

# One Identity Starling Two-Factor RADIUS Agent 7.0

## Release Notes

### February 2019

These release notes provide information about the One Identity Starling Two-Factor RADIUS Agent release.

## About this release

Starling Two-Factor RADIUS Agent provides a RADIUS-compatible solution for two-factor authentication (onetime password authentication) through Software as a Service. Starling Two-Factor RADIUS Agent can be used on SaaS and on-premise applications that use RADIUS protocol for authentication.

## New Features

New features in Starling Two-Factor RADIUS Agent 7.0:

- The configuration User Interface (UI) has been redesigned and this will streamline the process of configuring RADIUS Agent.
- Updating the configuration settings automatically because of which, the RADIUS Agent need not be restarted when the settings are modified.

See also:

- [Resolved issues](#) on page 2

# Enhancements

The following is a list of enhancements implemented in Starling Two-Factor RADIUS Agent 7.0.

**Table 1: General enhancements**

Enhancement	Issue ID
You can now connect your RADIUS Agent instance directly to your Starling account.	28668

# Resolved issues

The following is a list of issues addressed in this release.

**Table 2: General resolved issues**

Resolved Issue	Issue ID
In the DEBUG mode, the <i>NullReferenceException</i> error is displayed when unrecognized attributes are present.	51130
Active Directory User Repository settings are not validated if the Domain Name, User Name, or Password are invalid.	
Entering <b>Base DN</b> as <b>dc=quest, dc=com</b> does not work. The <b>Base DN</b> field in the Starling Two-Factor Radius Agent Configuration tool is case - sensitive.	24872
Simultaneously, logging in to radius agent stops the Starling Two-Factor Radius Agent service.	26342
Logging in to the Radius Client tool with custom attribute <i>Address Value Pair : Calling-Station-Id</i> has an issue	27422
Temporary Response from the 2FA dashboard does not get parsed as an OTP.	27574

# Known issues

The following is a list of issues known to exist at the time of release.

**Table 3: General known issues**

<b>Known Issue</b>	<b>Issue ID</b>
Logging in to the Radius Client tool, with the shared secret key having Non-ASCII characters, is an issue	27531
<b>WORKAROUND</b>	
Do not configure the shared secret key with Non-ASCII characters.	

## System requirements

Before installing Starling Two-Factor RADIUS Agent 7.0, ensure that your system meets the following minimum requirements. You can install Starling Two-Factor RADIUS Agent on physical computers or virtual machines.

**Table 4: Hardware requirements**

<b>Requirement</b>	<b>Details</b>
Processor	1.4 GHz or faster, x64 architecture
Memory (RAM)	4 GB
Hard disk space	50 MB or more
Operating system	<ul style="list-style-type: none"><li>• Windows Server 2019</li><li>• Windows Server 2016</li><li>• Windows Server 2012 R2</li><li>• Windows Server 2012</li><li>• Windows Server 2008 R2</li></ul>

**Table 5: Software requirements**

<b>Requirement</b>	<b>Details</b>
Microsoft .NET Framework	Microsoft .NET Framework 4.6.1 or later

## Product licensing

This product does not require licensing.

# Installation instructions

For installation instructions, see *One Identity Starling Two-Factor RADIUS Agent Administrator Guide*.

## Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

## About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

## Contacting us

For sales or other inquiries, visit <https://www.oneidentity.com/company/contact-us.aspx> or call +1-800-306-9329.

## Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos at [www.YouTube.com/OneIdentity](http://www.YouTube.com/OneIdentity)
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

## Third-party contributions

This product contains some third-party components (listed below). Copies of their licenses may be found at referencing <https://www.oneidentity.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (\*) is available at <http://opensource.quest.com>.

**Table 6: List of Third-Party Contributions**

<b>Component</b>	<b>License or Acknowledgement</b>
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-  **WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.**
-  **CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.**
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.**

Starling Two-Factor RADIUS Agent Release Notes  
Updated - February 2019  
Version - 7.0