

# Quest<sup>®</sup> NetVault<sup>®</sup> Backup Plug-in *for Exchange* 12.3 Release Notes

**August 2019**

These release notes provide information about the Quest<sup>®</sup> NetVault<sup>®</sup> Backup Plug-in *for Exchange* release.

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## About this release

Quest NetVault Backup (NetVault Backup) Plug-in *for Exchange* (Plug-in *for Exchange*) 12.3 is a minor release, with enhanced features and functionality. For complete product documentation, visit <https://support.quest.com/technical-documents>.

## Enhancements

The following is a list of enhancements implemented in NetVault Backup Plug-in *for Exchange* 12.3.

**Table 1. General enhancements**

Enhancement	Issue ID
Added support for Exchange Server running on Windows Server 2019.	DNPE-740
Added support for Exchange Server 2019 on-premises running on Windows Server 2019 or later.	DNPE-741
Added support for Exchange Server 2016 CU11, CU12, and CU13.	DNPE-742, DNPE-743
Added support for Exchange Server 2019 CU1 and CU2.	DNPE-744

Table 1. General enhancements

Enhancement	Issue ID
For a Database Availability Group (DAG) environment, updated the <b>Validation Threshold</b> setting in the plug-in to reduce the size of monitor messages exchanged between the plug-in processes. This change reduces the potential for proxy errors, such as <b>Proxy Master on DAG member server '&lt;ServerName&gt;' died unexpectedly</b> .	DNPE-745
Added support for targeting software-defined Quest QoreStor™ storage devices. For more information on creating and using QoreStor devices, see the <i>Quest NetVault Backup Administrator's Guide</i> .	DNPE-746
Validated support for restoring data to a Recovery Database (RDB) across nodes in a DAG environment.	DNPE-749

## Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 2. General known issues

Known issue	Issue ID
For a standalone machine, if an offhost backup failed or was aborted after successful mapping of the LUN storage, then LUN does not get unmapped from the offhost client. Instead, it continues to add multiple LUNs on the offhost client for every similar backup failure. <b>Workaround:</b> To remove the excess volumes, complete the following steps: <ol style="list-style-type: none"><li>1 Open Dell Storage Manager Client UI for the storage/Compellent device where that server is added.</li><li>2 Under the <b>Storage</b> tab, expand the server node.</li><li>3 Search for the server where these multiple volumes are mapped.</li><li>4 Select that server and click the <b>Volume</b> tab in right pane.</li><li>5 For each unwanted volume, right click it and select <b>Remove mapping</b>.</li><li>6 Under the <b>Storage</b> tab, select <b>Expand Volume</b>.</li><li>7 To delete the unwanted volumes from the list, right click the volumes you removed in the previous step, and then select <b>Delete</b>.</li><li>8 Reboot the server where these volumes were mapped.</li><li>9 After the server reboot, the volumes are no longer mapped.</li></ol>	DNPE-737

## System requirements

Before installing Plug-in for Exchange 12.3, ensure that your system meets the requirements outlined in the *Quest NetVault Backup Compatibility Guide* available at <https://support.quest.com/technical-documents>.

## Upgrade and compatibility

Plug-in for Exchange 12.3 requires NetVault Backup 11.4.5 or later. For complete supported-platform information, see the *Quest NetVault Backup Compatibility Guide*.

# Product licensing

To obtain the license key for your NetVault Backup Server environment, determine the NetVault Machine ID of your main NetVault Backup Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the Manage Clients page.

- [Obtaining a machine ID](#)
- [Installing a license key using the configuration wizard](#)
- [Installing a license key from the Manage Clients page](#)

## Obtaining a machine ID

- 1 Start the NetVault Backup WebUI.
- 2 In the Navigation pane, click **Manage Clients**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 4 On the **View Client** page, note the machine ID exactly as it is displayed in the **Client Summary** table.

## Installing a license key using the configuration wizard

- 1 In the **Navigation** pane, click **Guided Configuration**.
- 2 On the **NetVault Configuration Wizard** page, click **Install Licenses**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Next**.
- 4 In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**.  
After the key is applied successfully, a message is displayed.

## Installing a license key from the Manage Clients page

- 1 In the **Navigation** pane, click **Manage Clients**.
- 2 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 3 On the **View Client** page, click **Install License**.
- 4 In the **Install License** dialog box, type or copy and paste the license key, and click **Apply**.  
After the key is applied successfully, a message is displayed.
- 5 To dismiss the dialog box, click **Close**.

# Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Backup Plug-in for Exchange User's Guide*.

**i** | **IMPORTANT:** Due to the plug-in name change, ***you must remove the existing plug-in before you install the new version if you are using a version before 5.1***. This process ensures that items with the previous plug-in name are removed before items with the new name are installed.

## More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

## Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew).

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

## About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit [www.quest.com](http://www.quest.com).

# Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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**Legend**

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-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
  
-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.