Quest® InTrust 11.4.2

Objects Created and Used by InTrust

© 2020 Quest Software Inc. ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.

Attn: LEGAL Dept

4 Polaris Way

Aliso Viejo, CA 92656

Refer to our Web site (https://www.quest.com) for regional and international office information.

Patents

Quest Software is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at https://www.quest.com/legal.

Trademarks

Quest, the Quest logo, and Join the Innovation are trademarks and registered trademarks of Quest Software Inc. For a complete list of Quest marks, visit https://www.quest.com/legal/trademark-information.aspx. All other trademarks and registered trademarks are property of their respective owners.

Legend

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT, **NOTE**, **TIP**, **MOBILE**, or **VIDEO**: An information icon indicates supporting information.

InTrust Objects Created and Used by InTrust
Updated - September 2020
Version - 11.4.2

Contents

About This Document **5**

Objects Created and Used by InTrust **6**

Quest InTrust Deployment Manager 6

Start Menu Shortcut to InTrust Deployment Manager for All Users 6

Files and Folders 6

Registry 6

Quest InTrust Manager 7

Start Menu Shortcut to InTrust Manager for All Users 7

Files and Folders 7

Registry 7

Quest InTrust Server 7

Services 7

Local Groups 7

Log 8

User Rights 8

Files and Folders 8

Registry 8

Shares 9

Databases (Local or Remote SQL Server) 9

Service Connection Point in Active Directory 9

RPC Server Endpoint in Active Directory 9

Passwords 9

Quest InTrust Agent 9

Services 9

Files and Folders 9

Registry 10

Quest InTrust Repository Viewer 10

Start Menu Shortcuts to InTrust Repository Viewer for All Users 10

Files and Folders 10

Registry 10

Quest InTrust Monitoring Console 10

Start Menu Shortcuts to Monitoring Console and Monitoring Console Administration for All Users 10

Files and Folders 11

Registry 11

IIS: Application Pools 11

IIS: Virtual Directory 11

Knowledge Portal 11

Start Menu Shortcuts to Knowledge Portal for All Users 11
Files and Folders 11
Registry 11
User Rights 12
IIS: Application Pools 12
IIS: Virtual Directories 12
Quest InTrust Reports 12
SSRS Report Folder 12
Registry 12

About us **13**
Contacting Quest 13
Technical support resources 13

About This Document

This document lists objects (files, folders, registry entries and so on) that InTrust components add or modify on the systems where they are deployed. The document has been prepared to assist administrators who maintain computers that host InTrust components, as follows:

- Refer to the list to see which resources should be accessible to InTrust components during deployment.
- If you want to keep your systems free of garbage data, refer to the list to find whether a particular file, registry key, etc. is necessary for correct InTrust operation.

The following conventions are used in the document:

- Items added by InTrust are marked **bold**, as in %ALLUSERSPROFILE%\Application Data**Dell**.
  These items should not be removed from the system. If the item is a folder, its contents are not listed.
- Items modified by InTrust are listed using normal style.
  Write access to these items should be enabled for InTrust component deployment.

The list contains paths for 64-bit systems only. To find corresponding paths on 32-bit systems, refer to the following table:

On 64-bit Windows	On 32-bit Windows
%CommonProgramFiles(x86)%	%CommonProgramFiles%
%ProgramFiles(x86)%	%ProgramFiles%
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node	HKEY_LOCAL_MACHINE\SOFTWARE

Objects Created and Used by InTrust

- Quest InTrust Manager
- Quest InTrust Server
- Quest InTrust Agent
- Quest InTrust Repository Viewer
- Quest InTrust Monitoring Console
- Knowledge Portal
- Quest InTrust Reports
- Dell IT Security Search

Quest InTrust Deployment Manager

Start Menu Shortcut to InTrust Deployment Manager for All Users

- %ALLUSERSPROFILE%\Start Menu\Programs**Quest**

Files and Folders

- %CommonProgramFiles(x86)%**Quest Shared**
- %CommonProgramFiles(x86)%**Quest**
- %ProgramFiles(x86)%**Quest**

Registry

- HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Quest**
- HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Services\EventLog\Application**QuestLicense**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\EventLog\Application**QuestLicense**

Quest InTrust Manager

Start Menu Shortcut to InTrust Manager for All Users

- %ALLUSERSPROFILE%\Start Menu\Programs**Quest**

Files and Folders

- %ALLUSERSPROFILE%\Application Data**Quest**
- %CommonProgramFiles(x86)%**Quest Shared**
- %CommonProgramFiles(x86)%**Quest**
- %ProgramFiles(x86)%**Quest**
- All items matching **Quest*** in %windir%\assembly\GAC and its subfolders

Registry

- HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Aelita**
- HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Quest**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**QuestLicense**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**QuestLicense112**

Quest InTrust Server

Services

- **Quest InTrust Agent** (service name: **adcscm**)
- **Quest InTrust Agent Installer** (service name: **adcscm_install**)
- **Quest InTrust Real-Time Monitoring Server** (service name: **itrt_svc**)
- **Quest InTrust Server** (service name: **adcrpcs**)

Local Groups

- **AMS Organization Servers**
  This group includes the accounts under which the organization's InTrust servers run. To allow your organization's InTrust servers to communicate with the server you are setting up, add the server

accounts to this group.

- **AMS Readers**
  This group includes the accounts under which InTrust tasks and jobs run. This group is granted the "Log on as a batch job" right on the InTrust server where the task or job is executed.

Log

InTrust—Windows event log

User Rights

- **Adjust memory quotas for a process** for the InTrust service account
- **Log on as a service** for the InTrust service account
- **Replace a process level token** for the InTrust service account
- **Log on as a batch job** for each InTrust account that is supposed to run InTrust jobs

Files and Folders

- %ALLUSERSPROFILE%\Application Data**Quest**
- %ALLUSERSPROFILE%\Documents**Quest**
- %ProgramFiles(x86)%**Quest**
- %windir%\system32\config**InTrust.Evt**
- %windir%\System32\winevt\Logs**InTrust.evtx**

Registry

- HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Aelita**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services**adcrpcs**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services**adcscm**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services**adcscm_install**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**Quest InTrust Agent**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**Quest InTrust Agent Installer**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**QuestLicense**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**QuestLicense112**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog**InTrust**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services**itrt_svc**

Shares

InTrust_Reports default path:
• %ALLUSERSPROFILE%\Documents\Dell\Reports

Databases (Local or Remote SQL Server)

• **InTrust_Alerts_DB**
• **InTrust_Audit_DB**
• **InTrust_Cfg_DB**
The database names can be changed during setup.

Service Connection Point in Active Directory

<*MyDomainName*>/System/**Quest InTrust**/InTrustServer{<*InTrustServerGUID*>}

RPC Server Endpoint in Active Directory

<*MyDomainName*>/System/RpcServices/***<MyInTrustOrganizationName>***/***<MyInTrustServerName>***

Passwords

The InTrust Organization password is stored in LSA.

Quest InTrust Agent

Services

- **Quest InTrust Agent** (service name: **adcscm**)
- **Quest InTrust Agent Installer** (service name: **adcscm_install**)

Files and Folders

%windir%**ADCAgent**
This is the default installation folder. You can change it during setup and/or by modifying the **Agent_InstallShare** and **Agent_InstallFolderInShare** organization parameters.

Registry

- HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Aelita**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services**adcscm**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services**adcscm_install**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**Quest InTrust Agent**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**Quest InTrust Agent Installer**

Quest InTrust Repository Viewer

Start Menu Shortcuts to InTrust Repository Viewer for All Users

- %ALLUSERSPROFILE%\Start Menu\Programs**Quest**

Files and Folders

- %ALLUSERSPROFILE%\Application Data**Quest**
- %ProgramFiles(x86)%**Quest**
- %CommonProgramFiles(x86)%**Quest**

Registry

HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Aelita**

Quest InTrust Monitoring Console

Start Menu Shortcuts to Monitoring Console and Monitoring Console Administration for All Users

- %ALLUSERSPROFILE%\Start Menu\Programs**Quest**

Files and Folders

- %ProgramFiles(x86)%**Quest**
- %CommonProgramFiles(x86)%**Quest**

Registry

HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Aelita**

IIS: Application Pools

- **Quest InTrust Real-Time Monitoring Console**

IIS: Virtual Directory

<Default Web Site>/**ITMonitoring**
The Web site and virtual directory name can be changed during setup.

Knowledge Portal

Start Menu Shortcuts to Knowledge Portal for All Users

- %ALLUSERSPROFILE%\Start Menu\Programs**Quest Software**

Files and Folders

- %ProgramFiles(x86)%**Quest**

Registry

- HKEY_LOCAL_MACHINE\ SOFTWARE**Quest Software**
- HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE **Quest Software**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**QuestLicense**
- HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Eventlog\Application**QuestLicense112**

User Rights

- **Adjust memory quotas for a process** for the account that will connect to the SQL server and Active Directory
- **Act as part of operating system** for the account that will connect to the SQL server and Active Directory

IIS: Application Pools

- **Quest Knowledge Portal <*major_version*>.<*minor_version*> Application Pool**

IIS: Virtual Directories

- <Default Web Site>/**QuestKnowledgePortal**

The Web site and virtual directory name can be changed during setup.

Quest InTrust Reports

SSRS Report Folder

SQL Server Reporting Services Home/**QKP**

Registry

HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432NODE**Quest Software**

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product