribute pairings, we will use *WindowsEmailAddress* for our first match criteria
- d. Choose the *sAMAccountName* attribute for the source and target fields
- e. To add more attribute pairs, click the *Add Attribute* button
- f. Additional pairings are evaluated as “OR” conditions. After the first match is found, the additional pairings are not assessed.
- g. In our case we are adding three (3) additional attribute pairings to our criteria
 - i. *cn* – This attribute was added to ensure we can match existing objects based on *CN*.

- ii. UserPrincipalName – UPN was added to ensure uniqueness of the local part of the address string.
- iii. Mail – This attribute was added to ensure we can match existing objects based on Mail.

Note: Matching attributes should be reviewed and adjusted based on actual project scope, there isn't a set matching rule that will fit all scenarios.

- h. Ensure *Match Across all object types* is not checked in this case.
 - i. There is no need in this guide to *Add Another Pair*, click *OK* to close this configuration
12. Drag a *Stage Data* workflow task from the left panel to the right under the *Stage Data* task mentioned above. Click the *Select* button to configure the fourth *STAGE DATA workflow task for your target local to source local* synchronization rule.
- a. Select the “*Local to Local sidHistory Sync*” template, Click *Next*
 - b. Select the source local environment as your source, Click *Next*
 - c. Select the target local environment as your target, Click *Next*
 - d. Select the default target domain name, Click *Next*
 - e. Select the source Organizational Units that will be in scope of the project by click on the *ADD OUS* button,
 - f. In the new OU pop-up window, select the OU that will be in-scope, check the *INCLUDE ALL SUB OUS* checkbox, click *OK* to close the pop-up.
 - g. Configure any Stage Data filter you like by double click on the OU in the OUs list, it is highly recommended to setup filter to limit the scope to perform a test on the first sync as part of the validation. Click *Next*

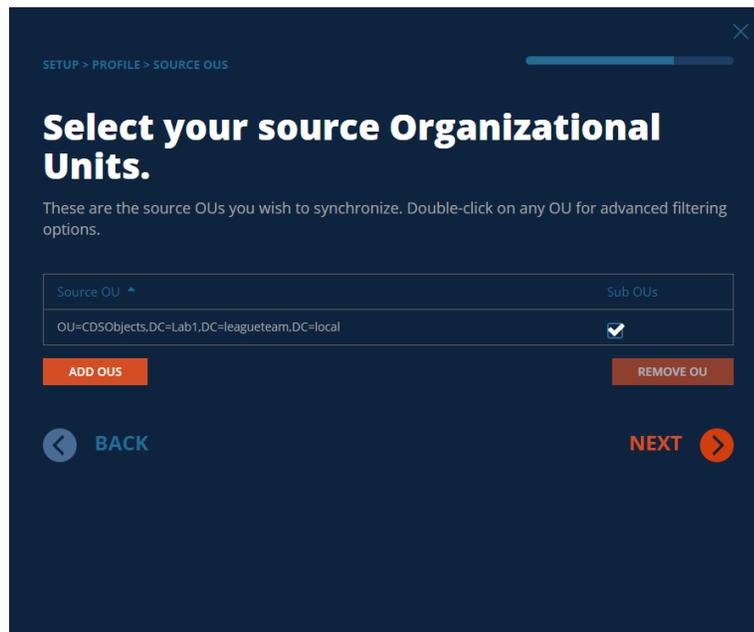


Figure 2: Example Source OU setup.

- h. Select the default OU for newly created objects for Users, Groups, Contacts, and Devices. In our case, we can select the same OU for all object types as we are only syncing user as contact.

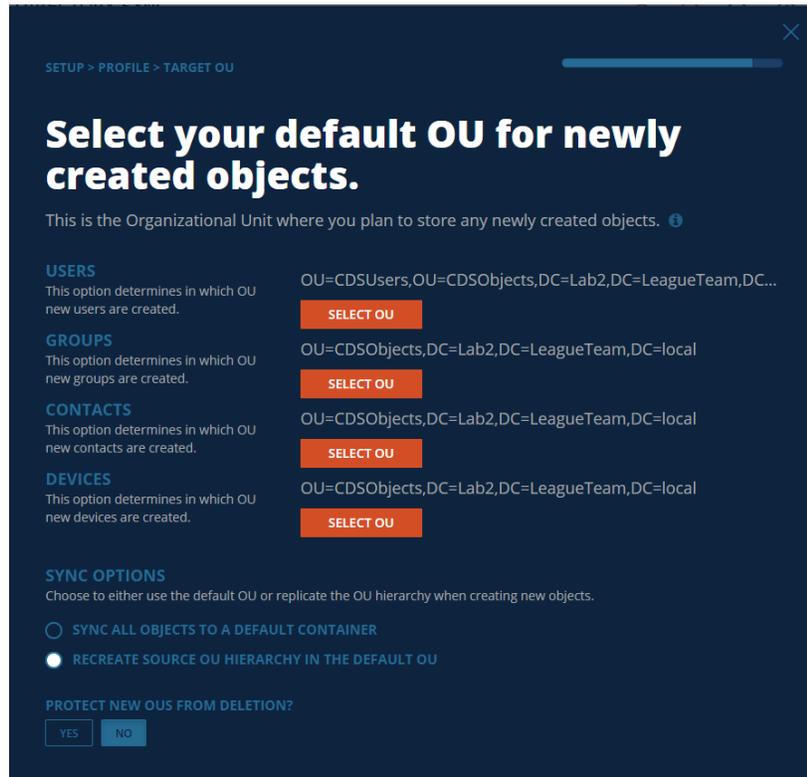


Figure 3: Example Target OU setup.

- i. Click *Finish*
13. Click the *Select* button to configure the *WRITE TO workflow task*. Ensure the target environment is selected, Click *OK*
 14. Click *Next*
 15. Configure the workflow sync interval, select *Manual* for now and we can setup a sync schedule once the test sync has completed. Click *Next*
 16. Setup any workflow alert you may wish to configure, for now, Click *SKIP*
 17. Click *Finish*

Set up Test Objects

Follow these steps to create test objects in the source environment to validate the sidHistory Sync workflow.

1. Setup a User in the source local environment and ensure it is part of the OU filter setup for the Local Environment.
 - a. DisplayName: Lab1SIDTest1
2. Setup a group in the source local environment it is part of the OU filter setup for the Local

Environment.

- a. DisplayName: Lab1SIDGrp1
3. Capture the objectSid value for the above test objects for later use.

Validating the Workflow

Follow the below steps to perform the sidHistory Sync workflow and validation.

1. Select the workflow configured and click on *RUN*.
2. Allow the workflow execution to complete.
3. Validate Lab1SIDTest1 from source local Active Directory will be created in target. Source user's objectSid will be copied to the target user's sidHistory attribute.
4. Validate Lab1SIDGrp1 from source local Active Directory will be created in target. Source group's objectSid will be copied to the target group's sidHistory attribute.

Common Troubleshooting Guide

This list contains the common errors that may occur during sidHistory synchronization and troubleshooting steps we can use to address these errors.

Question: I am getting "The handle is invalid (Error code = 6)." Error when my sidHistory workflow runs, objects were created without sidHistory information.

Answer: This error indicates an RPC problem where the migration tool cannot bind to an RPC endpoint on the source primary domain controller. Possible causes include:

- TcipClientSupport on the source primary domain controller or primary domain controller emulator has not been turned on.
- The primary domain controller or primary domain controller emulator was not restarted after TcipClientSupport was configured.
- DNS or NetBIOS name resolution is not working.

Question: I am getting " Could not verify auditing and TcipClientSupport on domains. Will not be able to migrate Sid's. The specified local group does not exist." Error when my sidHistory workflow runs.

Answer: This error typically indicates that a user or a global or universal group with the {SourceNetBIOSDom}\$\$\$ name already exists. ADMT typically creates the local group of that name, but it cannot do so if a security principal already exists with the name.