

Foglight[®] for Azure SQL Database 5.9.7.10

Release Notes

Developed and tested for Foglight Management Server 5.9.2, 5.9.3, 5.9.4, 5.9.5, and 5.9.7

September 2020

These release notes provide information about the Foglight[®] for Azure SQL Database 5.9.7.10 release.

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Welcome to Foglight for Azure SQL Database

Foglight[®] for Azure SQL Database allows database administrators (DBAs) to quickly and efficiently identify performance deviations, determine their root cause, perform comprehensive analyses, and resolve performance bottlenecks. This product provides web-enabled dashboards for centralized visibility, management and health checks for the Azure SQL Database deployed in your environment, as well as proactive alerting and alarm workflows for tracking your responses to critical performance anomalies.

Foglight for Azure SQL Database is an n-tier application, which leverages a web-based user interface to ensure having complete visibility into the Azure SQL Database infrastructure wherever an Internet connection is available.

These Release Notes cover the resolved issues, known issues, workarounds and other important information about 5.9.7.10 release of Foglight for Azure SQL Database. Review all sections before starting installation.

New in this release

Foglight for Azure SQL Database monitors the Azure SQL Database activity by connecting to and querying the database. Version 5.9.7.10 of Foglight for Azure SQL Database contains the following new features and updates:

- Introduced FIPS Compliance mode starting from 5.9.7.10.
- Added database type to the Excel file exported from globalview table.
- Added a new role “Foglight Database Alarm Manager” who is only allowed to access the Alarms page and configure alarms.
- Provided InApp Guidance to improve user experience and eliminate user confusion.

Note: The minimum version of Foglight Management Server for this feature is 5.9.5.

See also:

- [Resolved issues and enhancements](#)

Resolved issues and enhancements

The following is a list of issues addressed and enhancements implemented in this release.

Table 1. Resolved issues

| Issue ID | Resolved issue |
|----------|--|
| FOM-22 | Fixed an issue where AD account might not be used to monitor Azure SQL DB when the FglAM is deployed in Azure VM. |
| FOM-313 | Fixed an issue when using customized email setting, email might not be sent for the Alarm <i>SQL_AZURE - Database Unresponsive</i> . |
| FOM-613 | Disabled the alarm <i>SQL_AZURE - Blockers Connections Baseline Deviation</i> by default. |
| FOM-614 | Disabled the alarm <i>SQL_AZURE - All Active Connections Baseline Deviation</i> by default. |

Known issues

The following is a list of issues known to exist at the time of release.

General issues

Table 2. General issues

| Issue ID | Known issue |
|------------|---|
| AZFOG-29 | When accessing the Database dashboard, no entry to the Upgrade wizard can be found after new version cartridge has been installed. Workaround: Upgrade agent on Agent Status dashboard. |
| SSFOG-1569 | <i>User Level Access</i> and <i>Manage Alarm Blackouts</i> are not supported for 5.9.5.10 Azure SQL DB, and they are not UI limitation/notes. |

Table 2. General issues

| Issue ID | Known issue |
|------------|---|
| SSFOG-1629 | Azure cannot change RMI setting in Administration. Workaround: Refer to KB: https://support.quest.com/foglight/kb/312636/cannot-update-rmi-for-azure-sql-agent . |
| GVFOG-207 | An error log showed in FMS log for loading heatmap component in FMS version before 5.9.3. |
| n/a | Cross platform report is not supported for Azure SQL DB. |
| n/a | Agent does not support MFA (Multi-Factor_Authentication) connections to Azure databases. |

Third party known issues

The following is a list of third party issues known to exist at the time of this release.

Table 3. Third-party known issues

| Issue ID | Known issue |
|------------|---|
| FGL-20596 | Cannot import license into installer with license file name <i>XXX.lic</i> . Workaround: <ol style="list-style-type: none"> 1 When importing license into installer, change license file name to <i>XXX.license</i>. 2 Install <i>xxx.lic</i> after login FMS. 3 Change license file name to <i>XXX.license</i> and put it into license folder before FMS start up. |
| FOGDG-650 | The Foglight Agent Manager (FgIAM) failed to restart when upgrading DB Cartridge, which is due to <i>Could not obtain a deployment lock</i> error. Workaround: Perform the procedure described in the Knowledge Article 266110 . |
| FOGDG-1372 | Cannot use AD account to monitor Azure SQL DB when the FgIAM deploy in Azure VM. Workaround: Upgrade DataDirect driver to version 6.0. |
| n/a | The Foglight Time Bar Chart click event does not work with Chrome version 40.x.x.x and 39.x.x.x. Refer to https://code.google.com/p/chromium/issues/detail?id=428308 for more information. |
| n/a | The Windows System Center Endpoint Protection (SCEP) tool and Anti-Virus Protection tools installed on Windows® may negatively impact CPU and system performance of machines running Foglight, Foglight Agent Manager, and the SQL PI repository. To reduce resource consumption it is highly recommended that you exclude the following directory from being scanned by the protection tools: <ul style="list-style-type: none"> • <i><installation directory>:\Quest\<FoglightAgentManager></i> |
| n/a | Anti-virus software may negatively impact the CPU and system performance of machines running Foglight. To reduce resource consumption, it is highly recommended to exclude the relevant directory, processes, and executables from being scanned by the anti-virus software. For detailed information, refer to the “Configuring anti-virus exclusion settings” in Installing Foglight on Windows with an Embedded PostgreSQL Database . |

Upgrade and Compatibility

The following Foglight product versions and platforms are compatible with this release.

| Product Name | Product Version | Platform |
|---|---|---|
| Foglight Management Server | 5.9.2 5.9.3 5.9.4 5.9.5 5.9.7 | All platforms supported by this version of the Foglight Management Server |
| Foglight Agent Manager | 5.9.2 5.9.3 5.9.4 5.9.5 5.9.7 | All platforms supported by this version of the Foglight Agent Manager |
| Note: The monitoring agents available in this version of Foglight for Azure SQL Database support the Agent Manager HA failover mode, except for the Agent Manager monitoring SQL PI agents. For more information about this mode, see the <i>Agent Manager Guide</i> . | | |

System requirements

Before installing Foglight for Azure SQL Database, ensure that your system meets the hardware and software requirements detailed in *Foglight System Requirements and Platform Support Guide*.

Customers running large deployments (that is, with more than 20 agents) should consult the *Foglight for Databases Deployment Guide*.

Required privileges

For information on the required privileges, refer to the *Foglight for Databases Deployment Guide*.

Supported platforms

Foglight for Azure SQL Database supports monitoring the following platforms:

- Microsoft® SQL Azure V12

Final Browser Support Notice

Support for Microsoft® Internet Explorer® 8, 9, and 10 has been discontinued in this Foglight release.

Microsoft ended the support for these browsers on January 12, 2016. For more information, visit <https://support.microsoft.com/en-us/lifecycle?p1=13418>.

Troubleshooting

This section provides a list of references which address the most commonly faced issues relating to remote connectivity, allowing for easy troubleshooting using the vendor's information knowledge base:

- To verify TCP/IP connectivity for SQL statement collections, Management Studio (SSMS) cannot be used as other protocols may be leveraged. Instead, verify connectivity using a UDL as detailed here: <https://support.microsoft.com/kb/308075/>.
- You receive error messages when the connection to Azure SQL Database fails. Refer to <https://docs.microsoft.com/en-us/azure/sql-database/troubleshoot-connectivity-issues-microsoft-azure-sql-database> for solutions.

Product licensing

Foglight includes a licensing capability that restricts access to those features that are defined in the license. Any Management Server installation requires a license that grants access to server-specific parts of the browser interface and the features associated with them. Foglight cartridges are also license-protected. While some cartridges are covered by the base Foglight license (such as Foglight Agent Manager cartridges and the Foglight for Infrastructure), others may require an additional license.

Foglight for Azure SQL Database is covered by the base Foglight license that allows cartridges to be installed.

To activate a trial or a purchased commercial license:

- 1 On the navigation panel, under Dashboards, click *Administration > Setup > Manage Licenses*.
- 2 Click **Install**.
- 3 In the **Install License** dialog box, click **Browse**.
- 4 In the file browser that appears, specify the location of the license file.
- 5 In the **Install License** dialog box, click **Install License**.

Getting started with Foglight for Azure SQL Database

Contents of the release package

The Foglight for Azure SQL Database 5.9.7.10 release package contains the following:

- Foglight for Azure SQL Database cartridge:
 - *DB_Azure-5_9_7_10.car*
- Product documentation, including:
 - *Foglight for Databases Deployment Guide* (PDF)
 - *Foglight for Azure SQL Database Release Notes* (this document)

Installation instructions

For installation pre-requisites, permissions, information necessary to determine your environment's hardware requirements, and for installation instructions, see the *Foglight for Databases Deployment Guide*.

Additional resources

Additional information is available from the following:

- Online product documentation (<https://support.quest.com/technical-documents#F>)
- Foglight Community (<https://www.quest.com/community/products/foglight/>)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

This release has the following known capabilities or limitations: The server will be enabled for Global Operation, but not localized to any particular locale.

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Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

Legend

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