

Quest® QoreStor™ 5.1.0

Virtual Machine Deployment Guide



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Legend

 **CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.**

 **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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About the QoreStor Virtual Machine Deployment Guide

The *QoreStor Virtual Machine Deployment Guide* provides instructions for deploying the QoreStor virtual machine images. This guide contains topics that explain how to deploy the QoreStor system in your environment.

Other information you may need

The following table lists the documentation available for QoreStor. The documents listed in this table are available on the Quest support website by selecting your specific QoreStor version at:

<http://support.quest.com/QoreStor>

Table 1: QoreStor documentation

Document	Description
QoreStor Installation Guide	Provides information on installation and operation requirements, supported platforms as well as procedures for installing QoreStor.
QoreStor User Guide	Provides information on configuring and using QoreStor.
QoreStor Release Notes	Provides the latest information about new features and known issues with a specific product release.
QoreStor Command Line Reference Guide	Provides information about managing QoreStor data backup and replication operations using the QoreStor command line interface (CLI).
QoreStor Interoperability Guide	Provides information on supported infrastructure components.
QoreStor Virtual Machine Deployment Guide	Provides information on deploying the QoreStor virtual machine on VMware ESX or Microsoft Hyper-V.
Additional whitepapers	Instructions and best practices for configuring additional Quest and third-party applications to work with QoreStor.

NOTE: Check for the latest documentation updates and release notes at <http://support.quest.com/qorestor>. Read the release notes first because they contain the most recently documented information about known issues with a specific product release.

Information on compatible products

QoreStor offers direct integration with Quest Software's NetVault® Backup and vRanger®, as well as Veritas NetBackup and Backup Exec. For more information on those products refer to the documents below.

Table 2: Quest NetVault Backup documentation

Document	Description
NetVault Backup Installation Guide	Provides information about installing and upgrading the NetVault Backup server and client software.
NetVault Backup Administration Guide	Describes how to configure and use NetVault Backup to protect your data. This document also provides information on configuring QoreStor repositories and migrating NetVault SmartDisk data to the new QoreStor repository.
NetVault Backup Release Notes	Provides the latest information about new features and known issues with a specific product release.

NOTE: See the complete NetVault Backup documentation at <https://support.quest.com/netvault-backup>.

Table 3: Quest vRanger documentation

Document	Description
vRanger Installation/Upgrade Guide	This document provides information on supported platforms, system requirements, and instructions on installing and upgrading vRanger.
vRanger User Guide	This document provides information and procedures on configuring and using vRanger to protect virtual and physical environments.
vRanger Release Notes	This document details the issues resolved in this release, the known issues as of this release, and the third party components in vRanger.

NOTE: See the complete vRanger documentation at <https://support.quest.com/vranger>.

Table 4: Veritas documentation

Document	Description
Veritas NetBackup	For information on Veritas NetBackup, refer to the NetBackup product documentation .
Veritas Backup Exec	For information on Veritas Backup Exec, refer to the Backup Exec product documentation .

Getting started

This chapter provides an introduction to the QoreStor system and describes specifications, usage notes, and other important information that you need before you begin to deploy your system. It includes the following topics:

- **Introducing QoreStor**— provides an introductory description of QoreStor.
- **NIC Drivers and Settings** — provides important information about NIC driver updates for your hypervisor host and NIC settings for the QoreStor virtual machine.

Introducing Quest® QoreStor™

Quest® QoreStor™ is a software-defined secondary storage platform based on Quest's proven DR Appliance's resilient deduplication and replication technologies. With QoreStor, you can break free of backup appliances and accelerate backup performance, reduce storage requirements and costs, and replicate safer and faster to the cloud for data archiving, disaster recovery and business continuity.

QoreStor supports all of the major backup software applications in use today and can lower your backup storage costs to as little as \$.16/GB while reducing your total cost of ownership. QoreStor achieves these results using patented Rapid technology as well as built-in, variable block-based deduplication and compression.

Lower costs and maximize the return on your IT investment by leveraging virtually any storage hardware, virtualization platform or cloud provider. QoreStor also supports many backup software solutions — so it's not just for Quest. Simple to deploy and easy to manage, QoreStor enables you to shrink replication time, improve data security and address compliance requirements.

QoreStor helps you to:

- Reduce on-premises and cloud storage costs with industry-leading deduplication and compression.
- Accelerate backup completion with protocol accelerators and dedupe.
- Shrink replication time by transmitting only changed data.
- Improve data security and comply with FIPS 140-2.
- Maximize return on investment for existing data protection technologies.
- Lower total cost of ownership through all-inclusive licensing.

QoreStor includes the following features:

- Hardware- and software-agnostic platform
- Next-generation storage dedupe engine
- Built-in protocol accelerators
- Support for a wide variety of data backup installations and environments.

NIC drivers and settings

Refer to the following topics for important information about NIC driver updates for your hypervisor host and NIC settings for the QoreStor virtual machine.

Hyervisor host NIC driver updates for VMQ

Before deploying the QoreStor virtual machine, you may need to update certain hypervisor host NIC drivers to support the VMQ feature. Check your Hypervisor host NIC feature list and update the driver to the latest version as needed. For example, you should update the Broadcom NetXtreme I and NetXtreme II Ethernet adapter driver to 17.6.0 (or later) to add VMQ support; otherwise, you might experience performance degradation during normal operations. Refer to the following links for downloading:

- Driver for NetXtreme I and NetXtreme II Ethernet adapter:
<http://www.dell.com/support/home/us/en/19/Drivers/DriversDetails?driverId=CYKKJ&osCode=MWS80&fileId=3197327398&languageCode=EN&categoryId=NI>
- Firmware for NetXtreme I and NetXtreme II Ethernet adapter:
<http://www.dell.com/support/home/us/en/19/Drivers/DriversDetails?driverId=P32M4&osCode=MWS80&fileId=3197328666&languageCode=EN&categoryId=NI>

Deploying the QoreStor Virtual Machine on VMware ESXi

This topic provides information about deploying the QoreStor on VMware ESXi.

Refer to [QoreStor VM Specifications](#) for information about the different QoreStor VM template configurations available for VMware. For detailed information about supported VMware ESXi versions, platform and license limits, virtual infrastructure and memory requirements, and other information, see the *QoreStor Interoperability Guide*.

The deployment process comprises the following tasks:

1. Deploying the QoreStor via the vSphere Web Client.

i **NOTE:** The security policy for vSwitches in VMware environments should be configured to allow MAC Address Changes, this can be achieved by enabling the Allow MAC Address changes and Forged Transmits option in the Layer-2 security policies of the vSphere vSwitches. To edit the Layer 2 security policies of vSphere vSwitches, navigate to Security Policy settings and set the value for the MAC Address Changes and Forged Transmits to Accept. For more information about security, see the vSphere Security documentation.

2. Setting up and configuring your QoreStor system.

QoreStor VM Specifications

The QoreStor virtual machine templates are available in three configurations: Demo, Tier1, and Tier2. The table below details the differences between the configurations. For more detailed information, refer to the *QoreStor Interoperability Guide*.

	Demo	Tier 1	Tier 2
OVA Name	qorestor-demo-hwxx-5.x.x.xxx.ova	qorestor-tier1-hwxx-5.x.x.xxx.ova	qorestor-tier2-hwxx-5.x.x.xxx.ova
CPU	4	4	8

RAM	6	24	32
OS Disk	64 GB (Thin provisioned)	64 GB (Thick provisioned)	64 GB (Thick provisioned)
Data Disk	128 GB (Thin provisioned)	1 TiB expandable up to 40 TiB	5 TiB (3 individual disks of 1.7 TiB each) expandable up to 150 TiB.
QoreStor Mode (Dictionary type)	Based on Demo installation	Based on Cloud-optimized installation	Based on Standard installation
Virtual hardware version	13	13	13

Deploying QoreStor using the vSphere Web Client

The following instructions describe the steps for deploying QoreStor on VMware ESXi using the vSphere web client.

1. Acquire the QoreStor installation package and store it on your system or a network location. This package is in **VMware ESXi ova** format.
2. Launch and log on to the vSphere Web Client.
3. Right-click the ESXi host that will host the QoreStor VM, and select **Deploy OVF Template**.
4. In the **Deploy OVF Template** window, select **Local file** and click **Browse** to locate the QoreStor OVA template on your system. Click **Open**.
5. Click **Next** to proceed.
6. On the **Select Name and location** page, enter a **Name** for the virtual machine and select the folder that hosts it, and then click **Next** to proceed.
7. On the **Select a resource** page, select a host, cluster, resource pool, or vApp to run the virtual machine. Click **Next** to proceed.
8. On the **Review details** page, review the template details. Click **Next** to proceed.
9. On the **Accept license agreements** page, review the license agreements and click **Accept**. Click **Next** to proceed.

10. On the **Select Storage** page, select the virtual disk format and the destination datastore, and then click **Next** to proceed. You must choose a data store that meets the storage space requirement (with minimum free space of at least the size the of the QoreStor system).

i **NOTE:** Quest recommends that you select on of the the virtual disk formats below:

- **Thick provision lazy zeroed** - - Allocates all space required for the disk at the time of creation. Residual data on the physical disk space used for the virtual disk is not erased, and must be zeroed out during first write. This is faster to create than an eager zeroed disk, and while there is a slight performance impact during first write operations, that impact does not occur during subsequent writes.
- **Thick provision eager zeroed** - Allocates all space required for the disk at the time of creation. Residual data on the physical disk space used for the virtual disk is erased at the time the disk is created. This takes longer to create than a lazy -zeroed disk, but does support clustering features that a lazy-zeroed disk does not.

Selecting a Thin provisioned disk will result in disk fragmentation and possible storage over-subscription. For those reasons, thin provisioning is not recommended.

11. On the **Select Networks** page, configure the networks that the deployed template should use. Click **Next** to proceed.
12. On the **Ready to Complete** page, review the configured settings. Click **Finish**.
13. In the Deployment Completed Successfully dialog box, click **Close**.
The QoreStor VM will boot up. (It takes approximately 3-5 minutes to self-extract the installation package and install all of the components.)
14. Proceed with the initial setup and configuration of QoreStor. Refer to the topic, "[Configuring the QoreStor virtual machine](#)," for instructions.

Deploying QoreStor on Microsoft Hyper-V

The topics in this section provide information about deploying QoreStor on Microsoft Hyper-V.

For detailed information about supported Microsoft Hyper-V versions, platform and license limits, virtual infrastructure and memory requirements, and other information, see the *QoreStor Interoperability Guide*.

Before you begin the deployment process, ensure you have met the prerequisites described in the topic, “Prerequisites for the QoreStor on Microsoft Hyper-V.”

The deployment process comprises the following tasks:

1. Deploying QoreStor on one of the following:

- On a local Hyper-V Host
- On a remote Hyper-V Host

i **NOTE:** As Microsoft only supports OVF format on system center Virtual Machine Manager, using the Power Shell scripts, the QoreStor appliance’s deployment for the Hyper-V infrastructure is made easier, and the procedure for creating virtual appliance with required settings is automated.

2. Converting the disk to fixed disk.
3. Setting up and configuring QoreStor.

Prerequisites for deploying QoreStor in Microsoft Hyper-V Server 2012 R2 environments

To deploy QoreStor on Microsoft Hyper-V and to use the QoreStor Hyper-V cmdlets, ensure that the following prerequisites are met. For more information about the available QoreStor Hyper-V cmdlets, see the topic, “Using the Supported cmdlets for QoreStor for Hyper-V” in this document.

i **NOTE:** These prerequisites are applicable to Microsoft Windows 2012 R2 Hyper- V environments.

1. Required User Privileges:

You must have administrator privileges or you must be a member of the administrator's group

2. Extract the downloaded QoreStor installation package on the Hyper-V host to access its files. It may take couple of seconds for the files to be extracted. Before executing the Hyper-V installation process the following software pre-requisites are required:

i **NOTE:** This software is easily accessible from the Pre-Requisites folder. The pre-requisite file names may change due to different QoreStor OS versions release and also other updates may be required.

- **Installing .NET Framework 4.5**

i **NOTE:** For convenience both online and offline version of .NET 4.5 is available along with the .NET security update packages. For this deployment use the .NET Framework 4.5.1 offline full install option along with the two security update file of .NET.

- **Installing Windows PowerShell 4.0**

Windows PowerShell 4.0 is part of the Windows Management Framework 4.0. Refer to the following link for more information: <http://www.microsoft.com/en-us/download/details.aspx?id=40855>.

Additional prerequisites for deploying QoreStor in Microsoft Windows 2012 R2 Hyper- V environment

Installing the Hyper-V Management Tools

This prerequisite is a Windows feature that contains a PowerShell extension to manage Hyper-V servers on Windows 2012 R2 systems. Using PowerShell to install this feature, enter the following commands with elevated privileges:

- `Install-WindowsFeature Hyper-V-Tools` – This command enables Windows to administer Hyper-V.
- `Install-WindowsFeature Hyper-V-PowerShell` – This command installs additional PowerShell commands specialized for Hyper-V.
- `Set-ExecutionPolicy AllSigned` – This command allows scripts signed by a trusted publisher to be run on Windows server..

After the pre-requisites are complete, you can deploy QoreStor on the local Hyper-v host. For more information, see the topic "[Deploying QoreStor on a Local Hyper-V Host](#)".

Prerequisites for deploying QoreStor in Microsoft Hyper-V Server 2016 and environments

To deploy QoreStor on Microsoft Hyper-V and to use the QoreStor Hyper-V cmdlets, ensure that the following prerequisites are met. For more information about the available QoreStor Hyper-V cmdlets, see the topic, “Using the Supported cmdlets for QoreStor for Hyper-V” in this document.

i | **NOTE:** These prerequisites are applicable to Microsoft Hyper-v Server 2016 environments.

1. Required User Privileges:

You must have administrator privileges or you must be a member of the administrator’s group

2. Extract the downloaded QoreStor installation package on the Hyper-V host to access its files. It may take couple of seconds for the files to be extracted. Before executing the Hyper-V installation process the following software pre-requisites are required:

i | **NOTE:** This software is easily accessible from the Pre-Requisites folder. The pre-requisite file names may change due to different QoreStor OS versions release and also other updates may be required.

- **Installing .NET Framework 4.6**

i | **NOTE:** For convenience both online and offline version of .NET 4.6 is available along with the .NET security update packages.

Additional prerequisites for deploying QoreStor in Microsoft Hyper- V Server 2016 environments

Installing the Hyper-V Management Tools

This prerequisite is a Windows feature that contains a PowerShell extension to manage Hyper-V servers on Server 2016 systems. Using PowerShell to install this feature, enter the following commands with elevated privileges:

- `Install-WindowsFeature Hyper-V-Tools` – This command enables Windows to administer Hyper-V.
- `Install-WindowsFeature Hyper-V-PowerShell` – This command installs additional PowerShell commands specialized for Hyper-V.
- `Set-ExecutionPolicy AllSigned` – This command allows scripts signed by a trusted publisher to be run on Windows server..

After the pre-requisites are complete, you can deploy QoreStor on the local Hyper-v host. For more information, see the topic “[Deploying QoreStor on a Local Hyper-V Host](#)”.

Deploying QoreStor on a local Microsoft Hyper-V host

i **NOTE:** Ensure all the pre-requisites are complete before deploying QoreStor on a local Hyper-V host. For more information, see the topic, [“Prerequisites for deploying QoreStor in Microsoft Hyper-V environments.”](#)

To deploy the QoreStor VM on a local Hyper-V host:

1. Run the QoreStor command script from the install package. A command line deployment wizard is displayed with the following ACTIONS are displayed:
 - 1) Deploy
 - 2) Start
 - 3) Stop
 - 4) Delete
 - 5) Repair
2. Type action **1** to **Deploy** and press **<Enter>**.
3. Type the appropriate QoreStor Hyper-V name and press **<Enter>**. The following options to select storage size are displayed:
 - a) DEMO
 - b) TIER 1
 - c) TIER 2
4. Type option **a**, **b**, or **c** as appropriate and press **<Enter>**. The QoreStor Hyper virtual machine code is now deployed and this process will take approximately 2–3 minutes. A message is displayed showing the deployment progress, that is creating of new QoreStor template, processing the QoreStor image, and populating the virtual machine with QoreStor configurations. A message appears when the deployment has completed successfully
5. When prompted to deploy another QoreStor, type **y** for yes or type **n** for no as appropriate and press **<Enter>**. The Local Deployment menu is displayed again.
6. Type option **2** and press **<Enter>** to start the QoreStor virtual machine to self extract the installation packages and install all the QoreStor components.
7. Enter the name of the QoreStor virtual appliance to start.
8. When prompted to start another QoreStor, type **y** for yes or type **n** for no as appropriate and press **<Enter>**. The Local Deployment menu is displayed again.
9. Next launch **Hyper-V Manager**. Navigate to **Start Menu > Administrative Tools > Hyper-V Manager**. The Hyper-V Manager window is displayed.
10. Select the host where QoreStor VM resides.
11. Right-click the QoreStor VM and select Connect to view the installation process. Depending on your system resources, it may take 10 - 20 minutes to self extract installation packages and components.
12. After installation, proceed with the initial setup and configuration of QoreStor as described in the topic, [“Configuring QoreStor.”](#)

Changing the storage paths for Hyper-V deployment

If an alternate storage location is required for the QoreStor virtual appliance due to capacity limitations or for other reasons, the remote Hyper-V host Virtual hard disks and Virtual machine paths must be changed before QoreStor is deployed.

i | **NOTE:** The capacity requirements of QoreStor are beyond 200GB. For example, if a 2TB DR2000v is to be deployed a 2.2TB storage capacity will be required.

To change the storage paths follow these steps:

1. Log on and connect to the remote machine using Remote Desktop Protocol (RDP) using the following command: `mstsc /v:<remote server IP address>`
For example: `mstsc /v:127.0.0.1`
2. Open the file manager and identify the volume that has free capacity for QoreStor deployment.
3. Create a folder in this location.
4. With the storage needs identified, change the Hyper-V virtual machine storage locations. From the local machine, navigate to **Start Menu > Administrative Tools > Hyper-V Manager**.
5. Connect to the host where QoreStor will be deployed.
6. Right-click the host, and select **Hyper-V settings**.
7. Change both the Virtual hard disks and Virtual machine path settings to the same new path, and click OK.

The QoreStor machine is ready to be deployed.

Configuring the QoreStor virtual machine

The sections below contain the steps and information required to configure the QoreStor virtual machine for the first time.

- [Initial login and changing your password](#)
- [Initial network configuration](#)
- [Using the QoreStor Menu](#)
 - [QoreStor Administration](#)
 - [QoreStor Maintenance](#)
 - [QoreStor Statistics](#)

Initial login and changing your password

After the QoreStor VM deployment is complete, you will be prompted to log in. When logging in for the first time with the default credentials, you are required to change the password.

1. Log on to the QoreStor virtual machine (VM) console using the default credentials:
username: **qsservice**
password: **changeme**
2. You will be prompted to enter the current password. Enter **changeme**.
3. You will be prompted to enter your new password, and then to confirm it.
4. Continue to [Initial network configuration](#).

Initial network configuration

After changing the default password, you will be prompted to provide the initial networking information for your environment.

1. At the **Change Hostname** page, enter a valid hostname or fully qualified domain name (FQDN). (missing or bad snippet).
NOTE: Hostnames must comply with the standards RFC 1123 and RFC 952. Hostnames may only contain the letters a-z, the numbers 0-9, the "-" (hyphen), and the "." period (or dot).
2. At the **Edit Network Connections** page, you will be prompted to edit the network connections. If you are using DHCP, select **No**. If you are using Static IP, select **Yes**.
3. Follow the screen prompts to configure the required network entries and confirm the configuration settings.
4. After the required network settings are configured, QoreStor will run the initial configuration, which may take up to 3-4 minutes to complete.
5. Continue to [Using the QoreStor Menu](#).

Using the QoreStor Menu

After the initial configuration, the QoreStor menu will be displayed.

The table below details the configurations available for each menu item. The **Administration**, **QoreStor Maintenance**, and **QoreStor Stats** menu items provide access to additional sub-menus, and are documented separately in the topics linked to below.

NOTE: To navigate the menu, use the arrow keys to select an entry, then press **[Enter]**. To return to the menu, use the **[Tab]** key to select **Ok** or **Back**, then press **[Enter]**.

Table 5:
QoreStor Menu options

Menu item	Available configurations
Time	<ul style="list-style-type: none">• Show time and date configuration• Configure system clock• Sync time to pool.ntp.org• Show hardware clock• Set hardware clock to system time• Change time zone
Login Info	Displays information about which accounts are currently logged into the QoreStor server, and the processes those accounts are using.
Network Info	Displays the current network configuration.

Routing Info	Displays the current routing table.
Storage Usage	Displays the current storage configuration for each filesystem, including: <ul style="list-style-type: none"> • size • used space • available space • used percentage • mount path
Storage Layout	Displays the layout per storage device, including: <ul style="list-style-type: none"> • Device name • Filesystem type • Mountpoint • UUID • Schedule • Model
Administration	Provides options to configure networking, storage, application and operating system configurations. Refer to the section QoreStor Administration
System Info	Displays information about the QoreStor system, including: <ul style="list-style-type: none"> • output of the QoreStor system <code>--show</code> command • Management user interface information and credentials • license information
QoreStor Maintenance	Provides access to QoreStor filesystem maintenance utilities and diagnostic management. Refer to QoreStor Maintenance for more information.
QoreStor Stats	Provides access to QoreStor system statistics. Refer to QoreStor Statistics for more information.
QoreStor CLI	Allows access to the QoreStor CLI commands using the qsadmin account. Refer to the <i>QoreStor Command Line Reference Guide</i> for more information. To return to the QoreStor Menu from the CLI, type exit at the prompt. <p>IMPORTANT: You must be logged in as the qsadmin account when executing QoreStor commands.</p>
Service Shell	Allows access to the Service Shell using the qsservice account. The Service Shell is intended for OS and storage maintenance, and as such, the qsservice account has sufficient privileges for those tasks. To return to the QoreStor Menu from the shell, type exit at the prompt. <p>NOTE: The qsservice account is not intended for executing QoreStor commands. To execute QoreStor commands you must use the qsadmin account. From the Service Shell, you must either change user accounts to the qsadmin account using</p>

```
#sudo su - qsadmin
```

or **exit** to the QoreStor menu and select **QoreStor CLI**.

QoreStor Administration

The Administration Menu includes the options described in the table below. In addition, the Administration menu includes a status banner that indicates the status of the QoreStor service:

- Blue: Operational Mode
- Red: Manual Intervention
- Yellow: Maintenance Mode

Table 6: Operation menu options

Menu item	Available configurations
Network Config	Allows you to edit the network configuration.
Set Hostname	Allows you to change the hostname configuration.
Storage resize	Allows you to increase the storage available to QoreStor. Refer to Storage resizing for more information. NOTE: In order for additional capacity to be available to QoreStor, QoreStor must be properly licensed for the additional capacity.
QoreStor services	Provides options to check, stop, start, and restart QoreStor services.
QoreStor Update	Provides options to download the QoreStor update package, and update QoreStor if the package is valid.
QoreStor Features	Provides options to tune system performance: <ul style="list-style-type: none">• Replication Tuning - allows you to configure the number of concurrent replication streams. Default value is 1.• Buffers TCP Tuning - allows you to change the system buffer configuration up to 1.5 GB.• ActiveDS tuning - allows you to enable or disable ActiveDS on the metadata location.
Operating System	Provides options to update , restart , and shutdown the operating system. Also provides an option to update the Open VM Tools installed on the VM (refer to Additional configurations for more information).
Troubleshooting tools	Provides tools to troubleshoot your QoreStor machine. Consult the documentation for each utility for more information. <ul style="list-style-type: none">• EPEL Repository - Enables or disables the Oracle EPEL repository.

- **top** - allows you to monitor processes and system resource usage.
- **atop** - allows you to monitor processes and system resource usage. You will be prompted to install atop on first use.
- **htop** - - allows you to monitor processes and system resource usage. You will be prompted to install htop on first use.
- **iotop** - allows you to view I/O usage.
- **iftop** - allows you to view bandwidth usage. You will be prompted to install iftop on first use.
- **nmon** - allows you to monitor processes and system resource usage. You will be prompted to install nmon on first use.
- **glances** - - allows you to monitor processes and system resource usage. You will be prompted to install glances on first use.
- **tree** - provides a recursive directory listing with a depth-indented listing of files. You will be prompted to install tree on first use.

NOTE: To return to the Troubleshooting tools menu from the selected monitoring tool, press **q** to quit.

Color theme Provides options to change the color theme settings.

QoreStor Maintenance

The QoreStor System Maintenance menu provides access to both diagnostic and maintenance utilities for QoreStor. The QoreStor System Maintenance menu includes the utilities listed in the table below.

Table 7: QoreStor Maintenance menu options

Menu item	Available configurations
QoreStor Diagnostics	<ul style="list-style-type: none"> • Diagnostics Show • Diagnostics Collect • Diagnostics Delete • Diagnostics Delete All
Maintenance Filesystem	<ul style="list-style-type: none"> • Filesystem Scan Status • Filesystem Scan Report • Filesystem Scan Start • Filesystem Scan Restart • Filesystem Scan Stop • Filesystem Repair Start • Filesystem Repair Progress • Filesystem Repair History

- Filesystem Clear Quarantine
- Filesystem Start Cleaner
- Filesystem Stop Cleaner

QoreStor Statistics

The QoreStor Stats menu provides access to QoreStor system statistics. The QoreStor Stats menu includes the statistics listed below:

- System
- CPU
- Memory
- Container
- Storage Group
- Replication
- Cleaner
- Clients
- Servers
- Seed

Storage resizing

IMPORTANT: Before beginning a storage resize operation, ensure all backup, replication, and cleaner operations are stopped.

The QoreStor VM supports the ability to incorporate additional storage capacity. Adding storage capacity has the following requirements:

- Storage must be added through the virtualization platform before performing any operations on the QoreStor VM.
- Newly added storage must be discovered by QoreStor.
- If your QoreStor license does not currently allow for the newly added storage, the QoreStor licensing must be updated to reflect the additional capacity.

To add storage to QoreStor:

1. Refer to the documentation for your virtualization platform version for instructions on resizing hard disks.
2. For Tier 1 VMs, locate the data disk and expand it to the desired size. Refer to [QoreStor VM Specifications](#) for maximum supported storage size.

OR

For Tier 2 VMs, locate each of the three data disks and expand each disk equally. Refer to [QoreStor VM Specifications](#) for maximum supported storage size.

IMPORTANT: When the QoreStor VM discovers the newly added free space, the discovered amount will be equal to the smallest available amount. For proper operation, each data disk must be expanded to the same size.

3. After resizing the data disks, power on the QoreStor VM and access the QoreStor **Administration** menu.
4. Select **Storage resize**. The newly added space will be detected. Select **OK** to allocate the storage.
NOTE: QoreStor services will be restarted.
5. You will be prompted when the system has fully restarted. Select **Done**.
6. If your newly configured storage space exceeds your licensed capacity, add a new QoreStor license. Refer to the *QoreStor User Guide* for more information.

Additional configurations

After performing the initial QoreStor configurations, Quest recommends the performing the additional actions below:

- **Update Open VM Tools [VMware deployments only]** - Open VM Tools is an open-source implementation of VMware Tools pre-installed on the QoreStor VM. Open VM Tools provides a suite of utilities that improves the functionality and administration of VMware virtual machines. For more information on Open VM Tools, refer to the [VMware documentation](#).

To update the Open VM Tools, perform one of the actions below:

- On the QoreStor Administration menu, select **Operating System**. Select **Open-VM-Tools Update**.
- On the QoreStor menu, select **Service Shell** and enter

```
# sudo yum update open-vm-tools
```

Repairing your virtual machine

The QoreStor virtual machine consists of an operating system (OS) disk and one or more storage disks. If the VM OS becomes corrupted, it may be possible to repair the virtual machine without negative impact to the QoreStor data. Please contact Quest Support for assistance with the VM repair process.

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Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product