

# Quest® Migration Manager for Email Archives

## Migration from PST

This article explains what the requirements are for migrating from PST files to a target environment, and then covers the basic steps that should be followed to start such a migration.

Topics:

- [Requirements](#)
- [Basic Steps](#)
- [General Considerations](#)

## Requirements

The following is a list of requirements.

### Modules installed on source

The PST Export module should be installed on an appropriate server.

### Modules installed on target

The appropriate modules should be installed on each appropriate target server involved in the migration.

### AD Collector module installed

An AD Collector module should be installed so that it can collect user-level information for the migration project.

### Staging Area created

One or more staging areas should be setup, of an appropriate size and should be excluded from virus scanners.

### PSTs made available

Ensure that the PST files that are the source for the migration are available in a high speed manner. In other words if they're on network locations ensure that they are close to the server which is running the PST Export module. If they're on multiple USB drives ensure as many of those are accessible, or at least the first is accessible ready to start the migration process.

### Workflows reviewed

The Stage 2 workflows should be reviewed, and if necessary, customized to meet the needs of the project.

### Apply appropriate failed item threshold

It is best practice to find an appropriate failed item threshold for the project/customer and apply that at the links level. This way all mappings which are created will inherit this value.

# Basic Steps

The following are the basic steps to start this type of migration.

## Enable Modules



All Migration Manager for Email Archives modules must be enabled, and optionally a schedule for them defined. It is important to verify that none of the modules have a red background (indicating that Migration Manager for Email Archives Core has not had contact with the module) and that the module versions are as expected.

## Enable Domains



Select and enable one or more domains for synchronization.

## Create PST Link



Create a PST link, and ensure that 'Source' modules are associated with it. The PST Output Path in this case is not used, so any UNC Path can be given.

## Create Link Database



Create a link database for the newly created PST Link.

## Add PST Source Folders



Add one or more source folder locations where the PST files that are to be migrated can be found. It is not necessary to execute the 'scan' command. Newly added paths are automatically scanned.

## Add Target Links



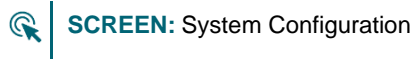
Ensure that the link for the migration target is added, and modules associated with it.

## Add Staging Area



Ensure that the Default Staging Area is configured correctly. Depending on the migration, the free space, and the number of vault stores being used as the source for the migration, the 'high water mark' can be adjusted upwards.

## Configure Folder-Less Item Handling



Many versions of Enterprise Vault allow archiving of items in a folder-less area called the Top Of Information Store. On the System Configuration screen, enter a folder name to be used for placing the items into the target archive.

## Associate owner to PST



**TIP:** It is recommended to associate an owner to each discovered PST. If this is not actioned, then the Bulk Mapping page cannot be used to migrate the PST, instead the Manual Mapping screen must be used.



**SCREEN:** Bulk Mapping

It is easiest to use a filter on the bulk mapping screen to show only PST as a source archive type. If the PST file names match user's samAccountName, then the ownership of that PST will be shown, otherwise many PST files may show as ownerless.

## Map one or more Containers



**SCREEN:** Map Containers

One or more containers can now be mapped and migration can begin.

# General Considerations

The following general considerations should be taken into account for this type of migration:

- Scanning PST files themselves for items can take considerable time .Exports will not begin for that PST until the scanning is complete.

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- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product.

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## Legend

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