



KACE Desktop Authority

Release Notes

Full Build Update

11.0.0.463



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4 Polaris Way

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Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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Full Build Update
11.0.0.463
Updated – April 5, 2019
Version – 11.0.0.463

KACE Desktop Authority

Full Build Update 11.0.0.463 Release Notes

April 5, 2019

Importance: Mandatory

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Readme

This is a full build update for KACE Desktop Authority. If upgrading from version 9.3, 10.0, 10.1, 10.2 or 11.0.0.x, you can upgrade directly to this full build update.

For complete product information, refer to the KACE Desktop Authority 11.x product documentation.

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Resolved Issues

The following is a list of issues resolved in this full-build update

Feature	Resolved Issue	Defect ID
DA Installer	Fixed issue in Desktop Authority installer to inspect and unblock files blocked by Microsoft Attachment Manager	DAMS-4013
ExpertAssist	Fixed issue with EA blank screen option not blanking screen on RM clients with physical displays	DAMS-4397
ExpertAssist	Fixed issue with Java not launching properly when launching a Remote Control session using an account with a space in username	DAMS-4375
ExpertAssist	Fixed issue with Java Launcher OpenJDK download dialog being hidden	DAMS-4356
DA Client	Fixed issue with File Operations object giving permission error when attempting to copy files to C:\	DAMS-4425
DA Client	Fixed issue with trial license intermittently showing as expired	DAMS-4428
DA Client	Fixed issue with 2008/2008R2 Terminal Server client connections getting wrong folder redirection settings under specific circumstances. Contact Quest Support for further details on resolving this issue.	DAMS-4433
DA Client	Fixed issue with Web Browser object crashing engine with specific settings enabled	DAMS-4435
DA Client	Fixed issue with Web Browser object not locking down managed settings	DAMS-4438
DA Manager	Enhancement to allow the Manager to disallow more than one login session from the same user. This functionality can be optionally enabled or disabled. Details available in "Additional Information" section below.	DAMS-4378

DA Manager	Fixed SmWinService SQL error on German Windows	DAMS-4353
DA Manager	Updated NLA global option checkbox to be 3-state and default to "leave alone"	DAMS-4343
Reporting	Fixed issue with date picker on User Activity reports	DAMS-4344

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Known Issues

The following is a list of known issues with this update.

Feature	Known Issue	Defect ID
n/a	n/a	n/a

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Compatibility of This Update

The following is a list of product versions and platforms compatible with this update.

Product Name	Product Version	Platform
KACE Desktop Authority	11.0, 10.2.x.x, 10.1.x.x, 10.0.x.x, 9.3.x.x	all

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Installing This Update

1. Download the zip file that contains the full build update.
2. Close all instances of KACE Desktop Authority Manager.
3. As an Administrator, run the executable that was extracted from the zip file.
4. Choose Express Upgrade when prompted.
5. When prompted to back up the database, please do so.
6. Once the installation has finished you will need to launch the KACE Desktop Authority Management Console and go to Server Manager and choose “Upgrade Service” on each server.
7. From the Replicate changed files button, choose to “Force an update of the local Desktop Authority folder on clients”.
8. From the Replicate changed files button, choose to “Replicate all files”. This will trigger the desktops to be upgraded to the new updated build.



NOTE: If you use the USB/PS module, this update will upgrade the driver on the client machines and will require a reboot of all workstations that have USB/PS installed.

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Determining if This Update Is Installed

To determine if this update is installed:

KACE Desktop Authority version displayed in console footer is 11.0.0.463.

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Removing This Update

To remove this update:

Not applicable for this update.

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Additional Information

For DAMS-4378, this new enhancement is turned off by default.

To enable it, change the following DWORD registry value DenyLoginSameAcc to 1 under the following key:

HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\ScriptLogic

If the registry value is missing or set to 0, the feature will be disabled.

Additional configuration information for the custom script:

Not applicable for this update.

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