

Quest[®] NetVault[®] Backup Plug-in *for Microsoft Office 365* 12.4 Release Notes

September 2019

These release notes provide information about the Quest[®] NetVault[®] Backup Plug-in *for Microsoft Office 365* release.

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About this release

Quest NetVault Backup (NetVault Backup) Plug-in *for Microsoft Office 365* (Plug-in *for Microsoft Office 365*) 12.4 is a minor release. For complete product documentation, visit <https://support.quest.com/technical-documents>.

New features

New features in NetVault Backup Plug-in *for Microsoft Office 365* 12.4:

- Added support for backing up and restoring Microsoft OneDrive. (DNPO365-249)
- Added support for using the NetVault Backup catalog search feature. (DNPO365-198, DNPO365-252, DNPO365-328)
- Added support for restoring individual email messages. (DNPO365-250)
- Added support for searching backups for specific email messages and recovering them to a specific email folder. (DNPO365-245, DNPO365-251, DNPO365-274)

- Added support for NetVault Backup with Plug-in for Microsoft Office 365 deployment in the Azure marketplace. (DNR3-1166)

Enhancements

The following is a list of enhancements implemented in NetVault Backup Plug-in for Microsoft Office 365 12.4.

Table 1. General enhancements

Enhancement	Issue ID
<p>Improved the sets of backup and restore options to differentiate between options that support various Office 365 applications. Improvements include:</p> <ul style="list-style-type: none"> • Merged two options for excluding attachments during restore. Exclude attachments in restore and Restore attachments to User's OneDrive account are now presented as Exclude attachments on the new Outlook tab of the Office 365 Restore Options dialog box. • Added a new backup option, Enable Granular Restore. This option lets you perform folder-level and individual email-level recovery for Microsoft Outlook and file- and folder-level recovery for Microsoft OneDrive. 	DNPO365-192

Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 2. General known issues

Known issue	Issue ID
If you use the Change Settings option in the NetVault Backup WebUI to configure or update the Application Domain, ID, or Password, the plug-in cannot process backup and restore jobs.	DNPO365-116
If you perform a granular restore of Outlook or OneDrive, selecting the primary node—OneDrive or Outlook—and clearing any individual user nodes behaves correctly. However, if you select a user node and clear any subnodes, the plug-in restores all items for the selected user. That is, the plug-in ignores the cleared subnodes that are marked with a red X.	DNPO365-253, DNPO365-277
An intermittent issue occurs when restoring backups for which multistreaming was enabled and granular restore was not. If the stream count exceeds 3 , the restore might be incomplete.	DNPO365-438

System requirements

Before installing Plug-in for Microsoft Office 365 12.4, ensure that your system meets the requirements outlined in the *Quest NetVault Backup Compatibility Guide* available at <https://support.quest.com/technical-documents>.

Upgrade and compatibility

Plug-in for Microsoft Office 365 12.4 requires NetVault Backup 12.1 or later. For complete supported-platform information, see the *Quest NetVault Backup Compatibility Guide*.

Product licensing

To obtain the license key for your NetVault Backup Server environment, determine the NetVault Machine ID of your main NetVault Backup Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the Manage Clients page.

- [Obtaining a machine ID](#)
- [Installing a license key using the configuration wizard](#)
- [Installing a license key from the Manage Clients page](#)

Obtaining a machine ID

- 1 Start the NetVault Backup WebUI.
- 2 In the Navigation pane, click **Manage Clients**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 4 On the **View Client** page, note the machine ID exactly as it is displayed in the **Client Summary** table.

Installing a license key using the configuration wizard

- 1 In the **Navigation** pane, click **Guided Configuration**.
- 2 On the **NetVault Configuration Wizard** page, click **Install Licenses**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Next**.
- 4 In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.

Installing a license key from the Manage Clients page

- 1 In the **Navigation** pane, click **Manage Clients**.
- 2 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 3 On the **View Client** page, click **Install License**.
- 4 In the **Install License** dialog box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.
- 5 To dismiss the dialog box, click **Close**.

Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Backup Plug-in for Microsoft Office 365 User's Guide*. If you are upgrading from a previous version of the plug-in, be aware of the following:

- You must use the Microsoft .NET Framework, version 4.7.2 or later, on your NetVault Backup Server and Clients.
- After you complete the upgrade, you must reenter the **Application Password** on the **Configure** dialog box.

! | **CAUTION:** Do not use the **Change Settings** option in the WebUI to enter or update the **Application Domain, ID, and Password** settings.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Far-East Asia.

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <https://opensource.quest.com>.

Table 3. List of third-party contributions

Component	License or acknowledgment
Microsoft.Graph 1.15.0	©Microsoft. All rights reserved.
Microsoft.IdentityModel.Clients.ActiveDirectory 3.17.1	MIT N/A
Microsoft.IdentityModel.Logging 5.2.1	
Microsoft.IdentityModel.Tokens 5.2.1	
Newtonsoft.Json.dll 6.0.1.17001	

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Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.