

Quest[®] Quest On Demand Audit

Release Notes

December 2019

These release notes provide information about the Quest On Demand Audit release.

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About this module

On Demand Audit provides extensive auditing of critical activities and detailed reports about vital changes taking place in Microsoft Office 365 Exchange Online, SharePoint Online, and OneDrive for Business. Continually being in-the-know helps you to prove compliance, drive security, and improve up time while proactively auditing changes to configurations and permissions.

Integrating with Change Auditor, provides a single view of activity across hybrid Microsoft environments and turns on-premise events into rich visualizations to investigate incidents faster. Events sent to On Demand Audit include historical events gathered up to 30 days prior to upgrade to Change Auditor 7.0.0 (or higher).

On Demand Audit audits:

- When Exchange Online mailboxes are created, deleted, and accessed.
- Permission changes to see which users are granted access to a mailbox.
- Mailbox activity by non-owner such as messages sent, read, deleted, and folders deleted
- Mailbox activity by owner for sensitive and high value mailboxes.

- When files and folders are accessed, created, deleted, uploaded, moved, renamed, and checked in and out of SharePoint Online and OneDrive for Business sites.
- When user and group attributes are changed.
- When users and groups are added to and removed from the directory.
- Successful and failed logins.
- Suspicious sign-in activity.

Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

New features

New features in On Demand Audit:

- Ability to assign multiple alert plans to searches providing increased flexibility on alert notifications within your organization.

System requirements

The following web browsers are supported with On Demand:

- Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

Product licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the SaaS Addendum at www.quest.com/legal/saas-addendum.aspx. This software does not require an activation or license key to operate.

You can sign in to Quest On Demand as a Guest user and sample the solutions the product can offer. As a Guest user, you can add your Azure AD tenant and look for problems that can be solved by Quest On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial licenses are available. To enable a trial license, you must use a Quest account to sign up for Quest On Demand. Use one of the following procedures:

- [To enable a trial license with an existing Quest account](#)
- [To create a Quest account and enable a trial license](#)

To enable a trial license with an existing Quest account

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
3. On the Free Trial of <Module Name> page, click **Sign In for your Free Trial**.
4. Fill in your Quest account credentials and click **Sign In**. The Welcome to Quest On Demand page opens.
5. In the **Add organization name** field, enter a name for your Quest On Demand organization.
6. In the **Select Region** field, select the region where you want your data to reside.
7. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

To create a Quest account and enable a trial license

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
3. To try online, you must create a Quest account and then sign up for Quest On Demand.
4. Create a Quest account.
 - a. Click **Create a Trial Account**.
 - b. Fill in the fields on the Create Account page. Note that the email and password entered here will be the credentials you use to sign in to Quest On Demand.
 - c. Click **Create Account**. The “We’ve sent you an email” page opens.
5. Sign in to Quest On Demand.
 - a. Go to your email account and open the email from support.quest.com. Click on the verification link. The Welcome to Quest On Demand page opens.
 - b. In the **Add organization name** field, enter a name for your Quest On Demand organization.
 - c. In the **Select Region** field, select the region where you want your data to reside.
 - d. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand Audit in the Product search field)
- [Quest On Demand Audit community](#)
- [Product trials and subscriptions](#)

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece – you – to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions

- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/license-agreements.aspx>.

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