

Dell™ NetVault™ Backup Plug-in for NDMP 10.0.5

Application Notes for Hitachi NAS,
powered by BlueArc
(firmware versions 7.x-10.x)



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Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

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 **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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Introduction

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About this document

This document provides information about using the Dell™ NetVault™ Backup Plug-in for NDMP (Plug-in for NDMP) with a Hitachi® NAS Server. It is intended as a supplement to the *Dell NetVault Backup Plug-in for NDMP User's Guide* that describes the common procedures for installing and configuring the plug-in.

Target audience

This document is intended for system administrators and others responsible for installing, configuring, and using the Plug-in for NDMP. An understanding of filer administration and the host platform is assumed.

Recommended additional reading

- NetVault Backup documentation
 - *Dell NetVault Backup Installation Guide*: This guide provides information about installing the NetVault Backup Server and Client software.
 - *Dell NetVault Backup Administrator's Guide*: This guide provides information about configuring and using NetVault Backup to protect your data. It provides comprehensive information about all NetVault Backup features and functionality.
 - *Dell NetVault Backup Command Line Interface Reference Guide*: This guide provides information about using the NetVault Backup command-line utilities.
 - *Dell NetVault Backup Plug-in for NDMP Application Notes*: These notes provide filer-specific information.

You can download these guides from <https://support.software.dell.com/>.

IMPORTANT: Starting with 10.0, NetVault Backup provides a web-based user interface to configure, manage, and monitor your NetVault Backup system and installed plug-ins. The procedures described in this document are intended for the new NetVault WebUI. For procedures based on the NetVault Backup Console (user interface available with NetVault Backup 9.x), see the documentation for an earlier version of the plug-in.

- Administrator's Guide for your NDMP-based NAS appliance

Installation and configuration prerequisites

- [Installation prerequisites](#)
- [Configuration prerequisites](#)
- [Assumptions](#)
- [Device handling guidelines](#)

Installation prerequisites

In addition to the installation prerequisites covered in the *Dell NetVault Backup Plug-in for NDMP User's Guide*, verify that the following requirements are met:

- **Hardware requirements:** For information about Hitachi NAS (HNAS) Servers, see the Hitachi Data Systems website at: <http://www.hds.com>
- **Software requirements:** For information about software requirements and supported filer operating systems, see the *Dell NetVault Backup Compatibility Guide* available at: <https://support.software.dell.com/>

NOTE: The installation and configuration procedures are described in the *Dell NetVault Backup User's Guide*.

Configuration prerequisites

In addition to the configuration prerequisites covered in the *Dell NetVault Backup Plug-in for NDMP User's Guide*, verify that the following requirements are met:

- **Start the NDMP Service:** On the Hitachi NAS Server, configure the NDMP services to start at boot time.
- **Create a user account for NDMP backups and restores:** Create a user named "ndmp" on the filer using either the HNAS command line interface or web interface. Consult the relevant filer documentation for instructions on creating a user account. Log in with this user account when adding the NDMP Server or re-configuring the plug-in authentication details.
- **Configure NDMP options on the Hitachi NAS filer:** Before adding the Hitachi NAS filer to the NetVault Backup Server, configure the following NDMP options on the filer.
 - Enable Reporting all Objects in the filesystem:
`ndmp-option report_as_fs all`
 - Set SCSI Reserve/Release to "None":
`ndmp-option reserve_devices none`
 - Set Mover Window Adjust to "None":
`ndmp-optoin mover_window_adjust none`

- **Assign aliases to devices:** Before adding the Hitachi NAS filer to the NetVault Backup Server, assign aliases to devices.

To assign aliases to the devices

- 1 Log on to the filer.
- 2 For each device, assign an alias for NetVault Backup access. You can use the CLI command `ndmp-device-assigned-name-set` to assign aliases. Use the device node name, such as `mt_d011`. Do not use the subsystem or absolute path, such as `/dev/mt_d011`.

Example:

```
ndmp-device-assigned-name-set -s 1387409413 --override mt_d012
ndmp-device-assigned-list
```

Output:


There are 6 names assigned to NDMP devices:

```
mc_d010                                FC Node WWN (hexadecimal):
0x2000000d7709a3dc  Logical Unit Number: 0

ndmp-device-assigned-name-list  Serial number: test1:$
mt_d011                          Serial number: 1387409412
mt_d012                          Serial number: 1387409413
mt_d013                          Serial number: 1387409414
mt_d014                          Serial number: 1387409415
```

- **Configure the “NDMP Server Type” setting:** This setting is only applicable to filers running BlueArc OS or HNAS firmware 8.x and later. It is configured while adding the NDMP Server to specify the backup mode for the filer. The plug-in client offers the following selections in the NDMP Server Type list:
 - BlueArc BOS 8.x NDMP Server using dump
 - BlueArc BOS 8.x NDMP Server using image
 - Hitachi HNAS 10.x NDMP Server using dump
 - Hitachi HNAS 10.x NDMP Server using image
 - Hitachi HNAS 11.x NDMP Server using dump
 - Hitachi HNAS 11.x NDMP Server using image
 - Hitachi HNAS 12.x NDMP Server using dump
 - Hitachi HNAS 12.x NDMP Server using image

Verify that you select the correct backup mode for the filer. A server added in Dump Mode can only be selected for Dump Backups. Similarly, a server added in Image Mode can only be selected for Image Backups.

 **NOTE:** The Image Backups are also known as HNAS JetImage Backups.

- **Allocate the backup device to the Hitachi NAS Server:** After adding a device to the NetVault Backup Server, allocate this device to the Hitachi NAS Server. Consult the relevant filer documentation to complete this step.

Assumptions

It is assumed that the users implementing the procedures described in this document have expertise in the following areas:

- NetVault Backup installation, configuration, and administration.
- Hitachi NAS Server configuration and administration.
- Intermediate networking expertise, including routing, name resolution, and TCP/IP.
- Intermediate NFS and CIFS Protocol setup and administration expertise.
- Intermediate Windows Authentication and Active Directory administration expertise.

Device handling guidelines

To use both Dump and Image Backup methods, you must add the server in the Dump Mode as well as the Image Mode. This poses a challenge since each server displays a separate and distinct iteration of any given devices attached to the environment. The general guidelines are to use the device path that is either used most frequently based on the backup type or the device path that best serves the data set size and infrastructure performance capacity.

Alternatively, you can use the D2D licensing to dynamically switch between the server and the backup methods.

Backing up data

- [About Backup Dump Levels](#)
- [Backing up data using the Dump Backup method](#)
- [Backing up data using the Image Backup method](#)
- [Backing up individual data paths using the Dump Backup method](#)
- [Backing up individual data paths using the Image Backup method](#)

About Backup Dump Levels

The Plug-in for NDMP supports both Full and Incremental Backups. The backup type is determined by the Dump Level that can be set to Level 0 for a Full Backup or Levels 1 through 9 for Incremental Backups:

- **Level 0 or Full Backup:** A Full Backup provides a backup of all the data in the selected path.
- **Level 1 through 9 or Incremental Backup:** The Incremental Backups base themselves on the most recent lower-level Incremental Backup, and include any data that has changed or is new since the last Full or Incremental Backup.

Examples:

- Level 1 Incremental Backup includes any data that has changed or is new since the last Level 0 or Full Backup.
- Level 2 Incremental Backup includes any data that has changed or is new since the last Level 1 Incremental Backup, and so on, up to dump level 9.

Important notes

- If a directory is included in a dump level 0 backup, it is included in all future dumps even if no changes have occurred. In this instance, the directory is empty and does not contain content. However, it does not negatively affect the recovery of data.
- Only one dump level is maintained for each selected set of data. For example, after performing Level 1, Level 2, and Level 3 Incremental Backups, if you perform a Full Backup, the dump level is reset to 0. The next instance of the Incremental Backup is based on the Full Backup.
- If an Incremental Backup fails, the subsequent backup is based on the most recent backup of a lower level. For example, if dump level 1 is completed successfully, but dump level 2 fails, dump level 3 is based on dump level 1. The failure of an Incremental Backup is noted in the NetVault Backup logs.

Backing up data using the Dump Backup method

To back up data using the Dump Backup method

- 1 In the Navigation pane, click **Create Backup Job**.

— or —

In the Navigation pane, click **Guided Configuration**, and then on the **NetVault Configuration Wizard** page, click **Create Backup Jobs**.

- 2 In **Job Name**, specify a name for the job.

Assign a descriptive name that allows you to easily identify the job for monitoring its progress or restoring data. The job name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. There is no length restriction. However, a maximum of 40 characters is recommended on all platforms.

- 3 In the **Selections** list, select an existing Backup Selection Set, or complete the following steps to create a set.
 - a Click **Create New** next to the **Selections** list.
 - b On the **NetVault Backup Selections** page, open the NetVault Backup Server, and then open **NDMP Client**.
 - c In the list of added servers, open the applicable filer to display the **Volumes** node.
 - d Select the data that you want to back up:
 - **Back up all volumes:** Select the **Volumes** node.
 - **Back up individual volumes:** Open the **Volumes** node, and select the volumes that you want to back up.
 - e Click **Save**, and in the **Create New Set** dialog box, type a name for the set. Click **Save** to close the dialog box.

NOTE: A set name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. On Linux® OS, the names can have a maximum of 200 characters. On Windows® OS, there is no length restriction. However, a maximum of 40 characters is recommended on all platforms.

- 4 In the **Plugin Options** list, select an existing Backup Options Set, or complete the following steps to create a set.
 - a Click **Create New** next to the **Plugin Options** list.
 - b Under **NDMP Backup Options**, configure the following settings.

Table 1. NDMP Backup Options

Option	Description
Dump Level	Select the type of backup that you want to perform. For a Full Backup, type or select 0. For an Incremental Backup, type or select any level from 1 to 9, based on the previous dump level.
Update /etc/dumpdates	The file “/etc/dumpdates” keeps a record of the backup, including the backup name, backup level, and snapshot time. Leave this check box selected if your backup strategy includes Incremental Backups. The information in this file is used to determine what data must be included in an Incremental Backup.

Table 1. NDMP Backup Options

Option	Description
Save File Information	This option allows you to browse individual files and directories while selecting data during restore. You cannot restore individual files and directories if you clear this check box. We recommend that you leave this check box selected.
File History Character Set	If the names of files or directories contain non-ASCII characters, specify the character set encoding to allow correct display of the names on the NetVault WebUI. The plug-in supports UTF-8 and ISO8859 character sets.
Exclude	Use this option to specify files and directories that you want to exclude from the backup. Type the complete file path, starting with a forward slash ("/"). If the full path is not provided, the plug-in excludes any item that matches the entry. To separate multiple items, use a comma. You can use up to two wildcard characters per file. Wildcard characters can only be used at the first or the last place in the filename. For example, if you enter <code>"/dir1/tmp*, *.o"</code> in Exclude , the plug-in excludes the following items: <ul style="list-style-type: none"> Files and directories starting with the letters "tmp" in the directory /dir1. All files and directories with the extension ".o". Filenames are case-sensitive for NFS shares and case-insensitive for CIFS shares.

- c Under **Sub Jobs**, configure the following settings.

Table 2. Sub Jobs

Option	Description
Number of Backups to Run in Parallel	Type or select the number of jobs that can run concurrently. The default value is zero. With the default setting, all jobs in parallel, limited only by the availability of drives, network bandwidth, and other resources. To achieve the desired result, set the same value for each job.
Delete Auto Generated Backup Jobs on Completion	By default, each subjob is listed on the Job Status page. This can create confusion when you try to view the details of the parent job. To include only a single entry for the parent job, leave this check box selected.

- d Click **Save**, and in the **Create New Set** dialog box, type a name for the set. Click **Save** to close the dialog box.
- 5 Select or create the **Schedule Set**, **Target Set**, and **Advanced Options Set**. For more information about these sets, see the *Dell NetVault Backup Administrator's Guide*.
 - 6 To submit the job for scheduling, click **Save & Submit**. You can monitor the job progress from the **Job Status** page and view the logs from the **View Logs** page.

To save the job definition without scheduling it, click **Save**. You can view, edit, or run this job from the **Manage Job Definitions** page. This job is not displayed on the **Job Status** page until you submit it.

For more information about **Job Status**, **View Logs**, and **Manage Job Definitions**, see the *Dell NetVault Backup Administrator's Guide*.

Backing up data using the Image Backup method

To back up data using the Image Backup method

- 1 In the Navigation pane, click **Create Backup Job**.

— or —

In the Navigation pane, click **Guided Configuration**, and then on the **NetVault Configuration Wizard** page, click **Create Backup Jobs**.

- 2 In **Job Name**, specify a name for the job.

Assign a descriptive name that allows you to easily identify the job for monitoring its progress or restoring data. The job name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. There is no length restriction. However, a maximum of 40 characters is recommended on all platforms.

- 3 In the **Selections** list, select an existing Backup Selection Set, or complete the following steps to create a set.

- a Click **Create New** next to the **Selections** list.
- b On the **NetVault Backup Selections** page, open the NetVault Backup Server, and then open **NDMP Client**.
- c In the list of added servers, open the applicable filer to display the **Volumes** node.
- d Select the data that you want to back up.

The volume names are displayed in the following format:

/__VOLUME__/_xxxx

Example:

/__VOLUME__/_FS01

- e Click **Save**, and in the **Create New Set** dialog box, type a name for the set. Click **Save** to close the dialog box.

NOTE: A set name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. On Linux® OS, the names can have a maximum of 200 characters. On Windows® OS, there is no length restriction. However, a maximum of 40 characters is recommended on all platforms.

- 4 In the **Plugin Options** list, select an existing Backup Options Set, or complete the following steps to create a set.

- a Click **Create New** next to the **Plugin Options** list.
- b Configure the **Sub Jobs** settings. For more information, see [Sub Jobs](#).
- c Click **Save**, and in the **Create New Set** dialog box, type a name for the set. Click **Save** to close the dialog box.

- 5 Select or create the **Schedule Set**, **Target Set**, and **Advanced Options Set**. For more information about these sets, see the *Dell NetVault Backup Administrator's Guide*.

- 6 To submit the job for scheduling, click **Save & Submit**. You can monitor the job progress from the **Job Status** page and view the logs from the **View Logs** page.

To save the job definition without scheduling it, click **Save**. You can view, edit, or run this job from the **Manage Job Definitions** page. This job is not displayed on the **Job Status** page until you submit it.

For more information about **Job Status**, **View Logs**, and **Manage Job Definitions**, see the *Dell NetVault Backup Administrator's Guide*.

Backing up individual data paths using the Dump Backup method

To back up individual data paths using the Dump Backup method

- 1 In the Navigation pane, click **Create Backup Job**.
— or —
In the Navigation pane, click **Guided Configuration**, and then on the **NetVault Configuration Wizard** page, click **Create Backup Jobs**.
- 2 In **Job Name**, specify a name for the job.
Assign a descriptive name that allows you to easily identify the job for monitoring its progress or restoring data. The job name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. There is no length restriction. However, a maximum of 40 characters is recommended on all platforms.
- 3 Click **Create New** next to the **Selections** list.
- 4 On the **NetVault Backup Selections** page, open the **NetVault Backup Server**, and then open **NDMP Client**.
- 5 Select the applicable filer, and in the **Actions** list, click **Enter Backup Path**.
- 6 In the **NDMP Backup Request** dialog box, configure the following option:
 - **Directory**: Specify the volume or the complete path to the directory that you want to back up. Use the following format to specify the backup path:

```
<File System>/<parent directory>/<subdirectory>
```

Example:

```
FS08/testdata_fs08/data
```
- 7 Set the **Dump Level** and the remaining backup options.
For more information, see [NDMP Backup Options](#).
- 8 Click **OK** to save the settings.
- 9 Complete steps 5 and 6 in the section [Backing up data using the Dump Backup method](#).

Backing up individual data paths using the Image Backup method

To back up individual data paths using the Image Backup method

- 1 In the Navigation pane, click **Create Backup Job**.
— or —
In the Navigation pane, click **Guided Configuration**, and then on the **NetVault Configuration Wizard** page, click **Create Backup Jobs**.
- 2 In **Job Name**, specify a name for the job.
Assign a descriptive name that allows you to easily identify the job for monitoring its progress or restoring data. The job name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. There is no length restriction. However, a maximum of 40 characters is recommended on all platforms.
- 3 Click **Create New** next to the **Selections** list.


- 4 On the **NetVault Backup Selections** page, open the NetVault Backup Server, and then open **NDMP Client**.
- 5 Select the applicable filer, and in the **Actions** list, click **Enter Backup Path**.
- 6 In the **NDMP Backup Request** dialog box, specify the backup path in the **Directory** box:

- **Directory:** Specify the file system-level backup path in the following format:

/__VOLUME__/<File System>

Example:

/__VOLUME__/FS08

 **NOTE:** This method cannot be used to back up individual files and directories.

- 7 Click **OK** to save the settings.
- 8 Complete steps 5 and 6 in the section [Backing up data using the Image Backup method](#).

Restoring data

- [Restoring Dump Backups using the plug-in](#)
- [Restoring Incremental Backups](#)
- [Renaming or relocating data](#)
- [Restoring data to an alternate filer](#)
- [Restoring Image Backups using the plug-in](#)
- [Using additional features available on the Choose Saveset page](#)

Restoring Dump Backups using the plug-in

To restore data using the plug-in

- 1 In the Navigation pane, click **Create Restore Job**.
 - 2 In the saveset table, select the saveset that you want to use, and click **Next**.
 - 3 The table displays the saveset name (Job Title and Saveset ID), creation date and time, and saveset size. Note the following:
 - The list is sorted alphabetically by saveset name. You can sort the list by a different column or reverse the sort order by clicking the column heading. The arrowhead next to the column name indicates the sort order.
 - You can use one or more filters to display specific savesets on this page. You can also search for a data item in savesets and view the media list for a saveset. For more information about the additional features, see [Using additional features available on the Choose Saveset page](#).
 - When you select a saveset, the following details are displayed in the **Saveset Information** area: Job ID, Job Title, name of the NetVault Backup Server, name of the client from which the data was backed up, plug-in used to create the saveset, saveset creation date and time, saveset retirement setting, whether Incremental Backup or not, whether Archive or not, and saveset size.
 - 4 On the **Create Selection Set** page, select the data that you want to restore:
 - **Restore entire saveset:** Select the root node.
 - **Restore individual files and directories:** Select the target files and directories in the selections tree. The selections tree can only be browsed if the **Save File Information** option was selected during backup.
- NOTE:** If you omit child-level items after selecting the parent node, the job fails. To perform selective restores, open the parent node, and select each item that you want to restore.

- Click **Edit Plugin Options**, and configure the following settings.

Table 1. Restore options

Option	Description
NDMP Server	This option specifies the target filer name. It is only required when you want to restore data to an alternate filer. By default, it is set to the name of the original filer from which the data was backed up. Do not change the NDMP Server while restoring data to the same filer.
Direct Access Restore Mode	Select the appropriate DAR mode from the following: <ul style="list-style-type: none"> Use Direct Access Restore if Possible: Select this option to perform a direct access restore if the backup was direct and the mover and data server can complete a Direct Access Restore. If these conditions are not met, a non-direct access restore is performed. Use Direct Access Restore by Recovering Individual Files: Select this option to restore a directory and its file contents. When you use this option, empty directories in the saveset are ignored. You must select this option if any item was omitted during data selection; otherwise, the restore job fails. Only Do Direct Access Restore: Select this option to force a Direct Access Restore. It can be only used if the backup was direct and the mover and data server can complete a Direct Access Restore; otherwise the restore job fails. Never Do Direct Access Restore: Select this option to perform a standard non-Direct Access Restore.

IMPORTANT:

- When individual files are selected for a Direct Access Restore, their parent-level directory permissions are not restored.
- When running a Direct Access Restore, NetVault Backup organizes the restore requests into groups of 1024 files at a time. When a restore job consists of more than 1024 total files, multiple restore requests are issued. Accordingly, multiple log entries are displayed for the job.

- Click **OK** to save the settings, and then click **Next**.

- In **Job Name**, specify a name for the job.

Assign a descriptive name that allows you to easily identify the job for monitoring its progress. The job name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. There is no length restriction. However, a maximum of 40 characters is recommended on all platforms

- In the **Target Client** list, the client from which data was backed up is selected by default. Do not change this setting.
- Select or create the **Schedule Set**, **Restore Source Set**, and **Advanced Options Set**. For more information about these sets, see the *Dell NetVault Backup Administrator's Guide*.
- Click **Submit** to submit the job for scheduling.

You can monitor the job progress from the **Job Status** page and view the logs from the **View Logs** page. For more information about these functions, see the *Dell NetVault Backup Administrator's Guide*.

Restoring Incremental Backups

The incremental restores build on each other. To restore an Incremental Backup, you must have all the backups from Level-0 through the last backup in the backup sequence that you want to restore.

To restore an Incremental Backup

- 1 Restore the Full or Level 0 Backup. For more information, see [Restoring Dump Backups using the plug-in](#).
- 2 Restore each Incremental Backup in the backup sequence, starting with the lowest-level backup and going to the last backup that you want to restore (that is, in the same order in which they were created). For each dump level, follow the steps outlined in the section [Restoring Dump Backups using the plug-in](#).

IMPORTANT: All NDMP backups are effectively snapshots of the volume. When you restore a dump backup in an increment series, it restores all the data in the saveset. At the same time, it deletes the files present on the filer, but not available in that saveset. Thus, it reconstructs the subtree as it was at the time of backup.

Renaming or relocating data

When restoring a backup, you can rename the directories to create a copy of the data instead of overwriting of the existing versions. You can also relocate the data to a different volume. This procedure can be useful if the original volume is down or if you are dealing with limited bandwidth or capacity.

NOTE: This feature is only available to savesets that were created with the **Save File Information** option.

To rename or relocate data during restore

- 1 Complete steps 1 through 3 in the section [Restoring Dump Backups using the plug-in](#)
- 2 Select the volume that you want to rename, and in the **Actions** list, click **Rename**.
- 3 In the **Restore Rename** dialog box, provide the following information.
 - To rename a file or directory, type the new name.
 - To relocate the item to a different volume, type the volume name. You can also rename while relocating by specifying a new path. The volume to which you are relocating must exist on the filer.

Click **OK** to close the dialog box.

After you close the dialog box, the plug-in updates the corresponding node in the selections tree to display the new name and location for the file or directory.

- 4 Complete steps 4 through 9 in the section [Restoring Dump Backups using the plug-in](#).

Restoring data to an alternate filer

To relocate a backup to an alternate filer, use the following procedure. This procedure can be useful during a server migration or disaster recovery operation.

Prerequisites

Before you start the restore procedure, add the target filer to the plug-in. For more information, see the *Dell NetVault Backup Plug-in for NDMP User's Guide*.

Restore procedure

To restore data to an alternate filer

- 1 Complete steps 1 through 3 in the section [Restoring Dump Backups using the plug-in](#).
- 2 To rename or relocate data during restore, complete steps 2 and 3 in the section [Renaming or relocating data](#).
- 3 Click **Edit Plugin Options**, and in the **NDMP Server box**, type the name of the target filer.
- 4 Select the appropriate DAR method. For more information about the available options, see [Restore options](#).
- 5 Complete steps 5 through 9 in the section [Restoring Dump Backups using the plug-in](#).

Restoring Image Backups using the plug-in

To restore Image Backups

IMPORTANT: All command-line references are illustrated as examples only. For more information, see the Hitachi NAS Support resources.

- 1 Unmount the target file system before submitting the restore job.
Example:

```
umount <file system>
```
- 2 Prepare the target file system for full image recovery. This step deletes all data on the file system. In this mode, the file system cannot be accessed by network clients (CIFS/NFS).
Example:

```
Filesystem-prepare-for-ndmp-image-recovery --full --confirm <file system>
```
- 3 Mount the file system so that file system can be accessed for restore.
Example:

```
mount <file system>
```
- 4 Start the WebUI on the NetVault Backup Server, and in the Navigation pane, click **Create Restore Job**.
- 5 In the Navigation pane, click **Create Restore Job**.
- 6 In the saveset table, select the applicable item, and click **Next**.
- 7 On the **Create Selection Set** page, select the data that you want to restore. Click **Next**.
- 8 In **Job Name**, specify a name for the job.

Assign a descriptive name that allows you to easily identify the job for monitoring its progress. The job name can contain alphanumeric and non-alphanumeric characters, but it cannot contain non-Latin characters. There is no length restriction. However, a maximum of 40 characters is recommended on all platforms

- 9 In the **Target Client** list, the client from which data was backed up is selected by default. Do not change this setting.
- 10 Select or create the **Schedule Set**, **Restore Source Set**, and **Advanced Options Set**. For more information about these sets, see the *Dell NetVault Backup Administrator's Guide*.
- 11 Click **Submit** to submit the job for scheduling.

You can monitor the job progress from the **Job Status** page and view the logs from the **View Logs** page. For more information about these functions, see the *Dell NetVault Backup Administrator's Guide*.
- 12 When the data recovery completes, unmount the file system.

Example:

```
umount <file system>
```

- 13 Revert the file system to a working system. The file system is now accessible to all network clients (CIFS/NFS).

Example:

```
Filesystem-revert-after-ndmp-image-recovery <file system>
```

- 14 Mount the file system.

Example:

```
mount <file system>
```

Using additional features available on the Choose Saveset page

This section describes how to use the additional features available on the **Create Restore Job – Choose Saveset** page. These features are common to all NetVault Backup plug-ins.

Filtering the saveset list

By default, the saveset table on the **Create Restore Job – Choose Saveset** page lists all available savesets. You can use the following filters to display specific savesets on this page.

Table 2. Saveset filters

Filter	Description
Client	Displays savesets created for particular clients. <i>To use this filter</i> <ul style="list-style-type: none">• Click the Client box, and in the Choose Client dialog box, select the applicable clients. Click OK to close the dialog box. The default selection is Any.
Plugin Type	Displays savesets created using a particular plug-in. <i>To use this filter</i> <ul style="list-style-type: none">• Click the Plugin Type box, and in the list, select the applicable plug-in. The default selection is Any.

Table 2. Saveset filters

Filter	Description
Date	<p>Displays savesets created during a specified period.</p> <p><i>To use this filter</i></p> <ul style="list-style-type: none">Click the Date box, and in the list, select the option that you want to use. The available options are Last 24 hours, Last Week, Last Month, Last 6 Months, Last Year, and Any. The default selection is Any.
Job	<p>Displays savesets created for particular job IDs.</p> <p><i>To use this filter</i></p> <ul style="list-style-type: none">Click the Job box, and in the Choose Job dialog box, select the applicable jobs. Click OK to close the dialog box. The default selection is Any.

Searching for files in savesets

The **Search** option on the **Create Restore Job — Choose Saveset** page allows you to find specific files or data items without opening a saveset or browsing through its contents. You can use filenames or regular expressions to find the data items that you want to restore.

To search for data items in savesets

- 1 On the **Create Restore Job — Choose Saveset** page, click **Search**.
- 2 In the **Search for files in savesets** dialog box, configure the following options:
 - **Search String:** Type the search string.
 - **Regular expression search:** To use POSIX (Portable Operating System Interface for Unix) regular expressions in the **Search String** box, select this check box.
 - **Case sensitive:** To perform a case-sensitive search, select this check box.
- 3 Click **Search**.

On the **Search Results** page, you can view the savesets that contain the specified files or data items. Select the items you want to restore. You can only restore items from one saveset.

Viewing media list

To view media list for a saveset

- 1 On the **Create Restore Job — Choose Saveset** page, select the applicable saveset.
- 2 In the **Saveset Information** area, click **Media List**.
- 3 In the dialog box that appears, you can view the data and index segment details. For each data segment, you can view the media label, media group, offset, segment size, and media location. For index segments, you can view the media label, media group, and media location.
- 4 Click **Close** to close the dialog box.

Troubleshooting

- Common errors

Common errors

The following is a list of some common errors and their solution.

Table 1. Troubleshooting

Description	Symptom	Solution
The NetVault Backup Service fails to start on a Windows-based NetVault Backup Server.	Check the Windows Event Viewer to see if it displays the following message: PDT FATAL: lock file "postmaster.pid" already exists	NetVault Backup cannot start if the PostgreSQL database that is used to store the system data does not start. To correct this issue, delete the "postmaster.pid" file from the location referenced in the log and restart the NetVault Backup Server. For more information, see https://support.software.dell.com/netvaultbackup/kb/122475 .
After restarting the machine, the NetVault Backup Service sometimes fails to start on a Windows-based NetVault Backup Server.	Check the Windows Event Viewer to see if it displays the following message: FATAL: could not create any TCP/IP sockets " for a PostgreSQL source	NetVault Backup cannot start if the PostgreSQL database that is used to store the system data does not start. To correct this issue, start the Task Manager, and click Show processes from all users . You can see multiple instances of postgres32.exe running on the system. Select any one instance of this process, and click End Process to remove all instances of postgres32.exe . Then, start the NetVault Backup Service from the Configurator.
The NetVault Backup Service starts, and then stops immediately on a Linux-based machine.	No error messages are displayed.	This issue can occur if the Postgres service cannot resolve the host name localhost , and fails to start. Check the <code>/etc/hosts</code> file, and if the file does not contain an entry for localhost , add the entry.

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Contacting Dell

Technical support:

[Online support](#)

Product questions and sales:

(800) 306-9329

Email:

info@software.dell.com

Technical support resources

Technical support is available to customers who have purchased Dell software with a valid maintenance contract and to customers who have trial versions. To access the Support Portal, go to <https://support.software.dell.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. In addition, the portal provides direct access to product support engineers through an online Service Request system.

The site enables you to:

- Create, update, and manage Service Requests (cases)
- View Knowledge Base articles
- Obtain product notifications
- Download software. For trial software, go to [Trial Downloads](#).
- View how-to videos
- Engage in community discussions
- Chat with a support engineer