

# Quest® Recovery Manager for Active Directory Forest Edition 10.0.1

## Release Notes

December 2019

These release notes provide information about the Quest® Recovery Manager for Active Directory Forest Edition release.

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## About Recovery Manager for Active Directory Forest Edition

Recovery Manager for Active Directory Forest Edition is designed to recover the entire Active Directory forest or specific domains in the forest.

The use of Recovery Manager for Active Directory Forest Edition helps you minimize the downtime caused by the corruption or improper modification of Active Directory forest and data.

Recovery Manager for Active Directory Forest Edition simplifies and automates the process of Active Directory forest or domain recovery: It automates the manual tasks involved in the recovery, remotely quarantines corrupt

domain controllers, and restores domain controllers to speed up the overall recovery and restore business operation quickly.

Recovery Manager for Active Directory Forest Edition is based on patented technology.

Recovery Manager for Active Directory Forest Edition 10.0.1 is a maintenance release with new features and functionality. See [New features](#).

# New features

New features and enhancements in Recovery Manager for Active Directory Forest Edition 10.0.1:

## New Features

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### **Support for Microsoft Windows Server 2019**

This release can be installed on computers running Windows Server 2019, and domain controllers running Windows Server 2019 can be targets for backup and restore operations.

### **Continuous recovery (Change Auditor integration)**

Recovery Manager for Active Directory restores a deleted object and the last change (if any) that was made to the object properties after the backup creation using data from the Change Auditor database.

### **Support for restore of Group Policy Objects in non-trusted domains**

Domain access credentials can be explicitly specified in Group Policy Restore Wizard.

### **Support for Azure Files as a backup storage**

Recovery Manager for Active Directory Forest Edition can work with backups stored in the Azure Files share.

### **Separate accounts to access the backup storage and the Backup agent**

Now a user can access backup storage share under specified account, which is not the same as an account used to access the backup agent.

### **Install AD recovery method supports RODC**

Now the Install Active Directory recovery method supports promoting read-only domain controllers (RODC).

### **Independent DC verification workflow**

Now verification of DC1 does not wait for verification of DC2.

### **New verification step "Check if promoting paths are valid" for the 'Install Active Directory' and 'Install from Media' recovery methods**

On this step Recovery Manager for Active Directory Forest Edition checks whether the specified 'DIT database path', 'Log files path' and 'SYSVOL path' are available.

### **Configure as Global Catalog option for the Install from Media recovery method**

Now the Install from Media recovery method has the "Configure as Global Catalog" option.

### **UEFI boot mode on SCVMM**

Active Directory Virtual Lab: Support for source machines with the UEFI boot mode on System Center Virtual Machine Manager (SCVMM).

# Resolved issues

**Table 1: General resolved issues**

<b>Resolved Issue</b>	<b>Issue ID</b>
Now Backup Agent retries to connect to the LDAP server if it is not functional during start of the backup creation process.	RMADFE-1954
RMAD console may hang during startup on Windows Server 2016 with some updates.	RMADFE-2006
Now log information about backup creation sessions is written to the text file specified on the Alerts tab of the collection properties.	RMADFE-2025
Recovery Manager Console could show misleading "agent is up to date" message when the version of Backup agent did not match the console version.	RMADFE-2054
Recovery Manager for Active Directory can open a DIT database as Read/Write from backups made on other versions of operating system.	RMADFE-2091
Now we show the warning during the backup session if the agent is not up to date.	RMADFE-2096
Now Recovery Manager Console starts with no MMC errors.	RMADFE-2097
Now the error is shown if an AD component is copied incompletely from the VSS snapshot.	RMADFE-2127
MSA/gMSA accounts now can be used for scheduled backups on localized Windows operating systems.	RMADFE-2145
Support for RMAD backup and restore operations for Windows Server 2019 domain controllers.	RMADFE-2168
Unable to uncheck two options on the Components tab of the collection properties: "When backing up Global Catalog servers, collect group membership information from all domains within the Active directory forest" and "Collect Forest recovery metadata".	RMADFE-2183
Support for RMAD backup and restore operations for Windows Server 2019 Core domain controllers.	RMADFE-2211
In some cases, a license violation warning may appear in Recovery Manager Console.	RMADFE-2249
Unable to change access credentials during the Agent-less Online Restore when the "Require trusted path for credential entry" policy is enabled.	RMADFE-2259
Unable to change access credentials during the Agent-based Online Restore when the "Require trusted path for credential entry" policy is enabled.	RMADFE-2306
Now 'Boot Files' and 'IIS Metabase' backup components are hidid.	RMADFE-2343
Recovery Manager cannot process large .dit files.	RMADFE-2349
When specifying the port for the Offline Restore Agent on the Ports tab of the Recovery	RMADFE-

<b>Resolved Issue</b>	<b>Issue ID</b>
Manager Console Settings, Recovery Manager for Active Directory Forest Edition still connects via a random port.	2289
Recovery Manager for Active Directory Forest Edition does not restore some attributes in the hybrid configuration because of incorrect attribute matching.	RMADFE-2499
The Online Restore Wizard did not accept long paths to the Change Auditor database.	RMADFE-2567
Recovery Manager cannot backup a DC if SYSVOL is placed on a deduplicated volume.	RMADFE-2582

**Table 2: Forest Recovery Console and Forest Recovery Agent resolved issues**

<b>Resolved Issue</b>	<b>Issue ID</b>
Now the firewall service is not enabled on the Forest Recovery Agent start.	RMADFE-872
Now the forest recovery step "Reset computer account password" is performed in parallel for all domain controllers.	RMADFE-1926
The password was asked two times during creation of the FR Project from backup and registration of encrypted backup.	RMADFE-1983
Forest recovery could fail with the exception "ThereIsAnotherWorkingSessionException" if a user abort the forest recovery procedure, reopen Forest Recovery Console and then start the recovery session again.	RMADFE-1990
Agent operations may fail on canceling timeout expiration.	RMADFE-2187
Wrong DNS server might be selected during the forest recovery process (Install from Media recovery method).	RMADFE-2019
Now the Forest Health Check tool successfully performs "Active Directory replication" and "Domain trusts" checks.	RMADFE-2040
Now Recovery Manager for Active Directory Forest Edition cleans up duplicated DNS server IP addresses during the forest recovery.	RMADFE-2048
If a user changes some settings after the failed restore operation and then restarts the restore operation, new settings will be applied successfully.	RMADFE-2056
Now the project verification successfully updates the project file settings.	RMADFE-2066
If you need to schedule FR project verification, click the drop-down toggle next to Verify Settings on the tool bar and select Schedule Verify Settings.	RMADFE-2084
Now the email notification that is generated during the "Scheduled Verify Settings" procedure contains more detailed information.	RMADFE-2085
Now the Manage FSMO Roles tool correctly determines current role owner.	RMADFE-2087
Invalid DNS server could be selected.	RMADFE-2175
Now the Manage FSMO Roles tool allows a user to seize or move FSMO roles to a running	RMADFE-

<b>Resolved Issue</b>	<b>Issue ID</b>
domain controller.	2179
Forest Recovery Console fails to send an e-mail notification after the project verification or recovery process has been completed with the following exception "Cannot compile template: RazorEngine.Templating.TemplateCompilationException: Unable to compile template."	RMADFE-2181
Cancel of agent operation may hang on canceling timeout expiration.	RMADFE-2187
The "Reset computer account password" operation could report successful result even if some DC passwords were not reset.	RMADFE-2206
Now the "Configure DNS server" operation is waiting for the DNS server to become available.	RMADFE-2208
Forest Recovery may hang in some cases when BitLocker is enabled.	RMADFE-2420
Forest Recovery using the "Install Active Directory" or "Install Active Directory from Media" method may fail with the error "Unable to check forest upgrade status" at the "Install Active Directory" step. To resolve this problem, the "Replicate FSMO role owners" step is added to the following recovery methods "Bare Metal Active Directory Recovery" and "Restore from backup".	RMADFE-2552

**Table 3: Active Directory Virtual Lab resolved issues**

ADVL project could fail with the "Timeout expired" error.	RMADFE-2125
Now ADVL can work with VMWare agents deployed with self-signed certificates.	RMADFE-2227

# Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

**Table 4: Forest Recovery Console and Forest Recovery Agent known issues**

Known Issue	Issue ID
<p>Unexpected behavior of the Forest Recovery Console when you update a recovery project created from a backup file: The "FSMO Roles" column in the right pane remains empty, although it should display information about FSMO roles of the DCs in the project.</p> <p>WORKAROUND: Update the project: On the "Menu Bar", click Tools, and then click "Update Project with Changes in Active Directory".</p>	65946
<p>Unexpected behavior in the Forest Recovery Console: When you group domain controllers by recovery method, some domain controllers may be included in the wrong group. This issue only occurs when you perform the following steps:</p> <ol style="list-style-type: none"><li>1. Group domain controllers in the Forest Recovery Console by recovery method.</li><li>2. Change recovery method for some of the domain controllers.</li></ol> <p>WORKAROUND: Change the grouping criteria for the domain controllers, and then again group the domain controllers by recovery method.</p>	177600
<p>Unexpected behavior when you print out the Recovery Plan or Recovery Report: Your attempt to use the Portrait page orientation may have no effect, and the plan or report is printed out in the Landscape orientation.</p> <p>WORKAROUND: This is a limitation in the Microsoft Report Viewer. Use the Landscape orientation since this is the orientation where everything fits.</p>	274520
<p>Unexpected result of a forest recovery operation: Some member servers may erroneously appear as domain controllers in Active Directory. This issue may occur if the backups you used for the recovery were made before the computers in subject were demoted from domain controllers to member servers.</p> <p>WORKAROUND 1: Run metadata cleanup to remove the unnecessary domain controllers from Active Directory.</p> <p>WORKAROUND 2: Recover your forest by using more recent backups that correctly reflect the forest topology.</p>	285237
<p>SYSVOL may not work correctly if a domain controller that was selected for the authoritative SYSVOL restore cannot be restored.</p>	RMADFE-1111
<p>Recovery Manager for Active Directory Forest Edition does not check version of Forest Recovery Agent inside the ISO image file.</p>	RMADFE-2220
<p>The start type of Windows Defender Firewall service cannot be restored in Windows Server 2019.</p>	RMADFE-2228

**Table 5: Active Directory Virtual Lab known issues**

Known Issue	Issue ID
<p>Your attempt to install the SCVMM agent on a source computer by using the Active Directory Virtual Lab console may fail with the error "&lt;ComputerName&gt; has an unsupported version of the Virtual Machine Manager agent installed." This behavior may occur if a virtual machine was previously created from the source computer by using some other Microsoft SCVMM server, and the SCVMM agent remained on the source computer after that.</p> <p>WORKAROUND: Uninstall the SCVMM agent, and then install the agent by using the Active Directory Virtual Lab console.</p> <ol style="list-style-type: none"><li>1. Log on to the source computer and uninstall the agent manually from the list of installed programs (appwiz.cpl).</li><li>2. In the Active Directory Virtual Lab console, right-click the source computer, and then use the "Manage Agents   Install SCVMM agent" command to install the agent.</li></ol>	315009
<p>The Active Directory Virtual Lab console may erroneously state that the SCVMM agent is installed on a source computer added to the virtual test lab project, when in fact the agent is not installed. This behavior may occur if a virtual machine was previously created from the source computer by using some other Microsoft SCVMM server.</p> <p>WORKAROUND: In the Active Directory Virtual Lab console, use the shortcut menu on the source computer to uninstall the SCVMM agent, and then install it back again.</p>	315349
<p>The "Select preferred DNS server" recovery step may fail with the error "The process terminated unexpectedly." This issue only occurs on domain controllers that:</p> <ul style="list-style-type: none"><li>• Are being recovered with the "Restore from backup" method.</li><li>• Had a pending reboot when you started the recovery.</li></ul> <p>WORKAROUND: Retry last operation on the target domain controller.</p>	315534
<p>Unexpected behavior: The Active Directory Virtual Lab may not automatically delete an unusable virtual machine whose creation has failed from the target virtual host.</p> <p>WORKAROUND: Delete the virtual machine manually. To do so, you can use the native tools supplied with the third-party virtualization software with which you attempted to create the virtual machine.</p>	318003
<p>When creating or opening a virtual lab project, you may encounter the error "Converter does not support agents of this version (&lt;VersionNumber&gt;)." This error shows up if any of the source computers in the virtual lab project have a VMware agent preinstalled and the agent version is earlier than the VMware vCenter Converter version you are using.</p> <p>WORKAROUND: Update the VMware agent on the source computer to the latest version:</p> <ol style="list-style-type: none"><li>1. In the Active Directory Virtual Lab console, right-click the source computer in question.</li><li>2. From the context menu, select "Manage Agent   Install VMware agent".</li></ol>	335151
<p>The verify settings operation does not check whether the target virtual host supports the number of CPUs specified in the virtual lab project settings. As a result, if the number of CPUs is not supported, the virtual lab creation may fail with the error "The destination you selected does not support &lt;Number&gt; CPUs."</p>	338800

Known Issue	Issue ID
WORKAROUND: Before creating your virtual lab, ensure that the target virtual host supports the number of CPUs you have specified in the virtual lab project.	
Active Directory Virtual Lab on SCVMM 2012 R2 may fail on domain controllers running Windows Server 2008 R2 Core. WORKAROUND: This issue arises due to lack of vssapi.dll and vsstrace.dll in the %SystemRoot%\SysWOW64 folder. You should copy these DLL files from a machine running Windows Server 2008 Standard Edition.	134166335

**Table 6: Recovery Manager for Active Directory known issues**

Known Issue	Issue ID
Online Restore Wizard (agent-based restore) does not work on Windows Server 2019 with Local Security Authority (LSA) protection enabled.	RMADFE-2182
Online Restore Wizard (agent-based restore) does not work on Windows Server 2016 with Local Security Authority (LSA) protection and Secure Boot enabled.	RMADFE-1996
Cannot perform RMAD upgrade if the SQL Server Always On group is enabled for the reporting database.	RMADFE-1146
You may encounter the following unexpected behavior on the Backup Data Preparation step of the Online Restore Wizard: The wizard may not respond to any user action while it is processing a backup. WORKAROUND: Wait until the backup processing is finished.	167416
When you select the "Backup Agent Management" node in the Recovery Manager Console, you may observe the following issue: The Recovery Manager Console stops responding, showing the status "Discovering Backup Agent instances, please wait". WORKAROUND: Wait until the Backup Agent discovery completes.	183965
Unexpected behavior on the Reporting Options step in the Online Restore Wizard: When you select the "Include ChangeAuditor data in reports" check box, select a ChangeAuditor database, and click Next, you may encounter the error "Unable to connect to the ChangeAuditor database: <database>. Details: Login failed for user '<current user>'." This error shows up if the current user account does not have sufficient permissions to access the ChangeAuditor database. The expected behavior in the described situation is that the Online Restore Wizard should prompt you for credentials to access the ChangeAuditor database. WORKAROUND: Run the Online Restore Wizard under an account that has sufficient permissions to access the target ChangeAuditor database.	192269
You may encounter the following unexpected behavior while using the "Backup Agent Management" view in the Recovery Manager Console to view a list of Backup Agents: The list of Backup Agents may be incomplete. The cause of this behavior is that when you apply a filter on one or more columns in the "Backup Agent Management" view, there is no indication that the filter is applied. WORKAROUND: Check to see if a filter is applied on any columns in the "Backup Agent Management" view. Remove the filter if necessary.	200274



Known Issue	Issue ID
A compare operation performed in the Online Restore Wizard may take a significant time to complete (30+ minutes). Also, the compare operation may consume a significant amount of RAM. This issue only occurs if the number of objects being compared is 100,000+. WORKAROUND: Wait for the compare operation to complete.	340796
The Online Restore Wizard cannot find an object if the object name contains 1-9 digits when searching by the full object name, but can find it by the common mask, for example: 'u01' object can be found by 'u' and cannot by 'u01'. This issue may arise if the operating system version of a domain controller is greater or different from the RMAD Console machine operating system. WORKAROUND: Copy the <b>esent.dll</b> file from the domain controller where the backup was created to the product installation folder on the Recovery Manager Console machine.	88020172
You may receive the "ASR Error: Fail to exclude disk#1" error when performing the Backup or Restore operation on Windows Server 2008/2008R2-based domain controller. WORKAROUND: This error can be safely ignored because it does not affect the backup or restore process.	91020268
After the upgrade on the network isolated machine, the Recovery Manager Console is loaded too slowly. WORKAROUND: Uncheck the <b>Check for publisher's certificate revocation</b> option on the <b>Advanced</b> tab in the <b>Internet Option</b> dialog in Microsoft Internet Explorer.	92444398
Pre-installed Backup Agent can be upgraded during the backup creation. WORKAROUND: Do not upgrade Backup Agent if the backup operation is not finished.	91682822
When a user cancels the data replication process by Ctrl + C, by logoff, etc, the status of the replication session is stuck at "Running".	RMADFE-1271
Customer can add a few instances of the same RMAD console (by domain name and by IP).	RMADFE-1276
Cannot disable replication schedule when there is no replication console (the replication console was deleted).	RMADFE-1283
Group Policy restore might fail with the error "Network access is denied" if you run the RMAD console under a local account, and this account has the same username and password as the domain account you use to restore Group Policy in the domain.	RMADFE-2162

**Table 7: Recovery Manager Portal known issues**

Known Issue	Issue ID
Unexpected behavior when you use the Recovery Manager Portal to delegate restore or undelete permissions to a user or group that is not assigned any role in the Recovery Manager Portal: The delegation operation completes successfully. The expected behavior in this situation is that the Recovery Manager Portal should not allow you to delegate permissions to a user or group that has not been assigned any role in the portal. WORKAROUND: Before delegating restore or undelete permissions, ensure that the target	308044

**Known Issue****Issue ID**

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user or group is assigned the appropriate role in the Recovery Manager Portal. For more information about assigning roles to portal users, see the "Using Recovery Manager Portal" chapter in the User Guide.

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The Recovery Manager Portal fails to show the result of a restore or undelete operation if while the restore or undelete is still running you switch to some other tab, and then return to the Recovery tab. 317314

**WORKAROUND:**

To ensure that all objects have been successfully restored or undeleted:

1. On the Recovery tab, click the button with the name of the operation you have just performed.
2. See the "Objects to restore" or "Objects to undelete" list. This list contains the objects whose restore has failed.

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When selecting a backup the Recovery Manager Portal, you may encounter the error "No backup found for the last backup session." This issue occurs if the backup is located on the domain controller and in the Recovery Manager Console its storage location is specified using a UNC path. 340814

**WORKAROUND:** Select a backup stored locally on the Recovery Manager for Active Directory computer.

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Cannot access the Recovery Manager Portal if the portal is installed in the child domain. 91616200

**WORKAROUND:** In the portal settings file C:\Program Files (x86)\Quest\Recovery Manager Portal\Enterprise.Portal.Console\bin\EnterprisePortalSettings.xml <add key="SimulateLogonForWebDelegation" value="false" /> (default = true)

# System requirements

Before installing Recovery Manager for Active Directory Forest Edition 10.0.1, ensure that your system meets the following minimum hardware and software requirements.

**i** **NOTE:**

- Recovery Manager for Active Directory Forest Edition supports only IPv4 or mixed IPv4/IPv6 networks.
- Recovery Manager for Active Directory Forest Edition can backup and restore domain controllers that are running on virtual machines in Amazon Web Services (AWS) or Microsoft Azure. Note that such domain controllers cannot be restored with the Bare Metal Active Directory Recovery method because there is no way to boot them from an ISO image.

## Recovery Manager for Active Directory Forest Edition requirements

**Table 8: Recovery Manager for Active Directory Forest Edition system requirements**

Requirement	Details
Processor	<b>Minimum:</b> 1.4 GHz <b>Recommended:</b> 2.0 GHz or faster
Memory	<b>Minimum:</b> 1 GB <b>Recommended:</b> 2 GB These figures apply only if the Active Directory domains managed by Recovery Manager for Active Directory Forest Edition include 1 million objects or less. Increase RAM size by 512 MB for every additional 1 million objects.
Hard disk space	<b>x86 system</b> Full installation including the prerequisite software: 1.5 GB of free disk space In case all the prerequisite software is already installed: 250 MB of free disk space <b>x64 system</b> Full installation including the prerequisite software: 2.7 GB of free disk space In case all the prerequisite software is already installed: 260 MB of free disk space <b>NOTE:</b> Additional storage space is required for a backup repository, at least the size of the backed-up Active Directory database file ( <b>Ntds.dit</b> ) and the <b>SYSVOL</b> folder plus 40MB for the transaction log files.

Requirement	Details
Display	SVGA at 1366 x 768 or higher
Operating system	<p data-bbox="588 311 1378 461"><b>NOTE:</b> Machine that hosts the Recovery Manager for Active Directory console must have same or higher version of Windows operating system than the processed domain controllers. Otherwise, the online compare and object search in a backup during the online restore operation may fail.</p> <p data-bbox="588 477 715 499"><b>Installation</b></p> <ul data-bbox="643 533 1378 1111" style="list-style-type: none"> <li>• Microsoft Windows Server 2019</li> <li>• Microsoft Windows Server 2016</li> <li>• Microsoft Windows Server 2012 R2 with or without any Service Pack</li> <li>• Microsoft Windows Server 2012 with or without any Service Pack</li> <li>• Microsoft Windows Server 2008 R2 without Service Pack or with Service Pack 1</li> <li>• Microsoft Windows Server 2008 with Service Pack 1 or Service Pack 2</li> <li>• Microsoft Windows 10</li> <li>• Microsoft Windows 8.1 with or without any Service Pack</li> <li>• Microsoft Windows 8 with or without any Service Pack</li> <li>• Microsoft Windows 7 without Service Pack or with Service Pack 1</li> <li>• Microsoft Windows Vista with Service Pack 2</li> </ul> <p data-bbox="588 1140 1174 1162"><b>Targets for backup, restore, or compare operations</b></p> <ul data-bbox="643 1196 1378 1576" style="list-style-type: none"> <li>• Microsoft Windows Server 2019 including Server Core installation</li> <li>• Microsoft Windows Server 2016 including Server Core installation</li> <li>• Microsoft Windows Server 2012 R2 with or without any Service Pack (including Server Core installation)</li> <li>• Microsoft Windows Server 2012 with or without any Service Pack (including Server Core installation)</li> <li>• Microsoft Windows Server 2008 R2 without Service Pack or with Service Pack 1 (including Server Core installation)</li> <li>• Microsoft Windows Server 2008 with Service Pack 1 or Service Pack 2 (including Server Core installation)</li> </ul> <p data-bbox="588 1606 1362 1693">The Windows Server Backup feature is supported for Windows Server 2008 R2 or higher. Make sure that the feature is installed on all domain controllers in your environment.</p>
Microsoft .NET Framework	<ul style="list-style-type: none"> <li>• Microsoft .NET Framework version 4.5.2 or higher</li> </ul>
Microsoft SQL Server and its	<b>Microsoft SQL Server versions</b>

Requirement	Details
components	<p>One of the following version is required:</p> <ul style="list-style-type: none"> <li>• Microsoft SQL Server 2016 with or without any Service Pack (Enterprise, Business Intelligence, Standard, Express, Web, or Developer Edition)</li> <li>• Microsoft SQL Server 2014 with or without any Service Pack (Enterprise, Business Intelligence, Standard, Express, Web, or Developer Edition)</li> <li>• Microsoft SQL Server 2012 with or without any Service Pack (Enterprise, Business Intelligence, Standard, Express, Web, or Developer Edition)</li> </ul> <p><b>Microsoft SQL Server components</b> Microsoft System CLR Types for SQL Server 2012 If this component is not installed, it will be installed automatically by the RMAD setup.</p> <p><b>Microsoft SQL Server Reporting Services</b> To display reports, Recovery Manager for Active Directory Forest Edition can integrate with Microsoft SQL Server Reporting Services (SRSS) 2012, 2014 and 2016.</p>
Microsoft Windows PowerShell	Microsoft Windows PowerShell version 3.0 or later
Microsoft Windows Installer	Microsoft Windows Installer 4.5
Microsoft Management Console	Microsoft Management Console 3.0
Integration with ChangeAuditor for Active Directory	To provide information on who modified particular Active Directory objects, Recovery Manager for Active Directory can integrate with ChangeAuditor for Active Directory from version 6.0 to 7.0.1.

If any prerequisite software is not installed, the Setup program automatically installs it for you before installing Recovery Manager for Active Directory Forest Edition. If the prerequisite software to be installed is not included in this release package, it is automatically downloaded.

## Forest Recovery Agent requirements

**Table 9: Component requirements**

Requirement	Details
Processor	450 MHz or faster
Memory	256 MB (1 GB recommended)
Hard disk space	<p><b>x86 system:</b> 850 MB or more</p> <p><b>x64 system:</b> 2 GB or more</p>

Requirement	Details
Display	50 MB or more
Operating system	<p>One of the following operating systems:</p> <ul style="list-style-type: none"> <li>• Microsoft Windows Server 2019 including Server Core installation</li> <li>• Microsoft Windows Server 2016 including Server Core installation</li> <li>• Microsoft Windows Server 2012 R2 with or without any Service Pack (including Server Core installation)</li> <li>• Microsoft Windows Server 2012 with or without any Service Pack (including Server Core installation)</li> <li>• Microsoft Windows Server 2008 R2 without Service Pack or with Service Pack 1 (including Server Core installation)</li> <li>• Microsoft Windows Server 2008 with Service Pack 1 or Service Pack 2 (including Server Core installation)</li> </ul>
Prerequisite software	Microsoft Windows Installer 4.5 or later must be installed.

## Active Directory Virtual Lab requirements

**NOTE:** Microsoft Windows Server 2019 is not yet supported as an operating system for source computers.

**Table 10: Component requirements**

Supported virtualization infrastructure	Requirements
Microsoft System Center Virtual Machine Manager (SCVMM) 2012 without Service Pack or with Service Pack 1	<p>Software that must be installed on the Active Directory Virtual Lab computer:</p> <ul style="list-style-type: none"> <li>• Microsoft SCVMM Console (supplied with the SCVMM version you plan to use)</li> </ul> <p>Software that is installed on the source computer by Active Directory Virtual Lab console:</p> <ul style="list-style-type: none"> <li>• Microsoft SCVMM Agent</li> </ul> <p>Supported operating systems for the Hyper-V host:</p> <ul style="list-style-type: none"> <li>• Microsoft Windows Server 2008/2008 R2</li> </ul>
Microsoft System Center Virtual Machine Manager (SCVMM) 2012 R2 or 2016	<p>Software that must be installed on the Active Directory Virtual Lab computer:</p> <ul style="list-style-type: none"> <li>• Microsoft SCVMM Console (supplied with the SCVMM version you plan to use)</li> </ul> <p>Software that is installed on the source computer by Active Directory Virtual Lab console. For more details, see <a href="#">here</a>:</p>

Supported virtualization infrastructure	Requirements
	<ul style="list-style-type: none"> <li>Disk2vhd v2.01 utility</li> </ul> <p>Supported operating systems for the Hyper-V host:</p> <ul style="list-style-type: none"> <li>Microsoft Windows Server 2012 or higher.</li> </ul>
VMware vCenter/ESX Server 5.0, 5.1, 5.5, 6.0 and 6.5.	<ul style="list-style-type: none"> <li>vCenter Converter 6.2 must be installed in your environment using the Client-Server installation setup option.</li> <li>vCenter Converter must be accessible to the Active Directory Virtual Lab.</li> <li>If the TLS 1.0 protocol is disabled on vCenter Converter and vCenter servers, then switch to TLS 1.2 on the ADVL server. For more details, see the following KB articles: <ul style="list-style-type: none"> <li><a href="https://kb.vmware.com/s/article/2145796">https://kb.vmware.com/s/article/2145796</a>.</li> <li><a href="https://docs.microsoft.com/en-us/security-updates/SecurityAdvisories/2015/2960358">https://docs.microsoft.com/en-us/security-updates/SecurityAdvisories/2015/2960358</a></li> </ul> </li> </ul>

## Recovery Manager Portal requirements

Table 11: Component requirements

Requirement	Details
Processor	1 GHz or faster
Memory	512 MB or more
Hard disk space	<p><b>x86 system:</b> 850 MB or more</p> <p><b>x64 system:</b> 2 GB or more</p>
Display	SVGA at 1024 x 768 or higher
Operating system	<p>You can install the Recovery Manager Portal on a computer running one of the following operating systems (both x86 and x64 platforms are supported):</p> <ul style="list-style-type: none"> <li>Microsoft Windows Server 2019</li> <li>Microsoft Windows Server 2016</li> <li>Microsoft Windows Server 2012 R2 with or without any Service Pack</li> <li>Microsoft Windows Server 2012 with or without any Service Pack</li> <li>Microsoft Windows Server 2008 R2 with Service Pack 1 or later</li> <li>Microsoft Windows Server 2008 with Service Pack 2 or later</li> </ul>
Web browser	To access the Recovery Manager Portal, you can use Microsoft Internet Explorer 8 or higher.

<b>Requirement</b>	<b>Details</b>
Microsoft .NET Framework	Microsoft .NET Framework version 4.5.2 or higher
Microsoft Internet Information Server (IIS)	Microsoft Internet Information Services (IIS) 8.5, 8.0, 7.5, or 7.0.
Microsoft SQL Server and its components	<p><b>Microsoft SQL Server versions</b></p> <p>One of the following versions is required:</p> <ul style="list-style-type: none"> <li>• Microsoft SQL Server 2016 with or without any Service Pack (Enterprise, Business Intelligence, Standard, Express, Web, or Developer Edition)</li> <li>• Microsoft SQL Server 2014 with or without any Service Pack (Enterprise, Business Intelligence, Standard, Express, Web, or Developer Edition)</li> <li>• Microsoft SQL Server 2012 with or without any Service Pack (Enterprise, Business Intelligence, Standard, Express, Web, or Developer Edition)</li> </ul> <p><b>Required Microsoft SQL Server components</b></p> <ul style="list-style-type: none"> <li>• Microsoft System CLR Types for SQL Server 2012 If this component is not installed, it will be installed automatically by the RMAD setup.</li> </ul>

## Password and SIDHistory Recoverability Tool

You can only use the Password and SIDHistory Recoverability Tool if Microsoft's Active Directory Recycle Bin is not enabled in your environment.



# Product licensing

The Recovery Manager for Active Directory Forest Edition license specifies the licensed number of user accounts in the Active Directory domains protected with the product. If the actual number of user accounts exceeds the licensed number, Recovery Manager for Active Directory Forest Edition does not stop functioning but displays a warning message each time you back up data. In this case, you need to purchase and install a new license key file allowing you to back up a greater number of user accounts or revoke licenses from the domains whose backups you no longer need.

To view information about and manage the installed license key file, you can use the License tab in the **About** dialog box: in the Recovery Manager Console, right-click the Recovery Manager for Active Directory console tree root, and then click **About**.

## Installing license key file

You need to supply a valid license key file when installing Recovery Manager for Active Directory Forest Edition.

### *To install a license key file*

1. In the Setup Wizard, on the **User Information** page, click **Browse license** to display the **Select License File** dialog box.
2. Locate the Quest license file (\*.dlv) and click **Open**.

## Updating license key file

If you have purchased a new license key file, use the Recovery Manager Console to update the license key file.

### *To update the license key file*

1. In the Recovery Manager Console, right-click the **Recovery Manager for Active Directory** console tree root, and then click **About**.
2. In the **About** dialog box, click the **License** tab, and then click **Install License File**.
3. In the **Update License** dialog box, enter the path and name of the license key file, and then click **OK**.

## Revoking licenses

When the actual number of user accounts exceeds the licensed number, Recovery Manager for Active Directory Forest Edition returns a warning message each time you back up data. In this case, you can revoke licenses from the domains whose backups you no longer need. The revoked licenses are returned to the pool of available licenses and you can allocate them to a different domain.

**!** **CAUTION:** When you revoke licenses from a domain, all backups created by Recovery Manager for Active Directory Forest Edition for that domain get deleted. You should only revoke licenses from a domain if you no longer need backups created for that domain.

### ***To revoke licenses from a domain***

1. In the console tree, right-click the root node, and then click **About**.
2. In the About dialog box, click the **License** tab.
3. On the **License** tab, select the domain from the **License Usage** list, and then click **Revoke**.
4. In the confirmation message box, click **Yes**.

# Getting started

## Upgrade and installation instructions

Recovery Manager for Active Directory Forest Edition 10.0.1 supports upgrade from version 8.6.1 or higher. Starting from version 8.8, it is recommended to manually upgrade pre-installed Backup Agents to the latest version on every domain controller. For versions prior to 8.8, the upgrade of Backup Agents is required.

You have the option to perform the Forest Recovery operation using the latest product version together with Forest Recovery Agents version 8.8.1 without agents upgrade. To do this, take the following steps:

1. Set the **HKLM\SOFTWARE\Wow6432Node\Quest\Recovery Manager for Active Directory\DisableAgentVersionCheck (DWORD)** registry key to **1**.
2. Make sure that the NTLM authentication is enabled in your environment.
3. Switch the Forest Recovery Agents version 8.8.1 to the Negotiate authentication mode by removing the certificate (.pfx file) from the agent installation directory.
4. Restart the agents.

**i** **IMPORTANT:** Upgrade from Recovery Manager for Active Directory Forest Edition version 8.6 is not supported due to specific installation and upgrade issues found in version 8.6. Those issues are resolved in versions since 8.6.1.

Therefore, if version 8.6 is installed, perform the following steps:

1. Export the necessary scheduled backup creation tasks.
2. Remove Recovery Manager for Active Directory Forest Edition 8.6 from your computer.  
Note that all your settings and data are preserved, except for scheduled backup creation tasks.
3. Install Recovery Manager for Active Directory Forest Edition 10.0.1.
4. Create new or import existing scheduled backup creation tasks.

Recovery Manager for Active Directory Forest Edition is fully compatible with FIPS-compliant algorithms: You can install the product on computers and use it to back up domain controllers that have FIPS-compliant algorithms enabled.

**i** **IMPORTANT:** Recovery Manager for Active Directory Forest Edition 10.0.1 does not support encrypted backups of domain controllers that have FIPS algorithms enabled and were created by Recovery Manager for Active Directory Forest Edition version 8.5.2 or earlier. After upgrading to version 10.0.1, back up all such domain controllers again.

## Additional resources

Additional information is available from the following:

- Online product documentation [Support Portal](#).
- Recovery Manager Community  
<https://www.quest.com/community/products/recovery-manager/fforum>

# Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

# About us

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## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

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- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

# Third-party contributions

This product contains the third-party components listed below. For third-party license information, go to <http://quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (\*) is available at <http://opensource.quest.com>.

**Table 12: List of third-party contributions**

Component	License or acknowledgment
7-ZIP 9.20	7-ZIP 9.20
Boost 1.34.1	Boost 1.0
Group Controls 1.5.3	Apache 2.0 Copyright Notice - Group Controls 1.5.3
MinHook 1.3.2.1	MinHook 1.0 Copyright 2009 Tsuda Kageyu All rights reserved.
Newtonsoft.Json.dll 5.0.8	MIT
RazorEngine 2.1	Apache 2.0
TaskScheduler 2.5.23	MIT
Task Scheduler Managed Wrapper 2.5.23	MIT
TimeSpan Helper Library 2.1.5	New BSD
ZLib 1.1.4	zlib 1.2.3

## **zlib 1.2.3 License**

License

```
/* zlib.h -- interface of the 'zlib' general purpose compression library  
version 1.2.3, July 18th, 2005
```

Copyright (C) 1995-2005 Jean-loup Gailly and Mark Adler

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Jean-loup Gailly jloup@gzip.org  
Mark Adler madler@alumni.caltech.edu  
\*/

## **MinHook - The Minimalistic API Hooking Library for x64/x86**

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**CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

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Recovery Manager for Active Directory Forest Edition Release Notes

Updated - December, 2019

Version - 10.0.1