



KACE[®] Express

Technical Specifications for Virtual Appliances

May 2020

This document lists the technical specifications of Quest[®] KACE[®] Express. KACE Express is a free, introductory version of KACE Systems Management Appliance (SMA). To download the software, which is 2.5 GB in size, go to <https://www.quest.com/register/76051>. KACE Express can be used to manage up to 1,000 devices, or nodes, for up to one year.

For additional KACE Express product documentation, go to <https://www.quest.com/products/kace-express/> and click the Resources tab.

Topics:

- [Host system requirements](#)
- [Operating system requirements for managed devices](#)
- [Browser requirements for the web-based user interface](#)

Host system requirements

Virtual KACE SMA and AMA software can be installed on host systems that meet the following requirements.

Table 1. Host system requirements

Requirement	Details
Processor	Four or more vCPUs
Memory	4 GB
Network Interface	One Ethernet Port
Available Disk Space	1 TB
Server and OS	64-bit

Virtualization Infrastructure Requirements

For VMware® installations:

VMware ESX®/ESXi™ 6.7 or later

Open Virtualization Format (OVF) 1.0



NOTE: To better understand the requirements for Amazon Web Services in cloud-based solutions, visit <https://support.quest.com/kb/261998>.

For Microsoft® Hyper-V® installations:

Windows Server® 2019 with Hyper-V

Windows Server 2016 with Hyper-V

Operating system requirements for managed devices

KACE Express can be used to manage Dell devices that meet the following operating system requirements. For additional specifications, see the operating system vendor’s documentation. The appliance imposes no additional requirements, and supports 32-bit and 64-bit architectures where applicable.

Table 2. Operating system requirements

Operating system	Details
Windows®	
Windows 10 IoT v.1809	Enterprise
Windows 8, 8.1, and 10	Professional, Enterprise
Windows 7	Professional, Enterprise, Ultimate
Windows Server® 2019, 2016	Essentials, Standard, Datacenter
	NOTE: With KACE Agent version 9.0, Windows Server 2016 Core is supported. With agent version 10.0, the appliance supports Windows Server 2019 Core.
Windows Server 2012, 2012 R2	Foundation, Essentials, Standard, Datacenter
Windows Server 2008 R2	Foundation, Essentials, Standard, Datacenter

Browser requirements for the web-based user interface

To access the KACE SMA Administrator Console and User Console web-based user interfaces, use a monitor with a screen resolution of at least 1280 pixels by 800 pixels and one of the following web browser applications.

Table 3. Browser requirements for the web-based user interface

Browser	Details
Internet Explorer®	11.x or later
Microsoft Edge™	40.x or later
Firefox®	63.x or later
Safari®	10.0 or later
Chrome™	71.0 or later

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Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

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- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product.

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Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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Updated – May 2020

Software Version – 10.2