

One Identity Manager Data Governance Edition 8.0.2.32

Hotfix Release Notes

February 2019

This hotfix includes the changes listed in the following sections. One Identity may generate additional hotfixes for future releases of the product.

Topics:

- [About this hotfix](#)
- [Resolved issues](#)
- [Applicability of this hotfix](#)
- [Installing this hotfix](#)
- [Verifying successful installation](#)
- [Removing this hotfix](#)
- [About us](#)

About this hotfix

This hotfix addresses issues regarding an empty remote deployment agent drop-down and the cloud login screen. The minimum version required for installing this hotfix is One Identity Manager Data Governance Edition 8.0.2.

- **NOTE:** This hotfix contains all resolved issues since the general release of One Identity Manager Data Governance Edition 8.0.2.

Determining if this hotfix is needed

This hotfix for One Identity Manager Data Governance Edition may receive additional testing. If you are not severely affected by the issues addressed by this hotfix, it is recommended that you wait for the next release of One Identity Manager Data Governance Edition as it will include this hotfix.

Resolved issues

The following is a list of issues resolved in this hotfix.

Table 1: Resolved issues

Resolved issue	Issue ID	Fixed in
Fixed empty remote deployment agent drop-down list when running under non-US operating system culture settings.	776305 796562	8.0.2.32
Removed cloud login screen from displaying when switching host types for non-cloud hosts.	796558	8.0.2.32

Applicability of this hotfix

Table 2: Products affected by this hotfix

Product name	Version
One Identity Manager Data Governance Edition	8.0.2 and any hotfix build since

Installing this hotfix

To install the hotfix

1. Replace your existing local <OneIM Build>\Modules\QAM folder with the QAM folder provided in this hotfix release package.
2. Run the JobQueueInfo.exe and wait for the queue to clear.
3. Once the job queue is empty, stop the One Identity Manager job service on the server handling queries from the Master SQL Server.
4. Stop the Data Governance service.
5. For SQL server deployments, ensure the SQL Server agent is running.

6. Perform a One Identity Manager and Data Governance Edition upgrade:
 - a. Log in to the server hosting the One Identity Manager workstation tools and run the One Identity Manager autorun to install the new local Data Governance files. From the autorun, open the installation page and install the **One Identity Manager Data Governance Edition**.
 - b. Run the Configuration Wizard (ConfigWizard.exe) to upgrade and configure the One Identity Manager database.
 - ① **NOTE:** You will be blocked from continuing if the job queue is not empty. You will be asked to stop the job service and close all open connections to the One Identity Manager database.
 - c. Start the One Identity Manager job service.
 - d. Run the Data Governance Wizard (Data Governance Configuration Wizard.exe) to upgrade the Data Governance service and connect to an existing (or install a new) resource activity database.
7. Open the Manager to upgrade the Data Governance agents. If prompted to perform updates, click **Yes**.

Verifying successful installation

To determine if this hotfix is installed

1. Locate the Quest.Titan.Common.Interfaces.dll in the Data Governance server installation directory (%ProgramFiles%\One Identity\One Identity Manager Data Governance Edition\Server).
 2. Right-click the .dll and select **Properties**.
 3. Open the Details tab to check the File version (8.0.2.32) of the assembly.
- OR-
1. Open the "DataGovernanceEdition.Service.exe.dlog" file (which is located in the Data Governance server installation directory).
 2. Check for the latest entry with the header "Message: Server startup - Logging file versions".
- You should see the file version (8.0.2.32) listed for many of the files.

Removing this hotfix

To remove this hotfix

1. Use Add/Remove Programs to remove One Identity Manager Data Governance Server 8.0.2.32.
2. Redeploy an older version of Data Governance Edition if required.

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales or other inquiries, visit <https://www.oneidentity.com/company/contact-us.aspx> or call +1-800-306-9329.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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