

Quest® NetVault® Backup Plug-in *for MongoDB* 12.4 Release Notes

December 2019

These release notes provide information about the Quest® NetVault® Backup Plug-in *for MongoDB* release.

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About this release

Quest NetVault (NetVault) Plug-in *for MongoDB* (Plug-in *for MongoDB*) 12.4 is a new product, with enhanced features and functionality. For complete product documentation, visit <https://support.quest.com/technical-documents>.

Known issues

The following is a list of issues, including issues attributed to third-party products, known to exist at the time of release.

Table 1. General known issues

Known issue	Issue ID
When using the Restore All Using Defaults option, restore fails.	NV-321
When using the Rename and or Relocate options to restore a database and the name of the database already exists on the destination server, the error "Fatal error: Restore failed" appears.	NV-533

Workaround: Give the database that you want to restore a name that doesn't exist on the destination host.

System requirements

Before installing Plug-in for MongoDB 12.4, ensure that your system meets the requirements outlined in the *Quest NetVault Compatibility Guide* available at <https://support.quest.com/technical-documents>.

Compatibility

Plug-in for MongoDB requires NetVault Backup 12.4 or later and is supported on Windows and on Red Hat Enterprise Linux (RHEL) and CentOS operating systems. It is also compatible with MongoDB Atlas. For details, see the following table.

Table 2. Plug-in for MongoDB platform support matrix

Application version	Compatible with NetVault Backup 12.4	OS versions supported
MongoDB 4.0 Community Edition		CentOS 8.x
MongoDB 4.0 Community Edition		RHEL 8.x
MongoDB 4.2 Community Edition	X	CentOS 7.x
MongoDB 4.2 Community Edition	X	RHEL 7.x
MongoDB 4.2 Community Edition	X	Windows Server 2012 R2
MongoDB 4.2 Community Edition	X	CentO 8.x
MongoDB 4.2 Community Edition	X	RHEL 8.x
MongoDB 4.0 Enterprise Edition	X	CentOS 7.x
MongoDB 4.0 Enterprise Edition	X	RHEL 7.x
MongoDB 4.0 Enterprise Edition		CentOS 8.x
MongoDB 4.0 Enterprise Edition		RHEL 8.x
MongoDB 4.2 Enterprise Edition	X	CentOS 7.x
MongoDB 4.2 Enterprise Edition	X	RHEL 7.x
MongoDB 4.2 Enterprise Edition	X	CentOS 8.x
MongoDB 4.2 Enterprise Edition	X	RHEL 8.x
MongoDB 4.2 Enterprise Edition	X	Windows Server 2012 R2
MongoDB 4.2 Enterprise Edition	X	Windows Server 2016

i | **NOTE:** MongoDB Atlas supports the two latest versions of MongoDB Server, with automatic patching and single-click upgrades. It is not specific to a platform.

Product licensing

To obtain the license key for your NetVault Server environment, determine the NetVault Machine ID of your main NetVault Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the Manage Clients page.

- [Obtaining a machine ID](#)
- [Installing a license key using the configuration wizard](#)

- [Installing a license key from the Manage Clients page](#)

Obtaining a machine ID

- 1 Start the NetVault WebUI.
- 2 In the Navigation pane, click **Manage Clients**.
- 3 In the **NetVault Clients** list, select the applicable machine, and click **Manage**.
- 4 On the **View Client** page, note the machine ID exactly as it is displayed in the **Client Summary** table.

Installing a license key using the configuration wizard

- 1 In the **Navigation** pane, click **Guided Configuration**.
- 2 On the **NetVault Configuration Wizard** page, click **Install Licenses**.
- 3 In the **NetVault Clients** list, select the applicable machine, and click **Next**.
- 4 In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.

Installing a license key from the Manage Clients page

- 1 In the **Navigation** pane, click **Manage Clients**.
- 2 In the **NetVault Clients** list, select the applicable machine, and click **Manage**.
- 3 On the **View Client** page, click **Install License**.
- 4 In the **Install License** dialog box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.
- 5 To dismiss the dialog box, click **Close**.

Installation instructions

For installation instructions, see the *Quest NetVault Plug-in for MongoDB User's Guide*.

More resources

Additional information is available from the following:

- [Online product documentation](#)

- [NetVault community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

The release is localized to the following languages: N/A.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

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The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

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- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <http://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <http://opensource.quest.com>.

Table 3. List of third-party contributions

Component	License or acknowledgment
MongoDB C Driver 1.14.0	Apache 2.0

Apache 2.0

Copyright Notice - MongoDB C Driver 1.14.0

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