

# Quest® NetVault® Backup Plug-in *for SnapShot Manager* 3.0 Release Notes

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These release notes provide information about the Quest® NetVault® Backup Plug-in *for SnapShot Manager* release.

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## About this release

Quest NetVault Backup (NetVault Backup) Plug-in *for SnapShot Manager* (Plug-in *for SnapShot Manager*) lets you generate, schedule, and recover snapshots through the NetVault Backup Console—a key factor in simplifying NetApp filer snapshot management as part of your overall data protection strategy.

Plug-in *for SnapShot Manager* 3.0 is a minor release, with enhanced features and functionality.

- i** **IMPORTANT:** Starting with 10.0, NetVault Backup provides a web-based user interface to configure, manage, and monitor your NetVault Backup system and installed plug-ins. The procedures described in the user's guide for this version of the plug-in are intended for the new NetVault Backup WebUI. For procedures based on the NetVault Backup Console (user interface available with NetVault Backup 9.x and 8.x), see the documentation for an earlier version of the plug-in.

# New features

New features in NetVault Backup Plug-in for *SnapShot Manager* 3.0: Added support for the NetVault Backup WebUI.

## System requirements

Before installing Plug-in for *SnapShot Manager* 3.0, ensure that your system meets the following minimum hardware and software requirements.

Table 1. System requirements

Requirement	Details
NetVault Backup	NetVault Backup 8.6 or later.
NetApp Data ONTAP	NetApp Data ONTAP 7.3.x or later.

For complete supported-platform information, see the *Quest NetVault Backup Compatibility Guide* available at <https://support.quest.com/technical-documents>.

## Upgrade and compatibility

### Pure64 builds

Starting with NetVault Backup 8.6, a new build type named “LinuxX86Pure64” has been added, while the pure 32-bit Linux version has been retired. To understand the impact of this change, review the following:

- **Hybrid 32/64-bit Build:** The hybrid 32/64-bit build has been retained. However, the platform type has been renamed from “LinuxX8664” to “LinuxX86Hybrid.” This build functions as the standard build for Linux users who do not have a pure 64-bit-only requirement. This build lets you upgrade from pure 32-bit and from hybrid builds of NetVault Backup.
- The LinuxX86Hybrid build retains binary compatibility with all previous versions of plug-ins, including those plug-ins marked as 32-bit and those plug-ins designated 64-bit. Also, this build works on 32-bit systems that do not have 64-bit capability.
- **Pure 64-bit Build:** A new type of build named “LinuxX86Pure64” has been introduced for pure 64-bit Linux distributions. If you have a specific reason that you cannot use any 32-bit components (for example, you are using a Linux distribution that does not run 32-bit code), use this type. You cannot use this new type to upgrade existing NetVault Backup installations. You must remove the existing version and install the pure 64-bit version separately. To reduce confusion, warning messages have been added to both the upgrade and installation packages to ensure that you understand that they are not compatible.

Table 2. Pure64 builds

OS	Core Build	Plug-in				
		32-bit	64-bit	Hybrid	Itanium	Pure64
32-bit	32-bit	X		X		
	Hybrid	X		X		
64-bit	Itanium				X	
	64-bit		X	X		
	Hybrid	X	X	X		
	Pure64					X

i | **NOTE:** X = Compatible

# Product licensing

To obtain the license key for your NetVault Backup Server environment, you must first provide the NetVault Machine ID of your main NetVault Backup Server along with the machine IDs of clients running any licensed plug-in.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the **Manage Clients** page.

- [Obtaining a machine ID](#)
- [Installing a license key using the configuration wizard](#)
- [Installing a license key from the Manage Clients page](#)

## Obtaining a machine ID

- 1 Start the NetVault Backup WebUI.
- 2 In the Navigation pane, click **Manage Clients**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 4 On the **View Client** page, note the machine ID exactly as it is displayed in the **Client Summary** table.

## Installing a license key using the configuration wizard

- 1 In the **Navigation** pane, click **Guided Configuration**.
- 2 On the **NetVault Configuration Wizard** page, click **Install Licenses**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Next**.
- 4 In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**.  
After the key is applied successfully, a message is displayed.

## Installing a license key from the Manage Clients page

- 1 In the **Navigation** pane, click **Manage Clients**.
- 2 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 3 On the **View Client** page, click **Install License**.
- 4 In the **Install License** dialog box, type or copy and paste the license key, and click **Apply**.  
After the key is applied successfully, a message is displayed.

- 5 To dismiss the dialog box, click **Close**.

# Upgrade and installation instructions

- 1 In the Navigation pane, click **Guided Configuration**, and then on the **NetVault Configuration Wizard** page, click **Install Plugins**. In the **NetVault Backup Clients** list, select the clients on which you want to install the plug-in. This method allows you to install the plug-in on multiple clients at the same time (if the selected clients are all the same type).

**i** | **NOTE:** When you select multiple clients, make sure that the plug-in binary file is compatible with the OS and platforms of the target clients.

– or –

In the Navigation pane, click **Manage Clients**. In the **NetVault Backup Clients** list, select the client on which you want to install the plug-in, and click **Manage**. At the lower-right corner of the Installed Software table, click the Install Plugin button (🔧).

- 2 Click **Choose Plug-in File**, and in the browse window, navigate to the location of the “.npg” installation file for the plug-in (on the installation CD or the directory to which the file was downloaded from the website).
- 3 Select the file named **nss-x-x-x-x.npg** (x-x-x-x represents the version, build, and platform numbers), and click **Next** to begin installation.
- 4 After the plug-in is installed successfully, a message is displayed.
- 5 Close NetVault Backup (and the other open applications), and restart the system.

## More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

## Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

# About us

## We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

## Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

## Contacting Quest

For sales or other inquiries, visit <https://www.quest.com/company/contact-us.aspx> or call +1-949-754-8000.

## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
  
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