

Starling Connect

Release Notes

20 September 2021

These release notes provide information about the 20 September 2021 Starling Connect release.

About this release

Accessible from the One Identity Starling site (<https://www.cloud.oneidentity.com/>), Starling Connect extends your investment in identity governance beyond on-premises apps to target cloud applications that are used by your partners. Starling Connect builds on One Identity Manager and Active Roles to unify governance, extend access controls, and ensures compliance, to reduce the time taken to provision / de-provision users and groups.

New features

The following is a list of new features in this release of Starling Connect .

- **SuccessFactorsHR** connector bug fixes and enhancements.
- See also:
 - [Enhancements](#)
 - [Resolved issues](#)
 - [Known issues](#)

The following were the new features in the previous releases of Starling Connect.

9 Sep 2021 new features

- **WorkdayHR** connector bug fixes.
- **SuccessFactorsHR** connector bug fixes.
- **Okta** connector enhancements.
- General bug fixes.
- See also:
 - [Enhancements](#)
 - [Resolved issues](#)
 - [Known issues](#)

26 Aug 2021 new features

- **WorkdayHR** connector enhancements.
- **SuccessFactorsHR** connector enhancements and bug fixes.
- See also:
 - [Enhancements](#)
 - [Resolved issues](#)
 - [Known issues](#)

12 Aug 2021 new features

- Bug fixes related to connector request handler.
- See also:
 - [Resolved issues](#)
 - [Known issues](#)

29 Jul 2021 new features

- **Workday HR** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

23 Jul 2021 new features

- **Workday HR** connector bug fixes.
- **Successfactors HR** connector bug fixes.

- See also:
 - [Resolved issues](#)
 - [Known issues](#)

15 Jul 2021 new features

- **Workday HR** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

1 Jul 2021 new features

- **Azure AD** connector enhancements.
- **Workday HR** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

22 Jun 2021 new features

- **Workday HR** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

17 Jun 2021 new features

- **Workday HR** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

03 Jun 2021 new features

- **SAP Cloud for Customer** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

31 May 2021 new features

- **WorkdayHR** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

24 May 2021 new features

- **Google Workspace** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

20 May 2021 new features

- **WorkdayHR** connector bug fixes.
- Usage of inclusive language across admin guide (in progress) and release notes.
- See also:
 - [Resolved issues](#)
 - [Enhancements](#)
 - [Known issues](#)

6 May 2021 new features

- **Dayforce** connector bug fixes.
- **WorkdayHR** connector enhancements.
- **SAP Cloud for Customer** connector enhancements.
- See also:
 - [Resolved issues](#)
 - [Enhancements](#)
 - [Known issues](#)

22 April 2021 new features

- **SAP Cloud for Customer** connector is released and it can be used for provisioning or de-provisioning resources.
- **Dayforce** connector enhancements.
- **WorkdayHR** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

8 April 2021 new features

- **Dayforce** connector enhancements.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

25 March 2021 new features

- **WorkdayHR** connector enhancements.
- See also:
 - [Resolved issues](#)
 - [Enhancements](#)
 - [Known issues](#)

15 March 2021 new features

- **Successfactors** connector enhanced to support filtering of User objects.
- **SuccessFactors** connector bug fixes.
- **SuccessFactorHR** connector bug fixes.
- See also:
 - [Resolved issues](#)
 - [Enhancements](#)
 - [Known issues](#)

11 March 2021 new features

- **Pingboard** connector is released and it can be used for provisioning or de-provisioning resources.
- **Salesforce** connector available for use with Safeguard for Privileged Passwords 6.8 or higher.
- See also:
 - [Resolved issues](#)
 - [Enhancements](#)
 - [Known issues](#)

25th February 2021 new features

- **Smartsheet** connector is released and it can be used for provisioning or de-provisioning resources.
- **WorkdayHR** connector enhancements
- See also:
 - [Enhancements](#)
 - [Known issues](#)

11 February 2021 new features

- **SuccessFactorHR** connector enhancements.
- **GSuite** connector enhancements.
- **Concur** connector enhancements
- See also:
 - [Enhancements](#)
 - [Known issues](#)

28 January 2021 new features

- **Azure AD** and **Amazon S3 AWS** connectors are available for use with Safeguard for Privileged Passwords 6.8 or higher.
- **WorkdayHR** connector enhanced to be pre-filled with the default values for Department, Division and Asset parameters.
- See also:
 - [Enhancements](#)
 - [Known issues](#)

14 January 2021 new features

- **SuccessFactorHR** connector enhancements.
- **Dayforce** Starling connector is released. It allows update on some attributes of the Employees endpoint and does not support provisioning or de-provisioning. For more information about the list of attributes, see Starling Connect Hosted - One Identity Manager Administration Guide on the [Support site](#).
- See also:
 - [Resolved issues](#)
 - [Enhancements](#)
 - [Known issues](#)

17 December 2020 new features

- **SuccessFactorHR** connector bug fixes.
- **Salesforce** connector bug fixes.
- See also:
 - [Resolved issues](#)

9 December 2020 new features

- **Salesforce** connector bug fixes.
- See also:
 - [Resolved issues](#)

4 December 2020 new features

- **SuccessFactorHR** connector bug fixes.
- See also:
 - [Resolved issues](#)

3 December 2020 new features

- **PagerDuty** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- See also:
 - [Resolved issues](#)
 - [Enhancements](#)
 - [Known issues](#)

19 November 2020 new features

The following updates are released:

- **SuccessFactorHR** connector is enhanced and it can now be used for creating or updating the perPhone information of the employees.
- **SuccessFactorHR** connector enhanced to filter the objects in perPhone endpoint
- **Workday HR** connector enhanced to filter the objects in Employees endpoint
- **Workday HR** connector enhanced to map the hierarchical data in CustomOrgs and Locations endpoints
- See also:
 - [Enhancements](#)
 - [Known issues](#)

5 November 2020 new features

The following updates are released:

- **Hive** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Salesforce** bug fixes.
- See also:
 - [Resolved issues](#)
 - [Known issues](#)

22 October 2020 new features

The following updates are released:

- **SuccessFactors HR** bug fixes.
- See also: [22 October 2020 resolved issues](#)

1 October 2020 new features

The following updates are released:

- **SuccessFactors HR** bug fix.
- See also: [1 October 2020 resolved issues](#)

27 August 2020 new features

The following updates are released:

- The **Databricks** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Workday HR** connector updates and enhancements.
- **SuccessFactors HR** connector resolved issue.
- See also:
 - [27 August 2020 enhancements](#)
 - [27 August 2020 resolved issues](#)
 - [Known issues](#)

13 August 2020 new features

The following updates are released:

- The **Apigee** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Apigee** connector known issues.
- **Concur** connector limitation updates.
- **SuccessFactors HR** connector enhancement.
- See also:
 - [13 August 2020 enhancements](#)
 - [Known issues](#)

30 July 2020 new features

The following updates are released:

- The **Webex** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **AmazonS3AWS** connector known issue.
- **Crowd** connector known issue.
- **Jira** server connector known issue.
- **Salesforce** connector known issues.
- See also:
 - [30 July 2020 enhancements](#)
 - [Known issues](#)

16 July 2020 new features

The following updates are released:

- The **Slack** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- The **ActiveCampaign** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Azure AD** connector enhancements and known issue.
- See also:
 - [16 July 2020 enhancements](#)
 - [Known issues](#)

2 July 2020 new features

The following updates are released:

- **SuccessFactors HR** connector enhancements and bug fixes.
- **SuccessFactors** connector enhancements.
- **Salesforce** connector enhancements and known issue.
- **Coupa** bug fix.
- See also:
 - [2 July 2020 enhancements](#)
 - [2 July 2020 resolved issues](#)
 - [Known issues](#)

18 June 2020 new features

The following updates are released:

- The **Hacker Rank** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- The **SAP Litmos** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Salesforce** connector enhancements and bug fix.
- **Coupa** connector bug fix.
- **Workday HR** connector bug fix.
- See also:
 - [18 June enhancements](#)
 - [18th June 2020 resolved issues](#)

4 June 2020 new features

The following updates are released:

- The **Aha** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Azure AD** connector enhancements.

- **Salesforce** connector bug fix.
- **SuccessFactors HR** connector bug fix.
- **Coupa** connector bug fix.
- See also:
 - [4 June 2020 enhancements](#)
 - [4th June 2020 resolved issues](#)
 - [Known issues](#)

21 May 2020 new features

The following updates are released:

- The **PingOne** Starling connector is released and it can be used for provisioning or de-provisioning resources.

7 May 2020 new features

The following updates are released:

- The **OneLogin** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- The **WorkDayHR** Starling connector is released. It allows update on some attributes of the **Employees** endpoint and does not support provisioning or de-provisioning. For more information about the list of attributes, see Starling Connect Hosted - One Identity Manager Administration Guide on the [Support site](#).
- The **Marketo** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **SuccessFactors HR** enhancements.
- **Coupa** connector enhancements and bug fixes.
- See also:
 - [7 May 2020 enhancements](#)
 - [7 May 2020 resolved issues](#)
 - [Known issues](#)

23 April 2020 new features

There are no new features in this release.

The following updates are released:

- Internal bug fixes for BaseCRM connector
- Documentation updates for Synchronization and integration of Roles object type with One Identity Manager for the following connectors:
 - OpsGenie
 - DataDog

15 April 2020 new features

The following updates are released:

- **SuccessFactors HR** connector enhancements.
- **SuccessFactors** connector enhancements.
- **Coupa** connector enhancements.
- **Salesforce** connector enhancements.
- **ServiceNow** connector enhancements.
- See also: [15 April 2020 enhancements](#)

9 April 2020 new features

The following updates are released:

- **Coupa** connector enhancements.
- **SalesForce** connector enhancements.
- See also:
 - [9 April 2020 resolved issues](#)
 - [9 April 2020 enhancements](#)

26 March 2020 new features

The following updates are released:

- The **AppDynamics** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **RSA Archer** enhancement.
- See also:
 - [Known issues](#)
 - [26th March 2020 enhancements](#)

12 March 2020 new features

The following updates are released:

- **Okta** enhancement.
- See also:
 - [12 March 2020 enhancements](#)
 - [12 March 2020 resolved issues](#)

27 February 2020 new features

The following updates are released:

- The **Informatica Cloud Services** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Amazon S3 AWS** connector enhancements.
- **Coupa** connector bug fixes.

- See also:
 - [27th February 2020 enhancements](#)
 - [27th February 2020 resolved issues](#)

13 February 2020 new features

The following updates are released:

- The **OpsGenie** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- **Box** connector enhancements.
- **SuccessFactors HR** enhancements - A new version of the connector v. 2.0 is available, which enhances the **GetEmployee API**.
- **RSA Archer** enhancements.
- Starling Connect Support for Active Roles.
- See also: [13 February 2020 enhancements](#)

30 January 2020 new features

The following updates are released:

- The **DataDog** Starling connector is released and it can be used for provisioning or de-provisioning resources.
- The **Hideez** Starling connector is released.
For integration with One Identity Manager, see issue ID [220412](#) in [Known issues](#).
- **SuccessFactors HR** connector enhancements.
- See also:
 - [30 January 2020 enhancements](#)
 - [30 January 2020 resolved issues](#)

6 January 2020 new features

The following updates are released:

- **Coupa connector enhancements.**
- **SuccessFactors HRconnector bug fixes.**
- See also:
 - [6 January 2020 enhancements](#)
 - [6 January 2020 resolved issues](#)

19 December 2019 new features

The following updates were released:

- **SuccessFactors HR connector bug fixes.**
- **SuccessFactors HR connector enhancements.**

- See also:
 - [19 December 2019 resolved issues](#)
 - [19 December 2019 enhancements](#)

11 December 2019 new features

The following updates are released:

- **SuccessFactors HR connector bug fixes.**
- **Custom attributes for Coupa connector.**
- See also: [11 December 2019 resolved issues](#)

5 December 2019 new features

The following updates were released:

- **Configuring Amazon S3 AWS connector to support entitlements for User and Group.**
- **SuccessFactors HRconnector enhancements.**
- See also: [5 December 2019 enhancements](#)

21 November 2019 new features

The following updates were released:

- **The Okta connector was released and it can be used for provisioning or de-provisioning resources.**
- **Versioning of Starling connectors.**
- **Starling Connect support for Active Roles.**
- **Custom attributes for Coupa connector.**
- **Deprecation of Bitbucket connector.**
- See also:
 - [21 November 2019 enhancements](#)
 - [21 November 2019 resolved issues](#)
 - [21 November 2019 deprecated features](#)

7 November 2019 new features

The following updates were released:

- **No new features**
- See also: [7 November 2019 enhancements](#)

24 October 2019 new features

The following updates were released:

- **No new features**
- See also:
 - [24 October 2019 enhancements](#)
 - [24 October 2019 resolved issues](#)

10 October 2019 new features

The following updates were released:

- **No new features**
- See also: [10 October 2019 enhancements](#)

1 October 2019 new features

The following updates were released:

- **No new features**
- See also: [1 October 2019 resolved issues](#)

12 September 2019 new features

The following updates were released:

- **No new features**
- See also: [12 September 2019 enhancements](#)

29 August 2019 new Features

The following updates were released:

- **No new features**
- See also: [29 August 2019 enhancements](#)

16 August 2019 new features

The following updates were released:

- **No new features**
- See also: [16 August 2019 enhancements](#)

2 August 2019 new features

The following updates were released:

- **No new features**

18 July 2019 new features

The following updates were released:

- **No new features**
- See also: [18 July 2019 enhancements](#)

4 July 2019 new features

The following updates were released:

- **Coupa**
- See also:
 - [4 July 2019 enhancements](#)
 - [4 July 2019 resolved issues](#)

20 June 2019 new features

The following updates were released:

- **No new features**
- See also:
 - [20 June 2019 enhancements](#)
 - [20 June 2019 resolved issues](#)

9 May 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **GoToMeeting**
- See also: [9 May 2019 resolved issues](#)

25 April 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Concur**
- **Tableau**

11 April 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Azure AD**
- **GSuite**

28 March 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Zendesk**
- **Citrix ShareFile**

14 March 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Workbooks**
- **DocuSign**

28 February 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Statuspage**
- **Zendesk Sell**
- See also: [28 February 2019 resolved issues](#)

14 February 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Oracle IDCS**
- **Bitbucket**

31 January 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Egnyte**
- **SugarCRM**
- See also: [31 January 2019 resolved issues](#)

17 January 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **NutShell**
- **Insightly**
- See also: [17 January 2019 resolved issues](#)

08 January 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **SuccessFactors HR**

03 January 2019 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Pipedrive**

20 December 2018 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Trello**
- **Box**

05 December 2018 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

Atlassian JIRA Confluence

22 November 2018 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Dropbox**
- **Crowd**
- See also: [22 November 2018 resolved issues](#)

25 October 2018 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Amazon S3 AWS**
- **ServiceNow**
- See also: [25 October 2018 resolved issues](#)

17 October 2018 new features

The following Starling connector was released and it can be used for provisioning or de-provisioning resources:

- **No new feature**
- See also: [17 October 2018 enhancements](#)

26 September 2018 new features

The following Starling connector was released and it can be used for provisioning or de-provisioning resources:

- **SuccessFactors**

15 August 2018 new features

The following Starling connectors were released and they can be used for provisioning or de-provisioning resources:

- **Salesforce**
- **Facebook Workplace**
- **SAP Cloud Platform**
- **JIRA Server**

- **RSA Archer**
- See also: [15 August 2018 resolved issues](#)

Enhancements

The following is a list of enhancements implemented in this release of Starling Connect .

Table 1: Connector enhancements

Connector	Enhancements	Work item ID
SuccessfactorsHR	The connector is enhanced to support the matrixManager attribute under userNav.	288457

The following is a list of enhancements implemented in the previous releases of Starling Connect .

9 September 2021 enhancements

Table 2: Connector enhancements

Connector	Enhancements	Work item ID
Okta	The connector is enhanced to support custom attributes for both users and groups endpoints.	287565
Okta	The connector is enhanced to support the datetime offset values.	267778

26 August 2021 enhancements

Table 3: Connector enhancements

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to include the LineAddress data in Locations endpoint.	284953
WorkdayHR	The WorkdayHR connector is enhanced to include custom Integration ID in the response for Employees endpoint GET operation.	285536
SuccessfactorsHR	The SuccessfactorsHR connector is enhanced to fetch the `lastModified` information synced based on the `lastModifiedOn` attribute of EmpJob and `lastModified` of User (whichever is latest) into meta.LastModified.	270291
SuccessfactorsHR	The SuccessfactorsHR entity endpoints are enhanced to return the the last modified Date in UTC format.	270150
SuccessfactorsHR	The SuccessfactorsHR connector is enhanced to handle a future dated event where the revision counter considers StartDate of the event along with current implementation date, which is LastModifiedOn & LastModified of EmpJob & User Obj.	270577

29 Jul 2021 enhancements**Table 4: Connector enhancements**

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to fetch the local name for a Future Dated Hire, if available.	283151
WorkdayHR	The WorkdayHR connector is enhanced to support dedicated API's for updating work and home contact information.	281375
WorkdayHR	The WorkdayHR connector is enhanced to support all attributes available under the Worker_Status.	282011

15 Jul 2021 enhancements

Table 5: Connector enhancements

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to support status attribute in GET All operation for the Employees endpoint.	282010
WorkdayHR	The WorkdayHR connector is enhanced to retry the requests failed due to network connectivity issues in GET operation.	281421
WorkdayHR	The WorkdayHR connector is enhanced to support new attributes hire reason, termination reason and local termination in the Employee Endpoint GET operation.	281133

1 Jul 2021 enhancements**Table 6: Connector enhancements**

Connector	Enhancements	Work item ID
Azure AD	The Azure AD connector is enhanced to support new endpoint Applications and operations to Add/ Remove/ List application roles under User & Group.	275157
Workday HR	The WorkdayHR connector is enhanced to support a new endpoint FutureDatedEmployees .	269118
Workday HR	The WorkdayHR connector is enhanced to support new attributes Job_Classification_Reference with WID and Job_Classification_Reference_ID in the Employee Endpoint GET operation.	279632

17 June 2021 enhancements**Table 7: Connector enhancements**

Connector	Enhancements	Work item ID
Workday HR	The Workday HR connector is enhanced to support PATCH operation for Employee endpoint.	269057

3 June 2021 enhancements

Table 8: Connector enhancements

Connector	Enhancements	Work item ID
SAP Cloud for Customer	The SAP Cloud for Customer connector is enhanced to support new attributes "LogonLanguageCode" and "LogonLanguageCodeText".	276525

31 May 2021 enhancements

Table 9: Connector enhancements

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to support the filtering of Employees based on the Employee status, for Employee Endpoint.	275544

24 May 2021 enhancements

Table 10: Connector enhancements

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to support the filtering of Employees based on the Employee status, for Employee Endpoint.	275544

20 May 2021 enhancements

Table 11: Connector enhancements

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to support the filtering of Employees based on the Employee status, for Employee Endpoint.	275544

6 May 2021 enhancements

Table 12: Connector enhancements

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to support Matrix OrgType including hierarchy and references.	270139
WorkdayHR	The WorkdayHR connector is enhanced to support additional attributes for Employee endpoint - Full_Time_Equivalent_Percentage, User_Language__Reference and Preferred User_Language__Reference .	272975
WorkdayHR	The WorkdayHR connector is enhanced to support a generic approach for Custom Organizations to ensure availability of Custom Organizations in the Response for Employee GET operation.	272976
SAP Cloud for Customer	The SAP Cloud for Customer connector is enhanced to support ValidityStartDate and ValidityEndDate upon account creation to handle short term contractors	273410

22 April 2021 enhancements**Table 13: Connector enhancements**

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector is enhanced to return the gender and phone information based on customer Phone Type ID and phone information for Work.	270811
Dayforce	The Dayforce connector is enhanced to support some new attributes of Employee object type for better integration at the user end.	270408

8 April 2021 enhancements**Table 14: Connector enhancements**

Connector	Enhancements	Work item ID
Dayforce	The Dayforce connector is enhanced to have some new Employee object type attributes added to ensure functioning of the customer site integration	270408

25 March 2021 enhancements

Table 15: Connector enhancements

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector has been enhanced to support write-back of the SAM Account Name, and User Name to the target system	261351

15 March 2021 enhancements**Table 16: Connector enhancements**

Connector	Enhancements	Work item ID
SuccessFactors	SuccessFactors connector is enhanced to support the filtering of User objects	258299

11 March 2021 enhancements**Table 17: Connector enhancements**

Connector	Enhancements	Work item ID
Salesforce	Starling Connect users can now check passwords and permissions in Salesforce .	264665

25 February 2021 enhancements**Table 18: Connector enhancements**

Connector	Enhancements	Work item ID
WorkdayHR	The WorkdayHR connector has been enhanced to have the attribute for "management level" under employee resource.	264650

11 February 2021 enhancements**Table 19: Connector enhancements**

Connector	Enhancements	Work item ID
SuccessfactorsHR	The naming of the custom navigational attributes in SuccessfactorsHR connector has been enhanced to show an attributes name with their navigation class in the schema, if any. This feature is available in the SuccessFactorsHR connector version 4.0	261350
Concur	Updated Concur connector information and mapping details.	264605

Connector	Enhancements	Work item ID
GSuite	Starling Connect users can now check passwords and permissions in GSuite	113874

28 January 2021 enhancements

Table 20: Connector enhancements

Connector	Enhancements	Work item ID
Workday HR	The WorkdayHR connector has been configured to be pre-filled with the default values for Department, Division and Asset parameters.	262616

14 January 2021 enhancements

Table 21: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactorsHR	SuccessFactorsHR connector has been enhanced to support filter conditions in all the endpoints	259508

17 December 2020 enhancements

Table 22: Connector enhancements

Connector	Enhancements	Work item ID
Coupa	Coupa Connector has been enhanced to support granular data update of Users object type and it is exclusively available with version 3.0 of the connector.	224766
PagerDuty	Pager Duty connector documented and included in Admin Guide	259474

19 November 2020 enhancements

Table 23: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactors HR	The PerPhone endpoint of the connector enhanced to have Create/Update operations allowing to create and update the PerPhone information for an Employee	257101

Connector	Enhancements	Work item ID
SuccessFactors HR	SuccessFactors HR connector can now support the filtering of objects in the PerPhones endpoint	255851
Workday HR	Starling Connect Administrator can access the hierarchy data and other attributes as mapped in the Workday HR connector	255842
Workday HR	Delta Sync enabled for a reduced sync duration	254864

27 August 2020 enhancements

Table 24: Connector enhancements

Connector	Enhancements	Work item ID
Workday HR	Enhanced entity relationship synchronization in the workers/employee endpoint.	243150
Workday HR	Security enhancement by excluding personal details of the employees.	241221

13 August 2020 enhancements

Table 25: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactorsHR	The PerEmails endpoint supports the creation of email records in the PerEmail table.	247735
Connector	Enhancements	Work item ID
Salesforce	The connector is enhanced to handle the filter condition provided by One Identity Manager.	243504
Coupa	The connector is enhanced to support the granular update of User object thereby updating only the attributes that are updated from the One Identity Manager end. Currently, the connector updates the complete User object hence updating all the attributes in the object.	224766

30 July 2020 enhancements

Table 26: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactorsHR	Connector is enhanced to have both the attributes lastModifiedDateTime and lastModifiedDate in the schema. The attributes can be enabled or disabled based on their instance schema.	246083

16 July 2020 enhancements

Table 27: Connector enhancements

Connector	Enhancements	Work item ID
Azure AD	The connector is enhanced to support the configuration of the multi tenant connector.	238086

2 July 2020 enhancements

Table 28: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactors	<p>The connector is enhanced to allow you to use the Dynamic Group Update operation to update the attributes of a Dynamic Group without removing the dynamic clause that you have added for that Dynamic Group.</p> <p>This feature is available from version 2.0 onwards. In version 1.0 of the connector, the Dynamic Group Update function removes the existing dynamic clause that was added for the Dynamic Group.</p> <p>The features supported from version 2.0 onwards are:</p> <ul style="list-style-type: none"> • Static Group Update (supports only Add and Remove operations for Group Members) • Dynamic Group Update (supports Dynamic Group Update without removing the existing dynamic clauses) <p>NOTE: In version 1.0, only Dynamic Group Update is supported. Static Group Update is not supported in version 1.0.</p>	240250
SuccessFactors	The connector is enhanced to support the new	240209

Connector	Enhancements	Work item ID
HR	<p>PerEmail endpoint that allows you to browse and synchronize the data. It also allows you to update the email address value.</p> <p>NOTE: This feature is available from version 3.0 onwards. It is not available in the earlier versions.</p>	
Salesforce	<p>The connector is enhanced to support the disable attributes feature for the User object.</p> <p>NOTE This feature is available from version 4.0 onwards. It is not available in the earlier versions.</p>	239221

18 June enhancements

Table 29: Connector enhancements

Connector	Enhancements	Work item ID
Salesforce	<p>The connector has been enhanced to support:</p> <ul style="list-style-type: none"> • CRUD operation for PermissionSets endpoint. The newly added operations are: <ul style="list-style-type: none"> • Create PermissionSets • Update PermissionSets • Delete PermissionSets • assigning and unassigning Users to PermissionSets. • to set the password for User object. 	237133

4 June 2020 enhancements

Table 30: Connector enhancements

Connector	Enhancements	Work item ID
Azure AD	<p>The connector has been enhanced to support the Give consent feature while configuring it in Starling Connect for the Azure AD single tenant application.</p>	235654

7 May 2020 enhancements

Table 31: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactors HR	<p>The connector is enhanced to allow you to create custom attributes for all the objects in Startling Connect UI in the Custom Attributes section of the Schema Configuration.</p> <p>NOTE: This feature is available from version 3.0 onwards. It is not available in the earlier versions.</p>	225305
SuccessFactors HR	<p>The connector is enhanced to support a new field, dateOfBirth, which is added as a new column on the Employees endpoint.</p> <p>NOTE:</p> <ul style="list-style-type: none"> • This feature is available in the versions v.1.0, v.2.0 and v.3.0 of the connector. • In versions v.1.0 and v.2.0, this feature is available as a minimal attribute. 	230932
SuccessFactors HR	<p>The connector is enhanced to allow you to retrieve the future-dated rehire records along with prehire records and the existing records in the Employees endpoint.</p> <p>NOTE: This feature is available from version 2.0 onwards. It is not available in the earlier versions.</p>	232196

15 April 2020 enhancements

Table 32: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactors HR	<p>A new version v.3.0 is available for the connector, in which, you can disable or enable the attributes of all object schemas while configuring the connector.</p> <p>NOTE: This feature is available only in version 3.0 of the connector. It is not available in the earlier versions.</p>	225308
SuccessFactors	<p>The connector is enhanced to support the disable attribute feature. You can now disable or enable the attributes of the User object, including those of Enterprise User, while configuring the connector.</p>	226396

Connector	Enhancements	Work item ID
Coupa	<p>A new version v.2.0 is available for the connector, in which, you can create custom attributes for User object in Starling Connect in the Custom Attributes section in the Schema Configuration.</p> <p>NOTE:</p> <ul style="list-style-type: none"> • Coupa cloud application allows you to create custom attributes only for User objects. • This feature is available only in version 2.0 of the connector. • In version 1.0, the procedure to create custom attributes is different. For more information, see the section Configuring custom attributes in Starling for Coupa v.1.0 in the Starling Connect Hosted - One Identity Manager Administration Guide on the Support site. 	225306
ServiceNow	<p>A new version v.2.0 is available for the connector, in which, you can create custom attributes for the Users, Groups and Roles object schemas in Starling Connect in the Custom Attributes section in the Schema Configuration.</p> <p>NOTE:</p> <ul style="list-style-type: none"> • This feature is available only in version 2.0 of the connector. It is not available in version 1.0. • In version 1.0, the procedure to create custom attributes is different. For more information, see the section Configuring custom attributes in ServiceNow v.1.0 in the Starling Connect Hosted - One Identity Manager Administration Guide on the Support site. 	225307
Salesforce	<p>A new version v.3.0 is available for the connector, in which, you can create custom attributes for the User object schema in Starling Connect in the Custom Attributes section in the Schema Configuration.</p> <p>NOTE: This feature is available only in version</p>	222093

Connector	Enhancements	Work item ID
	3.0 of the connector. It is not available in the earlier versions.	

9 April 2020 enhancements

Table 33: Connector enhancements

Connector	Enhancements	Work item ID
Coupa	The connector is enhanced to allow you to update the value of the property work-confirmation-approval-limit of the User object. Earlier, this was a ReadOnly property and now it is a ReadWrite property, which allows you to update the value.	230324
Salesforce	A new version v.2.0 is available for the connector, which has the below listed additional attributes for the User object: <ul style="list-style-type: none"> • Extension.UserPreferencesContentEmailAsAndWhen • Extension.UserPreferencesContentNoEmail • Extension.CallCenterId <p>NOTE: This feature is available only in version 2.0 of the connector. It is not available in version 1.0.</p>	224429

26th March 2020 enhancements

Table 34: Connector enhancements

Connector	Enhancements	Work item ID
RSA Archer	A new version v.2.0 is available for the connector, in which, the following fields have been removed from User Mapping and schema: <ul style="list-style-type: none"> • StreetAddress • Locality • Country • PostalCode <p>NOTE: To avoid any breakage in the existing system, these changes have been implemented only in the version 2.0 of the connector.</p>	226015
SuccessFactors HR	Version v.2.0 of the connector is enhanced to support the return of future hires in the current	227655

Connector	Enhancements	Work item ID
	<p>Employees endpoint.</p> <p>NOTE: This feature is available only in version 2.0 of the connector. It is not available in version 1.0.</p>	

12 March 2020 enhancements

Table 35: Connector enhancements

Connector	Enhancements	Work item ID
Okta	<p>The connector is enhanced to support the:</p> <ul style="list-style-type: none"> display of group type for Group object. implementation of permanent delete of a User object in a single call. 	222270

27th February 2020 enhancements

Table 36: Connector enhancements

Connector	Enhancements	Work item ID
Amazon S3 AWS	The connector is enhanced to support Roles endpoint.	221506

13 February 2020 enhancements

Table 37: Connector enhancements

Connector	Enhancements	Work item ID
RSA Archer	The connector is enhanced to support the updation of the email ID of the user.	220314
SuccessFactors HR	<p>A new version v.2.0 is available for the connector to support the synchronization of Inactive Employee objects of SuccessFactors HR into One Identity Manager.</p> <p>NOTE: This feature is available only in version 2.0 of the connector. It is not available in version 1.0.</p>	219616
Box	The connector is enhanced to support the addition of multiple email addresses to the user account.	201522

30 January 2020 enhancements

Table 38: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactors HR	The connector is enhanced to support the updation of the username field for Employee Object using One Identity Manager.	218723

6 January 2020 enhancements

Table 39: Connector enhancements

Connector	Enhancements	Work item ID
Coupa	The connector is enhanced to support the custom logic to handle the account-security-type attribute.	216651

19 December 2019 enhancements

Table 40: Connector enhancements

Connector	Enhancements	Work item ID
SuccessFactors HR	The connector is enhanced to support the below listed additional endpoints: <ul style="list-style-type: none">• PerPhone• EventReason• PicklistLabel• PicklistOption	186671

5 December 2019 enhancements

Table 41: Connector enhancements

Connector	Enhancements	Work item ID
Amazon S3 AWS	The connector is enhanced to support the configuration of entitlements for User and Group .	170686
SuccessFactors HR	The connector is enhanced to support the below listed additional attributes for: <ul style="list-style-type: none">• Supervisor Configuration Parameters Minimal Attributes	171886

Connector	Enhancements	Work item ID
	<ul style="list-style-type: none"> • BusinessUnit • EmpEmployment • JobCode • Position • PerPersonal <ul style="list-style-type: none"> • Supported objects and operations <ul style="list-style-type: none"> • JobCode • Position • EmpEmployment • PerPersonal 	

21 November 2019 enhancements

Table 42: Connector enhancements

Connector	Enhancements	Work item ID
All connectors	Starling Connect is enhanced to support multiple versions of the same connector in the Starling production instance. Versioning of connectors enables administrators to choose the desired version that a customer wants to be on.	127554
Coupa	The connector is enhanced with the logic to handle custom attributes.	170546

7 November 2019 enhancements

Table 43: Connector enhancements

Connector	Enhancements	Work item ID
Salesforce	<p>The connector is enhanced to support the below listed additional attributes for:</p> <ul style="list-style-type: none"> • User mapping <ul style="list-style-type: none"> • Groups[].value(OnDemand) • Entitlements[].Value • Entitlements[].Display • Roles[].Value • Roles[].Display • Role mapping 	167283

Connector	Enhancements	Work item ID
	<ul style="list-style-type: none"> • Id • DisplayName • Members[].value • Members[].display • Meta.Created • Meta.LastModified <ul style="list-style-type: none"> • Profile mapping <ul style="list-style-type: none"> • Id • DisplayName • Members[].value • Members[].display • Meta.Created • Meta.LastModified • Permission Sets mapping <ul style="list-style-type: none"> • Id • DisplayName • Members[].value • Members[].display • Meta.Created • Meta.LastModified 	

24 October 2019 enhancements

Table 44: Connector enhancements

Connector	Enhancements	Work item ID
Coupa	The connector is enhanced to support additional endpoints to manage Account Groups and User Groups for Users .	151683
ServiceNow	The connector is enhanced to support dynamic custom attributes.	153617

10 October 2019 enhancements

Table 45: SuccessFactorsHR connector enhancements

	Enhancements	Work item ID
SuccessFactors HR	<p>The connector is enhanced to support the below listed additional attribute for Supervisor Configuration Parameters:</p> <ul style="list-style-type: none"> Minimal Attributes <p>i NOTE: The default value is false. When the value is set to true, only the minimal set of attributes for all the objects including Employee, Department, Location, CostCenter will be queried from the SuccessFactors HR system.</p>	166908

12 September 2019 enhancements

Table 46: Coupa connector enhancements

	Enhancements	Work item ID
Coupa	<p>The connector is enhanced to support the below listed additional attribute for User resource type:</p> <ul style="list-style-type: none"> workConfirmationApprovalLimit 	140245

29 August 2019 enhancements

Table 47: Coupa connector enhancements

Connector	Enhancements	Work item ID
Coupa	<p>The connector is enhanced to support the below listed additional attributes for User resource type:</p> <ul style="list-style-type: none"> invoiceSelfApprovalLimit requisitionApprovalLimit requisitionSelfApprovalLimit contractApprovalLimit contractSelfApprovalLimit defaultChartOfAccountsName defaultAccountCode 	140143

Connector	Enhancements	Work item ID
	<ul style="list-style-type: none"> defaultAccountCodeSegment1 defaultAccountCodeSegment2 defaultCurrency defaultAddressLocationCode accountSecurityType businessGroupSecurityType mentionName newUser deliveryInfo 	

16 August 2019 enhancements

Table 48: SuccessFactors HR connector enhancement

Connector	Enhancements	Work item ID
SuccessFactors HR	GETEmployees api is enhanced to work with limited set of attributes so that the endpoint synchronization does not fail with disabled attributes in the SuccessFactors HR environment of the customer.	127509

18 July 2019 enhancements

Table 49: Box connector enhancement

Connector	Enhancements	Work item ID
Box	The connector is enhanced to support the RFC 7643 (https://tools.ietf.org/html/rfc7643#section-2.1) IETF standards. The returnability of a property, such as, Groups attributes of User object type have to be specified by the endpoints.	116527

4 July 2019 enhancements

Table 50: RSA connector enhancement

Connector	Enhancements	Work item ID
RSA Archer	Diagnostic logs are enhanced to collect counters for group member operations and status of the request responses.	124018

20 June 2019 enhancements

Table 51: Test connection enhancement

Connector	Enhancements	Work item ID
All connectors	Ability to test the connection before saving the connection parameters and credentials to ensure connectivity with the target instance.	111615

17 October 2018 enhancements

Table 52: RSA connector enhancement

Connector	Enhancements	Work item ID
RSA Archer	The connector is enhanced to process <i>RSA Archer ISMS Groups</i> Object types in ready-only mode.	78017

Resolved issues

The following issues were resolved in this release of Starling Connect .

Resolved issues

Table 53: Resolved issues

Resolved issue	Issue ID
Enhanced integration with One Identity Manager for SuccessFactorsHR connector, by fixing the timeout/network socket issues.	287807

The following issues were resolved in previous releases of Starling Connect .

26 Aug 2021 Resolved issues

Table 54: General resolved issues

Resolved issue	Issue ID
For SuccessFactorsHR , the Connector returns a 500 Internal Server Error, when ever there is a 451 Error from the target system.	221148
Invalid request validation error after correctly configuring the Field Override Integration System ID param in WorkdayHR .	286676
Target system browser throws an exception when the response from the connector is empty or null when filter conditions are applied as a system filter in one identity manager.	258567
Unable to get values of Navigational attributes with same name as of default attributes.	259992
The apostrophe (') in the filter criteria is not supported.	282012

26 Aug 2021 Resolved issues**Table 55: General resolved issues**

Resolved issue	Issue ID
The SuccessfactorsHR connector returns error 404 for the resources that exist.	285100
For the SuccessfactorsHR , the response code for invalid objects is Server Error 500.	260742

12 Aug 2021 Resolved issues**Table 56: General resolved issues**

Resolved issue	Issue ID
Connectors were unable to handle the GET requests from the resources with "/" in resource ID	284862

23 Jul 2021 Resolved issues**Table 57: General resolved issues**

Resolved issue	Issue ID
For WorkdayHR , the customer cannot create a person object in OneIM manager since the FirstName & LastName are unavailable for few Objects	280995
For SuccessFactors HR , Employees endpoint returns future-dated records along with effective-dated employees	282721

15 Jul 2021 Resolved issues

Table 58: General resolved issues

Resolved issue	Issue ID
Handling of special characters in the SuccessFactorsHR odata API	280995

1 Jul 2021 Resolved issues

Table 59: General resolved issues

Resolved issue	Issue ID
Adaptation of inclusive Language in all documents of Starling Connect Connectors	374825

22 June 2021 Resolved issues

Table 60: General resolved issues

Resolved issue	Issue ID
For Workday HR , the worker id attribute was unavailable in the Get All call in the Employee endpoint	278848

6 May 2021 Resolved issues

Table 61: General resolved issues

Resolved issue	Issue ID
Dayforce connector is unable to perform DeltaSync operation in Dayforce Connector.	261979
Provided a fix for the Dayforce connector synchronization issue due to request rate limits at the target	272942

15 March 2021 Resolved issues

Table 62: General resolved issues

Resolved issue	Issue ID
SuccessFactors connector fails in synchronization and integration due to TimeOut and Group membership issues.	267242
One Identity Manager synchronization with SuccessFactor Starling Connect throws errors when a Dynamic Group refers another module.	256732
SuccessFactorsHR connector gives a 500 Internal Server Error while processing Contingent Workers.	268675

11 February 2021 Resolved issues

Table 63: General resolved issues

Resolved issue	Issue ID
Removed redundant and conflicting information from Dayforce and PagerDuty connectors in One Identity admin guide	265480

14 January 2021 Resolved issues

Table 64: General resolved issues

Resolved issue	Issue ID
Workday HR mappings updated in the documentation according to the XML standards	258617
Documentation updated with information on writing group membership restriction to SuccessFactor connector	257870
Updated the admin guide with information to provide values for customer specific configuration parameters.	260883

17 December 2020 Resolved issues

Table 65: General resolved issues

Resolved issue	Issue ID
Provided a fix for the PerPhones endpoint schema to prevent synchronization project verification error and synchronization failure	260259
Updated the Admin Guide to specify the permission level required on Salesforce instance for the connector to work	258709

9 December 2020 Resolved issues

Table 66: General resolved issues

Resolved issue	Issue ID
Provided a fix for the Salesforce connector where removing the members from a group shows error	260061

4 December 2020 resolved issues

Table 67: General resolved issues

Resolved issue	Issue ID
Provided a fix for the custom attributes feature where the values of existing custom navigation attributes return NULL on execution of synchronization.	259993

3 December 2020 resolved issues

Table 68: General resolved issues

Resolved issue	Issue ID
Provided the fix for custom attributes feature having issues with DateTime fields not getting parsed as DateTime fields.	259407
Provided the fix for custom attributes feature navigation attributes that return null values on ' GET ' calls when added as custom attributes on an endpoint.	258543

5 November 2020 resolved issues

Table 69: General resolved issues

Resolved issue	Issue ID
For the Salesforce connector, provided a fix to change the Name of the Permission Set without affecting its Label .	256743

22 October 2020 resolved issues

Table 70: General resolved issues

Resolved issue	Issue ID
For the SuccessFactors HR connector, the PerPhones endpoint returns fewer records than expected due to incorrect mapping of Id . Provided a fix for the same.	255613

Resolved issue	Issue ID
For the SuccessFactors HR connector version 3.0, the update email address operation fails when the business phone is disabled in the instance.	255760

1 October 2020 resolved issues

Table 71: General resolved issues

Resolved issue	Issue ID
For the SuccessFactors HR connector, for the Employee endpoint, the number of items returned per page to all versions of the connector from v.2.0, is being reduced in subsequent calls. Provided a fix for the same.	254224

24 September 2020 resolved issues

Table 72: General resolved issues

Resolved issue	Issue ID
For the Facebook Workspace connector, updated the Starling Connect Administration Guide with the steps to retrieve the API key from the target system.	253235

27 August 2020 resolved issues

Table 73: General resolved issues

Resolved issue	Issue ID
For the SuccessFactors HR connector version 3.0, the Company Value is empty on the EmpJob(Employee) endpoint.	251345

2 July 2020 resolved issues

Table 74: General resolved issues

Resolved issue	Issue ID
For the Coupa connector, de-provisioning of membership freezes in One Identity Manager for the Roles and Groups attributes of User object. Provided a fix for this issue.	241799
For the SuccessFactors HR connector, provided the fix to prevent the customer from disabling the mandatory attributes code and type in the	241777

Resolved issue	Issue ID
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Positions endpoint.

For the SuccessFactors HR connector, disabling a sub attribute of a complex attribute in the schema of the connector, does not remove it from the query. Provided a fix for this issue.	241797
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18th June 2020 resolved issues

Table 75: General resolved issues

Resolved issue	Issue ID
For the Workday HR connector, provided the fix to allow you to synchronize more than 500 objects from the application to One Identity Manager.	239425
For the Salesforce connector, changing the password of a user account on the One Identity Manager side, does not update the new password in the Salesforce application for User Create and User Update operations. The old password still works in the Salesforce application. Provided the fix for this issue.	240411
For the Coupa connector, provided the fix for the issue of the existing value of the InvoiceSelfApprovalLimit attribute being removed when the value of any other attribute is updated.	240206

4th June 2020 resolved issues

Table 76: General resolved issue

Resolved issue	Issue ID
For the SuccessFactors HR connector version 3.0, provided the fix to accommodate the changes in the disabled attributes in the Update operation for Employees endpoint	237473
For the Coupa connector, provided the fix to unset the values of the existing approval limits.	235518
For the Salesforce connector, provided the fix for the Get User by ID query attributes for the connector v.1.0.	237918

NOTE: These attributes are supported from connector version v.2.0 onwards.

7 May 2020 resolved issues

Table 77: General resolved issues

Resolved issue	Issue ID
For the Coupa connector, the user creation operation fails in OneIM8.1.2 with HF#32901 since Meta~location is treated as a mandatory attribute. NOTE: In OneIM8.1.2 with HF#32901 , when the parent attribute is declared mandatory, its child attributes are treated as mandatory. Hence, the child attribute Meta~location was treated as a mandatory attribute though it was declared non-mandatory in the connector Schema.	233642

9 April 2020 resolved issues

Table 78: General resolved issues

Resolved issue	Issue ID
Two different STS IP addresses are available, one each for the West US and East US regions.	229285

12 March 2020 resolved issues

Table 79: General resolved issues

Resolved issue	Issue ID
For the Salesforce connector, in the section Setting a trial account on Salesforce To setup a trial account in the Starling Connect Connectors Administration Guide, the url https://app.getpostman.com/oauth2/callback must be used just to configure the trial account and not as a browsing link.	226930
For the Coupa connector, the connector limitations were updated.	227576

27th February 2020 resolved issues

Table 80: General resolved issues

Resolved issue	Issue ID
For the Coupa connector, the logic to set account-security-type value has been updated with the valid account groups members count.	223650

30 January 2020 resolved issues

Table 81: General resolved issues

Resolved issue	Issue ID
For the SuccessFactors connector, the Starling Connect Connectors Administration Guide has a typo in the additional outbound IP address for West US. The correct outbound IP address is 104.40.57.101 but it was written as 10.40.57.101 in the Starling Connect Connectors Administration Guide.	221058

6 January 2020 resolved issues

Table 82: General resolved issues

Resolved issue	Issue ID
For the SuccessFactors HR connector, the Starling Connect Connectors Administration Guide should have a mapping table for the Target System Object and the corresponding endpoint.	216825
For the SuccessFactors HR connector, based on the performance analysis on the SR, it was found that the Employee Object synchronization is taking many hours due to the duplicate records being returned by the connector while running a synchronization using the One Identity Manager.	216826

19 December 2019 resolved issues

Table 83: General resolved issues

Resolved issue	Issue ID
For the SuccessFactors HR connector, the Starling Connect Connectors Administration Guide does not show the correct mapping of SCIM schema and target system attributes.	215770
For the SuccessFactors HR connector, the Target System Browser does not display some columns for the Employee Object.	216016

11 December 2019 resolved issues

Table 84: General resolved issues

Resolved issue	Issue ID
In Starling Connect Connectors for SuccessFactors HR , Error 400 is displayed while browsing BusinessUnits , Companies and Divisions.	215599
The Starling connector is unable to fetch some of the attributes of the Employee object for SuccessFactors HR .	215600

Resolved issue	Issue ID
The Coupa connector has been updated to remove the custom attributes new-user and delivery-info-on-user-record from mapping and schema. This is populated based on the custom configuration in the Starling portal while registering the connector.	184406

21 November 2019 resolved issues

Table 85: General resolved issues

Resolved issue	Issue ID
User update operation fails when the members of Role or Groups has members without the Id field.	170605
Custom logic implemented in Coupa connector to handle the account-security-type attribute.	170319
SuccessFactorsHR Employees are not getting loaded in the target system browser and Synchronization process.	171916

24 October 2019 resolved issues

Table 86: General resolved issues

Resolved issue	Issue ID
When the Password policy is enabled in the Archer Cloud application, the update operation on the RSA Archer User Object type will fail.	167633

1 October 2019 resolved issues

Table 87: General resolved issues

Resolved issue	Issue ID
OneIM synchronization process does not get all the Users. It always takes only 500 Users from the Coupa cloud system.	153550

4 July 2019 resolved issues

Table 88: General resolved issues

Resolved issue	Issue ID
In Starling Connect Connectors for SuccessFactors, performance enhancement by removing additional calls made during User retrieval. Logging is enabled to log the resource count in trace messages of App Insights. NOTE: Update the synchronization shell or create a new synchronization shell in One Identity Manager as the changes are introduced in the schema. Roles and Group Memberships are removed in the schema.	125091

20 June 2019 resolved issues

Table 89: General resolved issues

Resolved issue	Issue ID
For the Starling Connect Connector RSA Archer, the ISMS group properties that is leads , leadBackup , and coaches now support multi-value. The schemas for these properties are updated from 'type': 'string' and 'multiValued': false to 'type': 'complex' and 'multiValued': true . NOTE: Update the synchronization shell or create a new synchronization shell in One Identity Manager as the changes are introduced in the schema for ISMS attributes.	121821

9 May 2019 resolved issues

Table 90: General resolved issues

Resolved issue	Issue ID
Optimized logging capability by excluding 503 error code from being logged as an exception in app insights.	113284

28 February 2019 resolved issues

Table 91: General resolved issues

Resolved issue	Issue ID
In Starling Connect Connectors for RSA Archer, error 500 is displayed when special characters are used during User Provisioning.	107843

31 January 2019 resolved issues

Table 92: General resolved issues

Resolved issue	Issue ID
In Starling Connect Connector for RSA Archer, the connector endpoint responses are slow.	105558

17 January 2019 resolved issues

Table 93: General resolved issues

Resolved issue	Issue ID
In Starling Connect Connector for ServiceNow, the password does not get encrypted.	103029

22 November 2018 resolved issues

Table 94: General resolved issues

Resolved issue	Issue ID
In Starling Connect Connector for RSA Archer, it is not possible to remove a user from certain groups.	97716

25 October 2018 resolved issues

Table 95: General resolved issues

Resolved issue	Issue ID
The runtime versions of all the connectors are incorrectly pinned.	80025

15 August 2018 resolved issues

Table 96: General resolved issues

Resolved issue	Issue ID
In Salesforce instances containing huge number of users and groups, Starling Connect – Connectors may log many server exceptions.	32425
On entering wrong credentials, the Salesforce connector fails and error 500 is seen.	51042
The Salesforce TokenManager uses .Result instead of async/await.	51044

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 97: General known issues

Known issue	Issue ID
<p>The initial full synchronization at One Identity Manager is unable to complete as the Dayforce APIs have rate limits in place and the error with HTTP status code 429 is returned when requesting more that 100 resources in a minute .</p> <p>Workaround</p> <p>Delay each request in the connector for a configured amount of time (say 500ms) to avoid the issue of rate limit.</p>	272942
<p>In the Starling Connect Connectors for Salesforce connector, unable to list the users by applying filters for preferredLanguage attribute. For the results to be displayed in the TargetBrowser, use an underscore (_) instead of a hyphen (-).</p>	247747
<p>In the Starling Connect Connectors for Apigee connector, Get All Users does not return the displayName as it is not available in the target system. However, Get User by ID returns the display name with the other available attributes of the User.</p>	248823
<p>In the Starling Connect Connectors for Apigee connector, Create User operation fails intermittently and an Internal Server Error 500 is displayed due to the Target system API behavior.</p>	249099
<p>In the Starling Connect Connectors for Apigee connector, the Get All and Create User operations may occasionally take more time to respond for requests.</p>	249101
<p>In the Starling Connect Connectors for SalesForce connector, unable to list the users by applying filters for all extension attributes, complex sub-attributes, and some of the core attributes.</p>	247888
<p>In the Starling Connect Connectors for SalesForce connector, an error message is displayed if the result after applying the filters is empty.</p>	247684
<p>In the Starling Connect connector for WebEx connector, an inappropriate error message is displayed after clicking Give Consent on the General Configuration window. To resolve the issue, provide the redirect URL in the integration app of WebEx.</p>	246951
<p>Starling Connect does not support special characters with the exceptions of a</p>	242120

Known issue	Issue ID
<p>few such as @, +, _, - and so on in the object ID, for example, User ID and Group ID.</p> <p>The connectors that have this issue are</p> <ul style="list-style-type: none"> • AmazonS3AWS • Crowd • JiraServer • Apigee 	
<p>In the Starling Connect connector for Azure AD connector, in the Prod EU environment, only the single tenant connector configuration is available.</p>	245986
<p>In Starling Connect Connector for the Salesforce v.4.0 connector, you can disable a mandatory child attribute by disabling its parent attribute for the User object. For example, the mandatory child attribute familyName under the parent attribute name in the User object is disabled when you disable its parent attribute. This is not the recommended practice and you should not be to disable a mandatory child attribute by disabling its non-mandatory parent attribute.</p>	242091
<p>In Starling Connect Connector for the SuccessFactors HR connector, if a custom attribute has the character / or \ as part of attribute navigation, you must replace these characters with \$\$ when you enter the custom attribute in Starling Connect.</p>	233632
<p>Starling connect UI does not validate the custom attributes that are configured in the cloud application. Hence, make sure that the valid custom attributes are configured in Starling Connect UI. This is common for all connectors that allow you to configure custom attributes in Starling Connect UI.</p>	228146
<p>In Starling Connect Connector for the RSA Archer connector, the GET Users endpoint returns \n in the address attribute. This is in line with the response received from the RSA Archer target system API call. Starling Connect would not remove this \n new line character in the response to avoid displaying the complete address in a single line, without line breaks, in One Identity Manager Endpoint.</p>	227763
<p>In Starling Connect Connector for the Hideez connector, One Identity Manager Integration cannot use the existing synchronization templates. The endpoints provided by Hideez are different when compared to that of other Starling connectors. And, none of the existing One Identity Manager Synchronization templates that are available for SCIM Connector or CHS modules template would work with Hideez endpoints.</p>	220412
<p>In Starling Connect Connector for the Hideez connector, appropriate error</p>	220065

Known issue	Issue ID
messages are not being displayed.	
In Starling Connect Connector for Concur, after deleting the user on One Identity Manager, an error message is displayed that the request could not be completed successfully though the user is deleted in the target instance. Note this error does not affect the functionality as the user is already deleted.	114620
In Starling Connect Connector for SAP Cloud Platform, Password Policy must be applied appropriately in One Identity Manager to enable the User Create feature to work successfully.	51186
In Starling Connect Connector for Facebook Workplace, to use a group, the group must contain at least one member.	51185
In Starling Connect Connector for Facebook Workplace, removing the last member of a group deletes the group automatically.	51170
In Starling Connect Connector for JIRA Server, deletion of a group is not allowed.	51518
In Starling Connect Connector for RSA Archer, it is not possible to have multiple log-ins with the same instance.	53534
In Starling Connect Connector for JIRA Server, the <i>Get Specific Group</i> request, that has special characters from the Supervisor returns <i>404 Not Found</i> error.	51276
When an incorrect SCIM or target URL, such as an invalid cloud instance URL is configured in the Supervisor, the error code 404 and error message <i>Invalid cloud endpoint</i> must be displayed. However, the expected error code and message are not displayed in all the cases. This issue is applicable to all the connectors.	54659
In Starling Connect Connector for Dropbox, a user is not able to update optional field values to blank values.	88925
In Starling Connect Connector for Dropbox, results are displayed to an end user, even when the startIndex value is greater than the TotalResults.	88927
In Starling Connect Connector for RSA Archer, an error is displayed if an user is created using an incorrect locale value .	98585
In Starling Connect Connector for RSA Archer, when the last pagination request is sent, the next cursor comes up.	99100
In Starling Connect Connector for Insightly, certain Group names are not displayed in the Manager console, in the 7.1.4 version of One Identity Manager.	102317
In Starling Connect Connector for Insightly, an error is returned, in the Target	102344

Known issue	Issue ID
system browser for Groups, in the 8.0.2 version of One Identity Manager, with HF 30426	
In Starling Connect Connector for Egnyte, a successful response is received when the <i>Get User</i> operation is requested, when the Password field is left blank.	104777
In Starling Connect Connector for Egnyte, creation of user fails if a special character is provided in the userName field.	105413
In Starling Connect Connector for Egnyte, the sync fails if the number of groups is more than ten for a trial account.	105441
In Starling Connect Connector for Atlassian JIRA Confluence, the pagination for users is truncated to the first 1000 resources, beyond which the users are not displayed.	127066
In Starling Connect Connector for Atlassian JIRA Confluence, SCIM to UCI synchronization does not have all the user accounts as the email address is not available in the cloud user response.	127068
In Starling Connect Connector for Coupa, the implementation of Group and Role memberships are User centric operations. This is because the Coupa target system does not provide dedicated APIs to work with Groups and Roles object types. As a work around, the endpoint or client system has to be customized for successful integration of Groups and Roles memberships.	128542
When both the East US and West US App Services are not available, the 500 Internal Server Error, with the message "An Error occurred while sending the request", is displayed. This is because the Cloud application RSA Archer always returns the error message as 500 Internal Server Error. This issue is common for all connectors.	139480

System requirements

Before using the 20 September 2021 Starling Connect release, ensure that your system meets the below mentioned requirements.

Table 98: Supported desktop browsers

Browser	Minimum OS/platform	Version
Internet Explorer	Windows 7	11
Google Chrome	Windows 10, Mac OS X Yosemite	Latest

Browser	Minimum OS/platform	Version
Mozilla Firefox	Windows 8.1	Latest
Microsoft Edge	Windows 10	Latest
Safari	Mac OS X Yosemite	See OS/Platform
Browser	Minimum OS/platform	Version

Table 99: Supported mobile browsers

Browser	Minimum OS/platform	Version
Google Chrome	Android	Latest
Safari	iOS	Latest

NOTE: Starling as well as some of the services to which you can subscribe are compatible with mobile devices. Also, be aware that due to space constraints some tables may be condensed when viewed in portrait mode to only display key columns.

Product licensing

Use of this software is governed by the Software Transaction Agreement found at <http://www.oneidentity.com/legal/sta.aspx> and the SaaS Addendum at <http://www.oneidentity.com/legal/saas-addendum.aspx>. This software requires an activation or license key to operate.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [Starling online community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section

does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales and other inquiries, such as licensing, support, and renewals, visit <https://www.oneidentity.com/company/contact-us.aspx>.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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Legend

-  **WARNING:** A WARNING icon highlights a potential risk of bodily injury or property damage, for which industry-standard safety precautions are advised. This icon is often associated with electrical hazards related to hardware.
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.