



KACE® Systems Deployment Appliance

Technical Specifications for Virtual Appliances

September 2020

This document lists the technical specifications of the virtual KACE Systems Deployment Appliance.

For additional product documentation, go to <https://support.quest.com/kace-systems-deployment-appliance/technical-documents>.

Topics:

- [Virtual KACE Systems Deployment Appliance and Remote Site Appliance host system requirements](#)
- [Operating system requirements](#)
- [Browser requirements for the web-based user interface](#)

Virtual KACE Systems Deployment Appliance and Remote Site Appliance host system requirements

The virtual KACE Systems Deployment Appliance and virtual RSA (Remote Site Appliance) software can be installed on host systems that meet the following requirements.

Table 1. Host system requirements

Requirement	Details
Processor	Two or more vCPUs
Memory	4 GB or more (Dedicated/Share = High)
Network Interface	One Ethernet Port

Available Disk Space

	VMware®	500 GB, 1 TB, 3 TB
	Microsoft® Hyper-V®	500 GB, 1 TB
Server and Operating System	64-bit	
Virtualization Infrastructure Requirements	For VMware® installations: VMware ESX®/ESXi™ 6.7 or later Open Virtualization Format (OVF) 1.0 For Microsoft® Hyper-V® installations: Windows Server 2019 with Hyper-V Windows Server 2016 with Hyper-V Windows Server® 2012 R2 with Hyper-V	

Operating system requirements

The KACE Systems Deployment Appliance supports deployments of the following operating systems.

Table 2. Operating system requirements

Operating system	Details
Windows®	
Windows 8, 8.1, and 10	Professional, Enterprise
Windows 7	Professional, Enterprise, Ultimate
Windows Server® 2019, 2016	Essentials, Standard, Datacenter
Windows Server 2012, 2012 R2	Foundation, Essentials, Standard, Datacenter
Windows Server 2008	Foundation, Essentials, Standard, Datacenter
Mac®	
Mac OS X®	10.10 (Intel only) – 10.13
Linux® scripted installations	
Linux Red Hat® Linux AS and ES	Versions 6.x – 8.x 32-bit and 64-bit architecture
CentOS™	Versions 6.x – 8.x

	32-bit and 64-bit architecture
Ubuntu®	Versions 16.04, 18.04, 19.10, 20.04
	32-bit and 64-bit architecture

Browser requirements for the web-based user interface

To access the KACE Systems Deployment Appliance Administrator Console web-based user interface, use a monitor with a screen resolution of at least 1280 pixels by 800 pixels and one of the following web browsers.

Table 3. Browser requirements for the web-based user interface

Browser	Details
Microsoft Edge™	40.x or later
Firefox®	63.x or later
Safari®	10.0 or later
Chrome™	71.0 or later

About us

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product.

© 2020 Quest Software Inc.

ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.

Attn: LEGAL Dept

4 Polaris Way

Aliso Viejo, CA 92656

Refer to our Web site (<https://www.quest.com>) for regional and international office information.

Patents

Quest Software is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <https://www.quest.com/legal>.

Trademarks

Quest, the Quest logo, and Join the Innovation are trademarks and registered trademarks of Quest Software Inc. For a complete list of Quest marks, visit <https://www.quest.com/legal/trademark-information.aspx>. All other trademarks and registered trademarks are property of their respective owners.

Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

KACE Systems Deployment Appliance Technical Specifications for Virtual Appliances

Updated – September 2020

Software Version – 8.0