

Quest[®] NetVault[®] Backup Plug-in *for Nutanix AHV* 12.4 Release Notes

September 2019

These release notes provide information about the Quest[®] NetVault[®] Backup Plug-in *for Nutanix AHV* release.

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About this release

Quest NetVault Backup (NetVault Backup) Plug-in *for Nutanix AHV* (Plug-in *for Nutanix AHV*) 12.4 is a new product. For complete product documentation, visit <https://support.quest.com/technical-documents>.

Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 1. General known issues

Known issue	Issue ID
The plug-in does not backup volume groups that are attached to the virtual machines (VMs). The plug-in backs up only individual VMs and the disks that are not a part of a volume group.	NV-260
The plug-in creates the following issues for restored VMs: <ul style="list-style-type: none">The flash mode for the VM is not retained.The Agent VM property for the VM is not retained.VM disks that have an IDE, SATA, or PCI bus type are converted to SCSI. Workaround: With Nutanix Prism, enable the flash mode or set the agent VM property on the restored VM. Disk bus types cannot be modified.	NV-275, NV-277, NV-279
To avoid inconsistencies in restored VMs, perform a recovery job only when no backup jobs or additional restore jobs are being run.	NV-280

System requirements

Before installing Plug-in for Nutanix AHV 12.4, ensure that your system meets the requirements outlined in the *Quest NetVault Backup Compatibility Guide* available at <https://support.quest.com/technical-documents>.

Upgrade and compatibility

Plug-in for Nutanix AHV 12.4 requires NetVault Backup 12.4 or later and is supported on Windows Server 2012 and 2016. For complete supported-platform information, see the *Quest NetVault Backup Compatibility Guide*.

Product licensing

To obtain the license key for your NetVault Backup Server environment, determine the NetVault Machine ID of your main NetVault Backup Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the Manage Clients page.

- [Obtaining a machine ID](#)
- [Installing a license key using the configuration wizard](#)
- [Installing a license key from the Manage Clients page](#)

Obtaining a machine ID

- 1 Start the NetVault Backup WebUI.
- 2 In the Navigation pane, click **Manage Clients**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
The selected client machine acts as the Backup Proxy host for Nutanix AHV.
- 4 On the **View Client** page, note the machine ID exactly as it is displayed in the **Client Summary** table.

Installing a license key using the configuration wizard

- 1 In the **Navigation** pane, click **Guided Configuration**.
- 2 On the **NetVault Configuration Wizard** page, click **Install Licenses**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Next**.
- 4 In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.

Installing a license key from the Manage Clients page

- 1 In the **Navigation** pane, click **Manage Clients**.
- 2 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 3 On the **View Client** page, click **Install License**.
- 4 In the **Install License** dialog box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.
- 5 To dismiss the dialog box, click **Close**.

Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Backup Plug-in for Nutanix AHV User's Guide*.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

The release is localized to the following languages: Chinese (Simplified), French, German, Japanese, Korean.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.