

Quest® Quest On Demand Audit

Release Notes

Last Updated January 2021

These release notes provide information about the Quest On Demand Audit release.

- [About this module](#)
- [Incident response management](#)
- [New features](#)
- [System requirements](#)
- [Product licensing](#)
- [More resources](#)
- [Release History](#)
- [About us](#)

About this module

On Demand Audit provides extensive auditing of critical activities and detailed reports about vital changes taking place in Microsoft Office 365 Exchange Online, SharePoint Online, and OneDrive for Business. Continually being in-the-know helps you to prove compliance, drive security, and improve up time while proactively auditing changes to configurations and permissions.

Integrating with Change Auditor, provides a single view of activity across hybrid Microsoft environments and turns on-premise events into rich visualizations to investigate incidents faster. Events sent to On Demand Audit include historical events gathered up to 30 days prior to upgrade to Change Auditor 7.0.0 (or higher).

On Demand Audit audits:

- When Exchange Online mailboxes are created, deleted, and accessed.
- Permission changes to see which users are granted access to a mailbox.
- Mailbox activity by non-owner such as messages sent, read, deleted, and folders deleted
- Mailbox activity by owner for sensitive and high value mailboxes.

- When files and folders are accessed, created, deleted, uploaded, moved, renamed, and checked in and out of SharePoint Online and OneDrive for Business sites.
- When user and group attributes are changed.
- When users and groups are added to and removed from the directory.
- Successful and failed logins.
- Suspicious sign-in activity.
- Teams user and administrator activity.

Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

New features

New features in On Demand Audit:

- Addition of an information icon that allows you to see when shared searches, alerts, and alert plans were created, last saved, and by whom.
- Ability to create private and shared categories for searches.
- Ability to create alerts for both private and shared searches.
- Ability to create both private and shared alert plans.
- Updated and new access roles for private and shared searches and alert plans.
- All Private Searches category.
- Updated workflow for saving searches. By default, the new search are created in the category selected when clicking New Search.
- MailItemsAccessed events gathered when the Exchange Online - Mailbox Activity service is configured for auditing. The event and its details (Operation Count and the Folder Item found under Source Folders) provide an auditing trail to help understand which emails may have been compromised during a security breach. Note: A Microsoft 365 E5 license is required to audit this activity.
- Ability to export search results to a csv or csv.zip file.
- Can Export Search Results permission for Audit Administrators and Audit Operators.
- Ability to audit Teams user and administrator activity such as when teams (and associated settings, members, and applications) are created, updated, removed and when users sign in.

- New Teams searches:
 - Teams app events in the past 7 days
 - Teams bot events in the past 7 days
 - Teams channel events in the past 7 days
 - Teams client configuration changes in the past 30 days
 - Teams connector events in the past 7 days
 - Teams events in the past 7 days
 - Teams guest access configuration changes in the past 30 days
 - Teams guest access enabled or disabled in the past 30 days
 - Teams guest members added in the past 7 days
 - Teams member role changes in the past 7 days
 - Teams member changes in the past 7 days
 - Teams notification and feeds policy changes in the past 30 days
 - Teams organization setting changes in the past 30 days
 - Teams tab events in the past 7 days
 - Teams targeting policy changes in the past 30 days
 - Teams team created events in the past 30 days
 - Teams team deleted events in the past 30 days
 - Teams team setting changes in the past 7 days
 - Teams user sign-in events in the past 7 days
- Additional search columns and filters available for Teams auditing: Add On GUID, Add on Name, Add on Type, Cmdlet Name, Team GUID, Team Name, Team Property Name, Team Role
- Australia, Canada, and UK regions available to host your On Demand Audit data.
- Additional search columns and filters available for logon activity: Logon Activity all excessive Kerberos ticket lifetime events in the past 30 days, Logon Activity all NTLM authentication failures in the past 24 hours, Logon Activity all NTLM authentications in the past 24 hours, Logon Activity all NTLM version 1 logons in the past 7 days.
- Additional logon activity searches;
 - Logon Activity all excessive Kerberos ticket lifetime events in the past 30 days
 - Logon Activity all NTLM authentication failures in the past 24 hours
 - Logon Activity all NTLM authentications in the past 24 hours
 - Logon Activity all NTLM version 1 logons in the past 7 days
- Ability to audit logon activity.

- Additional search columns and filters available for risk events: Activity Time, Detection Timing, Request Id, Risk Activity, Risk Detected Time, Risk State, Risk Type, Risk Correlation Id, Risk Detail, Risk Source, Token Issuer, Previous User Agent.
- Property After Value, Property Before Value, and Property Name available in the search details for Azure Active Directory, Active Directory, and Group Policy searches.
- Property After Value, Property Before Value, and Property Name filters available for Azure Active Directory, Active Directory, and Group Policy searches.
- Permission enforcement using additional Audit Operator role to help you manage your security and compliance auditing.

System requirements

The following web browsers are supported with On Demand:

- Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

Product licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the SaaS Addendum at www.quest.com/legal/saas-addendum.aspx. This software does not require an activation or license key to operate.

You can sign in to Quest On Demand as a Guest user and sample the solutions the product can offer. As a Guest user, you can add your Azure AD tenant and look for problems that can be solved by Quest On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial licenses are available. To enable a trial license, you must use a Quest account to sign up for Quest On Demand. Use one of the following procedures:

- [To enable a trial license with an existing Quest account](#)
- [To create a Quest account and enable a trial license](#)

To enable a trial license with an existing Quest account

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
3. On the Free Trial of <Module Name> page, click **Sign In for your Free Trial**.
4. Fill in your Quest account credentials and click **Sign In**. The Welcome to Quest On Demand page opens.
5. In the **Add organization name** field, enter a name for your Quest On Demand organization.

6. In the **Select Region** field, select the region where you want your data to reside.
7. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

To create a Quest account and enable a trial license

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
3. To try online, you must create a Quest account and then sign up for Quest On Demand.
4. Create a Quest account.
 - a. Click **Create a Trial Account**.
 - b. Fill in the fields on the Create Account page. Note that the email and password entered here will be the credentials you use to sign in to Quest On Demand.
 - c. Click **Create Account**. The “We’ve sent you an email” page opens.
5. Sign in to Quest On Demand.
 - a. Go to your email account and open the email from support.quest.com. Click on the verification link. The Welcome to Quest On Demand page opens.
 - b. In the **Add organization** name field, enter a name for your Quest On Demand organization.
 - c. In the **Select Region** field, select the region where you want your data to reside.
 - d. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand Audit in the Product search field)
- [Quest On Demand Audit community](#)
- [Product trials and subscriptions](#)

Release History

Current release

2021/1/26

Enhancements

Enhancement	ID
Addition of an information icon that allows you to see when shared searches, alerts, and alert plans were created, last saved, and by whom.	234730

Previous release

2021/1/5

Enhancements

Enhancement	ID
Ability to create private and shared categories for searches.	214658
Ability to create both private and shared searches.	214859
Ability to create alerts for both private and shared searches.	215122
Ability to create both private and shared alert plans.	214669
Updated and new access roles for private and shared searches and alert plans.	215128

2020/12/08

Enhancements

Enhancement	ID
All Private Searches category that lists all private searches.	214642
Ability to enable private alerts for searches.	215122

2020/10/20

Enhancements

Enhancement	ID
Updated workflow when saving searches. By default, new searches are created in the category selected when clicking New Search.	214640

2020/10/09

Enhancements

Enhancement	ID
Ability to export searches to a csv or csv.zip file	203805
Can Export Search Results permission available for Audit Administrators and Audit Operator roles.	198485

2020/10/05

Enhancements

Enhancement	ID
Ability to see MailItemsAccessed events when monitoring the Exchange Online - Mailbox Activity service is enabled. The event details includes Operation Count and the Folder Item (under Source Folders) information. Note: A Microsoft 365 E5 license is required to audit this activity.	213364

2020/07/21

Enhancements

Enhancement	ID
Ability to audit Teams user and administrator activity and access Teams built in searches.	206295

2020/06/23

Enhancements

Enhancement	ID
Australia, Canada, and UK regions available to host your On Demand Audit data.	199987

2020/06/02

Enhancements

Enhancement	ID
Additional logon activity searches;	
<ul style="list-style-type: none">Logon Activity all excessive Kerberos ticket lifetime events in the past 30 daysLogon Activity all NTLM authentication failures in the past 24 hoursLogon Activity all NTLM authentications in the past 24 hoursLogon Activity all NTLM version 1 logons in the past 7 days	192548
Additional filters (and values) for logon activity searches:	193574

Enhancement

ID

- Authentication Protocol (NTLM)
- Authentication Protocol Version (V1, V2)
- NTLM Impersonation Level (Default, Anonymous, Identify, Impersonate, Delegate)
- NTLM Key Length
- Kerberos Ticket Lifetime (Hours)

Previous release

2020/05/12

Enhancements

Enhancement

ID

Additional search columns and filters available for risk events:

- Activity Time
- Detection Timing
- Request Id
- Risk Activity 188576
- Risk Detected Time
- Risk State 188295
- Risk Type
- Risk Correlation Id
- Risk Detail
- Risk Source
- Token Issuer
- Previous User Agent.

Logon activity searches;

- Logon Activity all authentication activity in the past 7 days
- Logon Activity all failed logon activity in the past 7 days
- Logon Activity all interactive logon activity in the past 24 hours 193004
- Logon Activity all Kerberos authentication activity in the past 24 hours
- Logon Activity all logon activity in the past 24 hours
- Logon Activity all logon session activity in the past 24 hours
- Logon Activity all remote logon activity in the past 24 hours

2020/04/21

Enhancements

Enhancement	ID
Azure Active Directory, Active Directory, and Group Policy search summary displays the Property After Value, Property Before Value, and Property Name.	186138
Property After Value, Property Before Value, and Property Name filters added for Azure Active Directory, Active Directory, and Group Policy searches.	191584
	190047

Previous releases

2020/04/14

Enhancements

Enhancement	ID
Permission enforcement with additional Audit Operator role that allows users to manage searches and create alerts.	176138
Historical event collection is limited when using a trial license.	185662

Previous releases

2019/11/26

Enhancements

Enhancement	ID
Ability to assign multiple alert plans to searches providing increased flexibility on alert notifications within your organization.	173062

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece – you – to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/license-agreements.aspx>.

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Legend

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

On Demand Audit Release Notes
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