One Identity Starling Governance Access Certification

Release Notes

6 November 2019

These release notes provide information about the 6 November 2019 Access Certification release.

About this release

Accessible from the Starling site (https://www.cloud.oneidentity.com/), this service is used for uploading data from One IdentitySafeguard for Privileged Passwords (which is connected to Access Certification using One Identity Hybrid Subscription) in order to run a campaign which allows you to make decisions regarding whether or not the correct permissions are currently in effect.

Access Certification 6 November 2019 is a preview version.

New features

New features in the 6 November 2019 release of Access Certification:

- Access Certification technical preview ending – The technical preview of Access Certification is concluding. New subscriptions are no longer available.

See also:

- Resolved issues on page 2

The following were new features in previous releases of Access Certification.

31 July 2019 new features

- Campaign reports – You can now download a remediation report (listing rejected certifications) and a full audit report (listing all certifications) for a campaign.

19 June 2019 new features

- New help link – You can now access the documentation directly from Access Certification by clicking the button in the header bar.

24 April 2019 new features

- New Support pages for Access Certification – Information and support for Access Certification is now available on the One Identity Support portal.

Deprecated features

The following is a list of features that are no longer supported for Access Certification.

- Access Certification new preview subscriptions: You are unable to add a technical preview subscription for Access Certification and information related to the service has also been removed from the Access Summary page.

Resolved issues

The following is a list of issues addressed in this release.

- There were no resolved issues. See below for information regarding resolved issues in previous releases.

The following issues were resolved in previous releases of Access Certification.

19 June 2019 resolved issues

Table 1: General resolved issue

Resolved Issue	Issue ID
Mobile devices are incorrectly filling in the email subject line when an Administrator clicks an email link from within the campaign results.	115867

8 May 2019 resolved issues

Table 2: General resolved issue

Resolved Issue	Issue ID
Email invite may redirect to an incorrect organization when an approver has multiple organizations associated with their account. Check that you are in the correct organization before beginning the approval process.	113952
When using Gmail (and possibly in other webmail clients), the "To" field does not automatically populate when clicking the support email address in an approver email. Workaround: Copy/paste the support email address from the approver email into the "To" field.	113300

10 April 2019 resolved issues

Table 3: General resolved issue

Resolved Issue	Issue ID
Access Certification: An incorrect upload count may be displayed on the Data Imports page.	108677
Access Certification: When running a campaign, if a manager is identified that has an existing Starling organization but is not part of the organization running the campaign, they will receive an error when trying to access the organization requesting approvals. Workaround: The manager needs to be manually added as an approver within the organization running the campaign. They will not be sent a notification if this happens, however they will be able to access the organization and use the previous email to access the approvals page.	111496

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

- There are no known issues for this release.

System requirements

Before using the 6 November 2019 Access Certification release, ensure that your system meets the following minimum hardware and software requirements.

Browser requirements

Table 4: Supported desktop browsers

Browser	Minimum OS/Platform	Version
Internet Explorer	Windows 7	11
Google Chrome	Windows 10 Mac OS X Yosemite	Latest
Mozilla Firefox	Windows 8.1	Latest
Microsoft Edge	Windows 10	Latest
Safari	Mac OS X Yosemite	See OS/Platform

Table 5: Supported mobile browsers

Browser	Minimum OS/Platform	Version
Google Chrome	Android	Latest
Safari	iOS	Latest

Product licensing

Use of this software is governed by the Software Transaction Agreement found at http://www.oneidentity.com/legal/sta.aspx and the SaaS Addendum at http://www.oneidentity.com/legal/saas-addendum.aspx. This software does not require an activation or license key to operate.

New service instructions

The following instructions explain how to add the Access Certification service to an existing Starling organization.

Adding the Access Certification service

1. Sign in to One Identity Starling (https://www.cloud.oneidentity.com/).
2. From the home page, locate the Access Certification service and click **Preview**.

   The service will be added to the My Services section and be available for use for the length of the preview. At any point you can click the **Request Information** button associated with the service for additional information.

More resources

Additional information is available from the following:

- Online product documentation
- Starling online community

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe.

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales or other inquiries, visit https://www.oneidentity.com/company/contact-us.aspx or call +1-800-306-9329.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at https://support.oneidentity.com/.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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Legend

WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.