

Quest[®] On Demand License Management

2020/02/04

These release notes provide information about the On Demand License Management initial release.

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About this module

On Demand License Management optimizes your Office 365 license investment by identifying cost saving measures and areas of under utilization to get more return from existing licenses. License Management scans your Azure AD tenant for information on your organization's Microsoft Office 365 and associated Azure Active Directory (AD) software licenses. By normalizing, categorizing, and identifying license types, this data is presented on an intuitive dashboard with simple visualizations to identify areas for optimization. The dashboard clarifies license management by identifying license scenarios that need attention and displays simplified user and product data assignment views.

Release history

Current Release

2020/02/04

This is the first release of On Demand License Management.

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Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

System requirements

The following web browsers are supported with On Demand:

- Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

Product licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the SaaS Addendum at www.quest.com/legal/saas-addendum.aspx. This software does not require an activation or license key to operate.

You can sign in to Quest On Demand as a Guest user and sample the solutions the product can offer. As a Guest user, you can add your Azure AD tenant and look for problems that can be solved by Quest On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial licenses are available. To enable a trial license, you must use a Quest account to sign up for Quest On Demand. Use one of the following procedures:

- To enable a trial license with an existing Quest account
- To create a Quest account and enable a trial license

To enable a trial license with an existing Quest account

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
3. On the Free Trial of <Module Name> page, click **Sign In for your Free Trial**.
4. Fill in your Quest account credentials and click **Sign In**.
The Welcome to Quest On Demand page opens.
5. In the **Add organization name** field, enter a name for your Quest On Demand organization.
6. In the **Select Region** field, select the region where you want your data to reside.
7. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the [Global Settings User Guide](#) for more information on working with License Management.

To create a Quest account and enable a trial license

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
To try online, you must create a Quest account and then sign up for Quest On Demand.
3. Create a Quest account.
 - a. Click **Create a Trial Account**.
 - b. Fill in the fields on the Create Account page. Note that the email and password entered here will be the credentials you use to sign in to Quest On Demand.
 - c. Click **Create Account**.
The “We’ve sent you an email” page opens.
4. Sign in to Quest On Demand.
 - a. Go to your email account and open the email from `support.quest.com`. Click on the verification link. The Welcome to Quest On Demand page opens.
 - b. In the **Add organization name** field, enter a name for your Quest On Demand organization.
 - c. In the **Select Region** field, select the region where you want your data to reside.
 - d. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the [Global Settings User Guide](#) for more information on getting started with Quest On Demand.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [Quest On Demand community](#)

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/license-agreements.aspx>.

Table 1: List of Third-Party Contributions

Component	License or Acknowledgement
Microsoft.Azure.Services.AppAuthentication 1.0.3	Use of this component is governed by the MIT 1.0 license . Copyright (c) Microsoft Corporation.
Microsoft.Azure.WebJobs.Extensions.Http 3.0.0	Use of this component is governed by the MIT 1.0 license . Copyright (c) .NET Foundation. All rights reserved.
Microsoft.Azure.WebJobs.Extensions.ServiceBus	Use of this component is governed by the MIT 1.0 license .

Component	License or Acknowledgement
3.0.6	Copyright (c) Microsoft Corporation.
Microsoft.Extensions.DependencyInjection 2.1.0	Use of this component is governed by the Apache 2.0 license .
Microsoft.IO.RecyclableMemoryStream 1.2.2	Copyright (c) Microsoft Corporation.
Microsoft.WindowsAzure.Storage 9.3.1	Use of this component is governed by the MIT 1.0 license .
Newtonsoft.Json 11.0.2	Copyright (c) 2015-2016 Microsoft
System.Buffers 4.5.0	Use of this component is governed by the Apache 2.0 license .
System.Data.SqlClient 4.6.0	Copyright (c) Microsoft Corporation.
	Use of this component is governed by the MIT 1.0 license .
	Copyright (c) 2007 James Newton-King
	Use of this component is governed by the MIT 1.0 license .
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Legend

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE,** or **VIDEO:** An information icon indicates supporting information.

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