

# Quest<sup>®</sup> NetVault<sup>®</sup> Plug-in *for Nutanix AHV* 13.0 Release Notes

**October 2020**

These release notes provide information about the Quest<sup>®</sup> NetVault<sup>®</sup> Plug-in *for Nutanix AHV* release.

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## About this release

Quest NetVault (NetVault) Plug-in *for Nutanix AHV* (Plug-in *for Nutanix AHV*) 13.0 is a major release with new features and functionality. For complete product documentation, visit <https://support.quest.com/technical-documents>.

## Enhancements

The following is a list of enhancements implemented in NetVault Plug-in *for Nutanix AHV* 13.0.

**Table 1. Enhancements**

| Enhancement   | Issue ID |
|---|----------|
| Added a restartable backup job option that lets you back up any virtual machines that may have failed during the previous backup job. | NV-932   |

# Resolved issues

The following is a list of issues addressed in NetVault Plug-in for *Nutanix AHV* 13.0.

Table 2. Resolved issues

| Resolved issue  | Issue ID       |
|---|----------------|
| When using the rename/relocate feature, a NIC error in the Nutanix Console causes the VM restore to fail. | NV-825, NV-839 |

# Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 3. General known issues

| Known issue  | Issue ID               |
|--|------------------------|
| The plug-in does not back up volume groups that are attached to the virtual machines (VMs). The plug-in backups up only individual VMs and the disks that are not a part of a volume group.  | NV-260                 |
| The plug-in creates the following issues for restored VMs: <ul style="list-style-type: none"><li>The flash mode for the VM is not retained.</li><li>The Agent VM property for the VM is not retained.</li><li>VM disks that have an IDE, SATA, or PCI bus type are converted to SCSI.</li></ul> <b>Workaround:</b> With Nutanix Prism, enable the flash mode or set the agent VM property on the restored VM. Disk bus types cannot be modified. | NV-275, NV-277, NV-279 |
| To avoid inconsistencies in restored VMs, perform a recovery job only when no backup jobs or additional restore jobs are being run.  | NV-280                 |

# System requirements

Before installing Plug-in for *Nutanix AHV* 13.0, ensure that your system meets the requirements outlined in the *Quest NetVault Compatibility Guide* available at <https://support.quest.com/technical-documents>.

# Upgrade and compatibility

Plug-in for *Nutanix AHV* 13.0 requires NetVault 13.0 or later and is supported on Windows Server 2012 and 2016. For complete supported-platform information, see the *Quest NetVault Compatibility Guide*.

# Product licensing

To obtain the license file for your NetVault Server environment, determine the NetVault Machine ID of your main NetVault Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the License Management page to install the product license files.

- [Obtaining a machine ID](#)
- [Installing a license file](#)

## Obtaining a machine ID

- 1 Start the NetVault WebUI.
- 2 In the Navigation pane, click **License Management**.
- 3 In the **Clients Details** list, note the machine ID for the applicable Server or Client entry.

## Installing a license file

- 1 In the **Navigation** pane, click **License Management**.
- 2 On the **License Management** page, click **Install License**.  
Because the NetVault WebUI is tied to a specific NetVault Server and all licenses are installed on the NetVault Server, the program automatically installs the license on the correct machine.
- 3 In the **Choose License File/s** dialog box, click **Select a file**, point to the “.dlv” file that contains the license key, and click **Open**.
- 4 In the dialog box, click **OK** to apply the selected license file.  
After the key is applied successfully, a message is displayed.
- 5 To dismiss the message, click **X**.

## Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Plug-in for Nutanix AHV User's Guide*. If you are upgrading from the 12.1 version of the plug-in, be aware of the following:

- You must use the Microsoft .NET Framework, version 4.7.2 or later, on your NetVault Server and Clients.
- After you complete the upgrade, you must reenter the **Application Password** on the **Configure** dialog box.

**CAUTION:** Do not use the **Change Settings** option in the WebUI to enter or update the **Application Domain, ID, and Password** settings.

# More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

## Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

## About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit [www.quest.com](http://www.quest.com).

## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
  
-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.