

Quest® Change Auditor for Logon Activity 7.0
Event Reference Guide



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Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

Contents

Introduction	4
Change Auditor for Logon Activity Events	5
Authentication Activity	6
Domain Controller Authentication	7
Logon Session	7
About us	9
Our brand, our vision. Together.	9
Contacting Quest	9
Technical support resources	9

Introduction

Information about login and log out activity is important for regulatory compliance and user activity tracking. There are two auditing modules provided to allow you to collect this important activity:

- The Change Auditor for Logon Activity User auditing module enables server agents to generate the following events:
 - Authentication activity (interactive, remote interactive and network logins) including successful and failed logins performed on monitored servers
 - Domain Controller authentication activity (Kerberos), including successful and failed requests (Domain Controller agents only)
 - User log on session activity (the actual time spent on a server)
- The Change Auditor for Logon Activity Workstation auditing module enables workstation agents to generate the following events:
 - Authentication activity (interactive, remote interactive and network logins), including successful and failed logins performed on monitored workstations
 - User log on session activity (the actual time spent on a workstation)

i | **NOTE:** Network login and successful domain authentication (Kerberos) events are disabled by default and must first be enabled in the client before they are captured. Use the Audit Events page on the Administration Tasks tab to enable events.

i | **NOTE:** Starting with Change Auditor 6.5, these auditing modules eliminate the dependency on Quest InTrust and the Change Auditor Data Gateway Service to capture login activity.

This guide lists the events captured by these two Change Auditor for Logon Activity auditing modules. Separate event reference guides are available that list the core Change Auditor events (when any Change Auditor license is applied) and the events captured when the different auditing modules are licensed.

Change Auditor for Logon Activity Events

This section lists the audited events captured by the two Change Auditor for Logon Activity auditing modules. They are listed in alphabetical order by facility:

- [Authentication Activity](#)
- [Domain Controller Authentication](#)
- [Logon Session](#)

i | **IMPORTANT:** When expecting large numbers of events, it may be necessary to increase the Max Events per Connection setting in the client (Agent Configuration on the Administration Tasks tab) to avoid an ever-increasing backlog of events waiting to be sent from the agent to the coordinator database.

i | **NOTE:** To view a complete list of all events, open the Audit Events page on the Administration Tasks tab in the client. This page contains a list of all the events available for auditing by Change Auditor. It also displays the facility to which the event belongs, the severity assigned to each event, if the event is enabled or disabled, and the type of license that is required to capture each event.

Authentication Activity

i **IMPORTANT:** To capture Authentication Activity events, you must first enable (that is, set to Success,Failure) the 'Audit Logon events' audit policy for all servers and workstations.

Domain - Group Policy:

- Default Domain Policy\Computer Configuration\Windows Settings\Security Settings\Local Policies\Audit Policy\Audit logon events

Workgroup - Local Group Policy:

- Local Computer Policy\Computer Configuration\Windows Settings\Security Settings\Local Policies\Audit Policy\Audit logon events

i **NOTE:** Authentication Activity events for servers are available with the Change Auditor for Logon Activity User auditing module. Authentication Activity events for workstations require the Change Auditor for Logon Activity Workstation auditing module and workstation agents to be deployed to the workstations to be monitored.

Table 1. Authentication Activity events

Event	Description	Severity
User failed to log on interactively	Created when a user failed to log on interactively to a computer. Windows Event equivalent: 529/4625	Medium
User failed to log on interactively from a remote computer	Created when a user failed to log on interactively from a remote computer. Windows Event: 529/4625	Medium
User failed to perform a network logon from a remote computer	Created when a user failed to log on from a remote computer on the network. (Disabled by default) Windows Event equivalent: 529/4625	Medium
User logged on interactively	Created when a user successfully logged on interactively to a computer. Windows Event equivalent: 528/4624 NOTE: When logging onto a monitored Windows 2012 or 2012 R2 server or a Windows 8 or 8.1 workstation, you may see additional events with 'Windows Manager\DWM-n' in the who information. This is expected behavior because the logon is being performed by the system.	Medium
User logged on interactively from a remote computer	Created when a user successfully logged on interactively from a remote computer. Windows Event equivalent: 528/4624	Medium
User performed a successful network logon from a remote computer	Crated when a user successfully logged on from a remote computer on the network. (Disabled by default) Windows Event equivalent: 540/4624	Medium

Domain Controller Authentication

- NOTE:** Domain Controller Authentication events are only available with the Change Auditor for Logon Activity User auditing module. They are not available with the Change Auditor for Logon Activity Workstation auditing module.
- NOTE:** The following Domain Controller Authentication events do not require Windows native auditing enabled and are recorded in Change Auditor even if they are not recorded in the Windows Event log:
 - User authenticated through Kerberos
 - User failed to authenticate through Kerberos

Table 2. Domain Controller Authentication events

Event	Description	Severity
User authenticated through Kerberos	Created when a user successfully authenticated to a domain controller using Kerberos authentication. (Disabled by default)	Medium
User failed to authenticate through Kerberos	Created when a user failed to authenticate to a domain controller using Kerberos authentication.	Medium

Logon Session

- NOTE:** Logon Session events for servers are available with the Change Auditor for Logon Activity User auditing module. Logon Session events for workstations require the Change Auditor for Logon Activity Workstation auditing module and workstation agents to be deployed to the workstations to be monitored.

Table 3. Logon Session events

Event	Description	Severity
A user session took place	Created when a user session took place on a monitored computer.	Medium
A user session was ended by the screensaver turning on	Created when a user session is ended because the screensaver turned on.	Medium
A user session was ended by user locking the computer	Created when a user session is ended because the user locked up the computer.	Medium
A user session was ended by user logging off	Created when a user session is ended because the user logged off.	Medium
A user session was ended by user stopping a terminal services connection	Created when a user session is ended because the user stopped a terminal services connection.	Medium
A user session was ended due to computer shutdown	Created when a user session is ended because a user has shut down or restarted the computer.	Medium
A user session was ended due to user switch	Created when a user session is ended because a different user has logged on.	Medium
A user session was started	Created when a user session is started on a monitored computer.	Medium
A user session was started before the start of the user session monitoring service	Created when a new user session is started before the user session monitoring service is started.	Medium
A user session was started by user exiting screensaver mode	Created when a new user session is started because the user exited the screensaver mode.	Medium

Table 3. Logon Session events

Event	Description	Severity
A user session was started by user making a terminal services connection	Created when a new user session is started because a user logged in through a terminal services connection.	Medium
A user session was started by user unlocking the computer	Created when a new user session is started because the user unlocked the computer.	Medium
A user session was started due to user switch	Created when a new user session is started because a different user has logged on.	Medium
An incorrectly finished user session was found	Created when an incorrectly finished user session is found when the user session monitoring service is started.	Medium

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Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

Contacting Quest

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Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.